City of Trop

MINUTES TROY PERSONNEL BOARD (of) April 6, 1981

I. Call to order: Meeting called by Chairman at 7:10 PM.
Roll call: All members present (John Stevens, Gerald Blake,
Jerry Dutkewych, Mark Lifter and Stephen Patrick, Jr.)
(Board Counsel: William Wolanin)

II. Minutes of meeting of March 4, 1981:

Motion to approve: G. Blake Seconded: Dutkewych

Yes: All

III. Petitions and communications:

A. Hearing - Thomas Walker, (reference dismissal from City service) representing Mr. Walker, Mr. Sabbota, representing City, Mr. Cross, representing Mr. Keihn, Mr. Letto: Chairman stated hearing to proceed.

Cross presented testimony from witnesses.

Board recessed at 9:10 PM and reconvened at 9:20 PM.

Sabbota presented testimony from witnesses.

Board recessed at 12:36 AM.

Board reconvened at 12:45 AM.

Chairman advised the Board will now hear oral arguments and provide City opportunity to provide written supplements addressing Act 469 and motions, that Walker (Sabbota) may respond if desired.

Chairman announced a recess to 7:00 PM, April 15, 1981, this location.

(Recessed 1:45 AM.)

FNB/lm

III. (Continued)

TROY PERSONNEL BOARD Reconvened 7:10 PM April 15, 1981 (All Board Members Present)

Board's counsel advised the Board may discuss merits of testimony among themselves in executive session, counsel for Walker objected as to it being improper.

Chairman called for an executive session at 7:18 PM - Board counsel and Board clerk to remain in session (for technical information and minute keeping and not to discuss merit of case). Copies of Walker's personnel file distributed to Board members.

(Minutes of Board discussion suppressed.)

10:45 PM Board recessed executive session until 9:00 AM, Saturday, April 18, 1981, this location.

III. (Continued)

Personnel Board reconvened in executive session at 9:10 AM, April 18, 1981:

Chairman declared the Board resumes the public hearing at 9:25 AM:

A vote as to fact and determination as to discipline (in a modification of the City's original discipline) was had, and is, the statement attached as certified by the clerk of the Personnel Board.

V. Old business:

The review of merit pay/employee evaluation to be postponed to next scheduled meeting.

VI. New business: None

VII. Adjourned:

Motion to adjourn: Lifter Seconded: Dutkewych

Adjourned: 9:50 AM.

FNB/lm

cc: Personnel Board Members

- .City Manager
- ·City Clerk
- · Mac McCormick
- ·William Wolanin
- · Fred Cross
- ·Gerald VandenBussche
- ·Thomas Walker
- Jerome Sabbota

Frank N. Blake
Clerk of the Personnel Board

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Yes: All

IN RE: THE PETITION OF THOMAS WALKER

TO THE PERSONNEL BOARD FOR THE CITY OF TROY APPEALING HIS DISCHARGE FROM EMPLOYMENT

TO: Frank Gerstenecker Troy City Manager

Please be advised that the Personnel Board for the City of Troy after hearing and deliberation, commencing on April 6, 1981 and extending to April 7, 1981 and continuing on April 15, 1981 and April 18, 1981, of this Petition transmits this written decision to you for forwarding to Mr. Thomas Walker and Mr. Jerome Sabbota, Esq., his representative, consisting of the following finding of facts and decision.

RULING ON PETITIONER'S MOTIONS

In re the matters raised by motion at the hearing by Mr. Sabbota, Esq., on behalf of the petitioner, the Board finds that its hearing constitutes the rudimentary due process contemplated and required in these matters and therefore denies petitioner's motion to dismiss for this reason.

In re the applicability of the so called, "Whistle Blowing" Act, (P.A. 469, 1980, MCLA 15.361, et seq.) the Board holds that its effective applicable date is March 31, 1981 and the discharge of petitioner occurred on February 23, 1981, and therefore finds that it is literally inapplicable to the instant situation. The Board does look to this Act as one philosophy to be considered in the situation as well as considering rule 4(a) of the Personnel Rules and Regulations of the City of Troy for guidance.

At said hearing evidence was presented by complainant and petitioner on their respective behalf and argument by their attorneys were heard.

8

FINDINGS

Based upon the evidence and exhibits introduced at the hearing, we find the following:

Thomas Walker while employed as a building inspector for the City of Troy in its Building Department was discharged from employment on February 23, 1981. The basis for his discharge was communicated to him in writing which adequately stated the reasons for his discipline pursuant to the requirement of Rule 10(d) of the Personnel Rules and Regulations for the City of Troy. The stated written grounds are his past record of reprimands and his previous suspension mated with the latest occurrence of spreading a rumor, reflecting on the integrity of his supervisor, and misrepresenting his authority from the administration to follow up on the matter, to and with parties directly or peripherally involved in considering the alleged lack of integrity of his supervisor.

It is emphasized at the outset that no evidence was produced substantiating the allegations that Mr. Keihn (Mr. Walker's immediate supervisor) received a "gratuity". Any discussion of the rumor is not to be construed as an expression on its merits but is felt necessary to assess the merits of the petitioner's and the City's position.

