



500 West Big Beaver
Troy, MI 48084
troymi.gov

CITY COUNCIL AGENDA ITEM

Date: July 7, 2020

To: Mark F. Miller, City Manager

From: Robert J. Bruner, Assistant City Manager
Cathleen A. Russ, Library Director

Subject: Library Community Engagement Supplemental Information

History

- Voters approved a five-year, 0.7 mills dedicated library millage on August 2, 2011 and again on November 3, 2015.
- The current library millage will fund the Troy Public Library through the fiscal year that ends on June 30, 2021.
- Voters must renew or replace the library millage in order for the City to continue operating and maintaining the Library beyond June 30, 2021.
- City Council must determine the library millage rate and duration to be presented at the November general election by August 11, 2020, the deadline to approve ballot wording for November 2020.
- City Council approved an agreement with Cobalt Community Research (Cobalt) for library survey research on June 22, 2020. City Council also discussed library funding on June 22 and City staff outlined a preliminary public engagement plan including the survey, possible virtual focus group(s), and virtual town hall meeting(s).

In addition to the Community Survey and Focus Group feedback, we thought it would be beneficial to share with City Council the results of three recent studies.

- The University of Michigan Ross School of Business student consulting group, BOND, selected TPL from a competitive application process as the subject of an Impact Analysis. From January – April 2019, the students studied TPL funding and issued a presentation which compares TPL to several Michigan libraries. They also made funding and staffing recommendations. The presentation made to City Management is attached.
- From February – June 2019, the Library conducted a feasibility study considering renovations for the Youth Services area, which occupies the original 1971 library building. Throughout the course of this study, the Library's consultant, Integrated Design Solutions of Troy, conducted focus groups of parents, caregivers and children, to ascertain what this group of library users would like to see in this space. The recommendations and focus group feedback is attached.
- TPL Community Engagement Staff, in conjunction with the TPL Millennial Advisory Board, surveyed Millennials (ages 23 – 39) from February 5 -March 20, 2020, via an online survey; the goal was ascertaining how people in this age group use the Library, and how TPL's services to this population could be improved. The survey results and comments are attached.



Impact Analysis

Presented By:

Aditi Mahajan	Arun Annamalai
Hridey Sahgal	Michael Zhang
Quinn Favret	Nikhil Yadati
Evan Lipchin	

04/16/2019

Today's Discussion

- Background
- Library Engagement Index
- Decade Analysis
- Cost to Taxpayers
- Appendix

Today's Discussion



Background

Library Engagement Index

Decade Analysis

Cost to Taxpayers

Appendix

BOND Consulting Group planned to analyze two key areas of TPL's operations

Impact Tracking

- Positive Community Impact
- Secure City Funding

Operational Hours

- Improving Hours of Operation
- Opening up on Friday's

Libraries are shifting towards more programs and technology, prompting a decrease in books checked out



Increase In:

- Programs
- Gamification



Decrease In:

- Books
Checked Out

A variety of data sources were analyzed to correlate library services with a positive community impact



Social
Explorer

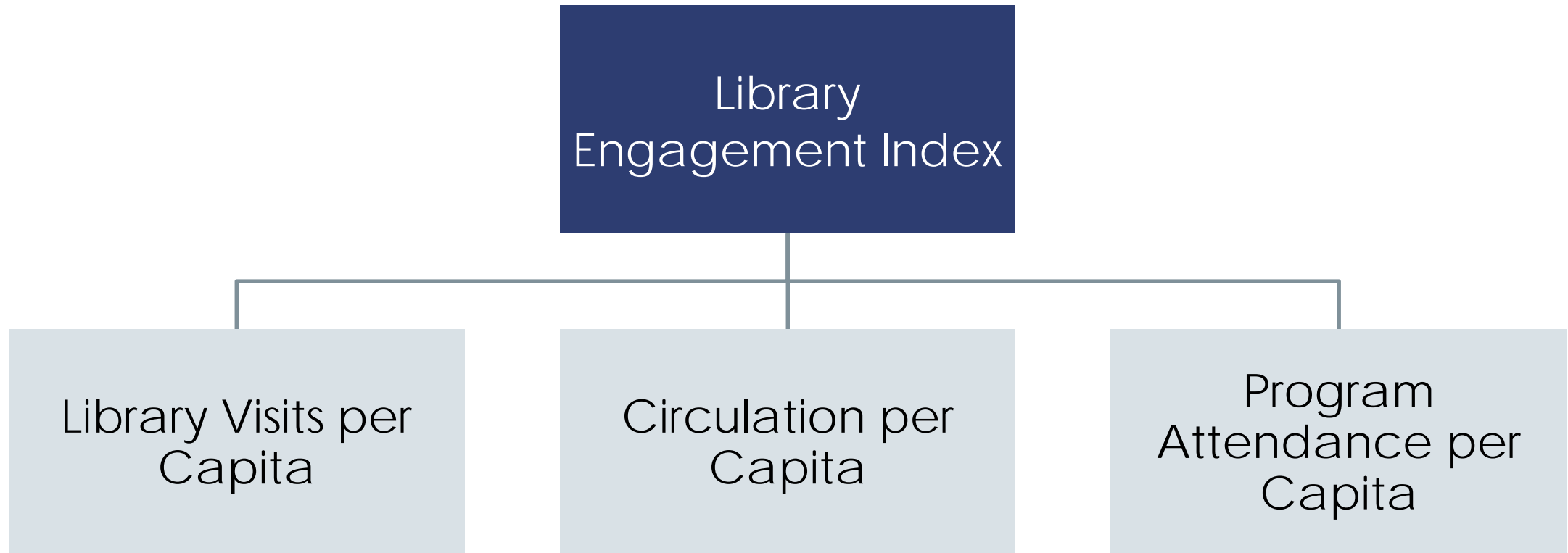
DSLRT

Census
Bureau

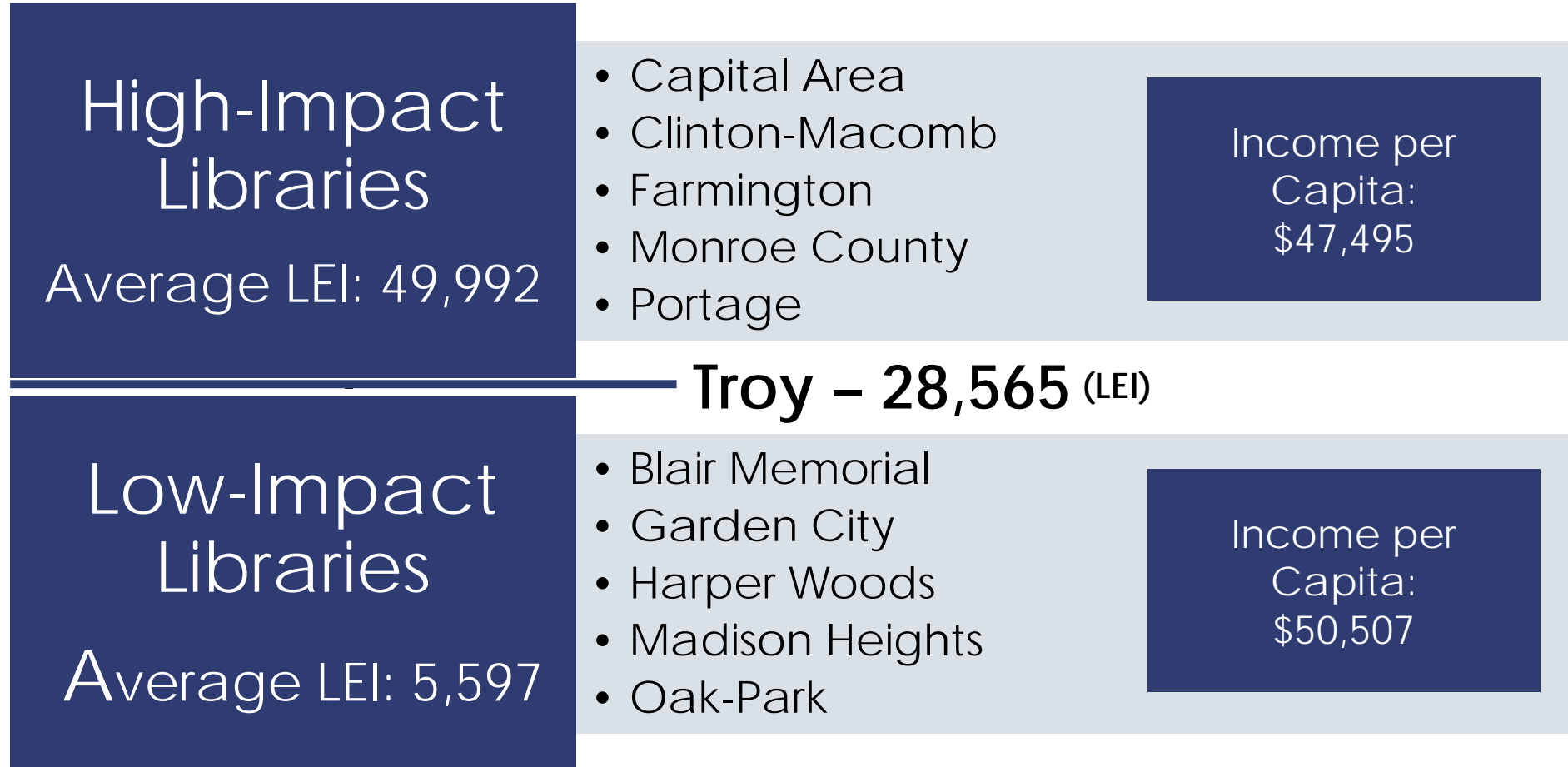
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Library Engagement Index (LEI) is derived from three key metrics indicating total activity in the library



High and Low-Impact Libraries in Michigan were determined based on their respective LEI's



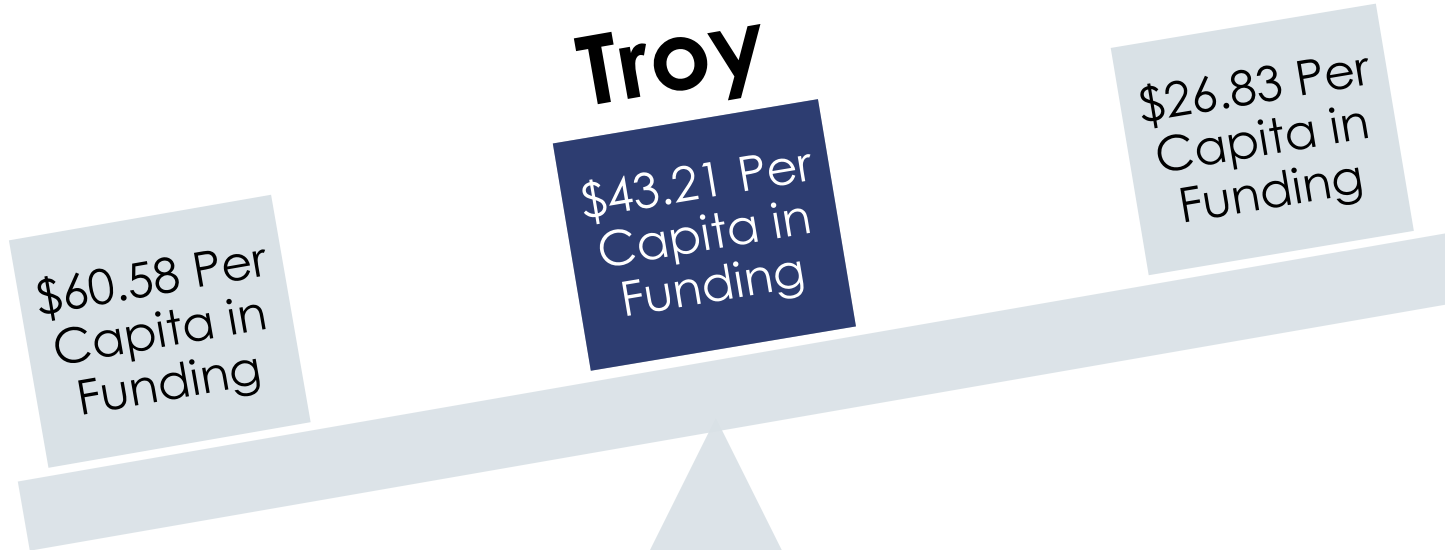
Community indicators show a vast difference between High-Impact and Low-Impact libraries

High School Dropout Rates	-38%
Unemployment	-12%
Property Values (\$300k+)	10.34x
Enrollment in College	+46%

High-Impact libraries receive significantly more funding than Low-Impact libraries

High-Impact
Libraries

Low-Impact
Libraries



High-Impact Libraries are open for more hours and for more days than Low-Impact Libraries

High-Impact Libraries

- 70.6 median hours open per week
- 80% open seven days per week

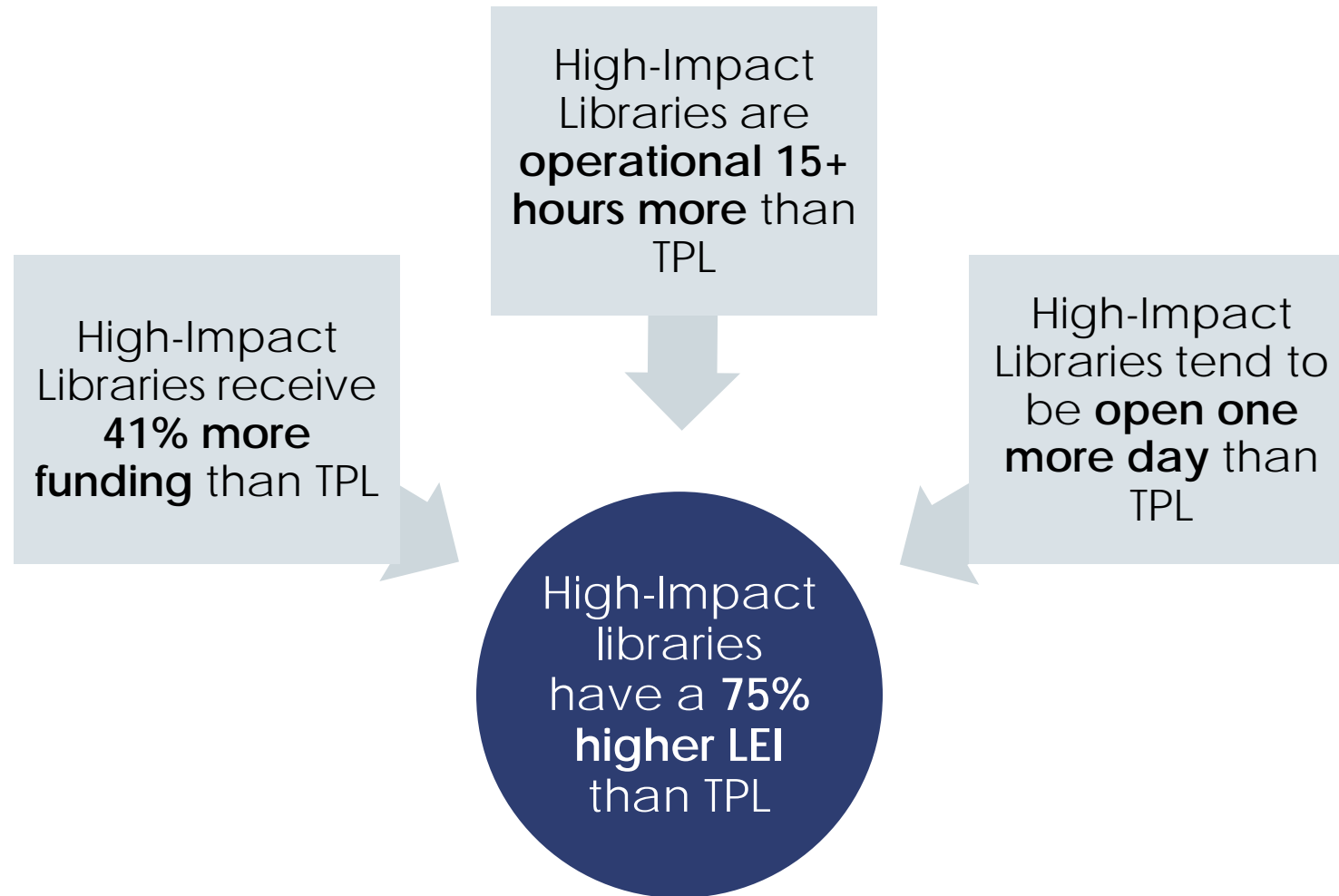
Troy

- 55 hours open per week
- Closed one day per week

Low-Impact Libraries

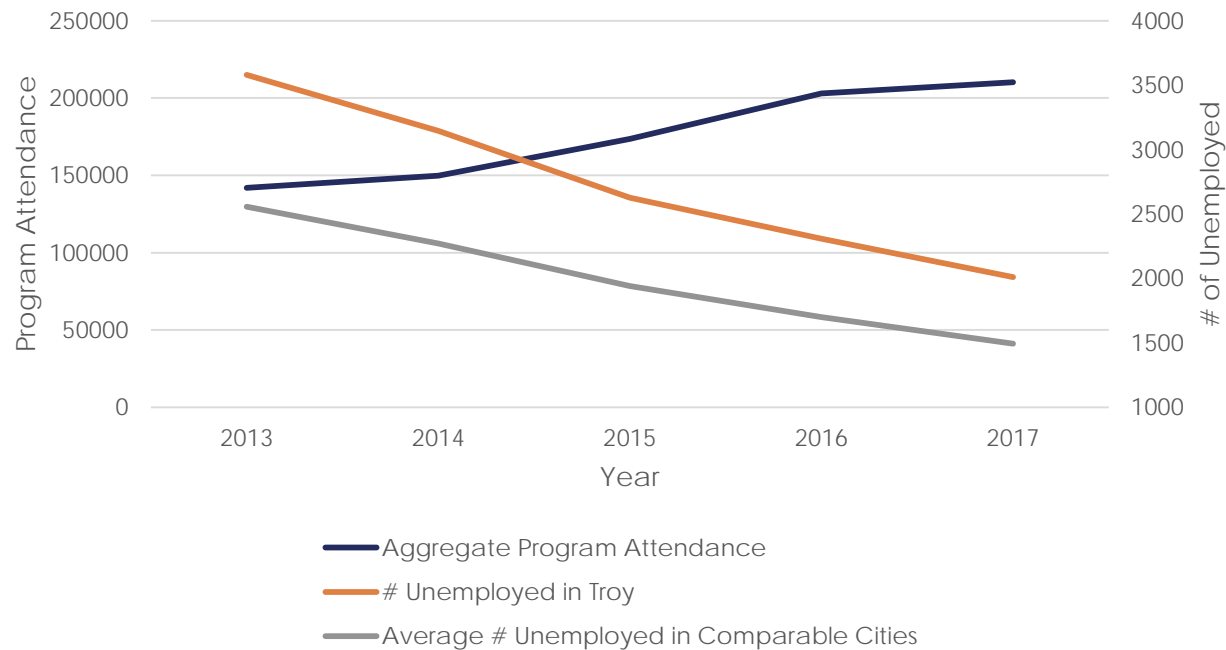
- 47.5 median hours open per week
- All 5 closed one day per week

The main differences between Troy and High-Impact Libraries stem from funding and the operational hours and days

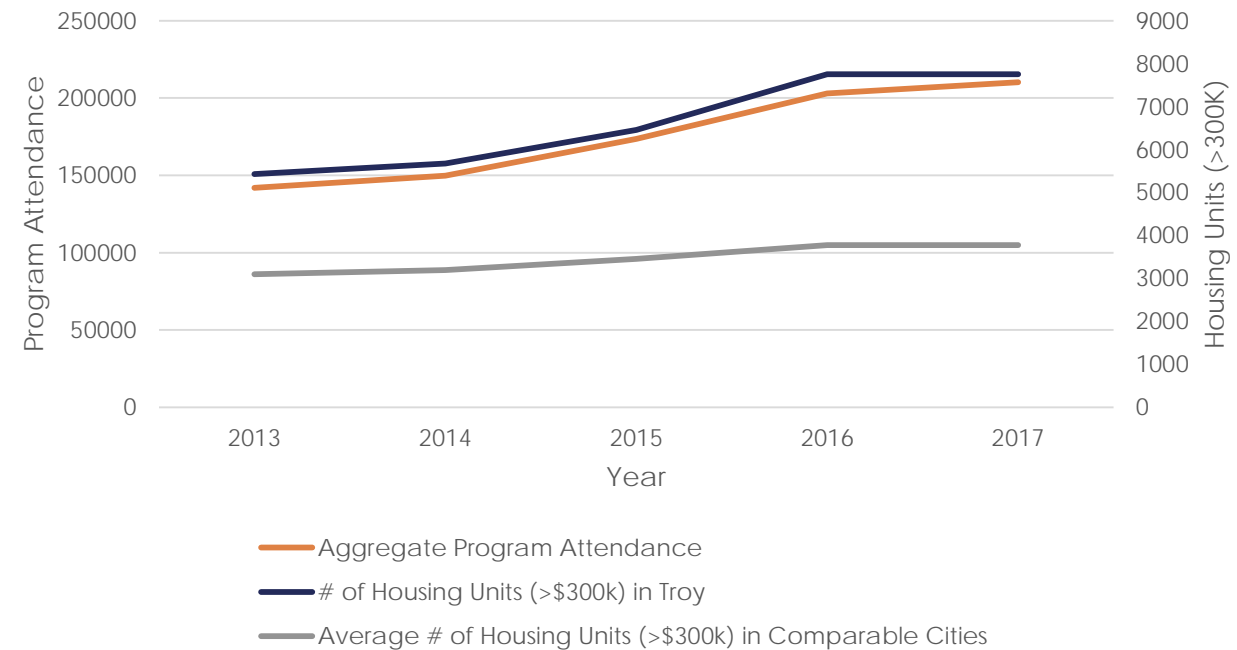


Several positive trends were tied back to TPL's program attendance

Program Attendance VS Unemployment



Program Attendance VS Housing Units (>\$300k)



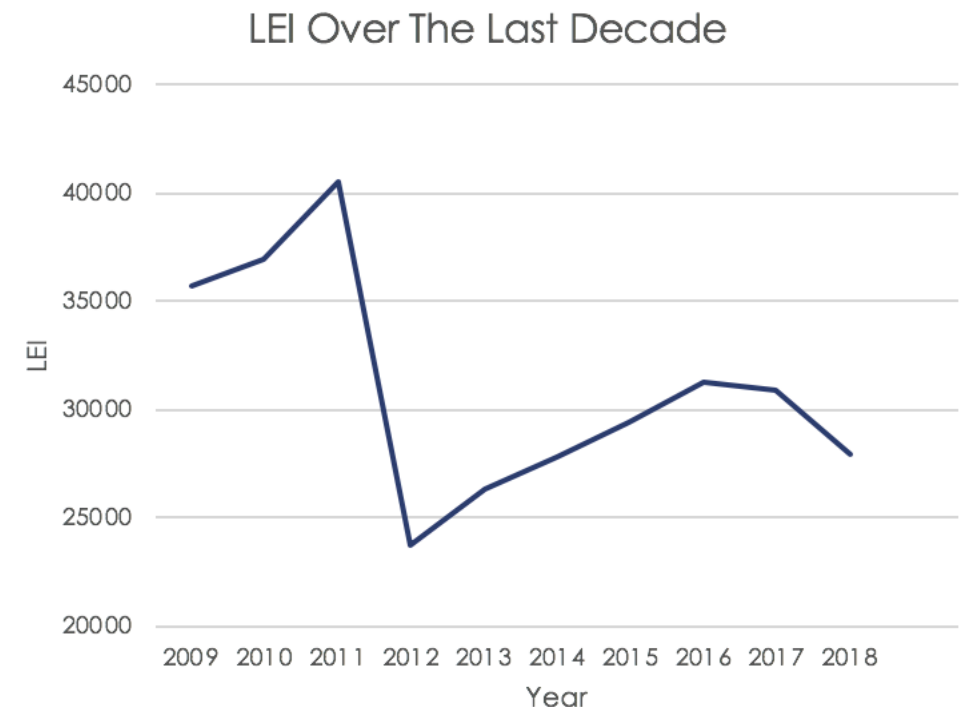
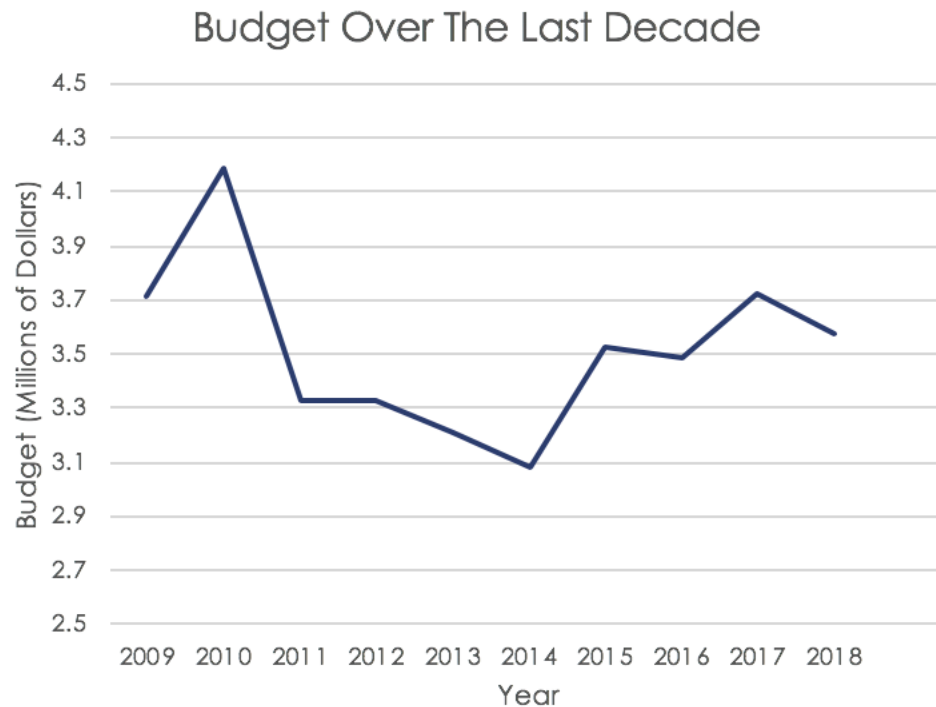
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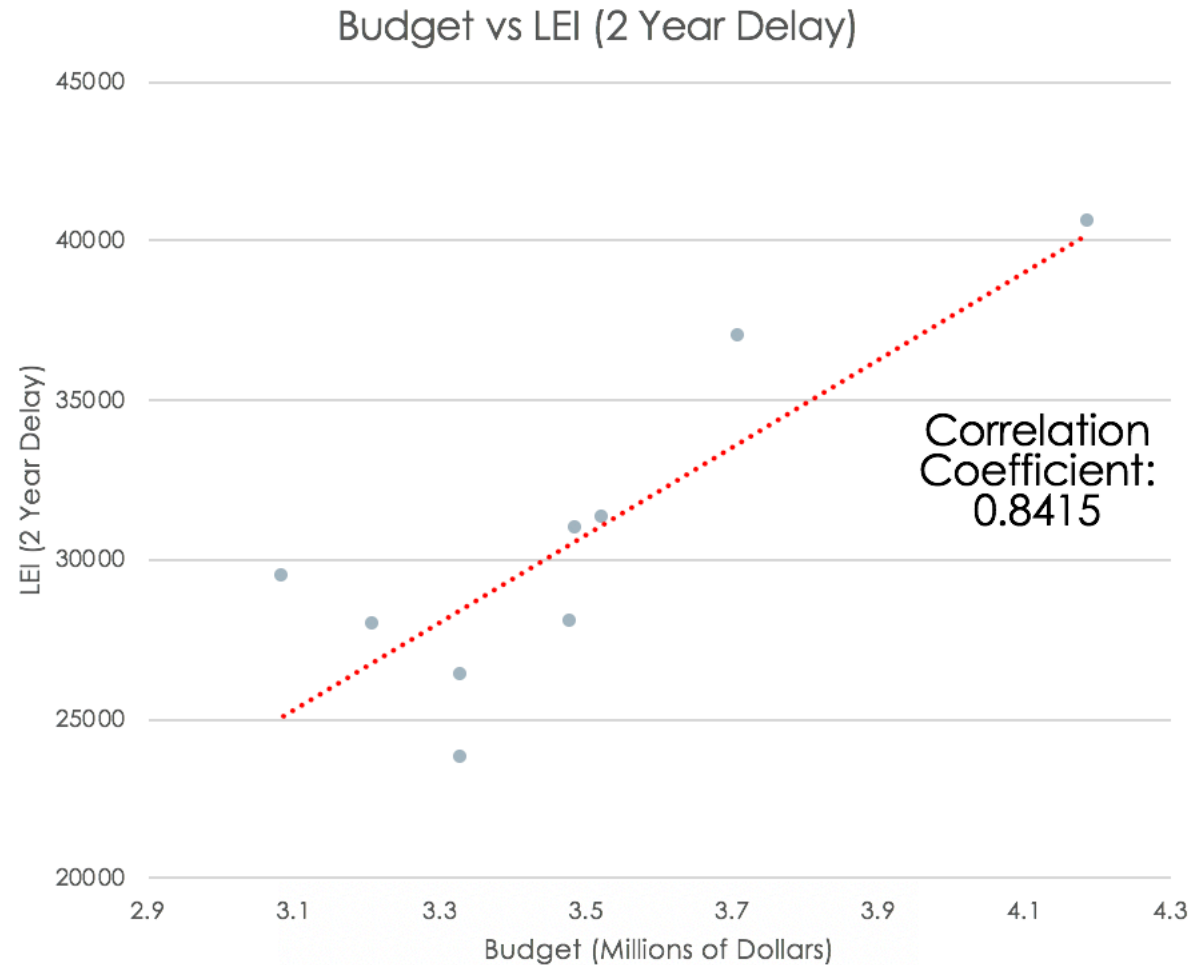
An analysis was performed to show that TPL has a greater impact as a result of an increased budget



