



500 West Big Beaver
Troy, MI 48084
troymi.gov

CITY COUNCIL AGENDA ITEM

Date: April 15, 2025

To: Honorable Mayor and Troy City Council Members

From: Frank A. Nastasi, City Manager
Lori Grigg Bluhm, City Attorney
Josh Jones, Police Chief
Nicole MacMillan, Assistant City Attorney

Subject: Granite City Food and Brewery Liquor License Violation (Introduced by: Nicole MacMillan, Assistant City Attorney and Lynn Giorgi, Police Staffing and Standards Specialist)

The Troy Police Department annually performs undercover checks on licensed liquor establishments within the City to determine if they unlawfully sell alcohol to underage persons. The Directed Patrol Unit conducts these sting operations with the assistance of temporary employees under 21 years of age, who are sent into licensed establishments under police direction and try to purchase liquor. The Directed Patrol Unit documents each visit, and sends the information to the Michigan Liquor Control Commission (MLCC). If the decoy is sold alcohol by a licensee's employee or agent, the MLCC adjudicates the matter, providing the licensees with appropriate due process. The City also separately cites the employee who sold the alcohol to the minor.

In addition to these sanctions, the state statute also grants local municipalities the authority to object to an otherwise automatic renewal of an on-premises liquor license (restaurants, etc., where the alcohol is consumed on location). Because liquor licenses are considered property, the City needs to give each licensee notice and an opportunity to contest the allegations before taking any adverse action. Troy's due process requirements are set forth in Chapter 101 of the Troy City Ordinances. Notice is also provided to neighboring property owners.

On April 25, 2024, a bartender at Granite City Food and Brewery, located at 699 W. Big Beaver Road, failed an undercover sting operation. Pursuant to Troy's process, a public hearing notice was published and sent to the licensee. General Manager Cynthia Rivers sent an email acknowledging the violation, and detailing Granite City's actions after the violation. Her email is attached, as well as the redacted violation report, police report, MLCC disposition, and the ticket issued to the bartender. The bartender was immediately terminated, pled responsible to the violation and was fined \$200.

Based on Granite City's record, City Administration recommends that Council pass a resolution requiring responsible alcohol service training for all of licensee's serving employees. Ms. Rivers has already provided documentation of ServSafe training, which the Troy Police Department can vet to make sure that it complies with the proposed resolution.

It is likely that someone from Granite City will be present at the City Council meeting, and can answer any additional Council questions or address any of your concerns. Other persons may also want to provide public comment as to this liquor licensee.



Michigan Department of Licensing and Regulatory Affairs
MICHIGAN LIQUOR CONTROL COMMISSION (MLCC)
525 W. Allegan St., P.O. Box 30005 Lansing, MI
48909-7505
Phone 866-813-0011 – Fax 517-763-0053
www.michigan.gov/lcc

VIOLATION REPORT

(Authorized by P.A. 58 of 1998)

EMAIL COMPLETED REPORT TO
LARA-MLCC-ViolSubmit@michigan.gov

****Please obtain the license number and business ID (BID) number directly from the liquor license****

License No.: L-000435060/061/062 Business ID (BID) No.: 0269257

1. Name of Licensee: Granite City Food and Brewery Inc.

2. Doing Business As (D/B/A): Granite City Food and Brewery

3. Licensed Address (Street, City, Zip Code): 699 W Big Beaver Rd. Troy MI 48084

4. Township: Troy 5. County: Oakland

6. Type of License(s) & Permit(s): C;ass C, SDM, Brew Pub

7. Date of Violation: 4/25/24 Hour: 5:16 ☐ AM or ☒ PM

8. Violation Type(s):
☒ Sale to Minor ☐ Afterhours Sales/Consumption
☐ Intoxicated Person ☐ Fighting (must be inside licensed premises)
☐ Gambling ☐ Failure to Cooperate
☐ Controlled Substances ☐ Other: _____
☐ Prohibited Conduct