Mr. Walker was an employee of the City of Troy for a period of approximately nine (9) years as a building inspector who has been directly supervised by Mr.Keihn. Early in this time frame these parties were social friends. Both parties admit that a "personal" problem occurring some time ago terminated that social relationship but did not impact severely on their work relationship.

We find that a plumbing contractor, commonly known as "Big Jim", who testified at the hearing, denied stating the allegations impuning Mr. Keihn's integrity, to be the source of that rumor. This source is established by the testimony of Mr. McClure, also an inspector employed in the Building Department,

and by Mr. Walker.

We find that Mr. Walker communicated this allegation to Mr. Dobrinec, also an employee of the Building Department at the same level of rank as Mr. Walker; and that Walker also communicated it to a supervisor who was the source of spreading the rumor outside the department with the supervisor's qualification that Mr. Walker was accusing Mr. Keihn. This supervisor denies making the remark. However, we feel that this is confirmed by the testimony of Mr. Henry Biroth, also an inspector employed by the Building Department, and within the framework of double hearsay. Mr. Biroth says that he heard from a building contractor who heard from another building contractor who heard it from the supervisor. We find that the reputation of a department of the City like the Building Department is important to the efficiency of its operations and is to a large measure dependent on continuous public confidence. We find that promulgation of this rumor at this stage of its maturity or substantiation, communicated outside of the lines of administrative responsibility exhibits poor judgment on the part of Mr. Walker contrasted with his subsequent activity when he became aware that he was a focal point of the source of the rumor. We find that fortunately the rumor or allegation was not rampant nor widespread given the state of verification of the rumor. Thus, we characterize this as mitigating the situation somewhat in Mr. Walker's favor. We find probable cause to conclude that Mr. Walker had some motivation to attack Mr. Keihn, particularly giving the timing of his latest reprimand from Mr. Keihn occurring on August 22, 1980 and Mr. Walker's activity of spreading the rumor in the fall of 1980.

We find that Mr. Walker lied, and admits to it, regarding his authority from the city administration to pursue the matter when he became aware that he was becoming the focal point of the source of the rumor. We find that he contacted Mr. Dobrinec by telephone in attempt to maintain his anominity. We find that he lied to the plumbing contractor when he contacted that

contractor to corroborate the merits and details of the rumor. We find that this activity coupled with the previous discipline of record reflecting on his veracity controls the situation.

We find that Mr. Walker's course of subsequent activity confirms his understanding of how serious the matter could or should be assessed and we find that this course of action outside the lines of administrative responsibility impacts mightily on the Building Department, its individual employees and on the possibility of developing an accurate investigation regarding the substance of the rumor.

John R. Stevens, Chairman

Gerald L. Blake

Jerry I. Butkewych

Mark L. Lifter

Stephen Patrick IV

Dated:

DETERMINATION:

After due consideration and deliberation of the facts and their impact on operations of the Building Department for the City of Troy and the total personnel record reflecting petitioner's performance and disciplinary history:

WE VOTE:

Minority Determination

to uphold the discharge of the petitioner, Thomas Walker.

John R. Stevens, Chairman

Majority Determination

to modify the discipline of discharge meted to petitioner, Thomas Walker, and order his reinstatement on the following terms and conditions:

He shall be suspended from employment with the City of Troy without pay for a period of sixty-two (62) calendar days, commencing February 24, 1981 and terminating on April 27, 1981 at 8:00 A.M.; at which time, he will be restored to employment as a building inspector with the Building Department for the (1)
City of Troy on probationary status, with the right of appeal to the personnel board of any disciplinary action by the City of Troy, for a period of twelve (12) calendar months from the date of reinstatement and performance appraisal reports of Thomas Walker shall be prepared every sixty (60) calendar days.with reasonable extension of this time frame if it expires on the weekend or

(1) NOT For purposes of Caryoff

Md4-18-81 B

holiday for the purpose of assessing and monitoring his performance within said twelve (12) month period.

Gerald L. Blake Board Member

Gerry I. Dut. Board Member

Dated:

