

My name is Noel Jonescuc and I am the senior project manager for Robertson Homes. I want to send a note expressing my appreciation for the Troy building department. With the holidays approaching I have been under extreme pressure to close a large amount of single family and multi family homeowners at the village of Troy project. This could not of happened without the extreme help and professional staff at the Troy building department. I am an individual that does not email upper management. This is a case where you need to know the staff you have working for you is exceptional. The understanding, accommodating, and professionalism they have provided to me is by far the best customer service I have received working in a variety of different municipalities over my 25 year career.

Thank you for having extraordinary supportive people in the roles that you have for the City of Troy Building Department

Please feel free to reach out to me if you have any questions and would like to have a conversation. My number is xxx-xxx-xxxx.

Sincerely,  
Noel Jonescuc

## **Noel Jonescuc | Senior Project Manager**

Robertson Brothers Homes Meadows of Troy - Brewster Village - Bloomfield Grove - Hills of Franklin