

Mr. Bovensiep,

We are writing to thank you and your department employees for their response to our request. When our street was being plowed one of the branches was torn off of the street tree. We are not complaining about this. Instead, we are grateful to have our street plowed and salted. We called to see if someone could help us with cutting up the branch. We spoke with Angela. She told us there was no problem asking for help. Within 45 minutes we saw one of your employees cutting up the tree branch. We are extremely grateful for this.

We moved to Troy in 1986. This is a wonderful city to live in due to the fact that our services from all Troy employees are outstanding.

Please extend our thanks to your employees for their great work.

Sincerely,

William and Shirley Schmidt