as centification of 4/18/81

CITY OF TRUE PERFORMANCE APPRAISAL

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UALITY OF WORE onsider the de- ree of proficiency nd caliber of orkmanship	inconsistent, sometimes careless.	Usually teris- factory, does fair work	Work satisfactory, practically no arrors	Work well done, clear and concise	Exceptional quality
CLANTITY OF WORK Consider the out- not of work. Compare the amount of work par- ormed with that which as expected of an ex- perienced employee in that classification	Insufficient put- put, unsatis- factory	Limited output, inclined to be slow	Average to satisfactory output	High output, consistently turns out more work than expected	Unusually high output, outstanding
NITIATIVE Consider the self-motivated activity of an em- ployee toward job classification	Reeds conscint direction or prodding	Limited interest, seldom does more than directed	Does work ar- pected without waiting for directions	Resourceful, develope assign- mots ably, suggests or completes supple- mactary work	
ORGANIZATION AND PLANNING OF WORK Consider the abili- ty to arrange, schedule, and pages work to meet perablished time elements to raduce waste, etc.	Frequently unable to assemble data or lay out sequence of work	Can only follow existing proce- dures involving routine details	Capably plans normal work, but needs guidance on major changes	Meeds little guidance, plans regular work ef- ficiently, needs little instruction on major procedural changes	,
CONSIDERT Consider the ability to work with a minimum of supervision and make sound lecisions	Poor sense of values, likely to make poor decisions, impractical	Jumps to con- clusions, makes questionable decisions on routine matters which should be referred to supervisors	Decisions and judgment ac- ceptable on routine macrars	Dependable and direct decisions on both routine and unusual problems	Sound, concise judgment and decisions based on ap- propriate analysis
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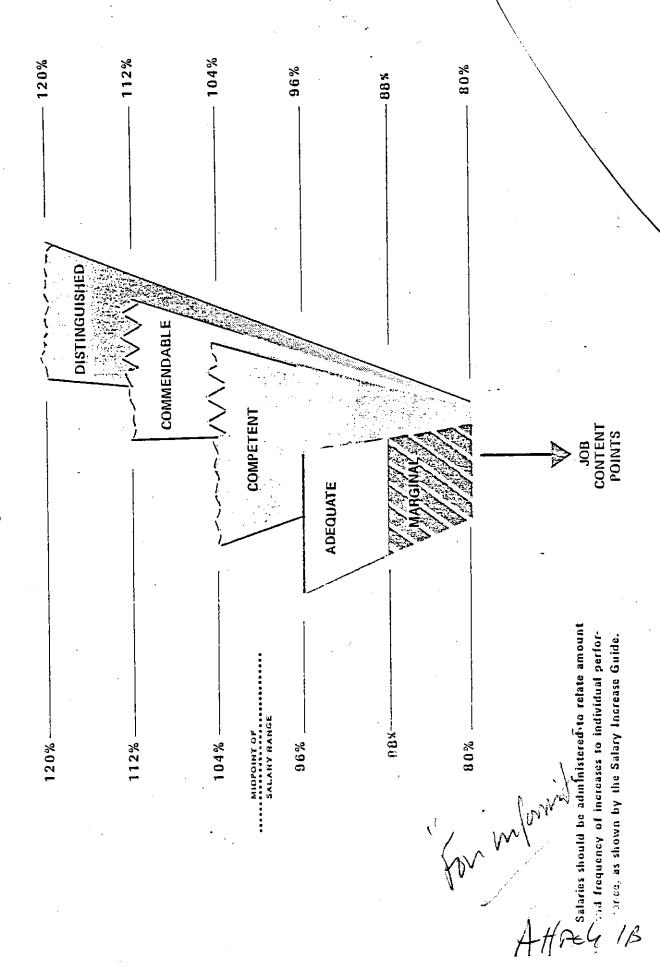
* If Public Contact is not an element of this employee's position, consider this factor as "Contacts With Other Employees" and so indicate by placing a check mark here 1 M Memost

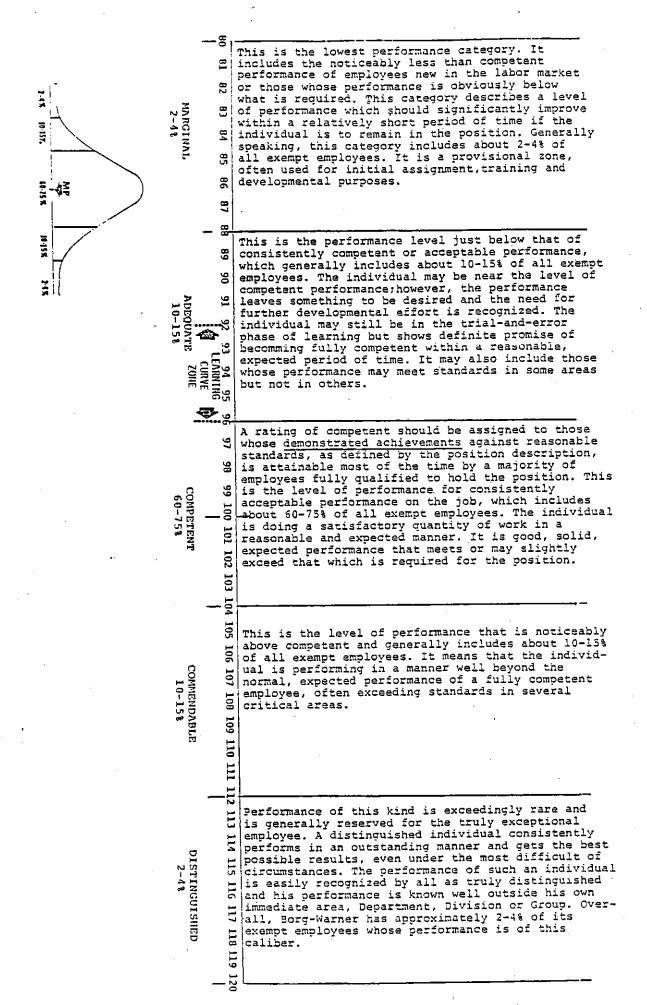
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ATTENDANCE Consider tardi- nuss, use of breaks, and accendance	Frequently tardy, abuses wick time and breaks; watches clock, first out the door	Some use of sick time, occasional "long" break, occasionally cardy	Arrives to work station on time. Doesn't abuse sick leave or breaks.	Reports early to plan day and begins work on time. Very good actumdance	
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ANATOMY OF A SALARY RANGE

The range is a function of the job itself. Movement within the range depends on the individual's performance.