If MINOR - Birth Date: 1/06 Was this a DECOY? ☒ YES ☐ NO If NO, you must answer below:

If above minor violation was NOT a decoy, describe the enforcement action taken:

COPY OF APPEARANCE TICKET MUST BE ATTACHED

9. Please attach report to include a summary of events to support the violation type(s) as referenced above.

Officer Signature: Officer Andrew Venier Date Signed: 4/25/24

Officer Name & Title (print): Officer Andrew Venier

Officer Email Address: andrew.venier@troymi.gov

Officer Signature: Officer Christopher O'Brien Date Signed: 4/25/24

Officer Name & Title (print): Officer Christopher O'Brien

Officer Email Address: christopher.obrien@troymi.gov

Department Name: Troy Police Department Phone No.: 248-524-3477

Date Report Completed/Submitted: 4/25/24

EMAIL COMPLETED REPORT TO
LARA-MLCC-ViolSubmit@michigan.gov

WITNESSES

1. Name Sgt. Brandon Parker Address 500 W Big Beaver Rd Troy MI 48084

Will testify to:
Troy Police Department Supervisor

2. Name _____ Address 500 W Big Beaver Rd Troy MI 48084

Will testify to:
Minor Decoy

3. Name _____ Address _____

Will testify to:

4. Name _____ Address _____

Will testify to:

5. Name _____ Address _____

Will testify to:

Location Where Evidence Is Held (Explain):
Troy Pd Evidence.com

Provide List of Evidence:

BWC
Photo
Receipt
Witness statement

EMAIL COMPLETED REPORT TO LARA-MLCC-ViolSubmit@michigan.gov

**TROY POLICE DEPARTMENT**500 W BIG BEAVER RD
TROY MI 48084
248-524-3477**TROY POLICE
Case Report****Administrative Details:**

CR No	Subject
240011991	4171 - Violation of Liquor Control Laws [41001]
Report Date/Time	Occurrence Date/Time
04/25/2024 17:09	04/25/2024 17:09
Location	Call Source
699 W. BIG BEAVER RD.	FOP
Dispatched Offense	Verified Offense
C3309 Liquor Inspection	4171 Violation of Liquor Control Laws
County	City/Twp/Village
63 - Oakland	84 - Troy
Division	
Patrol DPU	

Action Requested:

<input type="checkbox"/> Arrest warrant	<input type="checkbox"/> Review only
<input type="checkbox"/> Search warrant	<input type="checkbox"/> Forfeiture
<input type="checkbox"/> Juvenile petition	<input type="checkbox"/> Other



Offenses:

4171 - Violation of Liquor Control Laws [TRVENIERA (161894)]

IBR Code / IBR Group		Offense File Class	
90G - Liquor Law Violations / B		41001 - LIQUOR LICENSE -ESTABLISHMENT	
Crime Against	Location Type	Offense Completed	
SO	21 - Restaurant	Completed	
Domestic Violence	Hate/Bias		
No	00 - None (No Bias)		
Using	Cargo Theft		
A-Alcohol: Yes C-Computer Equipment: No D-Drugs/Narcotics: No			

People:

KRUEGER, MICHAEL (S-SUSPECT) [TRVENIERA (161894)]

Last Name		First Name		Middle Name		Suffix		Mr/Mrs/Ms		
KRUEGER		MICHAEL								
Aliases			Driver License#		DL State		DL Country		Personal ID#	
					MI		USA			
DOB (Age)		Sex	Race	Ethnicity	Birth City & State	Birth Country		Country of Citizenship		
11/1989 (34)		M	WHITE	Unknown						
Complexion	Build	Teeth		Height	Weight	Attire				
				5' 10"	190					
Street Address			Apt #	County	Country	Home Phone		Work Phone		
					USA	UNKNOWN				
City		State	Zip	Cell Phone		Email				
		MI								
Notes										
GRANITE CITY BARTENDER										

M.G., DECOY (W-WITNESS) [TRVENIERA (161894)]

