

From: Andy Mui

Sent: Tuesday, May 20, 2025 6:55 PM

To: Robert C Maleszyk <Robert.Maleszyk@troymi.gov>

cc: Renee Hazen <Renee.Hazen@troymi.gov>;

Subject: Positive Feedback for Renee Hazen, City Treasurer

Mr. Maleszyk,

My name is Andy Mui and I would like to inform you of the extraordinary length that Renee Hazen went to assist me last week. I was finalizing the purchase of a home in Troy but was confused about some of the property tax charges in the title transfer documentation. I went to Troy's Treasurer's office last week hoping to find someone who would assist me in attempting to calculate the correct total for the property tax charges.

All I hoped for was to find someone in the Treasurer's Office that would give me some documentation and perhaps describe the process that should be used to calculate it. Then, I would have to independently attempt to verify the accuracy of the charges. Renee Hazen, City Treasurer, exceeded my expectations and went above and beyond what I expected in providing me assistance in interpreting the charges. Ms. Hazen took time out of her busy day and not only explained the process but calculated the charges herself saving me a substantial amount of time.

In this politicized climate regarding government funding, Ms. Hazen is an effective counter to citizens/politicians who cynically express grievances regarding the value of government services. Ms. Hazen should be commended for her professionalism and extraordinary service.

Thank you,
Andy Mui