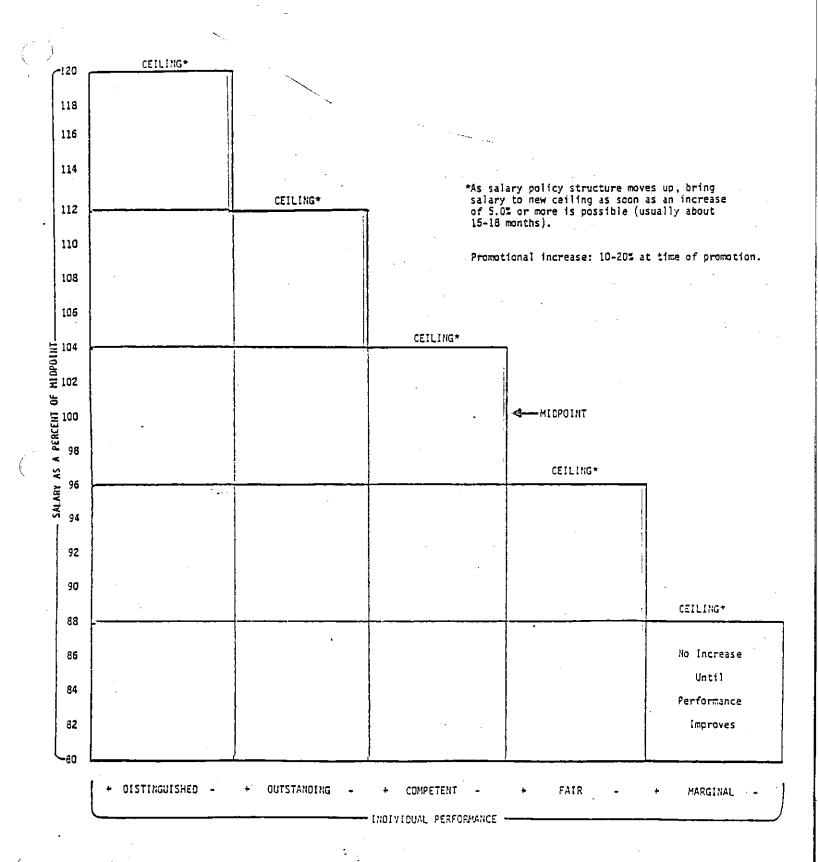




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MANAGEMENT PERFORMANCE APPRAISAL AND DEVELOPMENT INTERVIEW FOR SALARIED PERSONNEL

Instructions-

This form should be filled out only after careful thought and consideration. It should summarize the entire period of time since the last appraisal.

The subordinate being rated should be allowed to read and comment on the entire form.

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	ved by Department Head
Noted	by Personnel
	In rating the employee the following classifications should be used:
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	Commendable-Zone for seasoned employees whose performance is noticeably better than "acceptable".
satisf	Competent -Zone for seasoned employees whose performance is "capable or worthy of being accepted; actory; sufficient".
devel	Fair-Zone for employees whose performance comes close to being "acceptable" but the need for further opment is recognizable.
the ac	Marginal-A provisional zone for inexperienced newcomers and others whose performance is clearly below coeptability level. Incumbents should either move up in the range or out of the position in a relatively short
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Α.	PLANNING AND DIRECTING WORK
A.	
	PLANNING AND DIRECTING WORK Marginal Fair Competent Commendable Distinguished How good a job does this employee do of planning and directing the personnel and the activities under his supervision? Take into account whether work is properly organized, assigned, and scheduled for orderly, efficient handling; whether he maintains a smooth, officient flow of work. Also consider how well he plans and schedules work from the standpoint of personnel, materials, and time; giving proper priority to jobs;
	PLANNING AND DIRECTING WORK Marginal Fair Competent Commendable Distinguished How good a job does this employee do of planning and directing the personnel and the activities under his supervision? Take into account whether work is properly organized, assigned, and scheduled for orderly, efficient handling; whether he maintains a smooth, officient flow of work. Also consider how well he plans and schedules work from the standpoint of personnel, materials, and time; giving proper priority to jobs; meeting deadlines, etc.?
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•	ADDITIONAL P	ERFORMANCE Marginal	FACTORS Fair	Competent	Commendable	Distinguished
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1.	Dependability-co	onsider judgmer	nt, trustworthiness	, loyalty display	ed in carrying out job	assignments.
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2.	Ability To Carry	Out Responsib	ility-consider abi	iity to get things	done.	
		Ц	Ш		,. Ц	Ш
3.	Ability To Comm	unicate-consid	ier how effectively	y employee expre	esses himself in both	written and oral com-
4.				loyee's cooperati	ion, self-control, abi	lity to get along with
	others influence-	over-all job eff	ectiveness.	П		
		<u> </u>	<u></u>	_	<u> </u>	
5.	Interest In His job assignments.		ndustriousness, en	thusiasm, willing	gness to work demon:	strated in carrying out
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ő.	Taitiativa_consid	lar initiative a	nd drive shown is	n carrying out we	ork assignments, wil	lingness to accept re-
u.	sponsibility.				—	
			, , _		L.	Ц,
7.	Leadership-cons	ider leadership	ability demonstra	ted in carrying o	ut work assignments.	-
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Kema	erks:					

1. Empi	ployee's strong points:		
2. Deve	velopment needs which employee can work on alone:		
3. Dev	velopment needs which you and the employee will work on together:		·
4. Dev	evelopment needs which can be met by training programs:		
5. Impo	provement since last interview:		
	-		
PART	T IV SUMMARY OF CURRENT PERFORMANCE		
	Distinguished		
	Commendable		
	Competent		
	Fair		
		· ·	

Employee

Appraised by

INSTRUCTION MANUAL

FOR

EXEMPT

EMPLOYEES

JOB PERFORMANCE EVALUAT

1 for prostion.