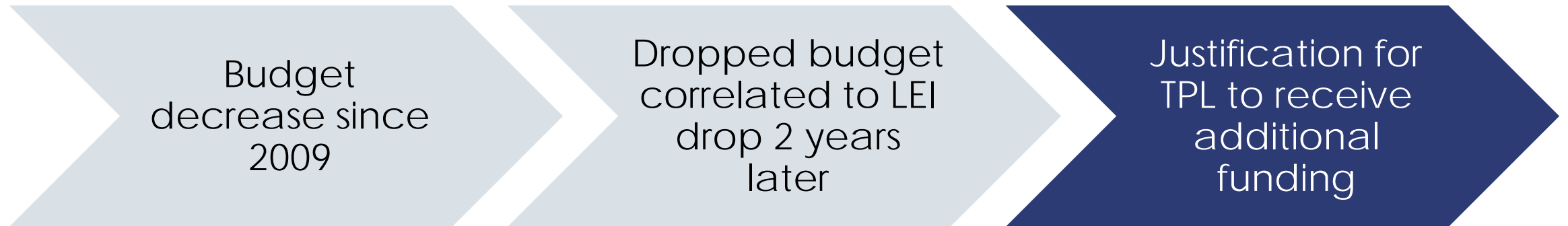
Over the last decade, there is a similar trend with the budget of TPL and TPL's LEI



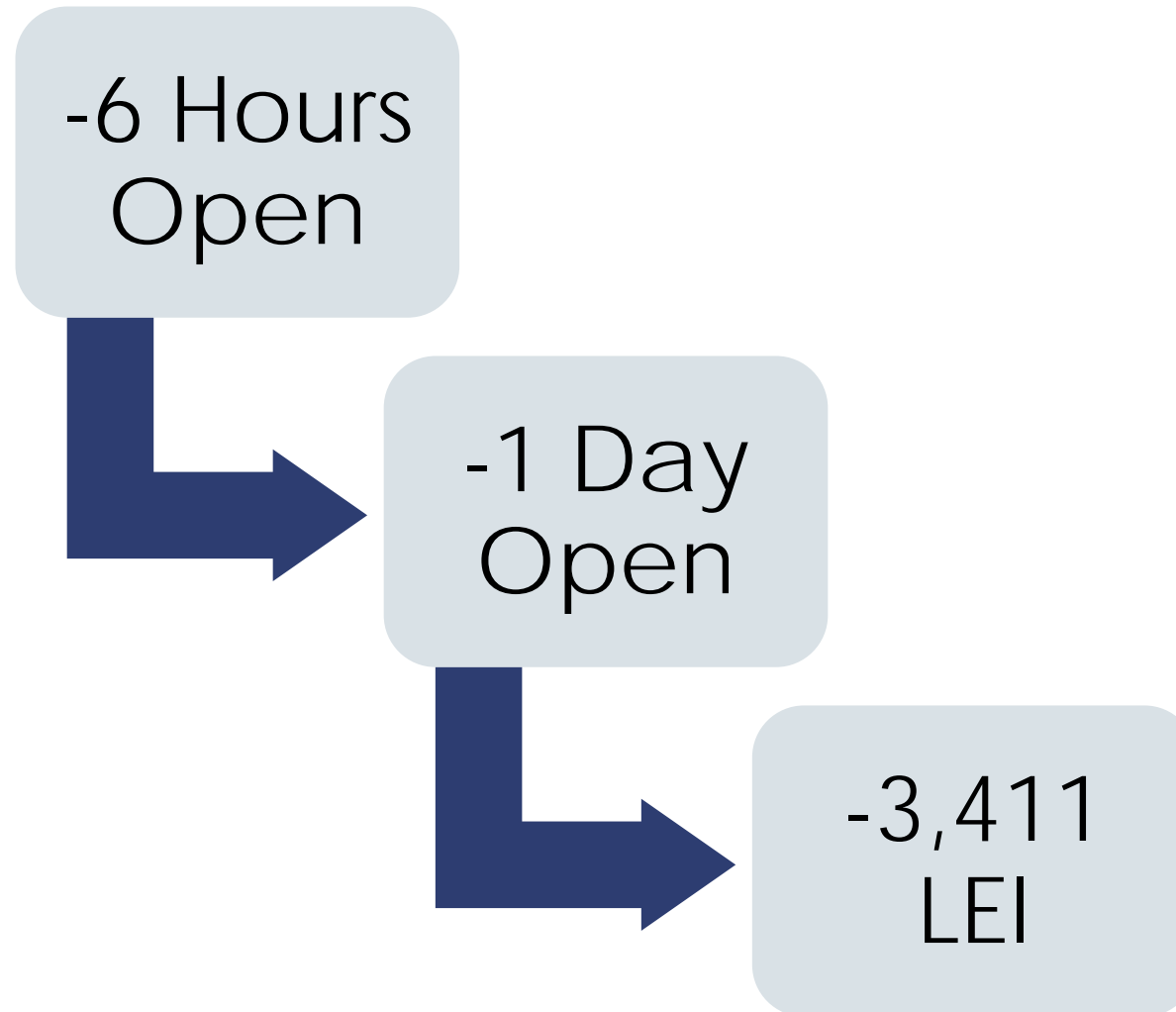
The budget at a specific year tends to be highly correlated to the LEI two years later



The correlations between indicators provide TPL with strong justification for additional funding



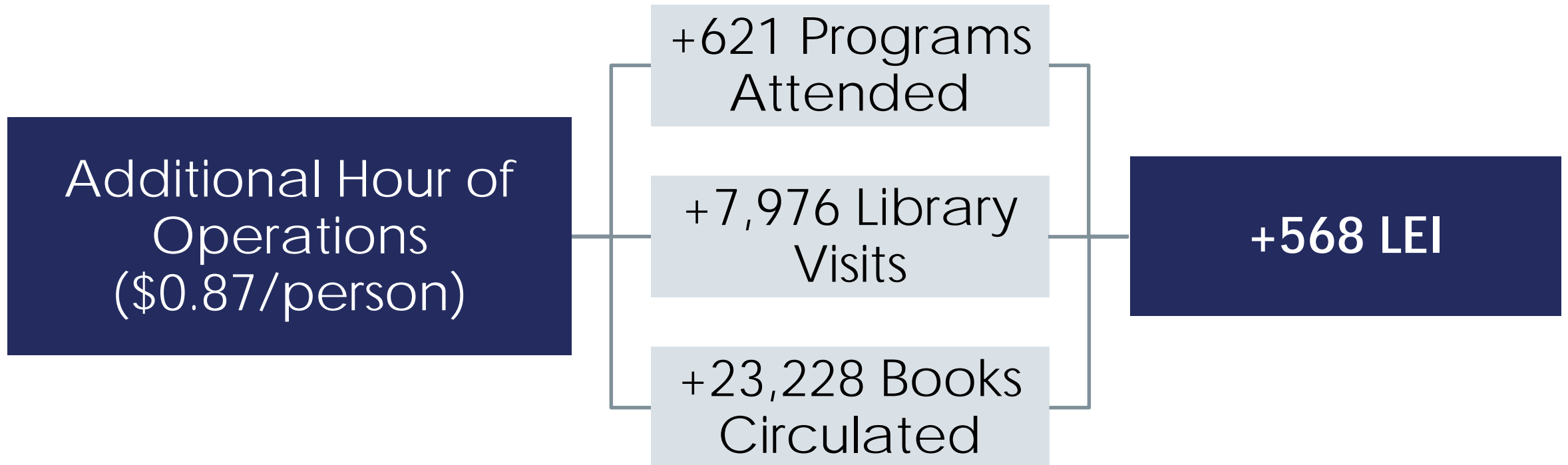
Not increasing funding will have severe ramifications for Troy Public Library



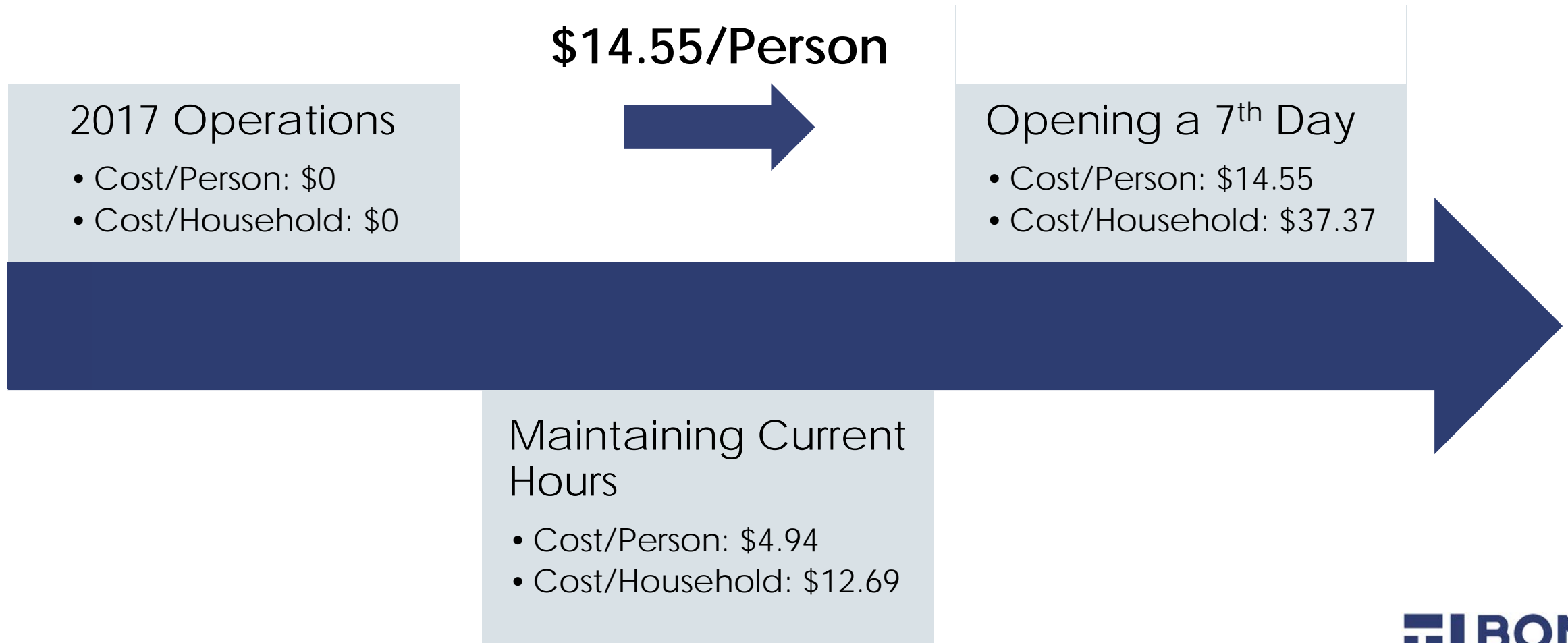
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Each additional hour of operations significantly increases the impact of Troy Public Library



Opening 7 days a week costs \$9.61/person more than maintaining current operational hours



Final Recommendation Summary

Expand Troy Public Library's Operations to a 7th Day

Costing...

- \$14.94/Person
- \$37.37/Household

Leading to...



+ 139,368 Books In Circulation



+ 47,856 Annual Library Visits



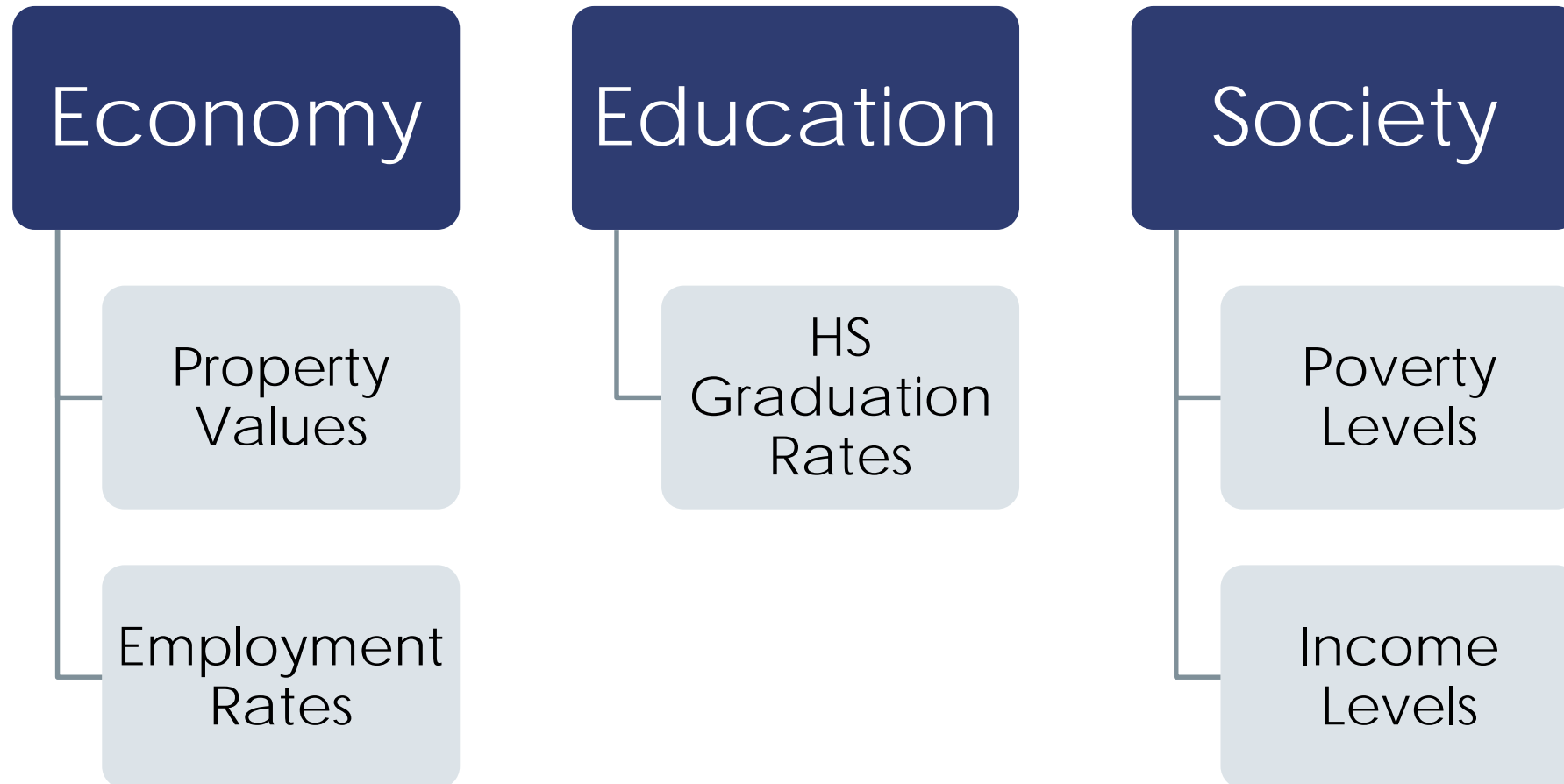
+ Improvements to The Community

Questions?

Today's Discussion



The determinants of positive community impact fell under three overarching categories



Comparable cities were selected to assure congruency in trends across geographically similar cities

Lower Income
Bracket (\$40,000-
75,000)

Oxford

Warren

Middle Income
Bracket (\$75,000-
100,000)

Grosse Pointe

Novi

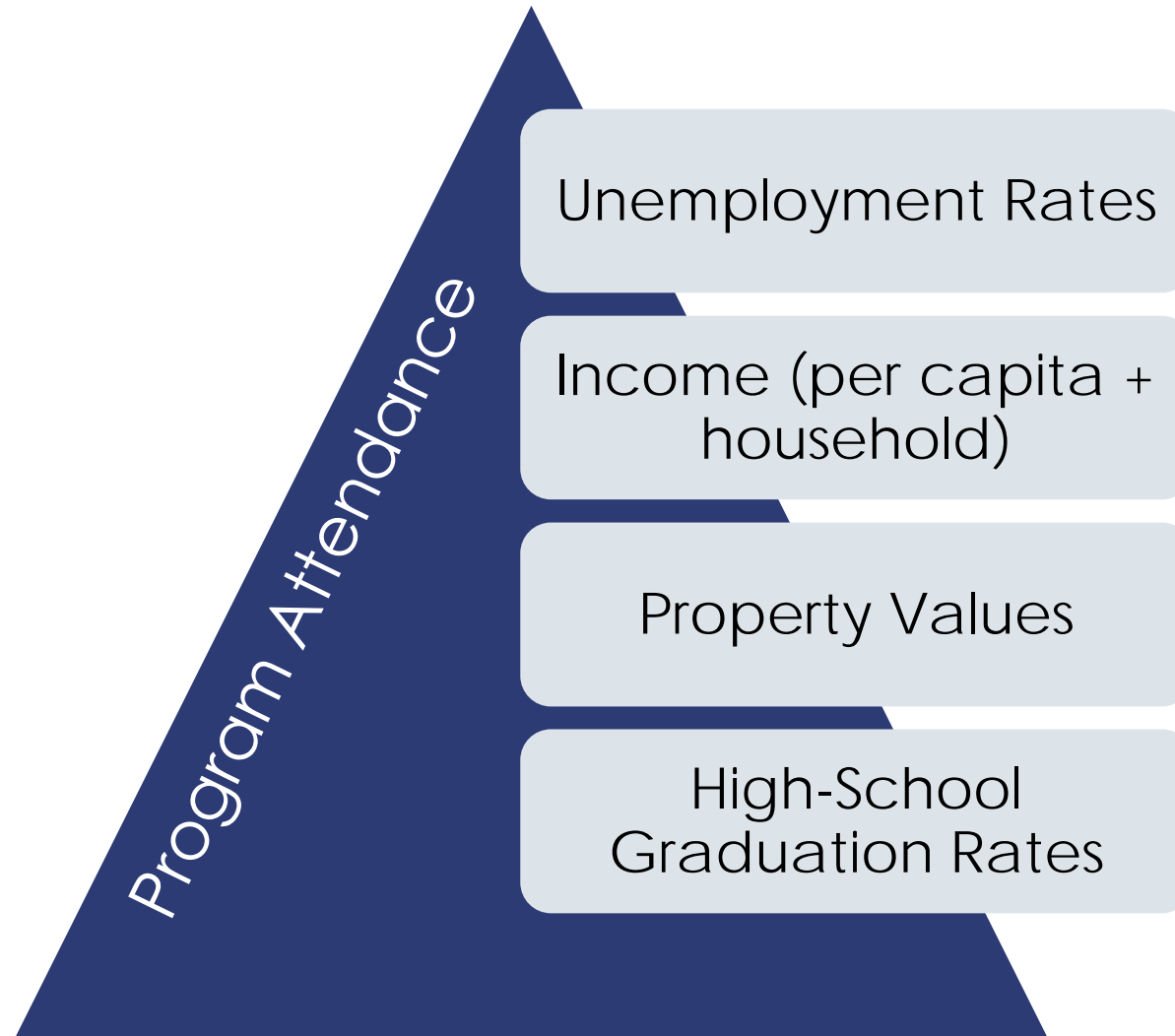
TROY

Upper Income
Bracket
(\$100,000+)

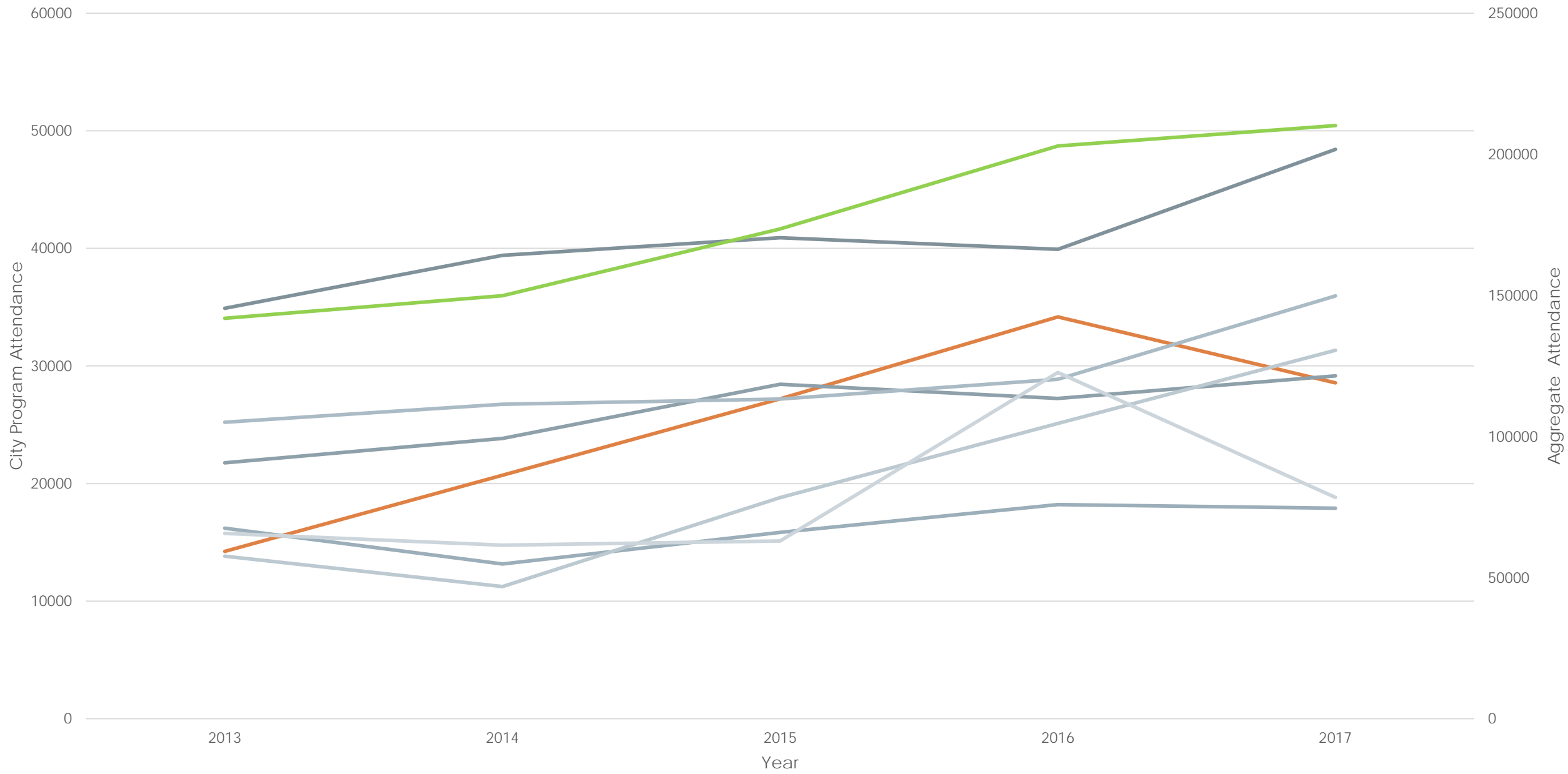
Bloomfield Hills

Birmingham

Using a statistically significant value of .75 or greater, 4 unique trends were noticed between comparable libraries