PE:	W.Type:	Last Name		First Name		Middle Name		Suffix		Mr/Mrs/Ms	
	EY	M.G.		DECOY							
DOB (Age)		Sex	Race	Ethnicity	Birth City & State	Birth Country		Country of Citizenship			
		F	WHITE								
Notes											
DPU DECOY											

SILUA, BIANCA (O-OTHER) (X-MISCELLANEOUS) [TRVENIERA (161894)]

PE:	W.Type:	Last Name		First Name		Middle Name		Suffix		Mr/Mrs/Ms	
		SILUA		BIANCA							
DOB (Age)		Sex	Race	Ethnicity	Birth City & State	Birth Country		Country of Citizenship			
		F	WHITE								
Phone/Email											
Type						Description					
BU-Business Phone #1											
Notes											
GRANITE CITY GENERAL MANAGER											

OBRIEN, CHRISTOPHER (O-OTHER) (L-LAW ENFORCEMENT OFFICER) [TRVENIERA (161894)]

PE:	W.Type:	Last Name		First Name		Middle Name		Suffix		Mr/Mrs/Ms	
		Obrien		Christopher						OFFICER	
DOB (Age)		Sex	Race	Ethnicity	Birth City & State	Birth Country		Country of Citizenship			
			UNKNOWN								
Street Address				Apt #	County	Country	Home Phone		Work Phone		



500 W BIG BEAVER RD		OAKLAND		USA	
City	State	Zip	Cell Phone	Email	
Troy	Mi	480845254			
Phone/Email					
Type			Description		
BU-Business Phone #1			248-524-3477		

VENIER, ANDREW G (O-OTHER) (L-LAW ENFORCEMENT OFFICER) [TRVENIERA (161894)]							
PE:	W.Type:	Last Name	First Name	Middle Name	Suffix	Mr/Mrs/Ms OFFICER	
		Venier	Andrew	G			
DOB (Age)	Sex	Race	Ethnicity	Birth City & State	Birth Country	Country of Citizenship	
		UNKNOWN					
Street Address		Apt #	County	Country	Home Phone	Work Phone	
500 W BIG BEAVER RD			OAKLAND	USA			
City	State	Zip	Cell Phone	Email			
Troy	Mi	480845254					
Phone/Email							
Type				Description			
BU-Business Phone #1				248-524-3477			

Property:			
1812 - Receipt 5448 [TRVENIERA (161894)]			
Property Class	IBR Type	UCR Type	
48	48 - Documents/Personal or Business	K - Miscellaneous	
Status		Count	Value
E - Evidence (Including Other Seized Property And Tools)		1	1
Description	Disposition	Evidence Tag	
RECEIPT FOR TRANSACTION		240011991.001	
Recovered Date/Time	Location	Owner	
		Π ,	

1306 - Recording - Compact Disk CD / DVD 5427 [TRRUPPRECHTB (100593)]			
Property Class	IBR Type	UCR Type	
27	27 - Recordings-Audio/Visual	F - TV's, Radios, Stereos, Etc...	
Status		Count	Value
E - Evidence (Including Other Seized Property And Tools)		1	1
Description	Disposition	Evidence Tag	
AXON BWC		240011991.002	
Recovered Date/Time	Location	Owner	
		Π ,	

Narrative:	
CR No: 240011991-001 Written By: TRVENIERA (161894) Date: 04/25/2024 06:57 PM	
<p>INFORMATION: Directed Patrol Unit (DPU) Officers were conducting a liquor control compliance check at 699 W. Big Beaver Rd. (Granite City) when Decoy M.G. entered the location and was able to purchase alcohol without showing identification.</p>	



DATE/TIME: 04-25-2024 at 05:09 PM.

VENUE: 699 W. Big Beaver Rd. (Granite City). City of Troy, Oakland County, Michigan.