Personnel Department

Performance appraisal systems featuring objective, job-related standards represent a principal service initiative in local governments. Providing a valid basis for personnel decisions such as pay, promotion, training, retention, and performance-related disciplinary actions is a basic goal. Increasing employee productivity, improving organizational effectiveness, and achieving better human resource utilization are others.

The City of Troy's basic performance appraisal system is contained in this manual of instructions.

It is important to do the very best job of evaluating employees.

It is important to the taxpayer to know the employee is productive, cost effective and motivated to do a good job.

It is important to management to have the ability to identify superior performance, productivity and training requirements.

It is important to the employee to get the "pat on the back" when deserved, to know what is expected of him and to know if he is measuring up to his job, his co-workers and his supervisor's expectations.

Generally, the following were considered in developing the system and the need to interface with the awards of compensation and recognition.

Considerations in developing performance appraisal systems:

. Benefits:

For Employees:

- Feedback on performance
- Understanding of performance expectations
- Participation in goal-setting
- Identification of training and development needs

For Supervisors:

- Increased managerial effectiveness
- Documentation of employee performance

For the Organization:

- Increased organizational effectiveness
- Basis for determination of compensation

- . Characteristics and objectives of a well-designed performance appraisal system:
 - Clearly defined objectives on the job
 - Job-related
 - Flexible
 - Behaviorally oriented
 - Promotes employee development
 - Facilitates communication
 - Practical
 - Standardized
 - Rater training provided

The system we have then, consists of the PD-981 form.

A sample copy is attached (attachment #1). Also, a sample completed copy is attached (attachment #2).

The instructions are included on the form. Present policy is to complete the form on each of the exempt employees in October of each year. (The forms will be sent to each department by the Personnel Department.)

Remember, among other things the performance appraisal will play an important role in the employee's compensation package. You, as a rater will do a disservice to the employee if you do a "hurried" job and/or are late in returning the completed form.

Please review the following page carefully for a general review of levels of competency and the distribution that should normally take place.

Please, also, review the attachments for procedure — if you have any questions, call the Personnel Department!

The following guide should "key in" to the job performance of the individual as an overall percentage of your group (the bell curve).

INEFFECTIVE (2 - 4%)

This is the lowest performance category. It includes the noticeably less than competent performance of employees new in the labor market or those whose performance is obviously below what is required. This category describes a level of performance which should significantly improve within a relatively short period of time if the individual is to remain in the position. Generally speaking, this category includes about 2 - 4% of all exempt employees. It is a provisional zone, often used for initial assignment, training and developmental purposes.

MARGINALLY EFFECTIVE (10 - 15%)

This is the performance level just below that of consistently competent or acceptable performance, which generally includes about 10 - 15% of all exempt employees. The individual may be near the level of competent performance; however, the performance leaves something to be desired and the need for further developmental effort is recognized. The individual may still be in the trial-and-error phase of learning but shows definite promise of becoming fully competent within a reasonable, expected period of time. It may also include those whose performance may meet standards in some areas but not in others.

EFFECTIVE (60 - 75%)

A rating of competent should be assigned to those whose <u>demonstrated</u> achievements against reasonable standards, as defined by the position description, is attainable most of the time by a majority of employees fully qualified to hold the position. This is the level of performance for consistently acceptable performance on the job, which includes about 60 - 75% of all exempt employees. The individual is doing a satisfactory quantity of work in a reasonable and expected manner. It is good, solid, expected performance that meets or may slightly exceed that which is required for the position.

VERY EFFECTIVE (10 - 15%)

This is the level of performance that is noticeably above competent and generally includes about 10 - 15% of all exempt employees. It means that the individual is performing in a manner well beyond the normal, expected performance of a fully competent employee, often exceeding standards in several critical areas.

OUTSTANDING (2 - 4%)

Performance of this kind is exceedingly rare and is generally reserved for the truly exceptional employee. A distinguished individual consistently performs in an outstanding manner and gets the best possible results, even under the most difficult of circumstances. The performance of such an individual is easily recognized by all as truly distinguished and his performance is known well outside his own immediate area, Department, Division or Group. Generally, this category includes approximately 2-4% of all exempt employees whose performance is of this caliber.

AS A GUIDE:

Listed below are a number of "factors" that might be used in appraising individuals' job performance.