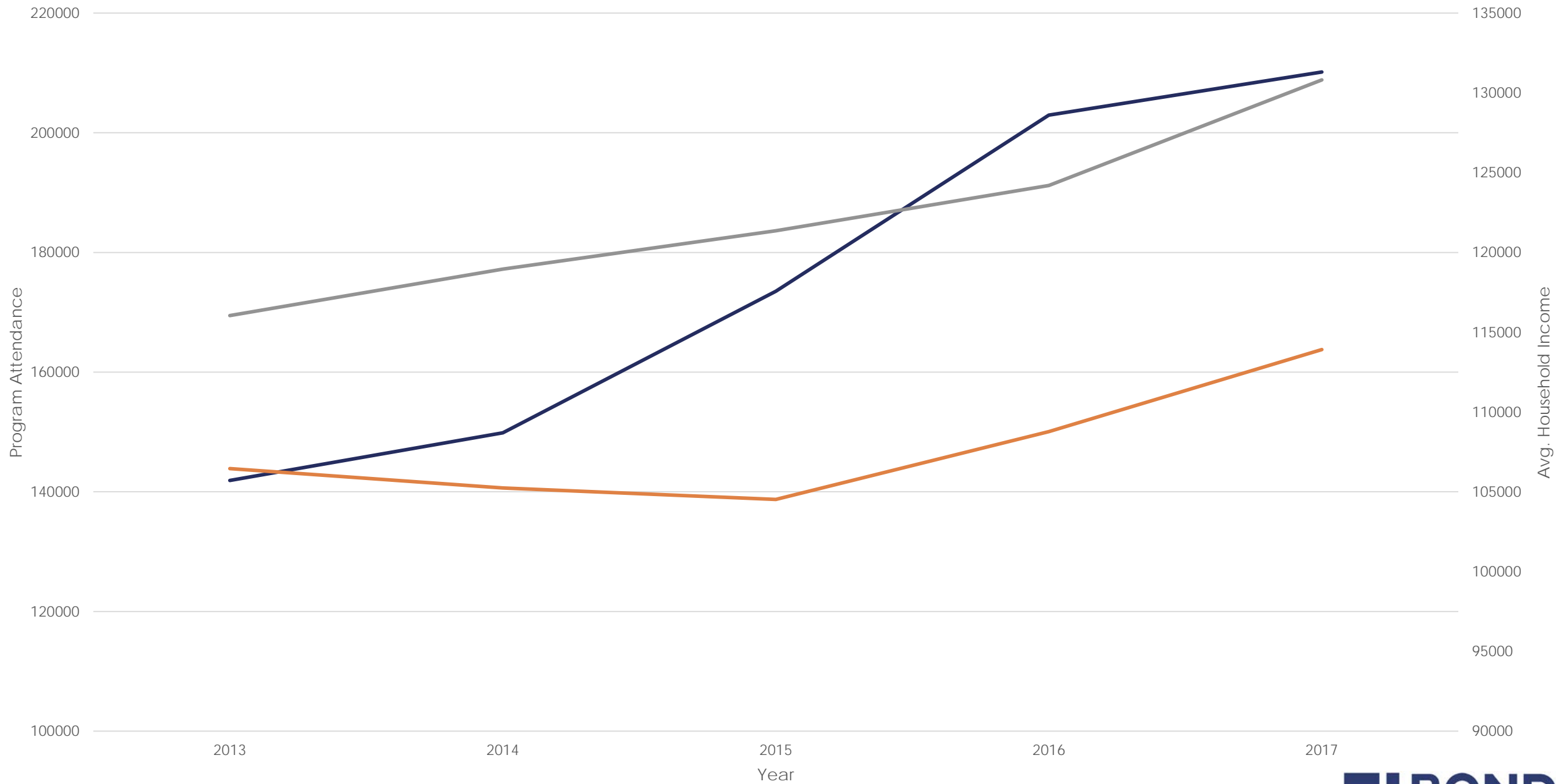
Program Attendance



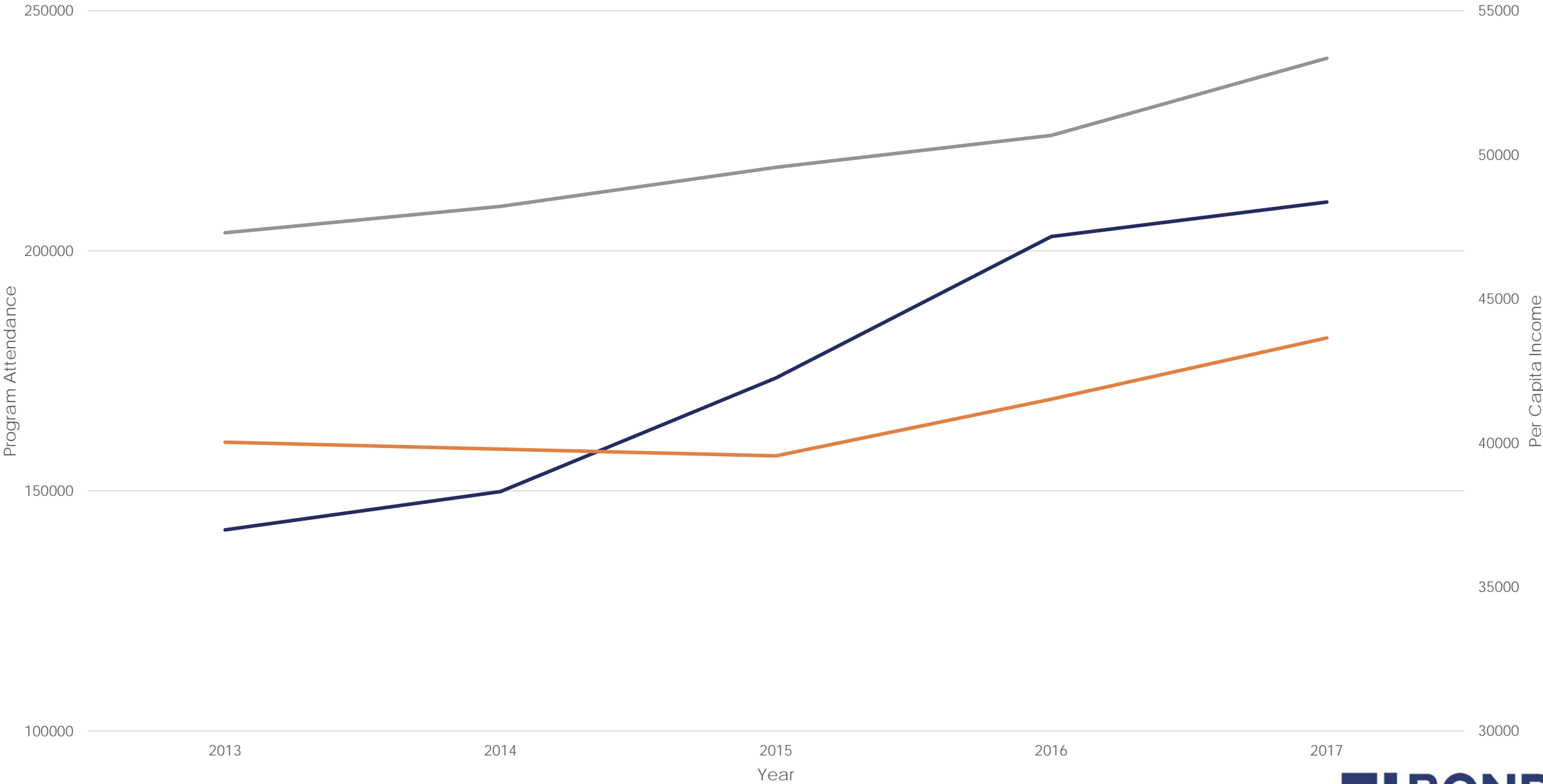
Troy Novi. Grosse Point Bloomfield Baldwin Oxford Warren Aggregate Program Attendance



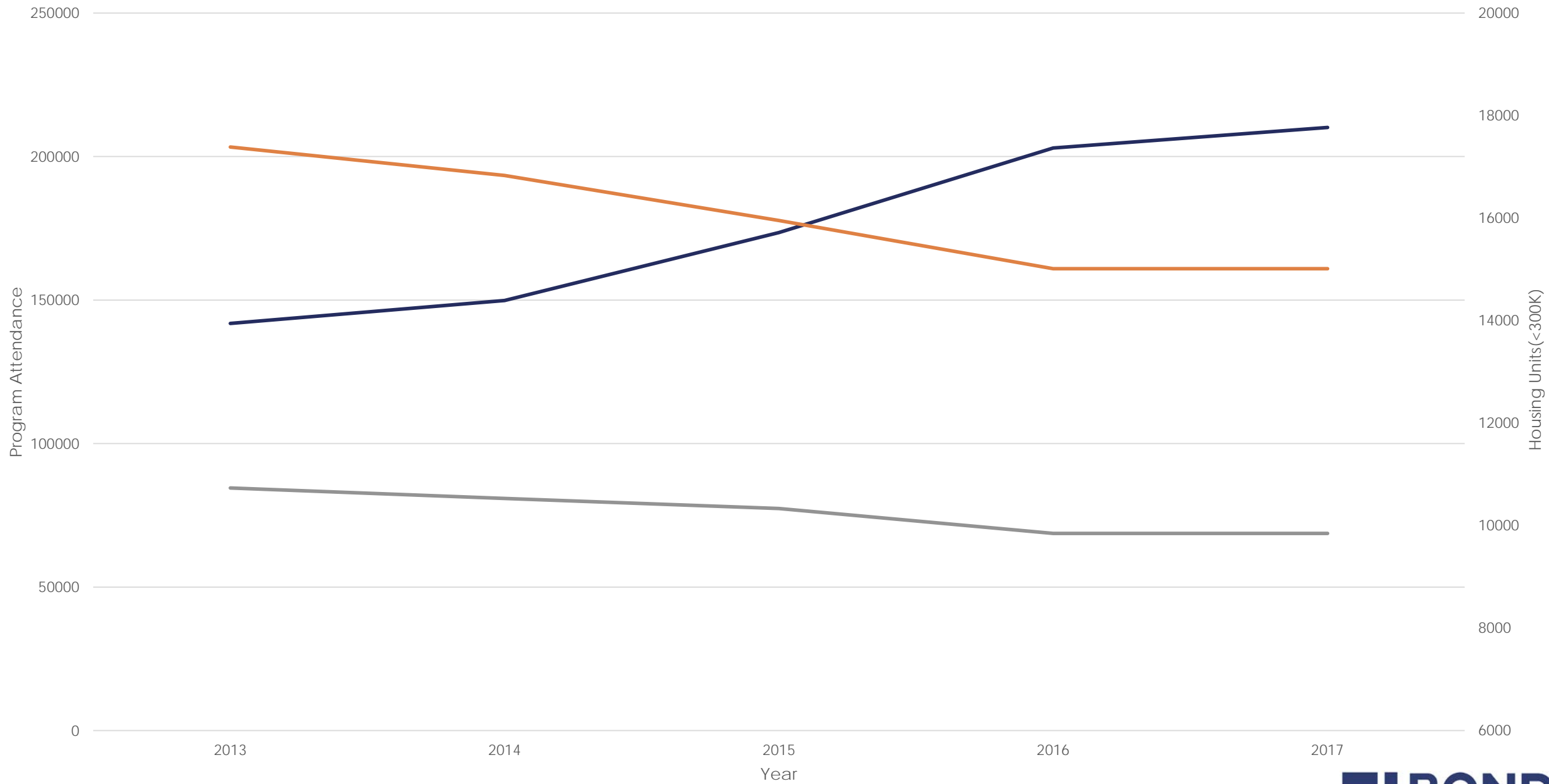
Program Attendance VS Avg. Household Income



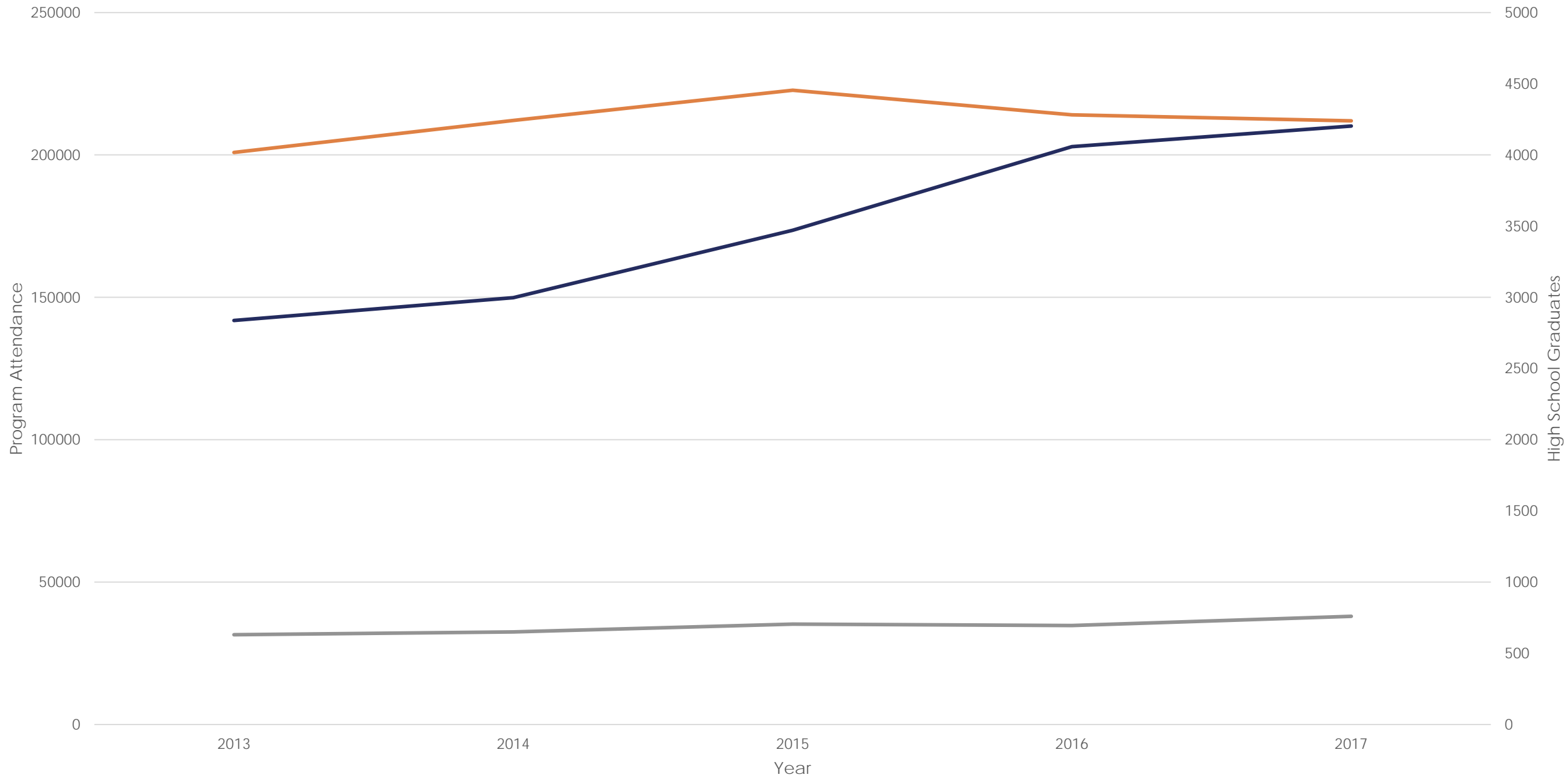
Program Attendance VS Per Capita Income



Program Attendance VS Housing Units(<\$300K)



Program Attendance VS High School Graduates



Aggregate Program Attendance

High School Graduates in Troy

Average High School Graduates in Comparable Cities



CITY OF TROY YOUTH LIBRARY

conceptual design report
06.13.19





A COLLABORATIVE EFFORT

Project Numbers

Integrated Design Solutions: 19113-1000

Conceptual Design development is a result of a collaborative effort led by Integrated Design Solutions (IDS). The process has involved participation from the leadership of the Youth Services department of the Troy Library. The design incorporates input from various group meetings, presentations and reviews. The design team is grateful to those who have devoted their concentrated time, vision, ideas and energy to this process.

Troy Public Library

Cathy Russ, Library Director

Phillip Kwik, Assistant Director

Integrated Design Solutions, LLC

Bruce Snyder, CEM, LEED AP BD+C
Senior Vice President, Director of Finance

Val Grant, IIDA
Senior Associate, Manager Interior Design

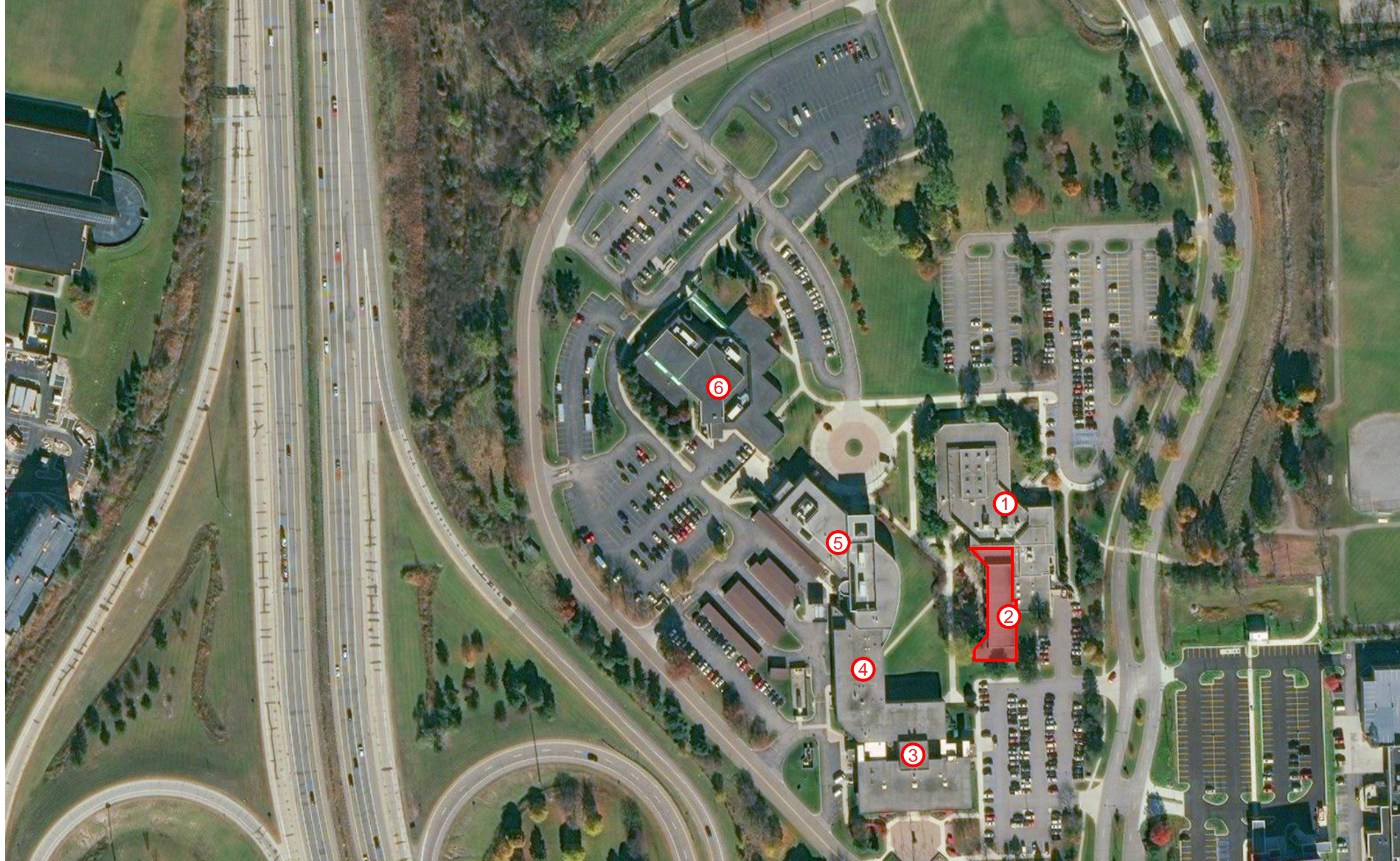
Adrian La Tona, AIA, NCARB
Senior Associate, Architecture

Evan Welch
Architect II, Designer



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**CITY OF TROY CIVIC CENTER**

- ① TROY PUBLIC LIBRARY
- ② YOUTH LIBRARY (AREA OF WORK)
- ③ CITY OF TROY - RIGHT OF WAY
- ④ TROY BUILDING DEPARTMENT
- ⑤ TROY POLICE DEPARTMENT
- ⑥ OAKLAND COUNTY 52-4 DISTRICT COURT - TROY



Design Narrative

The City of Troy Youth Library is looking to refresh and reorganize their existing space. The scope of this design study includes a renovation of the existing youth library and program room, updating workspace and back of house function, as well as integrating updated technology and furniture throughout the space.

Youth Library

The updated space needs to feel cozy and whimsical, while still providing quieter, smaller spaces. The “neighborhood” concept creates themed destinations throughout the space organized around the various book and content collections. The concept aims to improve circulation and flexibility while adding elements of excitement so it feels like an escape into the imagination. Improved technology and updated furniture add to the playfulness of the space

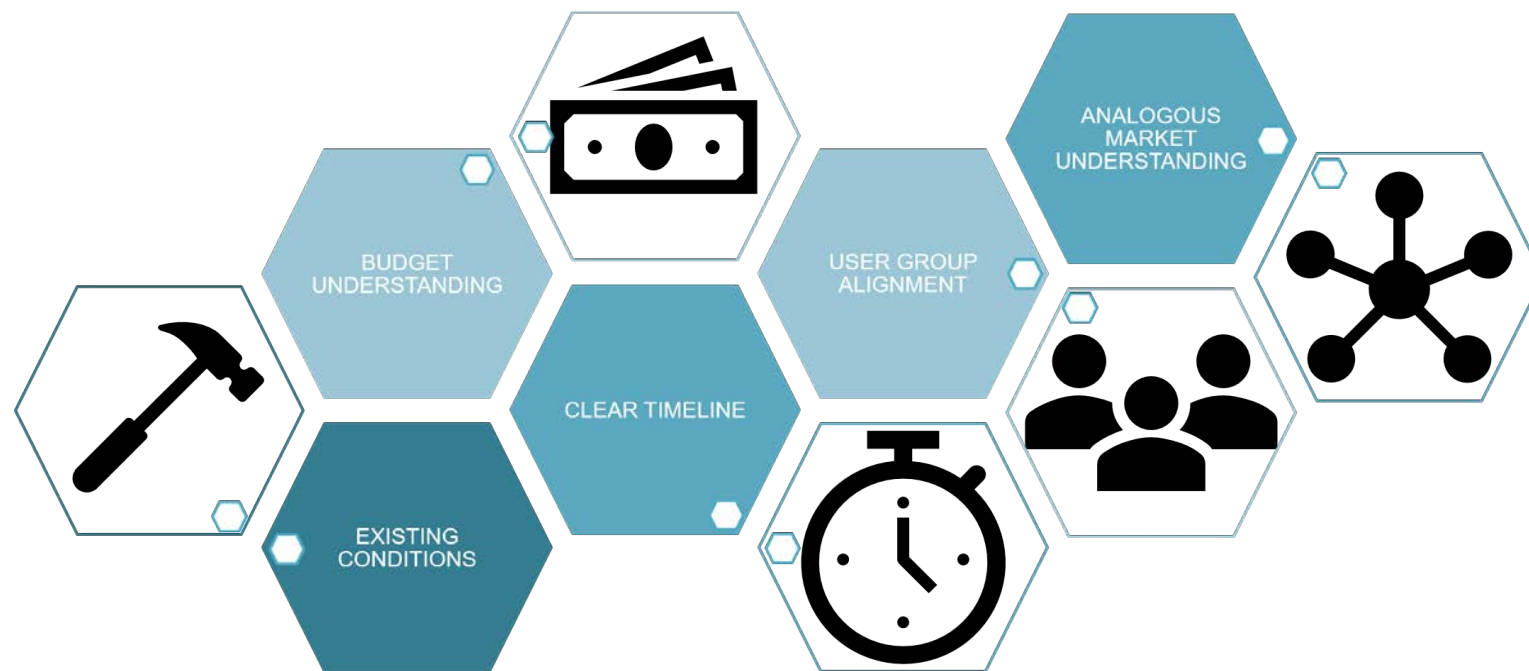
Program Room & Amenities

A new program room offers flexible space to accommodate a variety of activities and providing room for over 50 people. Storage will be integrated into the tables and perimeter seating, along with adjacent counterspace and a sink for user access. A baby space will be provided so parents and caregivers have a place for babies to crawl and play in developmentally appropriate ways.

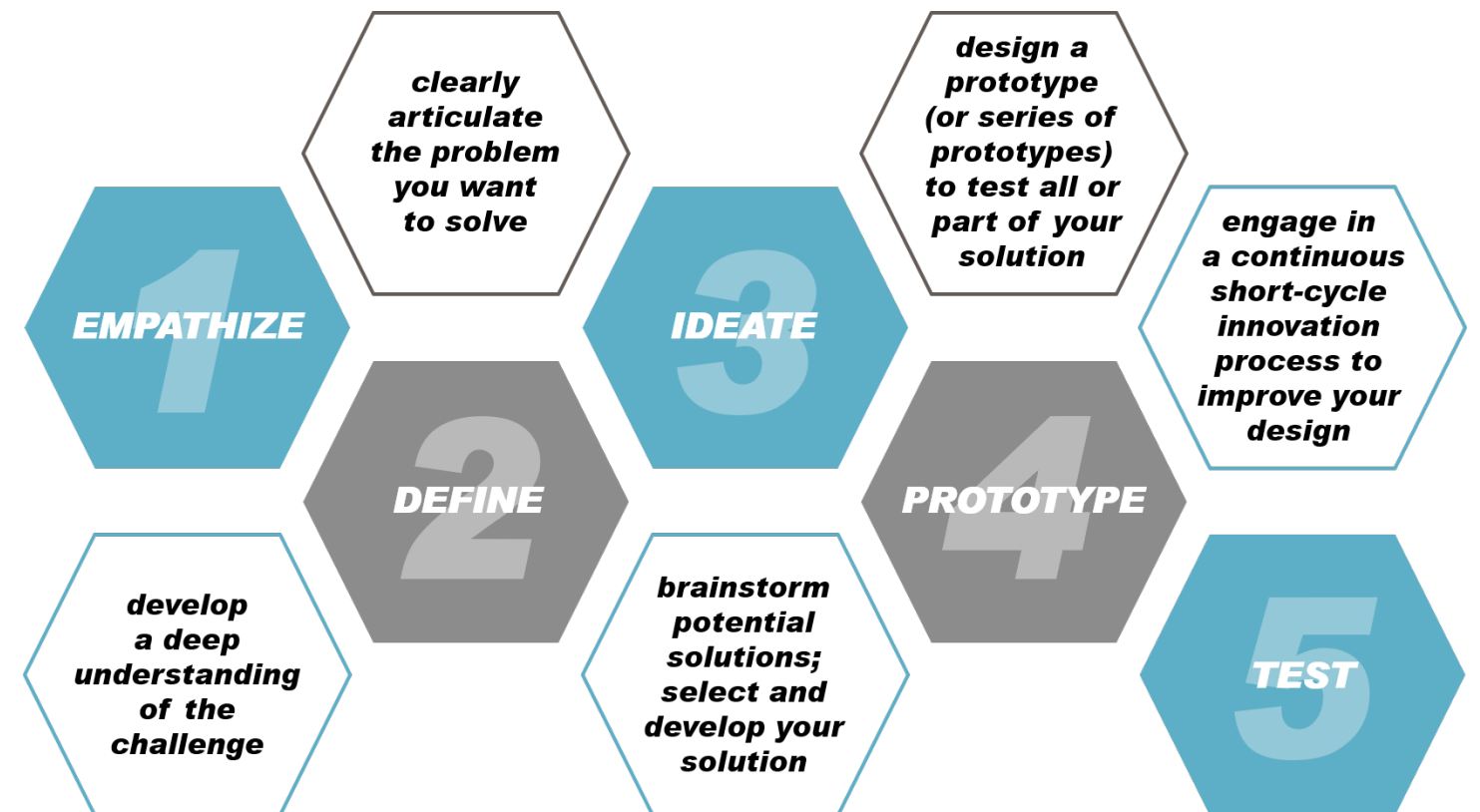
Workspace / BOH Improvements

The new office suite provides 10 larger workstations and includes a private office for the Director of Youth Services. The space will have visibility throughout the library and access to an enlarged storage space.