OFFICER OBSERVATIONS: I followed Decoy M.G. into the restaurant. I sat several seats down from Decoy M.G. at the bar and observed the entire interaction with the bartender James Krueger. Krueger asked Decoy M.G. if she wanted anything to drink. Decoy M.G. asked for a water and a Bud Light. Krueger suggested a similar beer to Bud Light. Decoy M.G. told him that would be fine. I observed Krueger then pour a beer and place it in front of Decoy M.G. without asking for her identification or inquiring about her age.

I advised Decoy M.G. to leave the bar. I then made contact with Krueger and identified myself as a police officer. I then made contact with Granite City General Manager Bianca Silua. I advised her of the violation.

STATEMENT OF DECOY M.G.: Decoy M.G. stated that she walked into Granite City and sat at the bar. Decoy M.G. stated that she asked for a Bud Light, and the bartender recommended a similar beer. Decoy M.G. states that she was given the beer without being asked for identification or about her age.

CITATION: Krueger was issued a citation for furnishing/sale to a person under 21. Krueger was advised to contact the court within fourteen days. Citation#: 24TR03167.

RECEIPT/EVIDENCE: I obtained a copy of the receipt for the transaction. It was logged into evidence and placed into the depository. A photograph of the beer served to Decoy M.G. was taken with my department issued cell phone using Axon Capture and uploaded to the evidence.com case file.

AUDIO/VIDEO REQUEST: I submitted a request for the body worn camera footage from myself and Ofc. O'Brien.

CASE: All LCC paperwork was completed. It should be noted that during my contact with Krueger he was genuinely upset with himself and acknowledged his mistake without excuse.

CR No: 240011991-002 Written By: TRKOWALSKIR (100957) ATTACHMENT ONLY REPORT - No

NARRATIVE REPORT
WITNESS STATEMENT

☐ SUPP ☐ CORR ☐ DELETE PAGE 1 OF 1

01	DATE 04/25/24	DAY Tues	SHIFT 04	PLAT 1	BADGE 1 112	BADGE 2	INCIDENT STATUS <input type="checkbox"/> CLR ARREST <input type="checkbox"/> UNF <input type="checkbox"/> CLR EXCEPT <input type="checkbox"/> INACT	PRIM CLASS 1 1 1	YEAR 24	INCIDENT # 11991
----	------------------	-------------	-------------	-----------	----------------	---------	---	---------------------	------------	---------------------

02 Name: MG DOB: Home Phone:

03 Address: (PLEASE PRINT) Business Phone:

04 City: State: Zip:

05 E-mail Address: Cell Phone:

06

07

08 Walked into Granite City food and brewery, sat at

09 the bar. Asked for a Budlight, the man recommended

10 a similar beer. Gave me drink without asking for ID or

11 how old I was.

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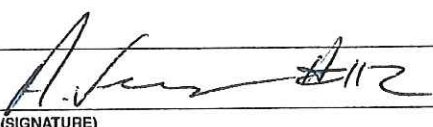
23

24

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26

27

28 Taken By:  #112 x: MG (SIGNATURE)

29 Place: Date: 4/25/24 Time:

INVESTIGATING OFFICER(S)	REVIEWED BY	ASSIGNED TO / BADGE	ATTENTION TO
--------------------------	-------------	---------------------	--------------



Granite City
699 W Big Beaver Rd
Troy, MI 48064

Server: MICHAEL C

Check #70

Guest Count: 1

Ordered:

Here

4/25/24 5:22 PM

1 Guest Tap

\$0.00

Guest Tap 5 16oz

\$8.00

Subtotal

\$8.00

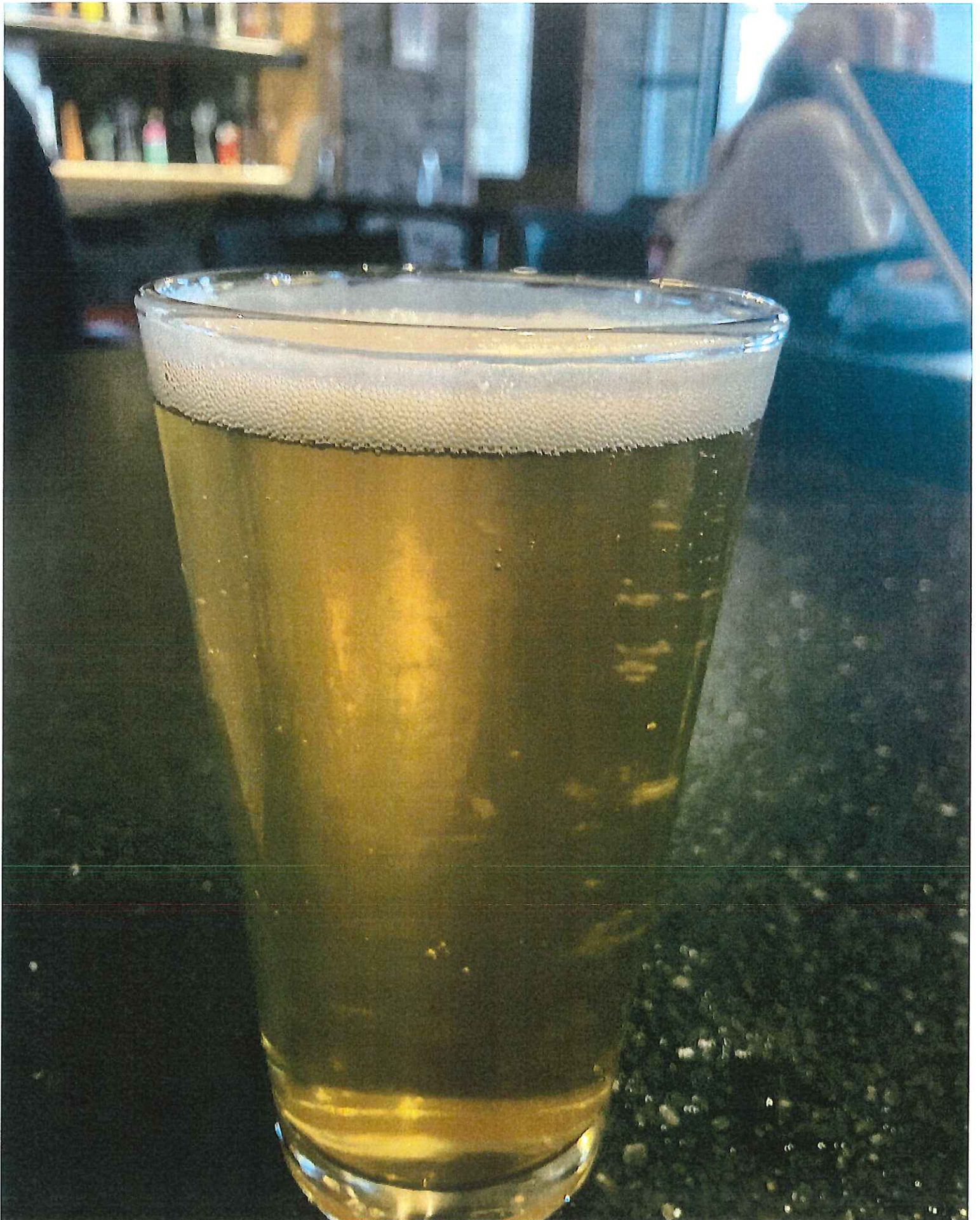
Tax

\$0.48

Total

\$8.48

Granite City



Granite City - 699 W. Big Beaver

MLCC AIMS - Active/Escrow License Search

Violation #	Date Violation Occured	Status	Violation Description	Event/Decision
CV-516893	4/25/2024	Closed	Sold or furnished : alcoholic liquor to minor decoy M.G., date of birth March 2, 2006, (18) who was less than twenty-one (21) years old : (Troy PD, Ofcs. Andrew Venier & Christopher O'Brien/Clerk Michael James Krueger/ID not checked)	6/6/2024 Lic Ack Gonzales7/10/2024 Therefore, the Commissioner Orders a penalty fine of \$500 for the charge in this matter. The Commissioner further Orders the Licensee to serve a suspension of twenty-five (25) continuous days, to run consecutively and not concurrently with any other suspension Ordered by the MLCC, if the fine is not paid within forty-five (45) days from the mailing date of this Order. 801-1