Performance Factor

Demonstrating technical competence

Learning or improving job skills

Showing initiative

Communicating with others (co-workers, the public)

Planning and organizing work

Doing quality work

Doing work in a timely manner

Using judgment

Being productive

Performance Factor (Continued)

Accepting responsibility

Leading and supervising others

Applying knowledge of job duties

Being loyal to department and City overall

Demonstrating a good attitude

Having a good attendance record

Working with other employees

Maintaining the work environment and/or equipment

Dealing with co-workers and/or the public

Working independently

Cooperating with supervisor

Using equipment and/or tools

Doing a thorough job

Using good work habits

EMPLOYEE CLASSIFICATION

(RETURN TO PERSONNEL DEPT. BY

INSTRUCTIONS

Phase I: Performance Planning

set of weights, totaling 90 points, should be allocated among the seven major performance areas, based on each area's The Supervisor and incumbent should review the performance areas listed in Part I during a performance planning session. Specific quantitative indicators (weights) are to be established for each performance area. A relative importance to the incumbent's job.

Phase II: Performance Objectives & Measure

performance will be measured (quantity, cost, timeliness, etc.) should be indicated. (10 points to be assigned as weight.) During the performance planning session, the Supervisor and incumbent should also agree in Part III on a maximum of Where possible, the means by which five performance objectives for the following rating period (normally one year).

In completing the appraisal, the Supervisor should comment on the incumbent's accomplishment with respect to each objective as determined last period. Where appropriate, events having occurred during the year can be used to modify the standards established for measuring performance at the beginning of the appraisal period.

Phase III:

section of Part II and note any suggestions for the next appraisal period. The Supervisor and incumbent should discuss After Phase I and II of the appraisal have been completed, the Supervisor should complete the Overall Evaluation the appraisal, and the incumbent should note any comments he/she may have in the Employee Comments section.

SCALE OF EFFECTIVENESS LEVELS

- Performance is only marginally acceptable. Meets performance requirements only periodically or only Performance is poor; clearly below the level of acceptance. Improvement is mandatory. INEFFECTIVE
 - Specific areas for future performance improvement are indicated. in certain areas.
- Performance is at a very high level. Demonstrates high degree of proficiency. Frequently exceeds -- Performance is satisfactory and consistently at a level expected of supervisors/managers. standards of normally expected performance. EFFECTIVE **EFFECTIVE**
- -- Performance is clearly and consistently outstanding. Demonstrates a very high degree of proficiency. Consistently exceeds standards of normally expected performance. OUTSTANDING S

ATTACK #

- 1 INEFFECTIVE -- Performance is poor; clearly below the level of acceptance. Improvement is mandatory.
- = MARGINALLY EFFECTIVE performance is only marginally acceptable. in certain areas. Specific areas for future performance improvement are indicated. Meets performance requirements only periodically or only
- 3 EFFECTIVE Performance is satisfactory and consistently at a level expected of supervisors/managers.
- VERY EFFECTIVE standards of normally expected performance. Performance is at a very high level. Demonstrates high degree of proficiency. Frequently exceeds
- OUISTANDING --Performance is clearly and consistently outstanding. Demonstrates a very high degree of proficiency. Consistently exceeds standards of normally expected performance.

	Average	(Other)	plishment.	goals, policies and practices through work effort and accom-	to do so.	Shows initiative by assuming responsibility for completing work without being instructed	upon to fulfill commitments and meet deadlines.	Demonstrates commitment to organ- izational goals, policies and practices through work effort and accomplishment.	 MOTIVATION - Contributes maximum effort in work activities.) End Order of the Control of the Co	DETECTION MICHAEL	PART 1
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											NESS RATING	
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WOIE: You may give each item in the "Performance Area" a weight or give only a total weight to the Performance Area.)

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FERFORMANCE AREAS RELATING TO OTHERS - Works well with others both within and outside of the organization.							V 10075011
,	(TOTAL OF 90)	NESS RATING	COMMENTS				RATING
the organization.				•			
Cooperates with other departments/ units to achieve common goals.	3 						
. Shows tact and sensitivity when dealing with others.							
Represents the organization to members customers and the		-					
public in a professional manner.				:		•	
. Works well with supervisors.	-						
. (Other)							
Average			: : : : :				
3. PLANNING & ORGANIZATION - Develops plans to best organize, coordinate and utilize organizational resources (e.g., personnel, material, time, and equipment).							
Develops timely plans, polities and procedures to obtain, utilize and evaluate organizational	•				•		
resources.	•						
Organizes and allocates resources to meet quality and productivity objectives.							
Adjusts plans, policies, and procedures based on continuing review of operations and use of				•			•
sound judgment.							
(Other)	·						
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DART 1	1467140			-	WEIGHT X
PERFORMANCE AIRAS	(TOTAL OF 90)	NESS RATING	COMMENIS		IMTING
4. ACHIEVEMENT OF RESULTS - Meets established quality and productivity standards in day-to-day department/unit performance.		,			
Executes and follows through on work plans in a timely and efficient manner.					
Controls costs and operates within established budget.	<u> </u>				
Monitors daily department/unit activities to assure efficient operations.					
Meets quality and productivity objectives.					
(Other)			-		
Average	-				
5. SUPERVISION - Is effective in getting work done through subordinates, and in developing their performance potential.			, <u>, , , , , , , , , , , , , , , , , , </u>		
Delegates work to appropriate personnel and assigns corresponding authority.					
Develops subordinates' skills and abilities through proper coaching and training programs.					
Motivates subordinates through example and assignment of challenging activities.					
. Evaluates subordinates' performance.	<u></u> _				
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PERFORMANCE AREAS	(TOTAL OF 90)	NESS PATING	COMMENTS			TONI TING
6. COMMUNICATION - Communicates matters of importance thoroughly, promptly and accurately.						
Verbal communications are easily understood and are tailored to the level of the listener.					,-	
Written communications are accurate, clear, concise, and grammatically correct.	·					٠
(Other)						
Average						,
7. TECHNICAL COMPETENCE & PROFESSION-ALISM - Takes responsibility for effectively utilizing, improving and developing own professional skills.						
Keeps up-to-date in relevant technical areas through professional activities and education.						
. Demonstrates innovativeness by applying new procedures and solutions to new and old problems.						
Applies personal skills and moviedge to achieve results.						
. Maintains consistent performance under stressful conditions.			·			
. (Other)						
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TOTAL FOR PART II WEIGHT X RATING