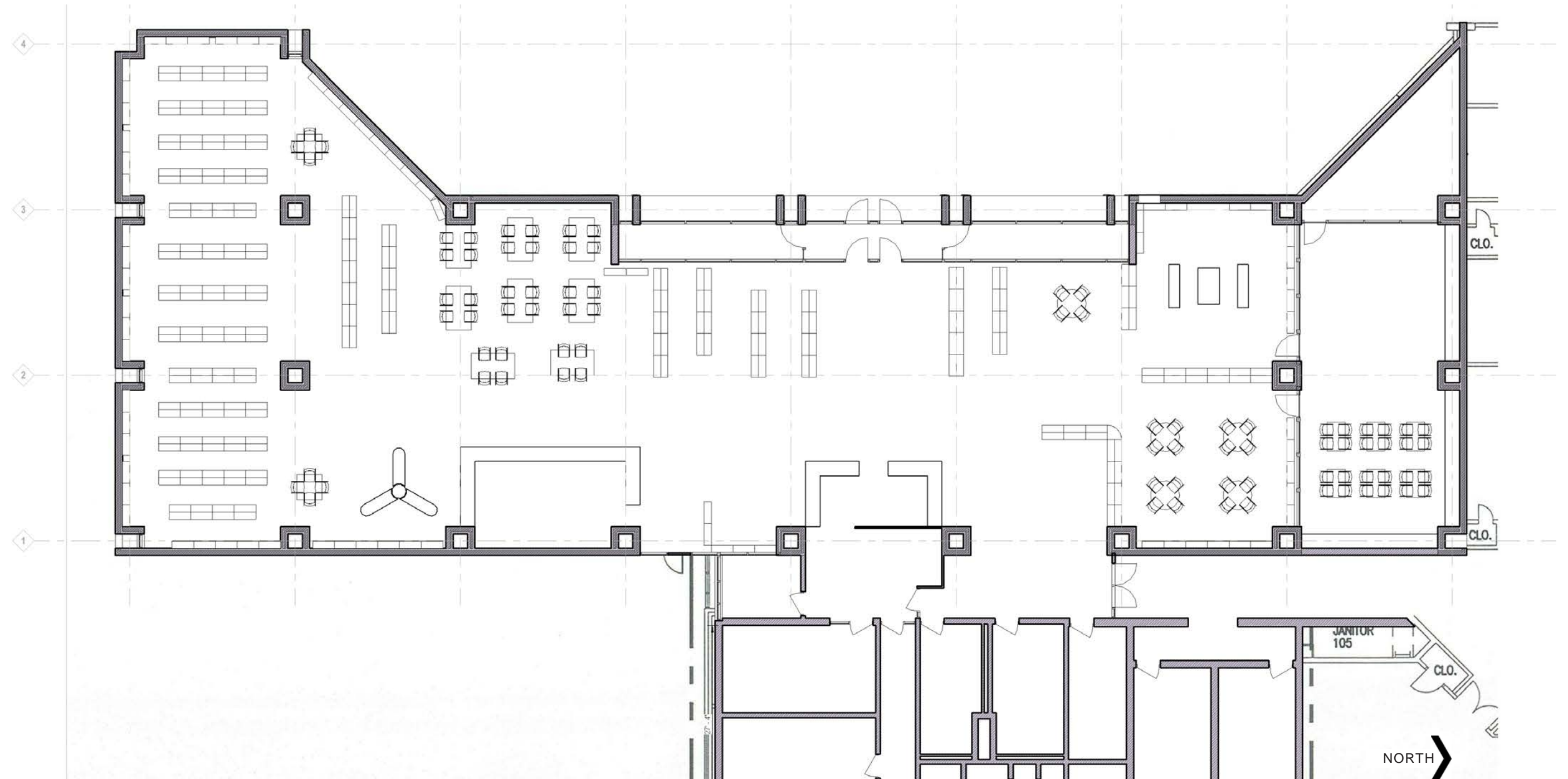
FACTORS FOR A SUCCESSFUL PROJECT...



USER GROUP ALIGNMENT...



WHAT DO YOU DO IN YOUR LIBRARY TODAY....?



FLEXIBLE vs FIXED SPACES



Flexible space that can be shared amongst a group or individual and provides a variety of different interactions. Flexible space could be utilized as a small classroom, resource room, reading nook or meeting space. The technology and furniture in this room would support easy rearrangement.

notes...

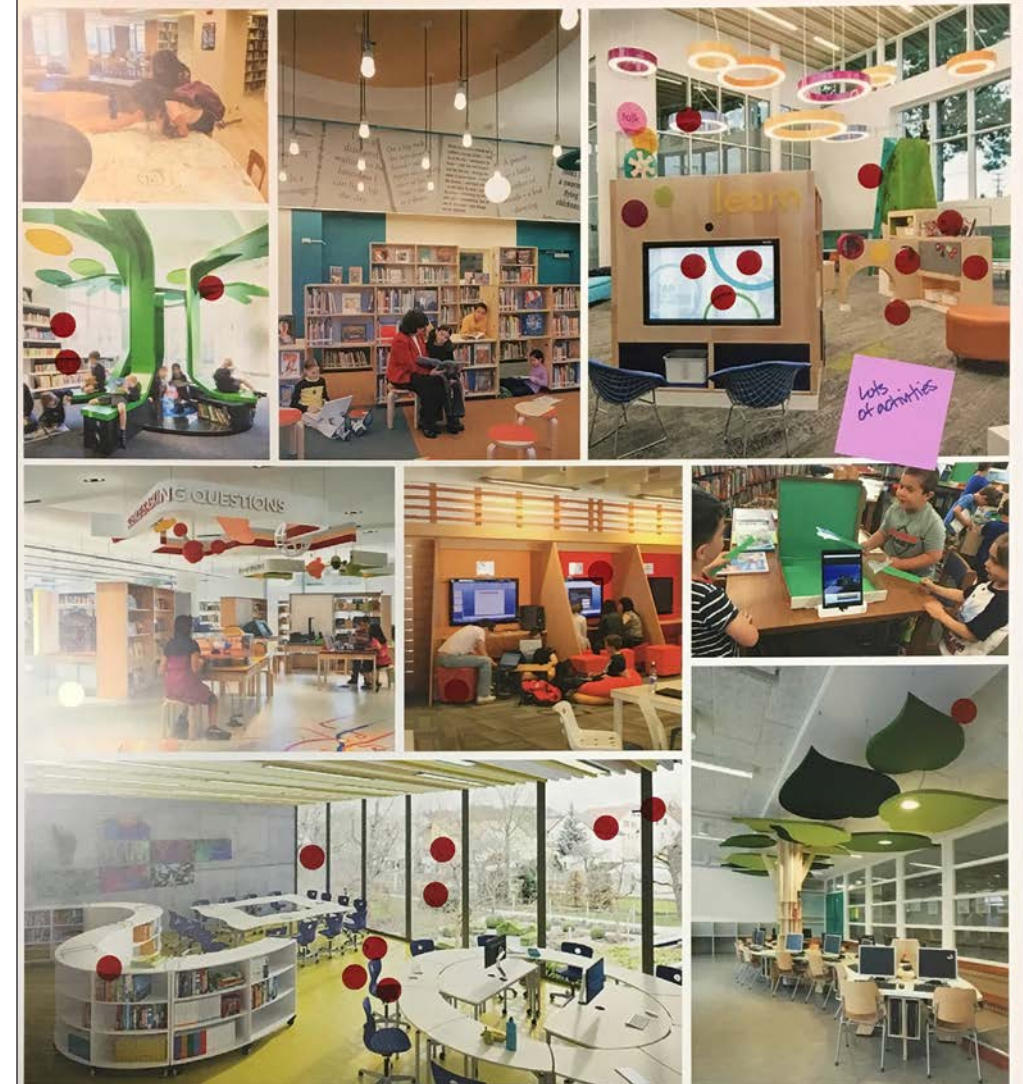
ACTIVE vs QUIET SPACES



A variety of settings thoughtfully located throughout the library allows kids and instructors to choose the space appropriate to different kinds of learning, whether it's a quiet place for individual reading, a space to work on a group project or another location they choose simply to match their need that day for a particular level of quiet or stimulation

notes...

TECHNOLOGICAL vs ANALOG



Today's library should be a broader and deeper resource than ever, a place where traditional and new knowledge resources, instructors and students converge in an ongoing process of learning, teaching and discovery.

notes...

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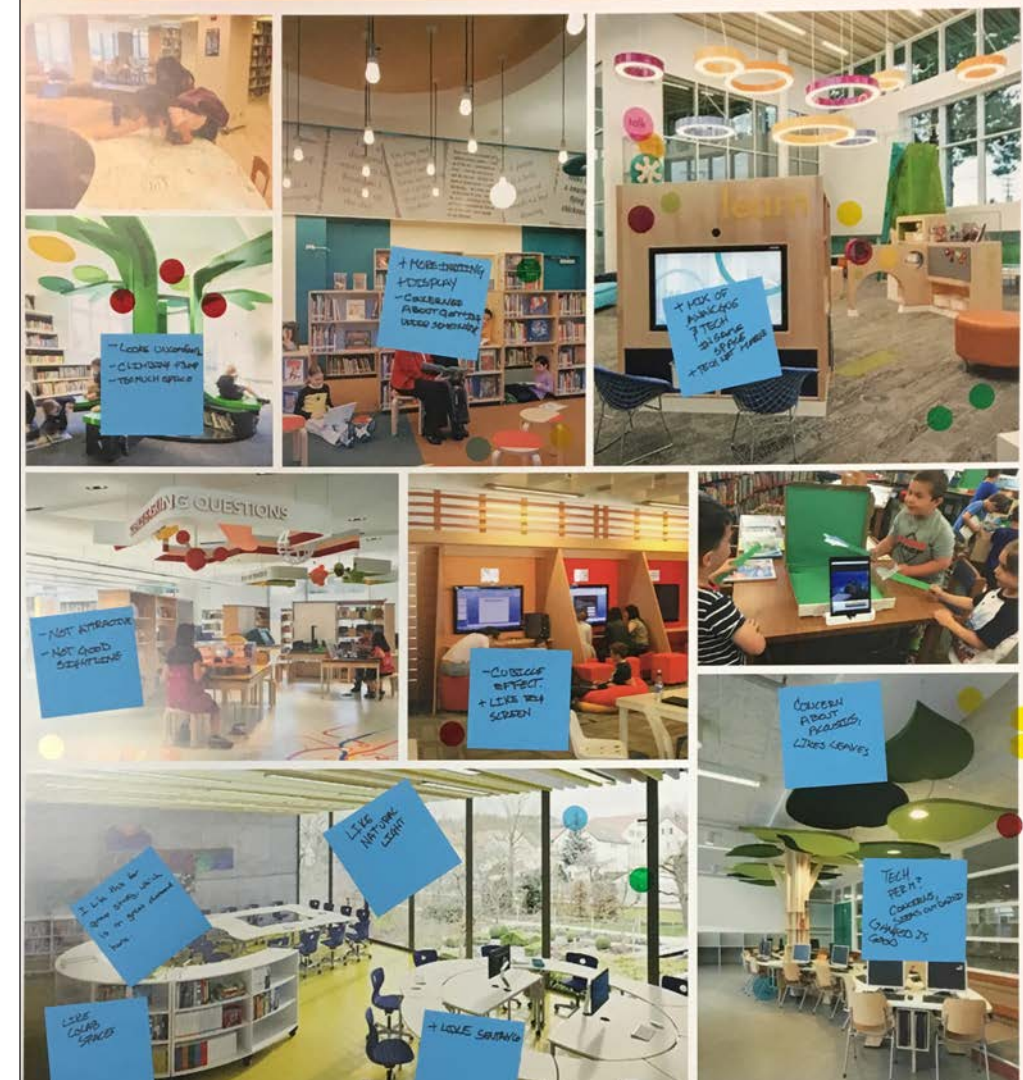
ACTIVE vs QUIET SPACES



A variety of settings thoughtfully located throughout the library allows kids and adults to choose the space appropriate to different kinds of learning, whether it's a quiet place for individual reading, a space to work on a group project or another location they choose simply to match their need that day for a particular level of quiet or stimulation

notes...

TECHNOLOGICAL vs ANALOG



Today's library should be a broader and deeper resource than ever, a place where traditional and new knowledge resources, instructors and students converge in an ongoing process of learning, teaching and discovery.

notes...

WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) Natalie Hollinger
AGE 42 (240) 877-0262

I would love to see a large pretend play area for young kids. I posted pictures on the facebook page of a pretend train or little bookmobile area. Kids learn by touching and feeling.
I would be open to help participate in any fundraising that we need to do to make it a fun area, that's more interactive for the preschool crowd.
A little baby play area would be great! maybe a puppet area for play.
Right now we often go to rockstar to play. →

WHAT DO YOU DO IN YOUR LIBRARY TODAY?
NAME (OPTIONAL) Kamila
AGE 5



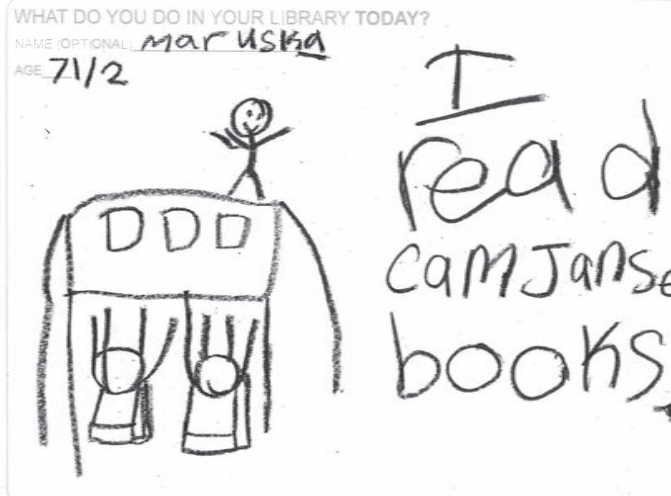
WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) _____
AGE _____



WHAT DO YOU DO IN YOUR LIBRARY TODAY?
NAME (OPTIONAL) Aarushi
AGE 9



WHAT DO YOU DO IN YOUR LIBRARY TODAY?
NAME (OPTIONAL) maruska
AGE 7 1/2



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) _____
AGE _____



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) Vijay
AGE 5 BOOK

I ~~did~~ read in the library.

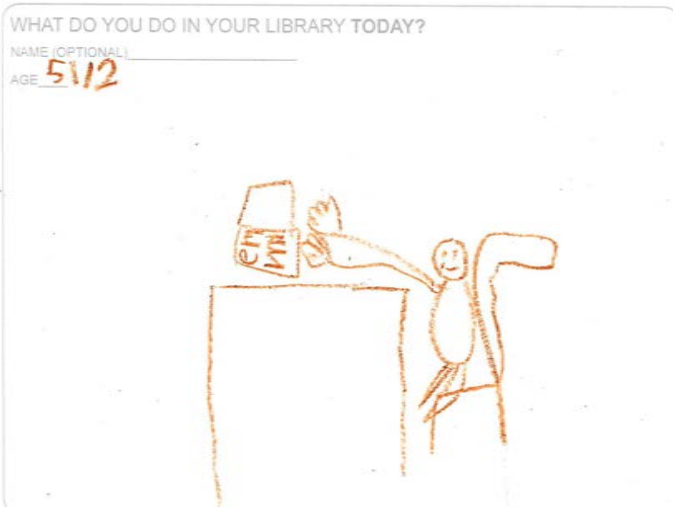
I did go.

I did play games.

WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) Aarushi
AGE 9



WHAT DO YOU DO IN YOUR LIBRARY TODAY?
NAME (OPTIONAL) _____
AGE 5 1/2

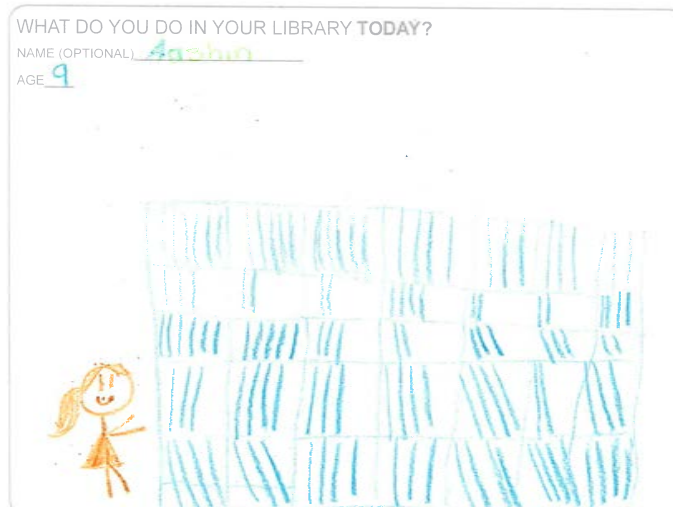


WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) Annie
AGE 10

Playground and cozy seats and little house.



WHAT DO YOU DO IN YOUR LIBRARY TODAY?
NAME (OPTIONAL) Aashun
AGE 9



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?
NAME (OPTIONAL) maruska
AGE 7 1/2



01. The spaces needs to feel **COZY | WHIMSICAL | PLAYFUL** and have **QUIET | SMALLER SPACES**

As a parent, I want a WHIMSICAL PLACE WITH COMFY READING AREAS , so that the library feels more like an ESCAPE INTO THE IMAGINATION . I want to be able to CURL UP WITH MY KIDS AND READ . It would be nice for more reflection of the magic of reading on the outside.

As a child, I want to have a COZY library so that I can enjoy it and have fun

As a child, I want an AQUARIUM so that we can see a lot of fish and replace them if they die.

As a staff member, I want as OUTDOOR PLAY SPACE so that kids can expend energy and develop gross motor skill in a safe, appropriate environment.

As a nine year old named Sophie, I want all FICTION BOOKS TO BE IN ONE SECTION so that you don't have to walk as far to get different books.

As a parent, I want a COMFORTABLE SPOT in the picture book section so that I can read to my small child in the area the books are in.

As a librarian, I want a QUIET READING SPACES that are still usable so that children can connect with the literature in a comfortable personal way right in the library.

As a librarian, I want PRIVATE STUDY SPACES , so that kids have a place to work that does not disturb

As a TPL Librarian, I want QUIET SECLUDED MODULES so that students can do group work, recording green screen etc ... or just

As a librarian, I want SOUND AND NOISE BARRIERS OR ABSORBERS , so that some areas can be collaborative and others quieter for pleasure

As a parent / home schooling mom, I want INDIVIDUAL STUDY ROOMS , so that the children can study work together with other students in a quiet semi

secluded area (glass walls / doors, similar to Romeo library)

As a student, I want an AREA TO HELP WITH RESEARCH so that school tasks can be easy.

02. The BACK OF HOUSE WORKSPACE IMPROVEMENTS

03. A BABY PLAY SPACE

04. We need a FLEXIBLE STORY ROOM / PROGRAM SPACE

05. We need to improve MAINTENACE / AMENITIES

06. Dispersed Technology is important

*WHAT DO YOU **WANT** TO DO IN YOUR NEW LIBRARY....?*



DESIGN OPTION 01



SHELVING LINEAR SF:
Existing: 3,786 SF
Neighborhood 01: 3,768 SF (-0.5%)



Neighborhood Option 01 Spaces:

01 ENTRY

New entry is rotated 45 degrees to better direct visitors into the space, and allows the door to the stairwell to be incorporating into the main corridor.

02 REFERENCE DESK

Central location for improved visibility and first point of contact for library visitors.

03 PROGRAM ROOM

Flexible story room / programmable space able to accommodate 50+ people with additional perimeter seating and storage. Cabinet storage with sink along north wall.

04 STAFF OFFICES

Providing 10 workstations for all youth library staff.

05 YOUTH SERVICES DIRECTORS OFFICE

Private office for the director of youth services.

06 STORAGE

Reorganizing existing along with providing additional space for storage, adjacent to the program room.

07 BABY SPACE

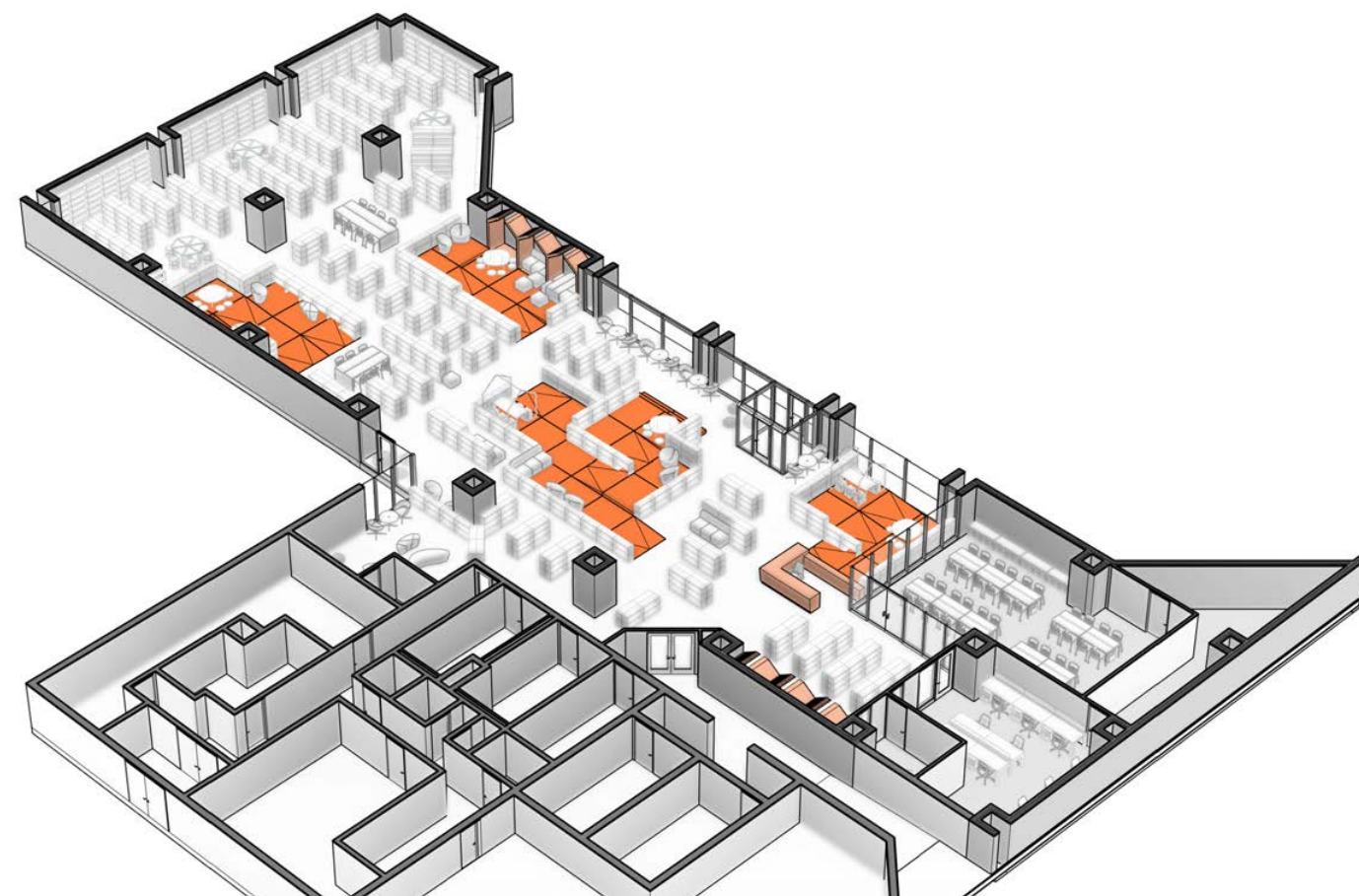
Designated area for babies and caregivers providing a safe space for babies to crawl and play in developmentally appropriate ways.

08 PRIVATE ROOM

Providing privacy for nursing or expecting mothers.