State of Michigan Uniform Law Citation				Ticket No. 24TR03167		<input type="checkbox"/> Victim Involved	
US DOT #				Incident No. 240011991		Dept. No. (If*)	
The People of: <input type="checkbox"/> the State of Michigan <input type="checkbox"/> Township <input checked="" type="checkbox"/> City <input type="checkbox"/> Village <input type="checkbox"/> County				Local Use/Arrest No.		Detection Device	
OF: TROY				BAC		1 of 1	
THE UNDERSIGNED				Month 04	Day 25	Year 24	At approximately <input type="checkbox"/> A.M. <input checked="" type="checkbox"/> P.M.
SAYS THAT ON:				Date of Birth		Month 1	Day 1
State <input checked="" type="checkbox"/> Oper./Chauff. <input type="checkbox"/> CDL				Driver License Number C430603367827			
Race W	Sex M	Height 5' 10"	Weight 190	Hair BROWN	Eyes BLUE	Occupation/Employer	
Name (First, Middle, Last) MICHAEL JAMES KRUEGER							
Street							
City				State		Zip Code	
E-mail Address				Cellular Phone			
Vehicle Plate No.		Year	State	Vehicle Description (Year, Make, Color)			Veh. Type
THE PERSON NAMED ABOVE, in violation of <input checked="" type="checkbox"/> Local Ordinance <input type="checkbox"/> State Law <input type="checkbox"/> Administrative Rule							
UPON 699 W BIG BEAVER RD							
AT OR NEAR TROY CENTER DR							
WITHIN <input checked="" type="checkbox"/> CITY <input type="checkbox"/> VILLAGE <input type="checkbox"/> TOWNSHIP OF TROY							
COUNTY OF OAKLAND DID THE FOLLOWING							
Type	MCL Cite/PACC Code/Ordinance	Description (include any bond amount collected on each charge)	Charge No.				
<input checked="" type="checkbox"/> C/I <input type="checkbox"/> Warn <input type="checkbox"/> Misd <input type="checkbox"/> Fug <input type="checkbox"/> Fel <input type="checkbox"/> Waiv	<input type="checkbox"/> Authorization pend. 9300556	FURNISHING, SALE TO PERSONS UNDER 21 AND/OR FAILURE TO INQUIRE AS TO AGE DURING ENFORCEMENT ACTION	1				
<input type="checkbox"/> C/I <input type="checkbox"/> Warn <input type="checkbox"/> Misd <input type="checkbox"/> Fug <input type="checkbox"/> Fel <input type="checkbox"/> Waiv	<input type="checkbox"/> Authorization pend.		2				
<input type="checkbox"/> C/I <input type="checkbox"/> Warn <input type="checkbox"/> Misd <input type="checkbox"/> Fug <input type="checkbox"/> Fel <input type="checkbox"/> Waiv	<input type="checkbox"/> Authorization pend.		3				
TO THE COURT: Do not arraign on a felony charge until an authorized complaint is filed.							
Offense Code(s) 1 98.10.13 2 3							
Key for Type: C/I=Civil Infraction Misd=Misdemeanor Fel=Felony Warn=Warning Fug=Fugitive Waiv=Violation for Which Fines/Costs May be Waived Authorization pend.=Authorization pending							
Remarks:							
VIN:							
CHECK IF APPROPRIATE <input type="checkbox"/> Damage to Property <input type="checkbox"/> Local Court Bond \$							
<input type="checkbox"/> Vehicle Impounded <input type="checkbox"/> Injury <input type="checkbox"/> License Posted in Lieu of Bond							
<input type="checkbox"/> Traffic Crash <input type="checkbox"/> Death <input type="checkbox"/> Appearance Certificate							
Person in Active Military Service <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/> None							
SEE DATE BELOW. SEE BACK OF CITATION FOR EXPLANATION AND INSTRUCTIONS							
Appearance Date on or before WITHIN 14 DAYS							
Hearing Date (if applicable) on <input checked="" type="checkbox"/> Contact Court							
<input type="checkbox"/> Juvenile Traffic Misd. (Court will Notify) <input type="checkbox"/> Formal Hearing Required. (Court will Notify)							
In the 52ND DISTRICT COURT Court of TROY							
Court Address & Phone Number 52ND DISTRICT COURT, 4TH DIVISION 520 WEST BIG BEAVER ROAD (248) 528-0400 TROY, MI 48084							
<input checked="" type="checkbox"/> I served a copy of the civil infraction complaint upon the defendant (or owner/occupant by posting if applicable). I declare under the penalties of perjury that the statements above are true to the best of my information, knowledge, and belief.							
Complainant's Signature and receipt if applicable OFC. A. VENIER/OFC C. O'BRIEN				Month 04	Day 25	Year 24	
Officer's Name (printed) OFC. A. VENIER/OFC C. O'BRIEN				Officer's ID No. 112/5			
Agency ORI MI- 6378400				Agency Name TROY POLICE DEPARTMENT			