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PERFORMANCE OBJECTIVES AND MEASURES	S AND MEASURES	IMPORTANCE WEIGHT (Max. 10)	SUPERVISOR'S APPRAISAL COMMENIS
	<i>.</i>		
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PART III

SUMMARY COMMENTS:

GENERAL DEVELOPMENT/IMPROVEMENT RECOMMENDATIONS:

Next Evaluation () Annual () Special

Date

Supervisor's Signature

OVERALL EVALUATION:

Date

(rating) (rating) (weight)

Part III

Overall Performance Rating

OVERALL PERFORMANCE LEVELS

-- Performance is poor; clearly below the level of acceptance. Improvement is mandatory. INCIPECTIVE (100-149)

Performance is only marginally acceptable. Meets performance requirements only periodically or only in certain areas. Future performance improvement in specific areas is required. MARGINALLY SFFECTIVE (150-249)

Performance is satisfactory and consistently at a level expected of supervisors/managers. EFFECTIVE (250-349)

Frequently exceeds

Performance is at a very high level. Demonstrates high degree of proficiency. standards of normally expected performance in more than one performance area. EFFECTIVE (350-449)VERY

OUISTANDING -- Performance is clearly and consistently outstanding. Demonstrates a superior degree of proficiency. (450-500) Consistently exceeds standards of normally expected performance in several performance areas.

	PART SUMMARY
EMPLOYEE COMMENTS:	
	Signature
*Signature does the appraisal by the employed days of the appropriate the appropriate the appropriate that the approximation of the approximation approximation that the approximation approximation approximation that the approximation approx	*Signature does not indicate agreement with the appraisal results, but indicates that the appraisal was reviewed and discussed with the employee. Supplementary comments by the employee will be attached if provided to the Personnel Department within five days of the appraisal review date (employee's signature date).
SECOND-LEVEL SUPERVISOR'S COMMENIS:	
Signature	Signature
FOR PERSONNEL DEPARTMENT USE ONLY:	
RECEIVED	ВУ
	NEXT REVIEW DATE

YEE NAME (7.) COUND LA	(RETURN TO PERSONNEL DEPT. BY OCA 13	
en Lens EMPLOYEE N	pas Clerk	
DEPARTMENT	EMPLOYEE CLASSIFICATION	-

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INSTRUCTIONS

Phase I: Performance Planning

set of weights, totaling 90 points, should be allocated among the seven major performance areas, based on each area's The Supervisor and incumbent should review the performance areas lasted in Part I during a performance planning Specific quantitative indicators (weights) are to be established for each performance area. relative importance to the incumbent's job. session.

Phase II: Performance Objectives & Measure

(10 points to be assigned as weight.) on a maximum of Where possible, the means by which During the performance planning session, the Supervisor and incumbent should also agree in Part III performance will be measured (quantity, cost, timeliness, etc.) should be indicated. five performance objectives for the following rating period (normally one year).

In completing the appraisal, the Supervisor should comment on the incumbent's accomplishment with respect to each objective as determined last period. Where appropriate, events having occurred during the year can be used to modify the standards established for measuring performance at the beginning of the appraisal period.

ase III:

for the next appraisal period. The Supervisor and incumbent should discuss After Phase I and II of the Appraisal have been Roupleted, the Supervisor should complete the Overall Evaluation should note any comments he/she may have in the Buployee Comments section. Suggestions / the appraisal, and the incumbent section of Part II and note any

SCALE OF EFFECTIVENESS LEVELS

- Meets performance requirements only periodically or only Improvement is mandatory. Performance is poor; clearly below the level of acceptance. INEFFECTIVE
 - Specific areas for future performance improvement are indicated Performance is only marginally acceptable. in certain areas. MARGINALLY EFFECTIVE
- Performance is satisfactory and consistently at a level expected of supervisors/managers. EFFECTIVE
- Frequently exceeds Performance is at a very high level. Demonstrates high degree of proficiency. standards of normally expected performance. EFFECTIVE
- Demonstrates a very high degree of proficiency Consistently exceeds standards of normally expected performance. Performance is clearly and consistently outstanding. OUTSTANDING

Athach # 2

INEFFECTIVE Performance is poor; clearly below the level of acceptance. Improvement is mandatory.

