

From: John Eschrich City Services  
Subject: June 21, 2020 at 1:12 AM  
Date: CityManager@troymt.gov  
To:

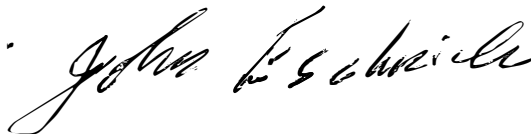
***Mr Miller, I am writing because I think some of us are not aware of how well the City is functioning. The City is doing quite well under your direction.***

***On another note, I recently called the Engineering Department to seek advice on how to deal with an accumulation of water in an area near my home. The water has accumulated up to 5-6 inches and drowns any growth under it in addition to being a danger for drawing insects, like mosquitoes. I am delighted to say that two qualified gentlemen came to my home and spent over an hour measuring and inspecting and said they would get back to me with a potential solution to my problem. They, of course, can't solve my problem but said they would get back to me and advise me to possible solution and said it would then be up to me to contract for a resolution.***

***I am writing because I was so impressed with the excellent attention an service provided was beyond expectations. The lead man's name was George and unfortunately I can't recall his cohort's name. I want to bring their excellent service to your attention.***

Great Service: George Ballard and Brian Bialik, Engineering

John Eschrich

A handwritten signature in black ink that reads "John Eschrich". The signature is written in a cursive style with a large, stylized "J" and "E".