

**PROCLAMATION IN RECOGNITION OF
TROY'S 9-1-1 COMMUNICATIONS STAFF
NATIONAL TELECOMMUNICATORS WEEK
APRIL 13 – 19, 2025**

WHEREAS, Thousands of dedicated telecommunications professionals serve the people of this country every day by answering phone calls for police, fire and emergency medical services, dispatching appropriate assistance quickly and efficiently; and

WHEREAS, The Communications Supervisors and Dispatchers for the City of Troy perform a critical function and are a key link in the public safety chain which protects all of us and are constantly striving to improve their emergency response capabilities through leadership, dedication, and technology - processing over 125,000 phone calls a year; and

WHEREAS, The safety of our Police Officers and Firefighters in Troy and Clawson are dependent upon the quality and accuracy of information obtained from citizens who telephone the City of Troy's 9-1-1 Communications Center; and

WHEREAS, By United States Congressional proclamation, the Association of Public Safety Communications Officials International, a worldwide telecommunications organization composed of more than 40,000 people engaged in the operation, installation and design of emergency response communications systems, has set aside the second week of April to recognize the contributions made by telecommunicators and their crucial role in the protection of everyone's life and property;

NOW, THEREFORE, BE IT RESOLVED, That the City Council of the City of Troy does hereby commend the **Troy 9-1-1 Communications Supervisors and Dispatchers** for their dedication in providing life-saving service 24 hours a day, seven days a week, 365 days a year, and are the first, first responders; and

BE IT FURTHER RESOLVED, That the Troy City Council does hereby proclaim the week of April 13 - 19, 2025 as **National Telecommunicators Week** in the City of Troy, in honor of the men and women whose diligence and professionalism keep our city and citizens safe.

Presented this 7th day of April 2025.