MARGINALLY EFFECTIVE Performance is only marginally acceptable. Meets performance requirements only periodically or only in certain areas. Specific areas for future performance improvement are indicated.

- EFFECTIVE Performance is satisfactory and consistently at a level expected of supervisors/managers.

VERY EFFECTIVE standards of normally expected performance. Performance is at a very high level. Demonstrates high degree of proficiency. Frequently exceeds

- OUISTANDING -Performance is clearly and consistently outstanding. Demonstrates a very high degree of proficiency. Consistently exceeds standards of normally expected performance.

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	that have need in menun	د		responsibility for completing
	look in areas of operation of			Shows initiative by assuming
		4		meet deadlines.
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		9		and accomplishment.
		\ \ \		practices through work effort
				Denonstrates commitment to organ-
				effort in work activities.
				1. MOTIVATION - Contributes maximum
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				-

(NOTE: You may give each item in the "Performance Area" a weight or give only a total weight to the Performance Area.)

WEIGHT X RATING		K	• •	36.6
COMMENTS			Look fr improvement areas & de Nelson plans & de Stein	
EFFECTIVE- NESS RATING	<i>b</i>		t 12 m	3.66
WEIGHT (TOTAL OF 90)		15		10
PARI' I PEUTORMANCE AREAS	2. RELATING TO OTHERS - Works well with others both within and outside of the organization. Cooperates with other departments/units to achieve common goals. Shows tact and sensitivity when	dealing with others. Represents the organization to members, customers, and the public in a professional manner. Works well with supervisors. (Other) Average	3. PLANNING & OFGANIZATION - Develops plans to best organize, coordinate and utilize organizational resources (e.g., personnel, material, time, and equipment). Develops timely plans, policies and evaluate organizational resources. Organizes and allocates resources to meet quality and productivity objectives. Adjusts plans, policies, and procedures based on continuing review of operations and use of	sound judgment. (Other) Average

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		4		Delegates work to appropriate personnel and assigns corresponding authority.
		•		5. SUPERVISION - Is effective in getting work done through subordinates, and in developing their performance potential.
63.75		4.25	7	(Other) Average
·		7		Meets quality and productivity objectives.
		K		Monitors daily department/unit activities to assure efficient operations.
		\ <u>\</u>		Controls costs and operates within established budget.
		8		Executes and follows through on work plans in a timely and efficient manner.
· · · · · -				4. ACHIEVEMENT OF RESULTS - Meets estab- lished quality and productivity standards in day-to-day department/ unit performance.
RATING	COMMENTS	NESS RATING	(TOTAL OF 90)	PETUTOTIMANCE AREAS
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	WEIGHT (TOTAL OF 90)				01			`		51
PART	PIERFORMANCE ANEAS	6. COMMUNICATION - Communicates matters of importance thoroughly, promptly and accurately.	Verbal communications are easily understood and are tailored to the level of the listener.	Written communications are accurate, clear, concise, and grammatically correct.	(Other) Average	7. TECHNICAL COMPETENCE & PROFESSION-ALISM - Takes responsibility for effectively utilizing, improving and developing own professional skills.	Keeps up-to-date in relevant technical areas through professional activities and education.	Demonstrates innovativeness by applying new procedures and solutions to new and old problems.	Applies personal skills and knowledge to achieve results. Maintains consistent performance under stressful conditions.	. (Other) Average

TOTAL FOR PART 11 WEIGHT X RATING

PERFORMANCE OBJECTIVES AND MEASURES	IMPORTANCE WEIGHT (Max. 10)	HITANCE SUPERVISOR'S APPRÂISAL COMMENTS (10)		EFFECTIVENESS RATING	WEIGHT X RATINGS
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SUMMAITY COMMENTS:

GENERAL, DEVELOPMENT/IMPROVEMENT RECOMMENDATIONS:

Next Evaluation & Annual () Special

Date

Overall Performance Rating

OVERALL EVALUATION:

(1) money for this year (rating) x 3.93 (rating) 90 (weight)

OVERALL PERFORMANCE LEVELS

Performance is poor; clearly below the level of acceptance. Improvement is mandatory.

INEFFECFIVE —

Performance is only marginally acceptable. Meets performance requirements only periodically or only in MARGINALLY

certain areas. Future performance improvement in specific areas is required. EFTECTIVE (150-249)

 Performance is satisfactory and consistently at a level expected of supervisors/managers. **EFFECTIVE** (250-349)

Frequently exceeds Performance is at a very high level. Demonstrates high degree of profilchency. standards of normally expected performance in more than one performance area. REFECTIVE

OUTSTANDING — Performance is clearly and consistently outstanding. Demonstrates a superior degree of profitchency. (450-500) Consistently exceeds standards of normally expected performance in several performance areas.

(350-449)

*Signature does not indicate agreement with the appraisal results, but indicates that the appraisal was reviewed and discussed with the employee. Supplementary comments by the employee will be attached if provided to the Personnel Department within five days of the appraisal review date (employee's signature date).

SECOND-LEVEL SUPERVISOR'S COMMENTS: RECEIVED_Ort 16 Signature FOR PERSONNEL DEPARTMENT USE ONLY: **DEVIEWED** Date ΒY NEXT REVIEW DATE Signature