09 YOUTH TOILET ROOM

10 ACCESS TO STAFF LOUNGE / ELEVATOR







INTERIOR DESIGN (center neighborhood)





INTERIOR DESIGN (southeast neighborhood)





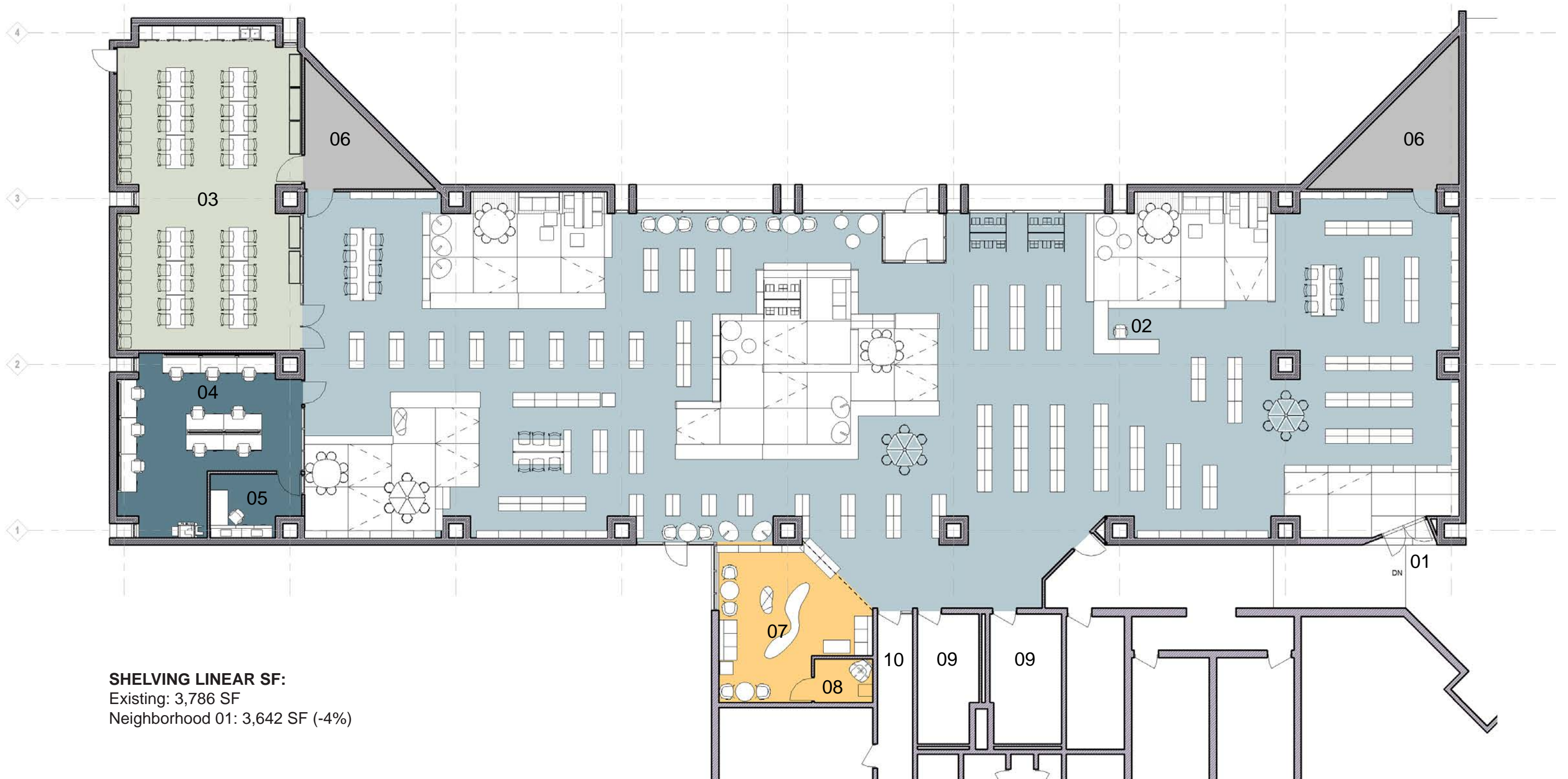
INTERIOR DESIGN (staff office)

Description	Qty.	Unit	Labor & Material /Unit	Total Cost	Remarks
ARCHITECTURAL					
Demolition					
general demolition	10506	sf	\$ 4.00	\$ 42,022.00	
				\$ -	
				\$ -	
Total				\$ 42,022.00	
New Work					
06 0000 WOOD, PLASTIC, COMPOSITES				\$ -	
raised platforms / ramps	1546	sf	\$ 15.50	\$ 23,963.00	
millwork	39	lf	\$ 425.00	\$ 16,575.00	
08 0000 OPENINGS				\$ -	
aluminum framed ent and storefronts	747	sf	\$ 42.50	\$ 31,747.50	
doors / frames / hardware	7	ea	\$ 1,375.00	\$ 9,625.00	
skylights	8	ea	\$ 3,500.00	\$ 28,000.00	inc. struct framing, roof patch etc.
09 0000 FINISHES				\$ -	
partitions	114	lf	\$ 125.00	\$ 14,250.00	
acoustical ceilings	4131	sf	\$ 6.00	\$ 24,786.00	
flooring	10506	sf	\$ 7.25	\$ 76,168.50	
painting	3750	sf	\$ 1.15	\$ 4,312.50	
acoustical panels/clouds	1820	sf	\$ 18.50	\$ 33,670.00	
				\$ -	
Total				\$ 263,097.50	
MECHANICAL					
hvac	10,506	sf	\$ 5.25	\$ 55,156.50	
				\$ -	
				\$ -	
				\$ -	
Total Mechanical				\$55,156.50	
ELECTRICAL					
general	10506	sf	\$ 25.00	\$ 262,637.50	
				\$ -	
				\$ -	
				\$ -	
				\$ -	
Total Electrical				\$262,637.50	
Project Direct Construction Cost				\$622,913.50	

Description	Qty.	Unit	Labor & Material /Unit	Total Cost	Remarks
Contingencies					
Scale			0.00%	\$0.00	
Design			12.00%	\$74,749.62	
Construction			8.00%	\$49,833.08	
Economic / Escalation			3.00%	\$18,687.41	
Contingencies Subtotal				\$143,270.11	
Project Construction Cost Subtotal				\$766,183.61	
CM / GC Mark Up					
CM Fee / GC OH&P			13.00%	\$99,603.87	
Estimated Construction Contract Award				\$865,787.47	
Furniture					
	1	ls	\$266,600.00	\$266,600.00	
Contingency			5.00%	\$13,330.00	
Design Fee			0.00%	\$0.00	
Furniture Subtotal				\$279,930.00	
Technology Equipment					
Allowance	1	allow	\$50,000.00	\$50,000.00	
Contingency			0.00%	\$0.00	
Design Fee			0.00%	\$0.00	
Technology Subtotal				\$50,000.00	
Professional Fees & Reimbursables					
A/E Design Fees			7.25%	\$62,769.59	
Testing			0.00%	\$0.00	
Reimbursable Expenses			0.00%	\$0.00	
Permits/Printing			5.00%	\$43,289.37	
Subtotal				\$106,058.97	
Total Project Cost	\$/sq ft	\$	123.91	\$1,301,776.44	



DESIGN OPTION 02



SHELVING LINEAR SF:
Existing: 3,786 SF
Neighborhood 01: 3,642 SF (-4%)



Neighborhood Option 02 Spaces:

01 ENTRY

New entry located in the northeast corner of the space and closer proximity to main library entry and checkout desk.

02 REFERENCE DESK

Central location for improved visibility and first point of contact for library visitors.

03 PROGRAM ROOM

Flexible story room / programmable space able to accommodate 50+ people with additional perimeter seating and storage. Cabinet storage with sink along north wall.

04 STAFF OFFICES

Providing 10 workstations for all youth library staff.

05 YOUTH SERVICES DIRECTORS OFFICE

Private office for the director of youth services.

06 STORAGE

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07 BABY SPACE

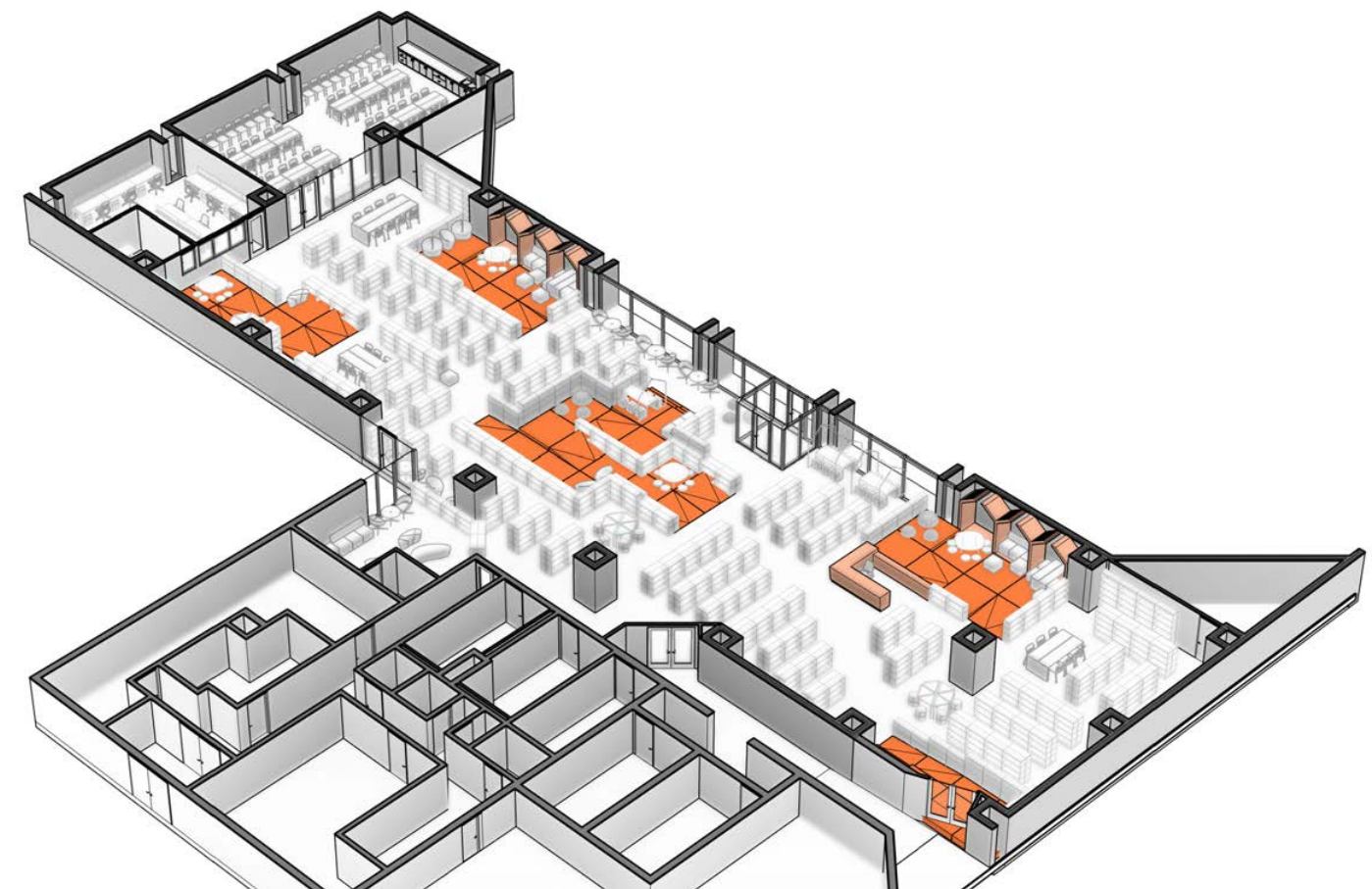
Designated area for babies and caregivers providing a safe space for babies to crawl and play in developmentally appropriate ways.

08 PRIVATE ROOM

Providing privacy for nursing or expecting mothers.

09 YOUTH TOILET ROOM

10 ACCESS TO STAFF LOUNGE / ELEVATOR







INTERIOR DESIGN (center neighborhood)





INTERIOR DESIGN (southeast neighborhood)





INTERIOR DESIGN (staff office)

Description	Qty.	Unit	Labor & Material /Unit	Total Cost	Remarks
ARCHITECTURAL					
Demolition					
general demolition	10506	sf	\$ 4.75	\$ 49,901.13	concrete slab / ramp demo
				\$ -	
				\$ -	
Total				\$ 49,901.13	
New Work					
03 3000 CONCRETE					
concrete slab and ramp	200	sf	\$ 20.00	\$ 4,000.00	
06 0000 WOOD, PLASTIC, COMPOSITES				\$ -	
raised platforms / ramps	1731	sf	\$ 15.50	\$ 26,830.50	
millwork	36	lf	\$ 425.00	\$ 15,300.00	
08 0000 OPENINGS				\$ -	
aluminum framed ent and storefronts	702	sf	\$ 42.50	\$ 29,835.00	
doors / frames / hardware	8	ea	\$ 1,375.00	\$ 11,000.00	
skylights	12	ea	\$ 3,500.00	\$ 42,000.00	inc. struct framing, roof patch etc.
09 0000 FINISHES				\$ -	
partitions	147	lf	\$ 125.00	\$ 18,375.00	
acoustical ceilings	3040	sf	\$ 6.00	\$ 18,240.00	
flooring	10506	sf	\$ 7.25	\$ 76,168.50	
painting	3750	sf	\$ 1.15	\$ 4,312.50	
acoustical panels/clouds	2080	sf	\$ 18.50	\$ 38,480.00	
				\$ -	
Total				\$ 284,541.50	
MECHANICAL					
hvac	10,506	sf	\$ 5.25	\$ 55,156.50	
				\$ -	
				\$ -	
				\$ -	
Total Mechanical				\$55,156.50	
ELECTRICAL					
general	10506	sf	\$ 25.00	\$ 262,637.50	
				\$ -	
				\$ -	
				\$ -	
				\$ -	
Total Electrical				\$262,637.50	
Project Direct Construction Cost				\$652,236.63	

Description	Qty.	Unit	Labor & Material /Unit	Total Cost	Remarks
Contingencies					
Scale			0.00%	\$0.00	
Design			12.00%	\$78,268.40	
Construction			8.00%	\$52,178.93	
Economic / Escalation			3.00%	\$19,567.10	
Contingencies Subtotal				\$150,014.42	
Project Construction Cost Subtotal				\$802,251.05	
CM / GC Mark Up					
CM Fee / GC OH&P			13.00%	\$104,292.64	
Estimated Construction Contract Award				\$906,543.69	
Furniture					
	1	ls	\$266,600.00	\$266,600.00	
Contingency			5.00%	\$13,330.00	
Design Fee			0.00%	\$0.00	
Furniture Subtotal				\$279,930.00	
Technology Equipment					
	1	allow	\$50,000.00	\$50,000.00	
Contingency			0.00%	\$0.00	
Design Fee			0.00%	\$0.00	
Technology Subtotal				\$50,000.00	
Professional Fees & Reimbursables					
A/E Design Fees			7.25%	\$65,724.42	
Testing			0.00%	\$0.00	
Reimbursable Expenses			0.00%	\$0.00	
Permits/Printing			5.00%	\$45,327.18	
Subtotal				\$111,051.60	
Total Project Cost	\$/sq ft	\$	128.26	\$1,347,525.29	



MEP NARRATIVE

Mechanical

New hot water finned tube heating system will be added to the west perimeter wall where the double glass has been eliminated. The newly built east lobby will have a new ceiling mounted unit heater to serve just the enclosed lobby at the door.

The existing heating ventilation and air conditioning (HVAC) system will be re-zoned to accommodate the separation of the Program Room, new Office and Storage area. Associated thermostats and controls will be moved and/or added to ensure proper temperature control.

Electrical System

The overall power consumption in the renovated zone will be reduced under the renovation plan so no new infrastructure is required. Power and technology wiring will be extended out under the floor to the computer stations and each elevated neighborhood. All new LED indirect and direct lighting will be installed in the ceiling. The new LED lighting will be dimmable down to twenty percent of its total output. The new lighting will be correctly zoned to accommodate the new program space with separate switching for each of the multiple different spaces and uses. All life safety devices will be relocated to accommodate the new walls and changes in overall layout. New sensors and detectors will be added as dictated by code.

BUILDING:

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS, BUREAU OF CONSTRUCTION CODES, 2015 MICHIGAN BUILDING CODE, INCORPORATING THE 2015 EDITION OF THE INTERNATIONAL BUILDING CODE

BARRIER FREE:

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS, 2015 MICHIGAN BUILDING CODE, INCORPORATING THE 2015 EDITION OF THE INTERNATIONAL BUILDING CODE AMERICANS WITH DISABILITIES ACT (ADA), 2010, STANDARDS FOR ACCESSIBLE DESIGN.

MECHANICAL:

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS, 2015 MICHIGAN MECHANICAL CODE, INCORPORATING THE 2015 EDITION OF THE INTERNATIONAL MECHANICAL CODE

PLUMBING:

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS, 2015 MICHIGAN PLUMBING CODE, INCORPORATING THE 2015 EDITION OF THE INTERNATIONAL PLUMBING CODE

ELECTRICAL:

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS, 2017 MICHIGAN ELECTRICAL CODE, INCORPORATING THE 2017 EDITION OF THE NATIONAL ELECTRICAL CODE

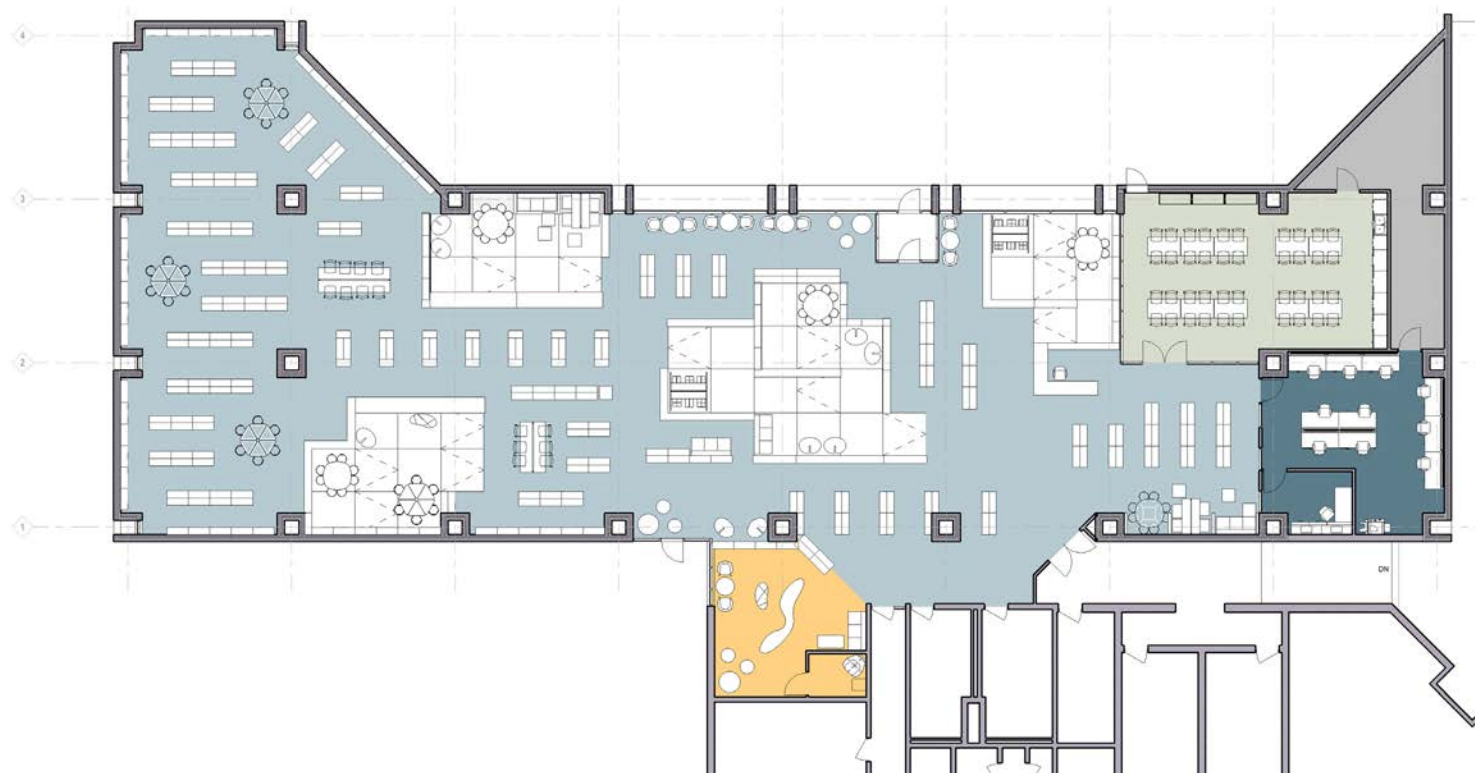
FUNDRAISING DISCUSSION / EFFORT

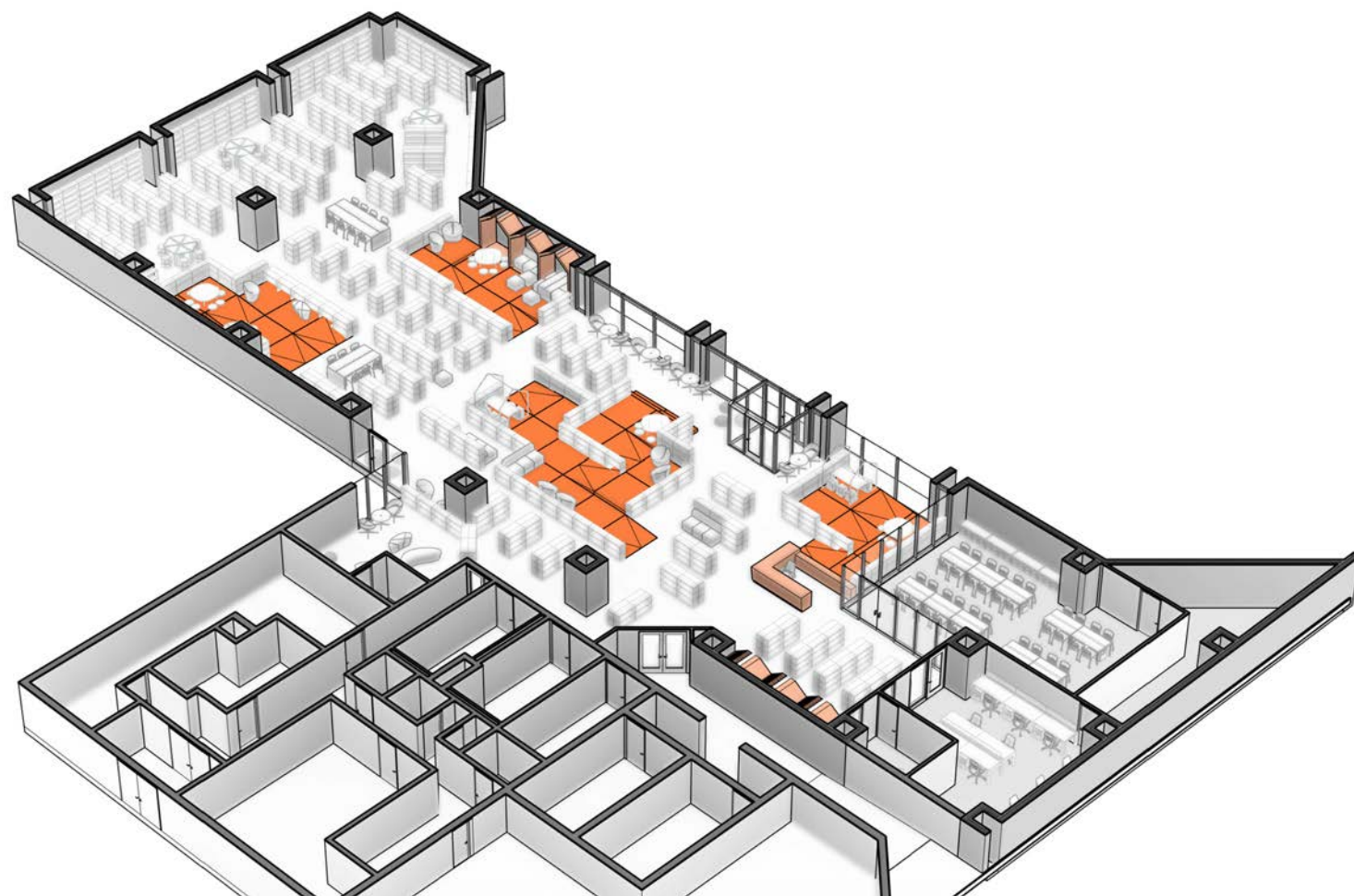
PHASING EVALUATION

NEXT STEPS



APPENDIX A - RENDERINGS





FROM THE NORTHEAST

OVERHEAD VIEW



OPTION 01



OPTION 02



OPTION 01



OPTION 02

VIEW FROM CENTER NEIGHBORHOOD



OPTION 01



OPTION 02



OPTION 01



OPTION 02

VIEW FROM SOUTHWEST NEIGHBORHOOD



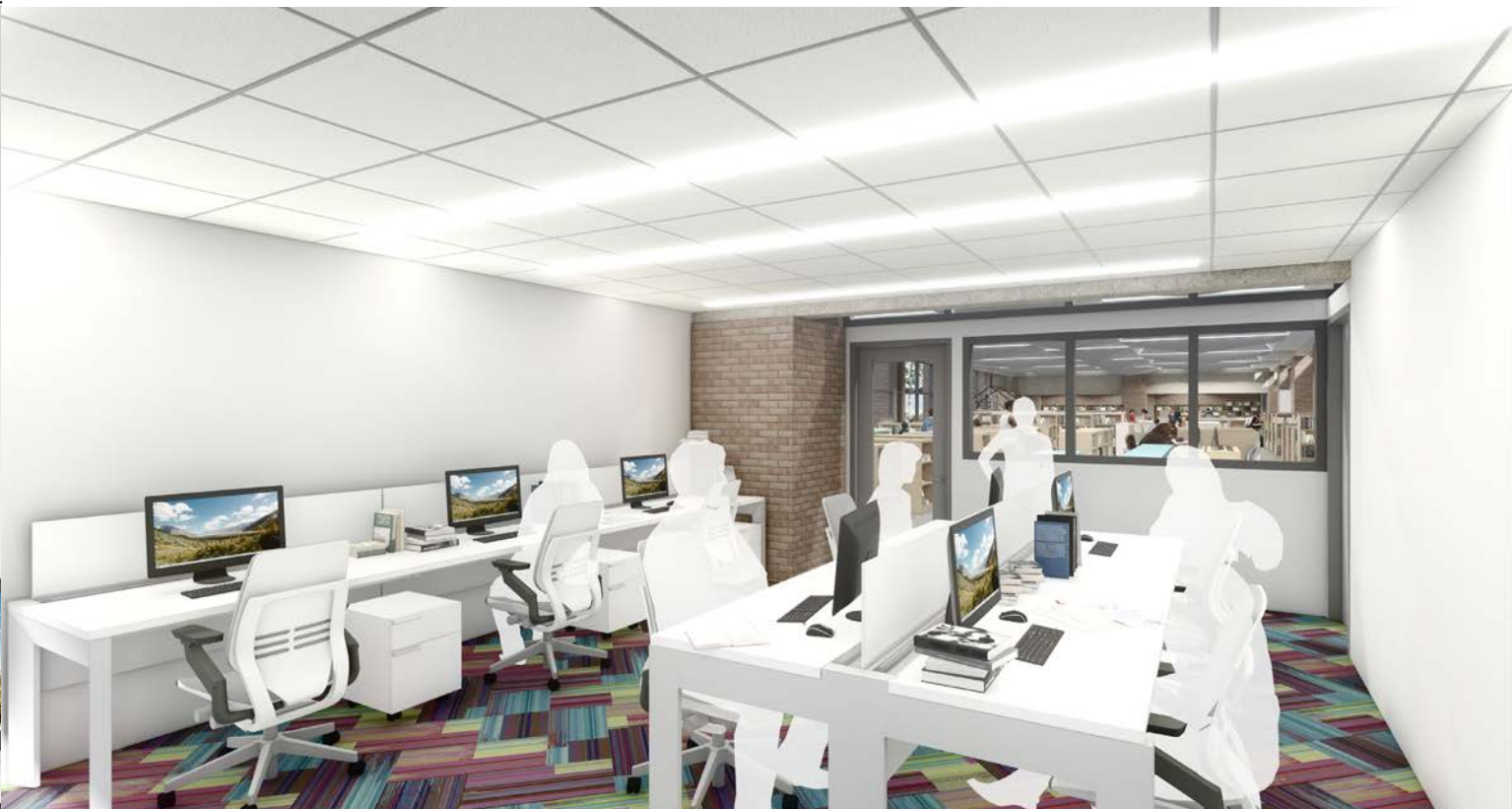
OPTION 01



OPTION 02



OPTION 01



OPTION 02



THANK YOU

WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) VIJAY

AGE 5

BOOK

I ~~did~~ read a in the LIBRARY.

I did puzzle.

I did play game.

WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) Natalie Rollinger

AGE 42 (248) 877-0262

I would love to see a large pretend play area for young kids. I posted pictures on the facebook page of a pretend train or little bookmobile area. Kids learn by touching and ~~see~~ feeling.

I would be open to help participate in any fundraising that we need to do to make it a fun area that's more interactive for the pre school crowd.

A little baby play area would be great!
Maybe a puppet area for play.