Ticket
24TR03167
Name
KRUEGER, MICHAEL
Case No.

CITY OF TROY
NOTICE OF LIQUOR VIOLATIONS
TROY CITY COUNCIL MEETING

A Public Hearing will be held by and before the Council of the City of Troy at City Hall, 500 W. Big Beaver, Troy, Michigan on Monday, April 21, 2025 at 7:30 p.m. and notice is given for the following 2024 Liquor Violations:

- a) Name: Maple Gas Mart, LLC
 (dba Sunoco Gas)
 Address: 1490 E. Maple Rd, Troy, MI 48083
 License No: SDM (L-000400089)
 SALE TO MINOR (Compliance Test) on April 15, 2024

- b) Name: John R Petro Mart, Inc.
 (dba John R Petro Mart)
 Address: 1980 E. Maple Rd., Troy, MI 48083
 License No: SDM (L-000274041)
 SALE TO MINOR (Compliance Test) on April 15, 2024

- c) Name: Polish Market II, Inc.
 (dba Polish Market)
 Address: 2938 E. Maple Rd., Troy, MI 48083
 License No: SDM (L-000271701)
 SALE TO MINOR (Compliance Test) on April 15, 2024

- d) Name: 7-Eleven Inc. and MCME Investment Inc.
 Address: 5020 John R, Troy, MI 48085
 License No: SDM (L-000013474)
 SALE TO MINOR (Compliance Test) on April 22, 2024

- e) Name: Granite City Food and Brewery Inc.
 (dba Granite City)
 Address: 699 W. Big Beaver Rd., Troy, MI 48084
 License No: Class C (L-000435060), SDM (L-000435061), and Brewpub (L-000435062)
 SALE TO MINOR (Compliance Test) on April 25, 2024

- f) Name: Babylon Restaurant Group, Inc.
 (dba The Melting Pot)
 Address: 888 W. Big Beaver Rd. Ste. 120, Troy, MI 48084
 License No: Class C (L-000132488), SDM (L-000132489)
 SALE TO MINOR (Compliance Test) on August 28, 2024

- g) Name: S&S Michigan I, LLC
 (dba SPORTS & SOCIAL)
 Address: 2850 Coolidge Hwy., Troy, MI 48084
 License No: Class C (L-000454473), SDM (L-000454475)
 SALE TO MINOR (Compliance Test) on August 28, 2024

- h) Name: 7-Eleven Inc.
 (dba 7-Eleven Store #17313M)
 Address: 2910 John R, Troy, MI 48083
 License No: SDM (L-000480986), SDD (L-000480987)
 SALE TO MINOR (Tip Investigation) on May 22, 2024