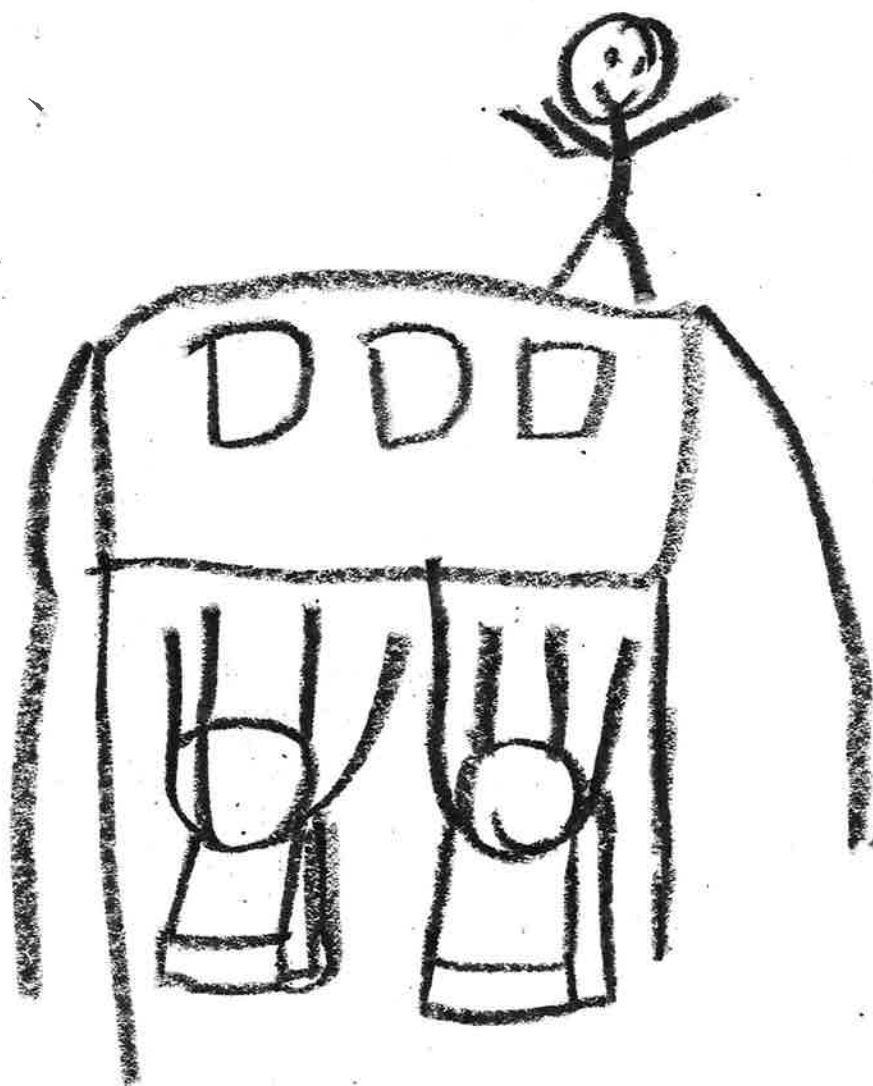
Right now we often go to Rochester to play.



WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) MARUSKA

AGE 7 1/2



I
read
Cam Jansen
books!

WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL)

Maruska

AGE

7 1/2



WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL)

Kampha

AGE

5



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) _____

AGE _____



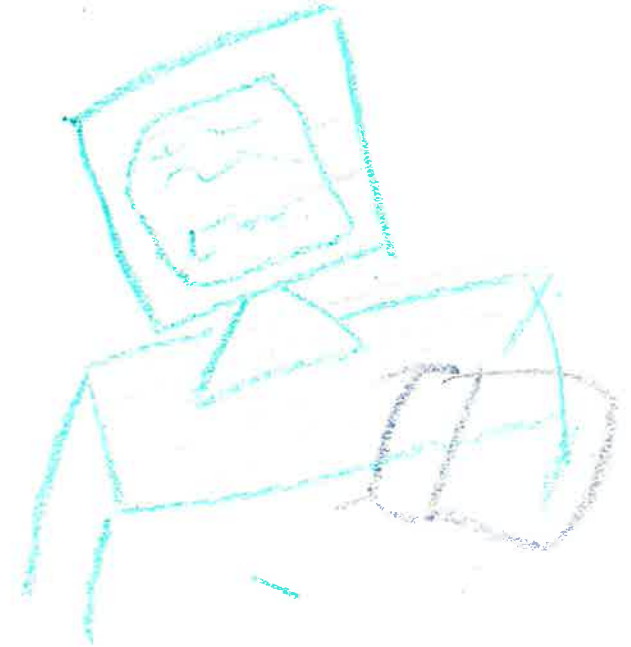
WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) Aarushi

AGE 9



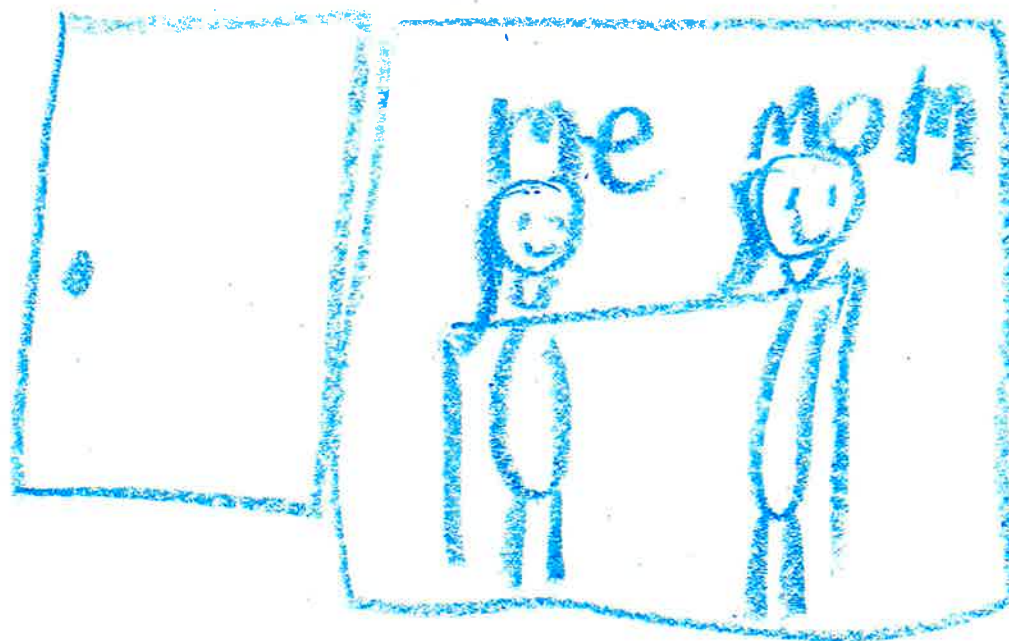
computers



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) _____

AGE _____

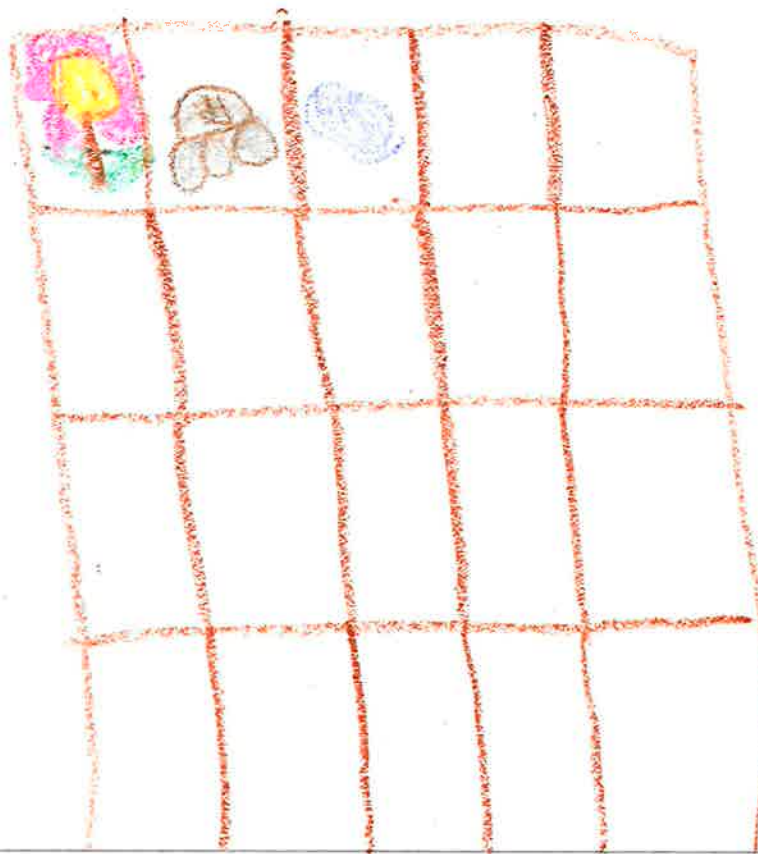


WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) Anna

AGE 5

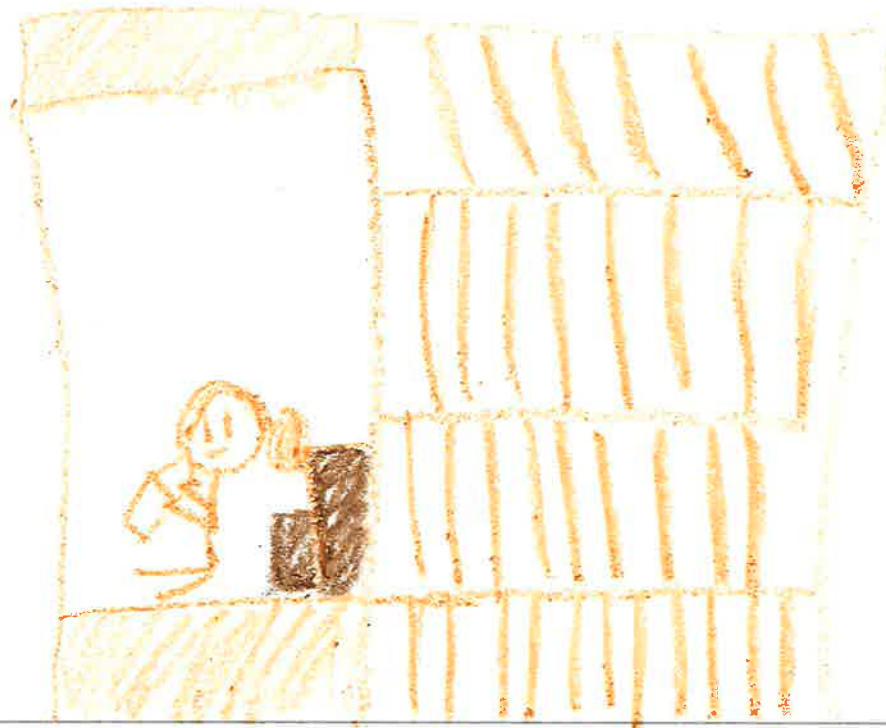
Look!



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) Aashin

AGE 9



WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) _____

AGE 5 1/2



WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) Annie

AGE 10

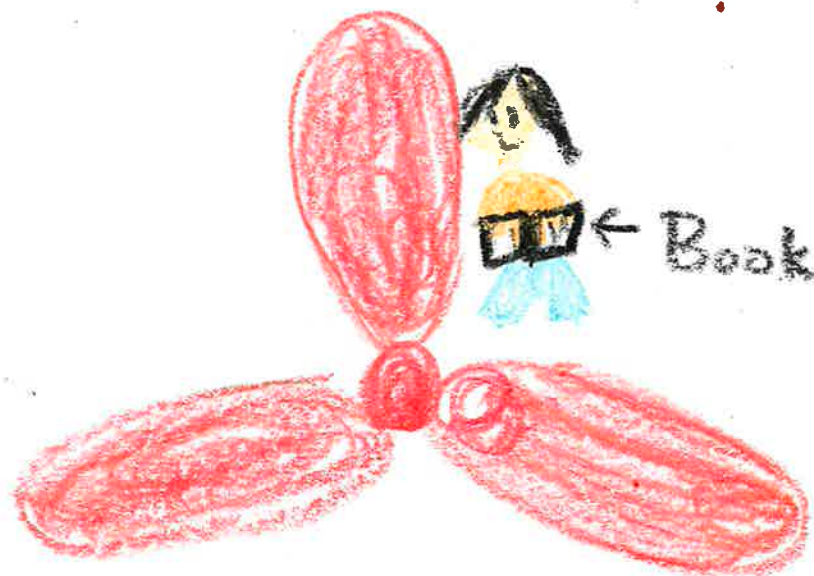
Playsound and
cozy seats and little
house



WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) Annie Zhao

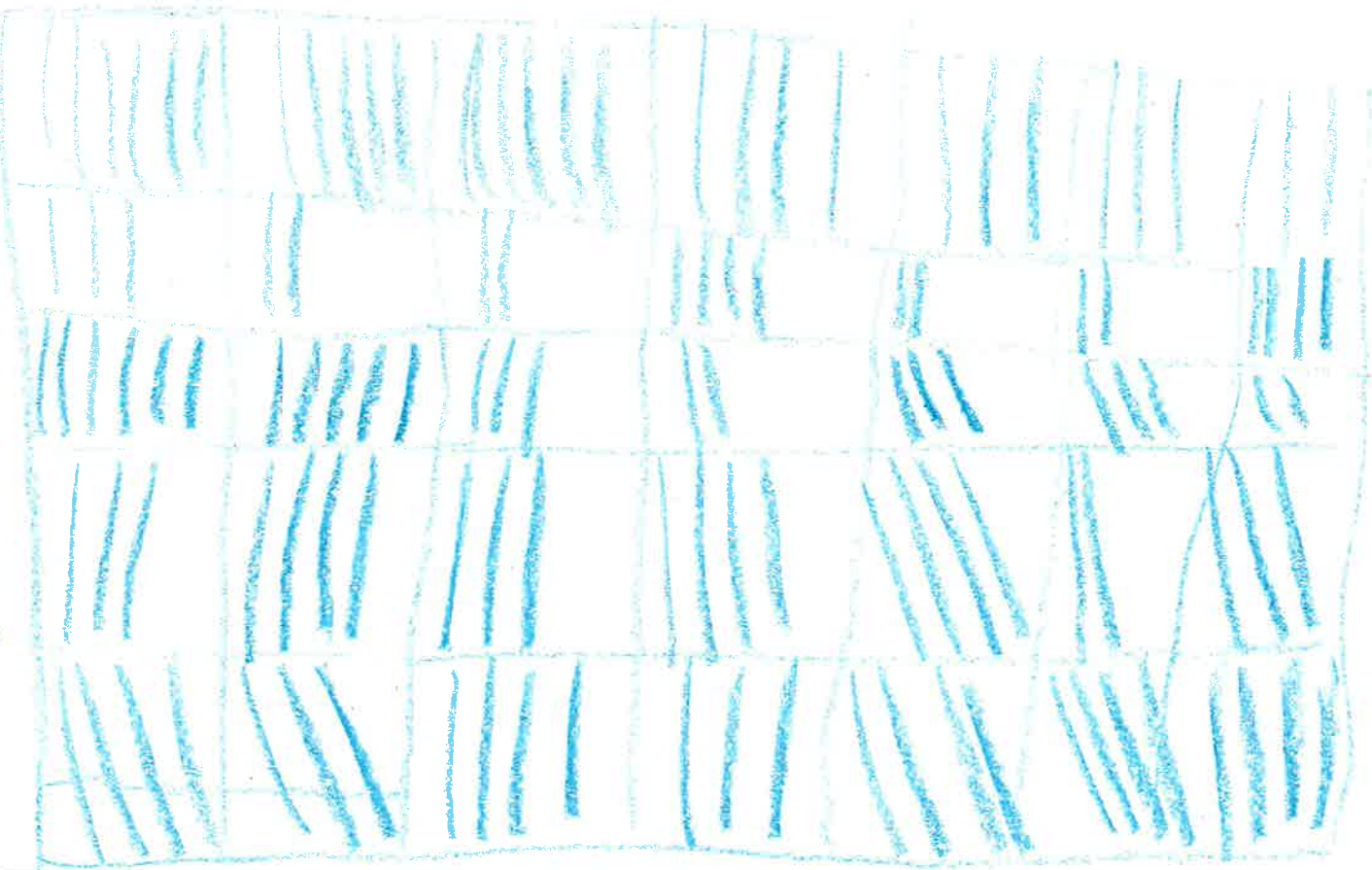
AGE 10



WHAT DO YOU DO IN YOUR LIBRARY TODAY?

NAME (OPTIONAL) Aashin

AGE 9

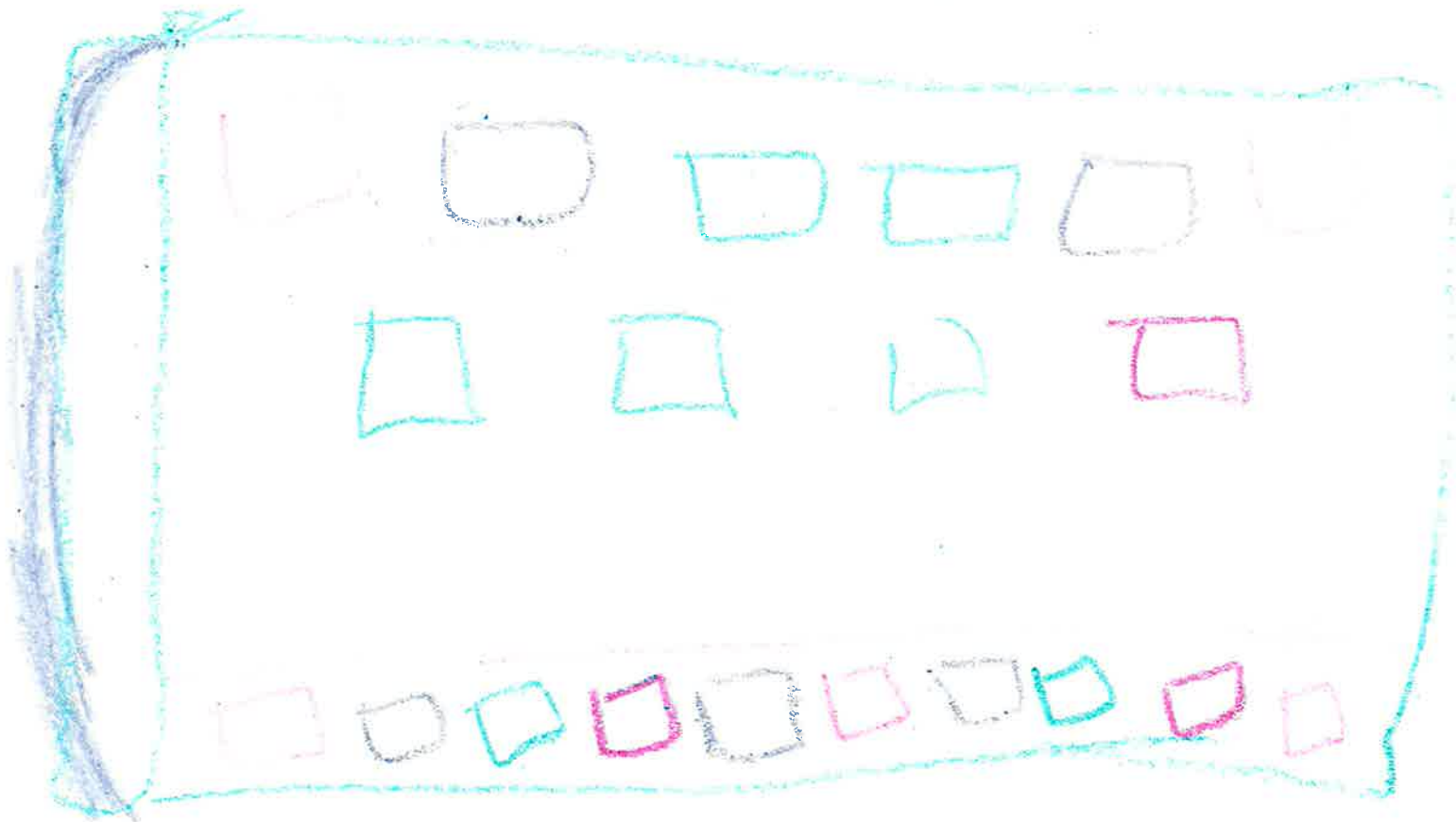


WHAT DO YOU WANT TO DO IN YOUR NEW LIBRARY?

NAME (OPTIONAL) Aarushi

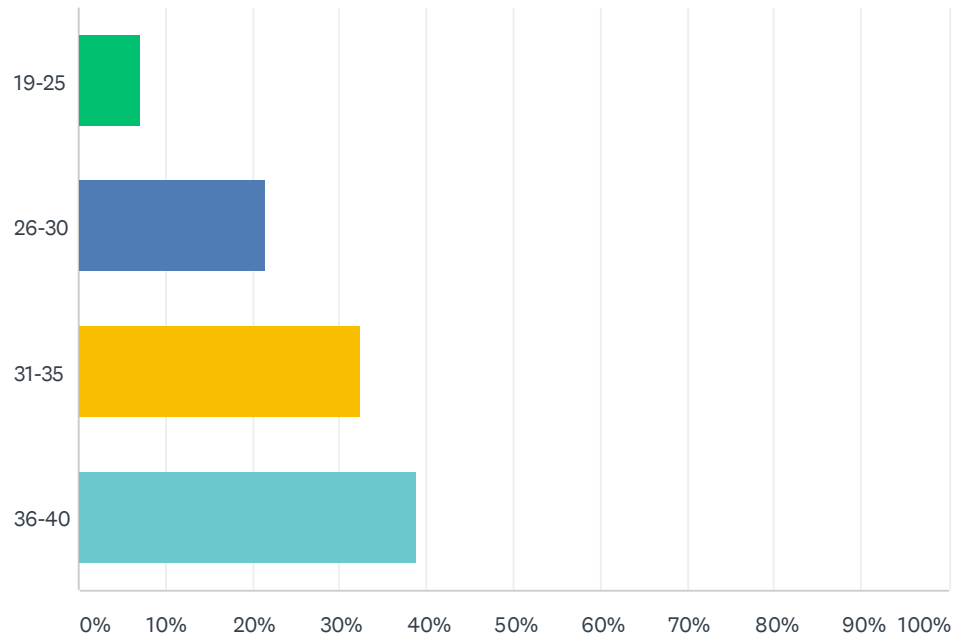
AGE 9

I pad



Q1 How old are you?

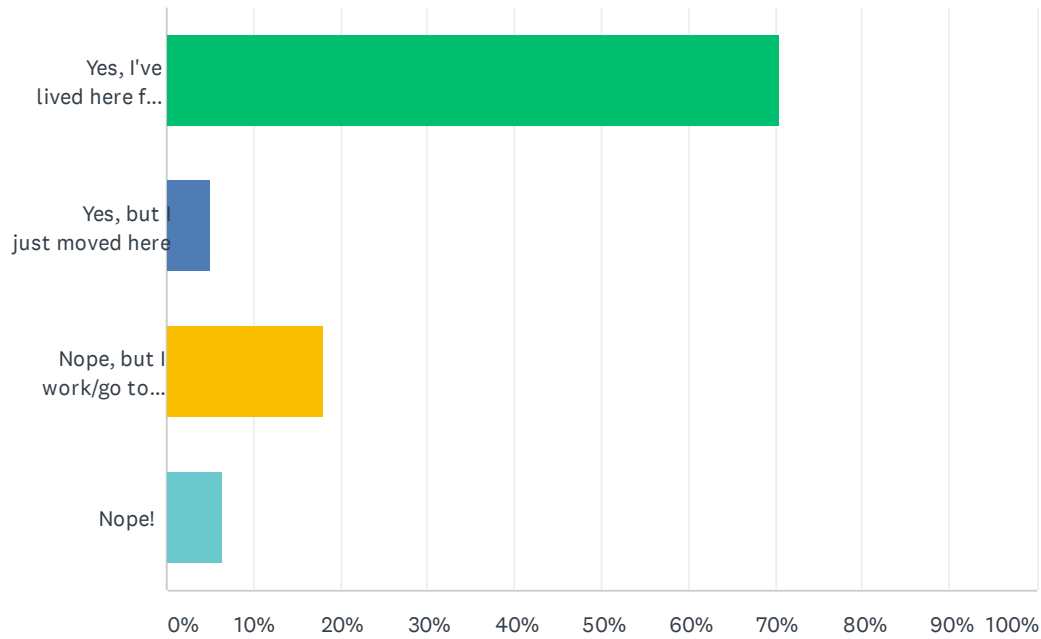
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
19-25	7.19%	10
26-30	21.58%	30
31-35	32.37%	45
36-40	38.85%	54
TOTAL		139

Q2 Do you live in Troy?

Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I've lived here for more than a year	70.50%	98
Yes, but I just moved here	5.04%	7
Nope, but I work/go to school/hang out a lot in Troy	17.99%	25
Nope!	6.47%	9
TOTAL		139

Q3 Do you currently use the library? If no, why not?

Answered: 127 Skipped: 12

Libraries and Millennials Survey : Troy Public Library

#	RESPONSES	DATE
1	Yes, actively!	3/7/2020 1:06 PM
2	YES! I actually prefer Troy to my home library of Royal Oak.	2/29/2020 7:41 AM
3	Yes I do and I love it!	2/28/2020 4:12 PM
4	no. not much myself than by daughter. but planning to explore soon.	2/24/2020 1:17 PM
5	Yes	2/23/2020 11:57 PM
6	Yes I do. My husband and I both have cards, but he checks things out for me on his card more often than I use mine because he passes the library on his way to and from work.	2/22/2020 3:29 PM
7	Yes	2/21/2020 1:56 PM
8	Yes	2/20/2020 5:33 PM
9	Yes	2/20/2020 2:06 PM
10	Yes	2/20/2020 11:10 AM
11	Yes	2/20/2020 7:47 AM
12	Yes!	2/20/2020 6:06 AM
13	Busy	2/19/2020 11:44 PM
14	Yes	2/19/2020 11:39 PM
15	Yes I do!	2/19/2020 10:26 PM
16	Occasionally	2/19/2020 8:31 PM
17	Yes!	2/19/2020 8:31 PM
18	Yes	2/19/2020 8:20 PM
19	Yes	2/19/2020 4:46 PM
20	YES	2/19/2020 4:10 PM
21	Yes	2/19/2020 4:00 PM
22	Yes	2/19/2020 3:48 PM
23	YES!	2/19/2020 3:48 PM
24	Yes	2/19/2020 3:30 PM
25	YES!	2/19/2020 3:18 PM
26	Yes	2/19/2020 3:15 PM
27	Yes	2/19/2020 3:14 PM
28	Yes	2/19/2020 3:14 PM
29	Yes	2/19/2020 3:12 PM
30	Yes, I love bringing my kids there.	2/17/2020 12:47 PM
31	Yes	2/13/2020 6:57 PM
32	Yes	2/11/2020 1:47 PM
33	Yes	2/10/2020 9:02 PM
34	Yes.	2/10/2020 4:56 PM
35	Yes	2/10/2020 4:23 PM
36	No. I want to but usually don't find time on the weekends	2/10/2020 2:50 PM
37	I do.	2/10/2020 8:07 AM

Libraries and Millennials Survey : Troy Public Library

38	Yes	2/9/2020 4:34 PM
39	Yes! My son and I use the library!	2/9/2020 2:58 PM
40	Yes	2/9/2020 12:40 PM
41	Yes	2/8/2020 11:28 PM
42	Yes. Weekly	2/8/2020 11:13 PM
43	No, forgot about it!	2/8/2020 10:39 PM
44	Yes	2/8/2020 10:13 PM
45	Yes	2/8/2020 10:10 PM
46	No, I mostly use my Kindle and Amazon Kindle unlimited	2/8/2020 8:08 PM
47	Yes at times I bring my kids. However, I would like to see the youth area updated and another area with more blocks, magnets, books, puppets , train table, etc. similar to Rochester library.	2/8/2020 5:23 PM
48	Yes!	2/8/2020 4:27 PM
49	Not currently- I live in a different city.	2/8/2020 4:24 PM
50	No, hours weren't ideal for visiting once I started working FT during the day, plus not a huge selection. Card expired.	2/8/2020 1:51 PM
51	Yes I do.	2/8/2020 12:09 PM
52	Yes!	2/8/2020 9:52 AM
53	Daily	2/8/2020 9:16 AM
54	Yes	2/8/2020 9:00 AM
55	I do occasionally	2/8/2020 8:55 AM
56	Yes	2/8/2020 7:54 AM
57	Yes	2/8/2020 6:06 AM
58	No, I like to support authors directly when I can, and use a digital rental subscription for the rest (Amazon). Plus the libraries here are in German!	2/8/2020 3:35 AM
59	No because I trade books with friends and buy ones I really want. I also use Amazon prime reading.	2/8/2020 3:27 AM
60	No- I use the one closest to my house (Rochester Hills Public Library)	2/8/2020 12:49 AM
61	Yes	2/8/2020 12:14 AM
62	Yes	2/8/2020 12:00 AM
63	Yes	2/7/2020 11:56 PM
64	No, moved here and havent gotten a library card yet for Troy.	2/7/2020 11:56 PM
65	I used to but I haven't in the last two years. Had a baby and have another on the way and it just takes too much time. We plan to start again soon though for all the resources we believe are available for our daughter.	2/7/2020 11:13 PM
66	No, I don't have the time to get up there. I also don't know the hours.	2/7/2020 10:31 PM
67	No, hate books	2/7/2020 9:31 PM
68	Yes	2/7/2020 8:54 PM
69	Yes, but mostly for my children.	2/7/2020 8:37 PM
70	Yes	2/7/2020 7:54 PM
71	Yes	2/7/2020 7:52 PM

Libraries and Millennials Survey : Troy Public Library

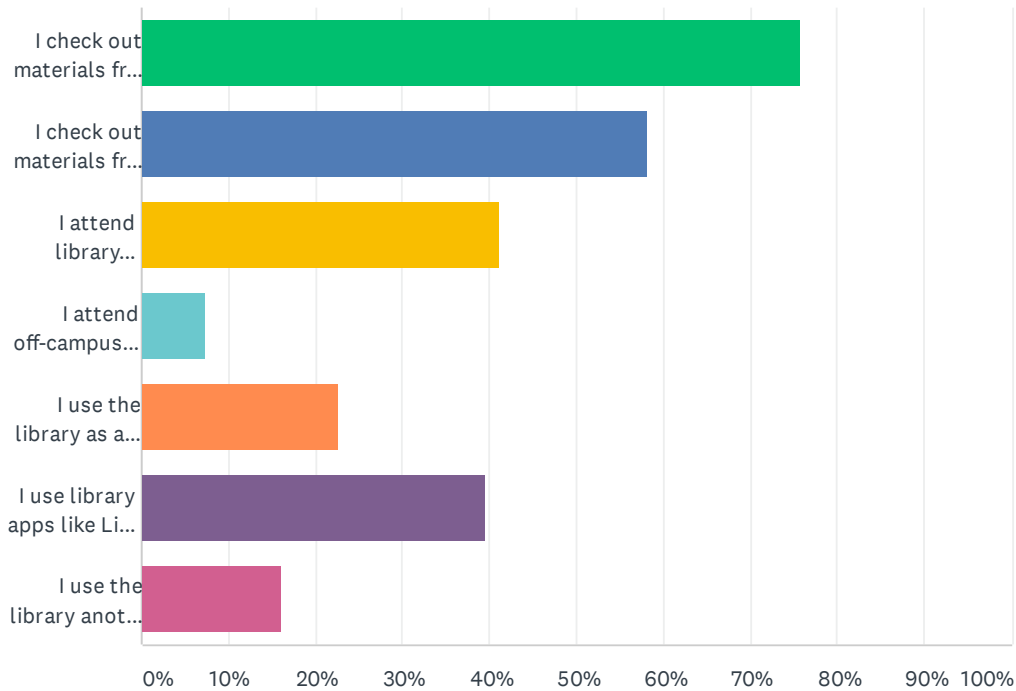
72	Yes	2/7/2020 7:51 PM
73	Yes I do.	2/7/2020 7:47 PM
74	Yes	2/7/2020 7:30 PM
75	Yes	2/7/2020 7:27 PM
76	Yes	2/7/2020 7:23 PM
77	Yes, all the time.	2/7/2020 7:16 PM
78	Yes - almost weekly!!!!	2/7/2020 6:54 PM
79	Yes	2/7/2020 6:53 PM
80	Yes!	2/7/2020 6:44 PM
81	Yes	2/7/2020 6:43 PM
82	I use the hoopla audiobooks, but do not check books out because I don't have time due to grad school.	2/7/2020 6:28 PM
83	Yes, but mostly for digital downloads on my kindle.	2/7/2020 6:09 PM
84	Yes	2/7/2020 6:06 PM
85	Yes	2/7/2020 4:25 PM
86	Yes	2/7/2020 4:12 PM
87	We haven't yet but plan to soon!	2/7/2020 4:09 PM
88	Yes	2/7/2020 3:58 PM
89	Yes	2/7/2020 3:51 PM
90	Yes	2/7/2020 3:20 PM
91	No, because I currently Live out of the country but I wish I did	2/7/2020 3:09 PM
92	Yes	2/7/2020 2:56 PM
93	At times when need to study	2/7/2020 2:50 PM
94	Yes	2/7/2020 2:41 PM
95	Yes	2/7/2020 1:56 PM
96	yes, just went yesterday	2/7/2020 1:31 PM
97	I use the online services to get books.	2/7/2020 1:30 PM
98	I use the library!	2/7/2020 1:26 PM
99	No, I use the library close to school (back in college) or at school. I also use the online intra-library services.	2/7/2020 1:02 PM
100	Yes.	2/7/2020 1:02 PM
101	Yes	2/7/2020 12:54 PM
102	Yes, quite a bit	2/7/2020 12:44 PM
103	Yes	2/7/2020 12:39 PM
104	Yes	2/7/2020 12:25 PM
105	Yes!	2/7/2020 12:16 PM
106	Yes	2/7/2020 12:11 PM
107	Yes	2/7/2020 12:08 PM
108	Yes	2/7/2020 12:06 PM

Libraries and Millennials Survey : Troy Public Library

109	Yes	2/7/2020 12:02 PM
110	Yes	2/7/2020 11:59 AM
111	Yes	2/7/2020 11:54 AM
112	Yes	2/7/2020 11:54 AM
113	Yes	2/7/2020 11:50 AM
114	yes	2/7/2020 11:48 AM
115	Yes we visit the library weekly	2/7/2020 11:46 AM
116	Yes	2/7/2020 11:40 AM
117	Yes	2/6/2020 6:45 PM
118	Yes	2/6/2020 6:40 PM
119	Yes!	2/6/2020 6:02 PM
120	Yes	2/6/2020 5:47 PM
121	Yes	2/6/2020 5:40 PM
122	Yes, but mostly my library app/online resources	2/5/2020 12:15 PM
123	I live in a rural area without a library. I have a young daughter who loves books but since shebcant check books out in libraries that aren't where we live we don't go. As an educator I wish there was a guest pass I could sign up for.	2/5/2020 11:04 AM
124	Only through Overdrive.	2/5/2020 11:00 AM
125	Yes	2/5/2020 9:09 AM
126	No, distance/my hometown library is more convenient	2/4/2020 8:31 PM
127	Yes	2/3/2020 8:29 AM

Q4 If you DO use the library, how do you use it? (Click all that apply)

Answered: 124 Skipped: 15



ANSWER CHOICES	RESPONSES	
I check out materials from the library for myself	75.81%	94
I check out materials from the library for my kids	58.06%	72
I attend library programs and events at the library	41.13%	51
I attend off-campus library programs (trivia, Books and Brews, etc)	7.26%	9
I use the library as a meeting/study space	22.58%	28
I use library apps like Libby and Hoopla	39.52%	49
I use the library another way (please specify)	16.13%	20
Total Respondents: 124		

Libraries and Millennials Survey : Troy Public Library

#	I USE THE LIBRARY ANOTHER WAY (PLEASE SPECIFY)	DATE
1	I visit bookshops.	2/21/2020 1:56 PM
2	Visit the used books sale downstairs	2/20/2020 2:06 PM
3	Love the Bookstore	2/19/2020 8:31 PM
4	I check out books and materials for my classroom.	2/19/2020 8:20 PM
5	Buy books at the book sale	2/19/2020 3:30 PM
6	The Used Book Store!	2/19/2020 3:12 PM
7	Bring my kids to play and read kid books together.	2/17/2020 12:47 PM
8	I use the library's access to Mango Languages	2/13/2020 6:57 PM
9	Friends of TPL weekend book sales	2/8/2020 10:13 PM
10	Database	2/8/2020 12:09 PM
11	Audio books, a play place	2/7/2020 7:16 PM
12	Classroom	2/7/2020 6:54 PM
13	Printing	2/7/2020 6:04 PM
14	Borrowing books for Kindle	2/7/2020 4:12 PM
15	I buy from the book shop, attend children's programs with my kids	2/7/2020 3:51 PM
16	Homeschooling resources	2/7/2020 12:25 PM
17	bring the kids to read and play	2/7/2020 12:08 PM
18	For getting away	2/7/2020 11:59 AM
19	I use the computer services to print off resumes and job applications	2/6/2020 6:02 PM
20	I use it for research when needed.	2/5/2020 11:04 AM

Q5 Looking back at the last time you visited the library, did you feel comfortable there? Why or why not?

Answered: 134 Skipped: 5

Libraries and Millennials Survey : Troy Public Library

#	RESPONSES	DATE
1	Yes, we love to go look at suggested/new books, the updates to the rooms are always appreciated to make the library current and inviting	3/7/2020 1:06 PM
2	Yes. The staff and other patrons were very friendly and helpful.	2/29/2020 7:41 AM
3	Yes, the Troy Public Library is a very comfortable space.	2/28/2020 4:12 PM
4	yes. it was comforable	2/24/2020 1:17 PM
5	Yes, I love being able to just wander through the stacks	2/23/2020 11:57 PM
6	Yes I did. I also grew up in Troy and so the library feels very comforting.	2/22/2020 3:29 PM
7	Yes, because atmosphere there always friendly and relaxing.	2/21/2020 1:56 PM
8	Yes I was comfortable. The library has lots of quiet (and spacious) areas to study and work. The numerous amount of windows bring in a lot of natural light. Furthermore, the Troy Library has reliable wifi and a wonderful variety of books.	2/20/2020 5:33 PM
9	Yes, I felt comfortable. Everything is well organized. Potentially the study areas could be improved.	2/20/2020 2:06 PM
10	Yes	2/20/2020 11:10 AM
11	Yes I feel comfortable and the are very nice t	2/20/2020 7:50 AM
12	Yes. Always very clean and staff are friendly and helpful.	2/20/2020 6:06 AM
13	Yes.	2/19/2020 11:44 PM
14	Yes, it gives me the autonomy to do things myself but has people ready and willing to help if needed.	2/19/2020 11:39 PM
15	I did feel comfortable. I truly enjoy books and reading, so the library is my happy place.	2/19/2020 10:26 PM
16	I usually run in and grab what I need.	2/19/2020 8:31 PM
17	Absolutely! Everyone has always been very helpful with me and towards my kids when we ask questions or looking for ideas or a certain book. Thank you for all you do for our community!	2/19/2020 8:31 PM
18	Yes. It was clean and looked safe.	2/19/2020 8:20 PM
19	Yes; it is a comfortable place We check out books, movies & music	2/19/2020 4:46 PM
20	YES	2/19/2020 4:10 PM
21	I did! It's inviting with lots of spaces for my kids to browse for books.	2/19/2020 4:00 PM
22	Yes	2/19/2020 3:48 PM
23	Yes	2/19/2020 3:48 PM
24	Very comfortable	2/19/2020 3:40 PM
25	Yes, I felt safe.	2/19/2020 3:30 PM
26	Yes - very friendly and helpful staff.	2/19/2020 3:18 PM
27	Yeah, it was a friendly atmosphere.	2/19/2020 3:15 PM
28	Yes. Some librarians could be more approachable though. Easier to find posted explanation of Hits and New checkout times.	2/19/2020 3:14 PM
29	Yes	2/19/2020 3:14 PM
30	Yes. I was given the help I needed and never felt rushed.	2/19/2020 3:12 PM
31	Yes, I did. There are a lot of people around so I always feel safe (it isn't dark and empty). The staff is very kind and helpful, as are the volunteers.	2/19/2020 3:12 PM
32	No, I	2/17/2020 12:47 PM

Libraries and Millennials Survey : Troy Public Library

33	Yes	2/13/2020 6:57 PM
34	Yes	2/11/2020 1:47 PM
35	Yes bright and friendly	2/10/2020 9:02 PM
36	Yes	2/10/2020 4:56 PM
37	Yes. We were in the children's area and it was quiet and controlled.	2/10/2020 4:23 PM
38	No. It always makes me anxious when I go to one. I'm not sure why.	2/10/2020 8:07 AM
39	Yes, very	2/9/2020 4:34 PM
40	I feel so comfortable there. It's a great place to bring children.	2/9/2020 2:58 PM
41	Yes, it is clean, neat, and well-organized.	2/9/2020 12:40 PM
42	Yes	2/8/2020 11:28 PM
43	Yes.	2/8/2020 11:13 PM
44	No. Chairs were uncomfortable. Lighting wasn't warm	2/8/2020 10:39 PM
45	Yes, the Friends of TPL volunteers were very friendly when I came for the basement book sale	2/8/2020 10:13 PM
46	I felt pretty comfortable	2/8/2020 10:10 PM
47	I've never been even though I live here :(2/8/2020 8:08 PM
48	yes I did. Very nice place for me and my kids to visit.	2/8/2020 6:37 PM
49	Yes.	2/8/2020 5:23 PM
50	Yes. It is a diverse and welcoming space.	2/8/2020 4:27 PM
51	Yes. I grew up in Troy so I know the library pretty well, and have always felt welcome.	2/8/2020 4:24 PM
52	Yes.	2/8/2020 1:51 PM
53	Yes I do. It always welcoming and the staff is always friendly along with the patrons.	2/8/2020 12:09 PM
54	I used the quiet study area, it was pretty good!	2/8/2020 9:52 AM
55	Yes. It was peaceful and clean and full of books.	2/8/2020 9:16 AM
56	Yes.	2/8/2020 9:00 AM
57	Of course	2/8/2020 8:55 AM
58	Yes	2/8/2020 7:54 AM
59	Yes, nice feel	2/8/2020 6:06 AM
60	Yes, I love the cultural events and being among paper books	2/8/2020 3:35 AM
61	Yes. It was calm and I had been there many times throughout my childhood so I knew where everything was. Going to other libraries it is harder to find things because I am not accustomed to it.	2/8/2020 3:27 AM
62	Yes! Love going to the library. A great space to study quietly or even read. A good get-a-way from home as well.	2/8/2020 12:49 AM
63	Yes. I took my daughter to an event and then checked out some books. It was casual as I feel the kids area is so we don't have to worry too much about being very quiet.	2/8/2020 12:14 AM
64	Yes. Quite work space/desk	2/8/2020 12:00 AM
65	Yes, easy to check out books. In and out	2/7/2020 11:56 PM
66	Yes! It was a beautiful library!!	2/7/2020 11:56 PM
67	Yes	2/7/2020 10:33 PM
68	Yes because there were plenty of workers and other people visiting.	2/7/2020 10:31 PM

Libraries and Millennials Survey : Troy Public Library

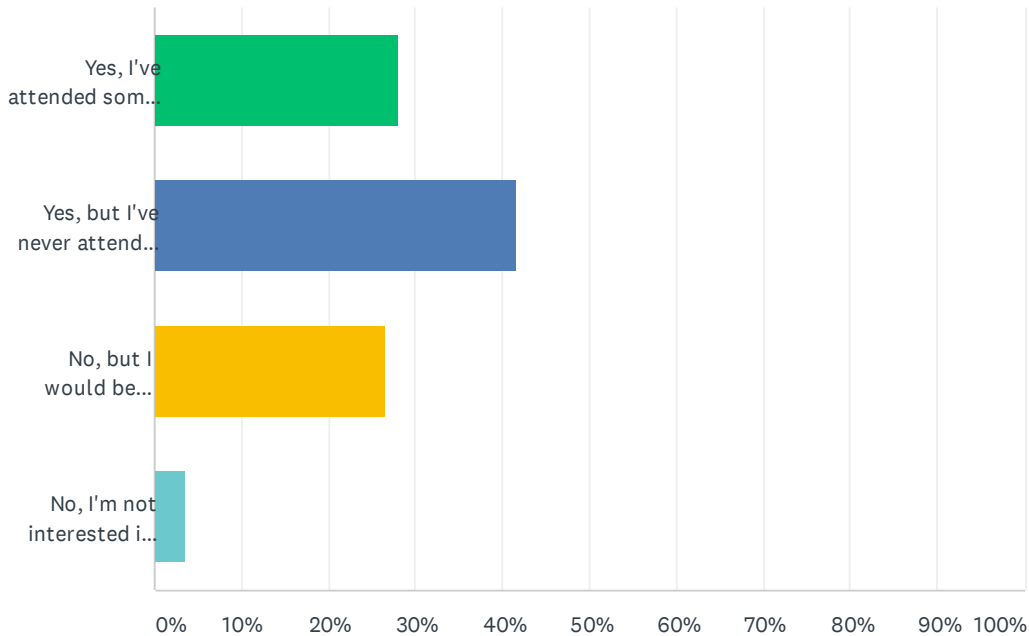
69	Not inclusive enough	2/7/2020 9:31 PM
70	Yes	2/7/2020 9:10 PM
71	Yes	2/7/2020 8:54 PM
72	Yes, I felt comfortable there. Staff was nice and the facility is nice.	2/7/2020 8:37 PM
73	Yes, it was a pleasant environment	2/7/2020 7:57 PM
74	No, I took my 1.5 year old to storytime and it was a very crowded and claustrophobic in that room. I prefer the Baldwin Library because it is less crowded for the kids. The traffic on Big Beaver was also awful getting to the Troy library because of construction.	2/7/2020 7:54 PM
75	Yes, its a great free space to spend time!!	2/7/2020 7:52 PM
76	Yes very much. It is a nice and quiet place to do our activities. It's a nice place to study and hang out sometimes.	2/7/2020 7:51 PM
77	It's specious and has clean bathrooms so I felt comfortable.	2/7/2020 7:47 PM
78	Yes, libraries are a comforting space for me	2/7/2020 7:30 PM
79	Yes	2/7/2020 7:27 PM
80	Yes, it's a bright, safe, clean space - I've never felt uncomfortable there	2/7/2020 7:23 PM
81	Yes, I love the environment and staff	2/7/2020 7:16 PM
82	Yes! Love that place! ♥	2/7/2020 6:54 PM
83	Yes	2/7/2020 6:53 PM
84	Yes	2/7/2020 6:44 PM
85	Yes, especially in the kids section	2/7/2020 6:43 PM
86	Yes. Friendly staff, nice layout.	2/7/2020 6:28 PM
87	Yes, I was helped at the front desk right away. It helps that I grew up here and am very familiar with the layout as well.	2/7/2020 6:09 PM
88	Yes. Quiet.	2/7/2020 6:06 PM
89	Winter wonderland event. Very comfy	2/7/2020 5:57 PM
90	Yes, relaxing areas and cozy spaces	2/7/2020 5:52 PM
91	Yes, it's a quiet place with helpful staff	2/7/2020 4:25 PM
92	Yes, it was peaceful and quiet.	2/7/2020 4:12 PM
93	We haven't visited yet but are excited to!	2/7/2020 4:09 PM
94	Yes, the staff was really welcoming and friendly and the events were great	2/7/2020 3:58 PM
95	Yes, I love our library! The layout is easy to navigate, the staff is friendly and helpful.	2/7/2020 3:51 PM
96	Yes, I love the staff there!	2/7/2020 3:20 PM
97	Yes! It feels like Home bc I grew up visiting the library weekly	2/7/2020 3:09 PM
98	Everyone work there are awesome people	2/7/2020 2:56 PM
99	Yes quiet	2/7/2020 2:50 PM
100	Yes	2/7/2020 2:41 PM
101	Mostly, but I was concerned about my kids being too loud, even in the juvenile area.	2/7/2020 1:56 PM
102	yes	2/7/2020 1:31 PM
103	Yes	2/7/2020 1:30 PM
104	I felt comfortable.	2/7/2020 1:26 PM

Libraries and Millennials Survey : Troy Public Library

105	About 2 years since I last visited the Troy library. It was comfortable and good for studying.	2/7/2020 1:02 PM
106	Yes, it was quiet, safe, clean.	2/7/2020 1:02 PM
107	Yes! Everytime I have needed help staff were happy to assist!	2/7/2020 12:54 PM
108	Yes, quite comfortable	2/7/2020 12:44 PM
109	Yes	2/7/2020 12:30 PM
110	Yes! Love the organization of the hold shelf and the helpfulness of the librarians. My girls adore the children's library and all there is to do there.	2/7/2020 12:25 PM
111	Yes, I love the quiet atmosphere.	2/7/2020 12:16 PM
112	Yes was comfortable	2/7/2020 12:11 PM
113	Yes	2/7/2020 12:08 PM
114	Yes, the library is welcoming and I know many of the librarians by name	2/7/2020 12:06 PM
115	Yes,I love to come there	2/7/2020 12:02 PM
116	Yes. I love books they make me feel comfortable.	2/7/2020 11:59 AM
117	I always take both my kids there and always feel comfortable taking them there. Atmosphere, workers and just people attending the library are always great.	2/7/2020 11:56 AM
118	Yep. Troy library is a great place.	2/7/2020 11:54 AM
119	Yes. There is plenty of seating and the librarians are always super helpful and friendly.	2/7/2020 11:54 AM
120	Yes, I did in the children's section. My kids love to check out books and hang out there. I do however feel a little uncomfortable in the adult section as it's super quiet and I feel that if I make a noise, others around will be upset. It's very hard to bring my kids into that section while I browse because of this.	2/7/2020 11:50 AM
121	yes, friendly staff	2/7/2020 11:48 AM
122	Yes we always feel comfortable	2/7/2020 11:46 AM
123	Nope. Chairs in the youth section are old and limited. The new baby play area is awesome in concept but now the bigger kids don't have anywhere to play.	2/7/2020 11:40 AM
124	No, it was very crowded on a Sunday afternoon - there were no chairs or tables available for me to look at materials and there was a line to search the catalog and check out materials.	2/6/2020 6:45 PM
125	Yes, it was quiet and I was able to find a good spot to sit and work	2/6/2020 6:40 PM
126	Yes - I've been going to the Troy library since I was a kid and I love it.	2/6/2020 6:02 PM
127	Yes, grew up in Troy and it's familiar to me	2/6/2020 5:47 PM
128	Yes	2/6/2020 5:40 PM
129	Yes, I always find the library to be a good experience.	2/5/2020 12:15 PM
130	I always feel comfortable in a library.	2/5/2020 11:04 AM
131	Yes, but only because I didn't have to look for the books myself, as they were on hold. :)	2/5/2020 11:00 AM
132	Yes. I feel the library is a safe space for people to come to study or meet and can be used as more than a place to grab a book and go.	2/5/2020 9:09 AM
133	Yes - friendly staff, welcoming atmosphere	2/4/2020 8:31 PM
134	Sure!	2/3/2020 8:29 AM

Q6 The library offers free programming to patrons-- everything from educational seminars about student loans and buying your first home to fun things like pub trivia at the local bar. Did you know that?

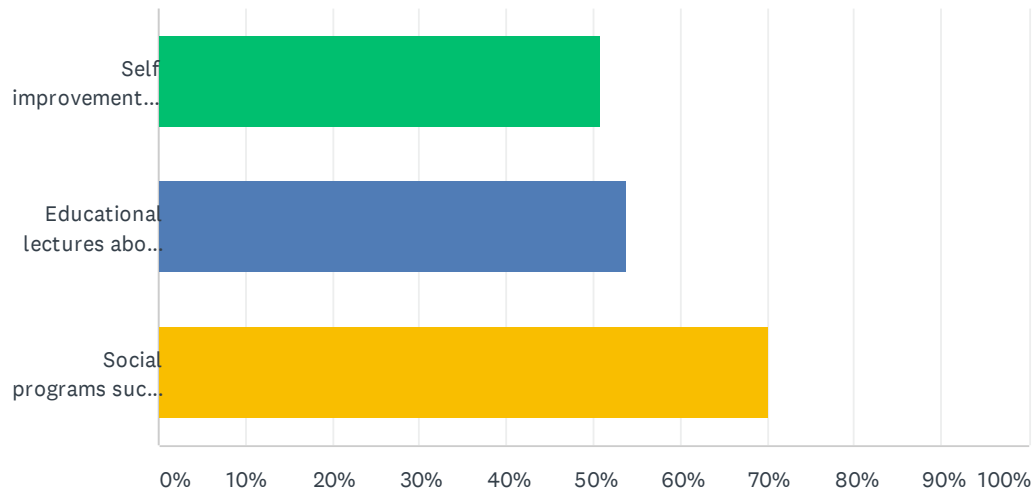
Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I've attended some of these programs.	28.06%	39
Yes, but I've never attended any library programs.	41.73%	58
No, but I would be interested in attending in the future.	26.62%	37
No, I'm not interested in library programming.	3.60%	5
TOTAL		139

Q7 If you are interested in library programming, what types of programs would you be most likely to attend? (Click all that apply.)