M. Aileen Dickson, MMC, MiPMC3
City Clerk

POSTED: March 31, 2025

PUBLISHED: April 3, 2025

Published: Troy Times 04/03/2025

0495-2514



CITY OF TROY | CITY CLERK'S OFFICE | 500 WEST BIG BEAVER | TROY, MI 48084
PHONE: 248-524-3316 | FAX: 248-524-1770 | E-MAIL: CLERK@TROYMI.GOV

April 7, 2025

«parcelNumber»
«name1»
«name2»
«address»
«city», «state» «zip»

Re: NOTICE OF PUBLIC HEARING - Liquor License Violation

To whom it may concern:

A Public Hearing will be held by and before the City of Troy City Council on April 21, 2025 at 7:30 PM in the City Council Chambers at City Hall, 500 W Big Beaver, Troy, Michigan. The purpose of this meeting is to determine whether the City Council should recommend to the Michigan Liquor Control Commission the renewal or non-renewal of licenses allowed for the sale and/or consumption of alcoholic beverages. The following licensees and violations will be discussed:

Licensee: Granite City Food and Brewery Inc.
DBA: Granite City
Public Hearing Date: Monday, April 21, 2025 at 7:30 PM
License Type: Class C, SDM, Brewpub (L-000435060, L-000435061, L-000435062)
Violation: SALE TO MINOR (COMPLIANCE TEST)
Violation Date: April 25, 2024

This notice is sent pursuant to Section 12b of *Chapter 101 – Liquor Licenses* of the City of Troy Code of Ordinances.

Sincerely,

A handwritten signature in black ink that reads "M. Aileen Dickson". The signature is written in a cursive, flowing style.

M. Aileen Dickson, MMC, MiPMC3
City Clerk

Nicole F MacMillan

From: Cynthia Rivers <Cynthia.Rivers@gcfb.com>
Sent: Thursday, April 10, 2025 8:28 AM
To: Nicole F MacMillan
Cc: Angie Compton; Sarah Naumann
Subject: Violation Follow Up
Attachments: Cynthia Rivers.pdf; Anthony Zuniga.pdf; Ray Zuniga.pdf; CertificationTrackerReport.pdf

CAUTION: This email did not originate from within the City of Troy. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Michigan Liquor Control Commission,

I am writing to provide a formal summary of the actions taken by Granite City Food & Brewery in Troy, MI following the incident involving former employee Michael Collett on 04/25/2024.

Granite City Troy has always prioritized the safety and well-being of our guests and community. The incident was taken very seriously, and we acted swiftly to reinforce our strong commitment to responsible alcohol service. The following measures were implemented immediately:

1. **Immediate Termination:** Michael Collett was released from employment immediately following the incident. This decision reflected our zero-tolerance policy for any violations related to alcohol service laws.
2. **Mandatory Alcohol Certification:** Granite City Inc. requires all team members who serve alcohol to complete the Alcohol ServSafe course and become certified upon hire. This ensures that every staff member is equipped with the proper knowledge and tools to serve alcohol safely and responsibly. A certificate verification sheet is attached. All management staff are also current with their Alcohol ServSafe certifications and regularly updated on policy changes through our annual compliance training.
3. **Ongoing Staff Education and Accountability:** We implemented routine pre-shift meetings to emphasize the critical importance of checking every guest's ID, regardless of age or appearance. These meetings also review when to involve a manager in alcohol service situations, reinforcing a culture of caution, accountability, and shared responsibility.

At Granite City Troy, responsible alcohol service is not just a compliance requirement—it is a core value that we uphold at every level of our operation. We are committed to ongoing education, consistent enforcement of policy, and creating a safe environment for both our guests and staff.

Please don't hesitate to reach out if further details or documentation are needed.

Cynthia Rivers
General Manager
Granite City Food & Brewery | Troy
699 West Big Beaver
Troy, MI 48084
p: 248-519-1040
c: 313-485-4987