Answered: 130 Skipped: 9



ANSWER CHOICES	RESPONSES	
Self improvement classes like healthy eating, saving money, self care, exercise, etc	50.77%	66
Educational lectures about life skills, i.e. navigating health insurance, home ownership, parenting, etc	53.85%	70
Social programs such as trivia nights, book clubs, and parties	70.00%	91
Total Respondents: 130		

Libraries and Millennials Survey : Troy Public Library

#	OTHER PROGRAM IDEAS? PLEASE LET US KNOW!	DATE
1	Language learning classes, author visits	2/20/2020 2:06 PM
2	Art, cooking, new in medicine	2/20/2020 7:50 AM
3	Personal finance and family budgeting 101	2/20/2020 6:06 AM
4	Retirement planning, Children's mental health, succulent gardening, book binding, calligraphy	2/19/2020 11:44 PM
5	Adult coloring marketed as distress activity	2/19/2020 11:39 PM
6	I'd like to come to some events, but times don't work with my schedule. Online programs might be helpful also. More info on available programs via your website/ email would be nice.	2/19/2020 4:46 PM
7	Online book club	2/19/2020 3:14 PM
8	Culture events	2/19/2020 3:14 PM
9	Volunteering, History trips, photo competitions, etc	2/10/2020 2:50 PM
10	We have a family, so anything for the baby helps!	2/10/2020 8:07 AM
11	I think having more of the programming listed above would be great (first-time home ownership, home maintenance, balancing saving in personal accounts vs investing, etc.). Off-site activities like cooking classes with cook book recommendations might be interesting (Crispelli's does group pizza making for parties, for example) or outdoor meditation/yoga in the summer would be cool! Also, maybe some type of volunteering opportunity onsite/offsite targeted at bringing together millennials & teens/kids or something for mentoring or literacy promotion? Like having young professionals help college students with resumes, etc.	2/8/2020 10:13 PM
12	I'd be interested in taking my young child there for a free event, but each one I considered was during the day/week.	2/8/2020 1:51 PM
13	Story time	2/8/2020 9:16 AM
14	Partnering with local business like breweries, coffee roasters, art/craft, photography. I've previously attended a local young professional monthly group that was a lot of fun. Series and reoccurring events (even just quarterly) make it easy to remember to look for events and stay aware.	2/8/2020 3:35 AM
15	Adult only nights, wine and book nights, wine and craft nights like painting, pottery.	2/8/2020 3:27 AM
16	I would definitely attend trivia	2/7/2020 8:37 PM
17	Stuff for the kids	2/7/2020 7:54 PM
18	I'd love to see author talks, finance help, home renovation	2/7/2020 7:16 PM
19	Miss the book reviews/giveaways	2/7/2020 6:54 PM
20	Gaming - D&D, Warhammer	2/7/2020 6:06 PM
21	We would love to come if there is a toddler/kids story time.	2/7/2020 4:09 PM
22	We like the children's programs, especially for young kids	2/7/2020 3:58 PM
23	Options that provide childcare while parents are attending programs.	2/7/2020 3:51 PM
24	Board game nights!	2/7/2020 1:26 PM
25	I love the kids programs they have! I have gone to the frozen and my little ponies parties	2/7/2020 12:54 PM
26	Would love if it were more clear if you must be Troy resident to attend these. I am Sterling Heights using shared library privileges (work in Troy) and have seen several I'm interested in but am not sure I am eligible to attend	2/7/2020 12:44 PM
27	Author talks or a friends of the library book store date night event	2/7/2020 12:25 PM
28	Crafting days	2/7/2020 11:54 AM
29	Cross-cultural educational events	2/7/2020 11:46 AM
30	Programs for children, especially during the summer and if children who lived outside of the city	2/5/2020 11:04 AM

could attend.

31	Lectures/speakers	2/4/2020 8:31 PM
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Q8 What time/days would be most convenient for you to attend programs?

Answered: 126 Skipped: 13

Libraries and Millennials Survey : Troy Public Library

#	RESPONSES	DATE
1	Evenings, weekends	3/7/2020 1:06 PM
2	Monday-Thursday evenings 6-9 pm	2/29/2020 7:41 AM
3	Friday, Saturday, and Sunday	2/28/2020 4:12 PM
4	Friday ,Saturday and wednesday	2/24/2020 1:17 PM
5	Evenings, such as at 7, so I have time to get home and eat dinner and change before going out of the house again	2/23/2020 11:57 PM
6	Anytime	2/22/2020 3:29 PM
7	Weekends	2/21/2020 1:56 PM
8	Weekday evenings after work	2/20/2020 5:33 PM
9	Weekday afternoons or evenings	2/20/2020 2:06 PM
10	Evenings	2/20/2020 11:10 AM
11	Tuesday, Thursday at 5	2/20/2020 7:50 AM
12	Evenings/weekends (including Sunday)	2/20/2020 7:47 AM
13	Weekends in the afternoon. Children's extra curricular activities and school events dictate week night schedules.	2/20/2020 6:06 AM
14	Saturday mornings or mid-afternoon	2/19/2020 11:44 PM
15	Weekends and weekdays after 6	2/19/2020 11:39 PM
16	Weekday evenings, around 7pm.	2/19/2020 10:26 PM
17	Evenings	2/19/2020 8:31 PM
18	Evenings after work or on the weekends	2/19/2020 8:31 PM
19	Maybe on a weekend. It would have to be late on a weeknight.	2/19/2020 8:20 PM
20	Evenings (7p and on) weekend days for kid appropriate programs and sometimes during school hours for adult programs	2/19/2020 4:46 PM
21	lunch, evening	2/19/2020 4:10 PM
22	Evenings or weekends	2/19/2020 4:00 PM
23	All day	2/19/2020 3:48 PM
24	Evenings and weekends.	2/19/2020 3:48 PM
25	Week day mornings	2/19/2020 3:40 PM
26	After work hours, or Sundays.	2/19/2020 3:30 PM
27	Weekends	2/19/2020 3:18 PM
28	Evenings	2/19/2020 3:15 PM
29	Sunday afternoons	2/19/2020 3:14 PM
30	Weekend	2/19/2020 3:14 PM
31	Evenings or Sundays	2/19/2020 3:12 PM
32	Weekday evenings	2/19/2020 3:12 PM
33	Not necessarily the time, but having a child friendly space or offer watchers for parents. (Blocks & books in the back of the room).	2/17/2020 12:47 PM
34	6 or after during the week, or weekends anytime	2/13/2020 6:57 PM
35	Weekends	2/11/2020 1:47 PM

Libraries and Millennials Survey : Troy Public Library

36	Evening and weekends (I'm a working mom)	2/10/2020 9:02 PM
37	Evenings after 6	2/10/2020 4:23 PM
38	Weekday evenings or weekends	2/10/2020 2:50 PM
39	Any day	2/10/2020 8:07 AM
40	Weekends	2/9/2020 4:34 PM
41	Mostly on weekends	2/9/2020 2:58 PM
42	Weekdays or evenings	2/8/2020 11:28 PM
43	Evening and weekend	2/8/2020 11:13 PM
44	Saturday	2/8/2020 10:39 PM
45	Evenings, weekends	2/8/2020 10:13 PM
46	Evenings or weekends	2/8/2020 8:08 PM
47	Saturday	2/8/2020 6:37 PM
48	Weekends or evenings	2/8/2020 5:23 PM
49	Evenings after 6, M-F	2/8/2020 4:27 PM
50	Evenings after 5pm and weekend days.	2/8/2020 4:24 PM
51	Weekends	2/8/2020 1:51 PM
52	7pm	2/8/2020 12:09 PM
53	evenings	2/8/2020 9:52 AM
54	Saturdays	2/8/2020 9:16 AM
55	After 6	2/8/2020 9:00 AM
56	Evening and weekend	2/8/2020 8:55 AM
57	Friday	2/8/2020 7:54 AM
58	Evenings and weekends	2/8/2020 6:06 AM
59	Weekends all day and early evenings	2/8/2020 3:35 AM
60	Weekday evenings	2/8/2020 3:27 AM
61	Tuesday and Thursdays (morning or evening)	2/8/2020 12:49 AM
62	Weekday evenings or weekend afternoons	2/8/2020 12:14 AM
63	evenings	2/8/2020 12:00 AM
64	Weekday evenings	2/7/2020 11:56 PM
65	Evenings	2/7/2020 11:56 PM
66	Weekends as I'm a working adult and nights are hard. I find it very disappointing that most programs I see for children are during the weekday when stay at home parents could attend, but those of us that work have to miss out.	2/7/2020 11:13 PM
67	Saturday before noon. Monday through Thursday starting at 5 or 6 pm	2/7/2020 10:31 PM
68	Evenings	2/7/2020 9:31 PM
69	Nights and weekends	2/7/2020 8:54 PM
70	Weekday evenings	2/7/2020 8:37 PM
71	Anytime on the weekends	2/7/2020 7:57 PM
72	During the day	2/7/2020 7:54 PM

Libraries and Millennials Survey : Troy Public Library

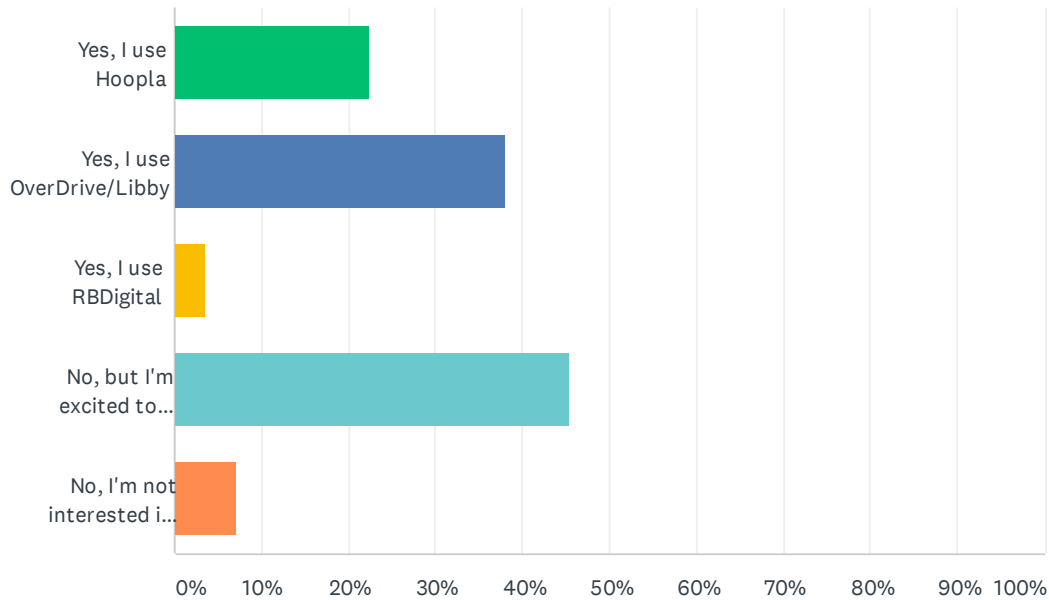
73	Saturdays morning/afternoon	2/7/2020 7:52 PM
74	Saturdays usually	2/7/2020 7:51 PM
75	Mornings.	2/7/2020 7:47 PM
76	Weeknights at 6 or 7	2/7/2020 7:27 PM
77	Weekends	2/7/2020 7:23 PM
78	Evenings	2/7/2020 7:16 PM
79	Sunday's or week nights	2/7/2020 6:54 PM
80	Evenings	2/7/2020 6:53 PM
81	Weekend mornings	2/7/2020 6:44 PM
82	Evenings and weekends	2/7/2020 6:43 PM
83	Evenings	2/7/2020 6:28 PM
84	Weekends during the day.	2/7/2020 6:09 PM
85	After 6pm	2/7/2020 6:06 PM
86	Weekends - day or night	2/7/2020 6:04 PM
87	Morning and evening	2/7/2020 5:57 PM
88	Evenings and weekends	2/7/2020 5:52 PM
89	Evenings or weekends	2/7/2020 4:25 PM
90	Evenings	2/7/2020 4:12 PM
91	Mornings or late afternoons	2/7/2020 4:09 PM
92	During the day	2/7/2020 3:58 PM
93	Evening or weekend	2/7/2020 3:51 PM
94	Evenings	2/7/2020 3:20 PM
95	Afternoons	2/7/2020 3:09 PM
96	Saturdays or some daytime weekdays.	2/7/2020 2:56 PM
97	Evening weekdays	2/7/2020 2:50 PM
98	Evenings or weekends	2/7/2020 2:41 PM
99	8pm Fri	2/7/2020 1:56 PM
100	weeknights	2/7/2020 1:31 PM
101	Evenings and weekends for programs without kids. Daytime for kids programs. Occasional programs with childcare would be helpful	2/7/2020 1:26 PM
102	It varies with my schedule (school & work) and time of year.	2/7/2020 1:02 PM
103	Weekends	2/7/2020 1:02 PM
104	Evening	2/7/2020 12:54 PM
105	Weekday evenings	2/7/2020 12:44 PM
106	Afternoon	2/7/2020 12:39 PM
107	Evenings after 7	2/7/2020 12:25 PM
108	Weekend afternoons/evenings	2/7/2020 12:16 PM
109	Daytime, or evenings for children	2/7/2020 12:06 PM
110	Weekend	2/7/2020 12:02 PM

Libraries and Millennials Survey : Troy Public Library

111	Evenings	2/7/2020 11:59 AM
112	Evenings during the week	2/7/2020 11:54 AM
113	Weekends	2/7/2020 11:54 AM
114	nights and weekends	2/7/2020 11:50 AM
115	Weekend afternoons	2/7/2020 11:46 AM
116	Weekday evenings or weekend mornings	2/6/2020 6:45 PM
117	Evenings and weekends	2/6/2020 6:40 PM
118	After work or Saturday/Sunday afternoons	2/6/2020 6:02 PM
119	Weekends any time or weeeeknights have to be after 7pm	2/6/2020 5:47 PM
120	Nights/weekends	2/6/2020 5:40 PM
121	Day time and weekends	2/5/2020 12:15 PM
122	Weekends	2/5/2020 11:04 AM
123	Saturdays at noon.	2/5/2020 11:00 AM
124	Evenings	2/5/2020 9:09 AM
125	Weekends	2/4/2020 8:31 PM
126	Evenings/weekends	2/3/2020 8:29 AM

Q9 With your library card, you can download apps for free that give you access to huge libraries of ebooks, eaudiobooks, music, movies, and more. Do you use any of these apps?

Answered: 139 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I use Hoopla	22.30%	31
Yes, I use OverDrive/Libby	38.13%	53
Yes, I use RBDigital	3.60%	5
No, but I'm excited to check these out	45.32%	63
No, I'm not interested in these apps	7.19%	10
Total Respondents: 139		

Q10 If you have any suggestions that will help us make the library more appealing to millennials and younger adults, please let us know! Please include your name and email address to be entered into our raffle.

Answered: 114 Skipped: 25

Libraries and Millennials Survey : Troy Public Library

#	RESPONSES	DATE
1	Patricia Joliat patty.lai@gmail.com	3/7/2020 1:06 PM
2	Knoll Larkin Knoll.Larkin@gmail.com	2/29/2020 7:41 AM
3	Parnika Kumar kumarparnika@gmail.com	2/28/2020 4:12 PM
4	cssram@yahoo.co.in	2/24/2020 1:17 PM
5	The one major problem I have had with the library in the past decade of going there was back when I was still in high school. I made the mistake of going to attempt to browse for books in the week of my school's finals. I was very uncomfortable by how packed and noisy it was with my peers studying, but of course the library is a very important place for students to study for exams. Maybe if there were additional rooms, or specifically designated areas set aside, it would be possible to accommodate both the massive uptick in the amount of studying students, and the regular needs of patrons. Emma Kolakowski kolakow5@msu.edu	2/23/2020 11:57 PM
6	Nothing I can think of at the moment, but I will be happy to share any ideas I do think of with the staff. Lauren Pardy Lauren.ruszkowski@gmail.com	2/22/2020 3:29 PM
7	Olha Kanivets olga.kanivets@gmail.com	2/21/2020 1:56 PM
8	Rachel Arthur rlannarthur@gmail.com	2/20/2020 5:33 PM
9	I think something like a book group specifically for millennials might cause people to be more interested in visiting the library. Similar programs to the ones currently running for teens seem like they could also be popular for millennials. Eva Creech evaoife@gmail.com	2/20/2020 2:06 PM
10	eugenia.z.yee@gmail.com Eugenia Yee	2/20/2020 11:10 AM
11	More activities for older kids between 1th to 6th grade like art,reading contests, learning Spanish. Renee Labib Renarena2009@yahoo.com	2/20/2020 7:50 AM
12	Carly Lozdoski Clozdoski@gmail.com	2/20/2020 7:47 AM
13	Sarah Kosciuk Deedee6597@yahoo.com	2/20/2020 6:06 AM
14	More space/activities for elementary school aged children. Jenn Shooobridge Jenn.shooobridge@gmail.com	2/19/2020 11:44 PM
15	Liz Grapentine. grapentine.23@gmail.com.	2/19/2020 11:39 PM
16	I feel the library is doing great at the moment. There isn't anything I would change presently. Alyson Gisslander alyson.gisslander@att.net	2/19/2020 10:26 PM
17	Karen Ferriks@gmail.com	2/19/2020 8:31 PM
18	No current suggestions at this time. Raffle info: Melissa Sarna mdsarna@outlook.com	2/19/2020 8:31 PM
19	Liz Pugh Lizshealinghands@yahoo.com	2/19/2020 4:46 PM
20	Natalie Nelson nacchan13@gmail.com	2/19/2020 4:10 PM
21	Steve Mayes steve@smayes.com	2/19/2020 4:00 PM
22	Jean liu Nice.jing321@gmail.com	2/19/2020 3:48 PM
23	Elizabeth Hobbs hickseL779@gmail.com	2/19/2020 3:48 PM
24	I really like the atmosphere of the Rochester Hills Public Library, I study there a lot. I think it would be nice for the Troy library to look that nice. Thanks for the survey. Alyssa Lalko alyssal98@gmail.com	2/19/2020 3:30 PM
25	Preethi Papineni phpapineni@gmail.com	2/19/2020 3:18 PM
26	Dan O'Hare waterboy5@yahoo.com	2/19/2020 3:15 PM
27	Need chapters in Hoopla! Very difficult to find where you left off in a hard copy book using Hoopla. Drive up service window (I really appreciate the parking lot drop box though!!)	2/19/2020 3:14 PM
28	Apps have old materials. Need to add more. Name:Naveen Devaraju Naveen.devaraju@gmail.com	2/19/2020 3:14 PM

Libraries and Millennials Survey : Troy Public Library

29	Erin Kuznia Rinny143@aol.com	2/19/2020 3:12 PM
30	I wish more programs were tailored for younger folks (20s's). Megan Zoelling megjzoe@gmail.com	2/19/2020 3:12 PM
31	Theresa Larson Theresa.mk.larson@gmail.com	2/17/2020 12:47 PM
32	Ankie Nazarko Aninazarko@gmail.com	2/11/2020 1:47 PM
33	Kelly Bologna Davekelly1229@gmail.com	2/10/2020 9:02 PM
34	Kathleen Greaves Kgreaves22@yahoo.com	2/10/2020 4:23 PM
35	I specifically do not have any ideas yet. I haven't visited the library yet. Moved to Troy in October. Would love to explore and learn more. Name: Ash Reddy Email: asrith31@Gmail.com	2/10/2020 2:50 PM
36	Laura Robinson Laurarobinson3@gmail.com	2/10/2020 8:07 AM
37	A bigger meeting or study space, or more tables, where talking and food is allowed. Deanna Swanson dmswanson77@gmail.com	2/9/2020 4:34 PM
38	Sarah Fraser sarahfraser3585@gmail.com	2/9/2020 2:58 PM
39	Katherine kavrocks05@hotmail.com	2/9/2020 12:40 PM
40	Erin Stegman StegmanE@gmail.com	2/8/2020 11:28 PM
41	Kristen Tucker kristenntucker@gmail.com	2/8/2020 11:13 PM
42	Pearl Stewart Prl.chiang@gmail.com	2/8/2020 10:39 PM
43	I think more programming options will help, possibly advertising events in Facebook feeds of locals if possible, and holding events at off-site locations might help! Thanks for doing this survey. I hope more millennials like me will become involved in the library! Caitlin Rider caitlinrider17@gmail.com	2/8/2020 10:13 PM
44	Angela Smitka Asmitka4@gmail.com	2/8/2020 10:10 PM
45	Deana: deanaderochoa@gmail.com	2/8/2020 8:08 PM
46	Update youth and toddler area.	2/8/2020 5:23 PM
47	I know it is super costly and not a likely possibility, but a remodel (at least to the entrance and circ desk) would make the library feel much more welcoming. Softer lighting, more comfortable couches/seats, and having more/better art and/or decor would help a lot. Thank you! Stephanie Konchel Skonchel@gmail.com	2/8/2020 4:24 PM
48	Have a better selection, more copies available. Pair up with other libraries in Michigan for exchanging copies if you don't already. Modernize the space (if it hasn't been recently). Advertise on social to those markets informing them of your free services, programs and apps, and popular books in stock. I've asked a lot of friends why they don't use their library and they say they don't think to/forget it's there, books are always on back order/hold, or inconvenient hours. Thanks for the opportunity to share my opinion. My name is Anna monroe, annabruchmann@gmail.com	2/8/2020 1:51 PM
49	Sumeyra Yildiz yildizsumeyra@gmail.com	2/8/2020 9:52 AM
50	Lauren Marx kirch1le@gmail.com	2/8/2020 9:00 AM
51	Megan may_kraft@yahoo.com	2/8/2020 8:55 AM
52	Aparoph@gmail.com	2/8/2020 7:54 AM
53	Katy Quick, quickkaty@gmail.com	2/8/2020 6:06 AM
54	Social events like "bar" trivia, and wine and paint nights, movie nights are very popular! Millennials are also very politically aware. Perhaps some events with local leadership? Watching primary elections together? Thanks for asking! Joe Mahanes jcmahanes@gmail.com	2/8/2020 3:35 AM
55	Janine Lambert jnnlambert9@gmail.com	2/8/2020 3:27 AM
56	Our public libraries are such an underrated space. I hope more millennials use the resources	2/8/2020 12:49 AM

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	located there! Maria Skoczylas mariaskoczylas@yahoo.com	
57	Ashley Whitmore ashley.whitmore@gmail.com	2/8/2020 12:14 AM
58	Theodore Roberts Robertstheodore@gmail.com	2/8/2020 12:00 AM
59	Work cubicles, for those that work from home but are looking for change of scenery every once in awhile? Elizabeth L - emleung08@gmail.com	2/7/2020 11:56 PM
60	Rich Hedlund Rdhedlund@gmail.com	2/7/2020 11:13 PM
61	Leslie Fischer Leslie.moore17@gmail.com	2/7/2020 10:33 PM
62	Fun events, especially in the summer, like concert series, contests, games, movie nights. Rachel Hyde rachelhyde96@gmail.com	2/7/2020 10:31 PM
63	Derek Greaves Dgreaves373@gmail.com	2/7/2020 8:54 PM
64	Jamie Glab Jamievernier@gmail.com	2/7/2020 8:37 PM
65	Bhargavi Gollapudi bhargavi225@gmail.com	2/7/2020 7:57 PM
66	Kelly Luzenski Hammillk@hotmail.com	2/7/2020 7:54 PM
67	Kelsey Powers - kelseyalyssa@gmail.com	2/7/2020 7:52 PM
68	Having an area for snacks. Name: Faisal Nimri Email: faisal.nimri92@gmail.com	2/7/2020 7:51 PM
69	Rabie Amin rabieamin1@gmail.com	2/7/2020 7:47 PM
70	Emily Jamnik emily.lu.green@gmail.com	2/7/2020 7:27 PM
71	James Ranta, James.ranta@crh-law.com	2/7/2020 7:23 PM
72	I'd love to see more authors and book creators brought in. Or more about Detroit-- the buildings, the food, the culture and history. Or travel! My name is Julie Green and my email address is green.julie.ann@gmail.com	2/7/2020 7:16 PM
73	Citizens that are teachers to be able to get teacher cards - loan/damage forgiveness. Kathy McNeilly - ktaylor314@gmail.com	2/7/2020 6:54 PM
74	Anna Kroesing Akg12881@yahoo.com	2/7/2020 6:53 PM
75	If you can do more kids activities at night we would be there more Susan Brown, midge717@gmail.com	2/7/2020 6:43 PM
76	Possibly more technology such as tablets, etc. Post more events on Facebook Or instagram-maybe the city of Troy page. Could team up with a restaurant and have an event at the library. Kate Wells Kmhebe@gmail.com	2/7/2020 6:09 PM
77	erin2@hopp.info	2/7/2020 6:06 PM
78	Julie Battani: juliebattani@att.net	2/7/2020 6:04 PM
79	Jacqui Stanley jmstanley79@gmail.com	2/7/2020 5:52 PM
80	The hours are kind of terrible on some days. The way finding signs could use some adjustment, it was difficult to just browse a section the first time I went there. Ashley Gregory ashleys838@gmail.com	2/7/2020 4:25 PM
81	Melanie Hogan brownemelrose@gmail.com	2/7/2020 4:12 PM
82	Amanda Hall hallmandym@gmail.com	2/7/2020 4:09 PM
83	Emily Strait emilymstrait@gmail.com	2/7/2020 3:58 PM
84	Friday hours would be great! Jessica Hauser-Harrington jessicahauser@gmail.com	2/7/2020 3:51 PM
85	Emily lardnet efdlardner@gmail.com	2/7/2020 3:20 PM
86	Rjones.roa@gmaill.com	2/7/2020 3:09 PM
87	Deepali , deepali.sahane@gmail.com	2/7/2020 2:56 PM

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88	Anna neuner Annaw1981@yahoo.com	2/7/2020 2:50 PM
89	Erin Roenicke emhildner@yahoo.com	2/7/2020 2:41 PM
90	I love the digital options to check out books. It made me sad when the juvenile books with audiobooks were shelved randomly instead of all together Tiffany Henne tiffann3@gmail.com	2/7/2020 1:56 PM
91	erindarland@gmail.com Erin	2/7/2020 1:31 PM
92	Shannon Maurer shannonmaurer15@gmail.com	2/7/2020 1:26 PM
93	Lauren Letzmann l.m.letzmann@gmail.com	2/7/2020 1:02 PM
94	Nick Zechar, nezechar@gmail.com	2/7/2020 1:02 PM
95	I always have trouble finding books my kids will like. Maybe you can have some display with staff picks for certain age groups (I find a lot of my picks in the adult section that way). I recently had to Google "popular books for third graders" then write down all the books and authors and look up if they were available at the library. It would be great to see displays like this where I could just go and pick a book that I can be sure the kids will like. Miranda kokeny miranda263@hotmail.com	2/7/2020 12:54 PM
96	Gina Sweet, ginasweet@gmail.com	2/7/2020 12:44 PM
97	Kristina DiVozzo Zackandkristina@gmail.com	2/7/2020 12:25 PM
98	Heather Glomski hmgomski@gmail.com	2/7/2020 12:16 PM
99	Bjudith@gmail.com	2/7/2020 12:11 PM
100	The library is awesome, I always recommend it. The one negative thing is I checked out a CD once that had a due date of 1 week and no renewals, but that wasn't clearly labeled or I missed it. Dan Tarasenko bluebeetle1@hotmail.com	2/7/2020 12:08 PM
101	Advertising your movie rentals Leslie Gibbons Chase2@ymail.com	2/7/2020 12:06 PM
102	Sathiyani pari Divyasathiyani10@gmail.com	2/7/2020 12:02 PM
103	Vivian Nenno vivian_08@hotmail.com	2/7/2020 11:56 AM
104	Cristin Joy Cristin.webster@hotmail.com	2/7/2020 11:54 AM
105	Maybe making some type of quiet study/reading area that is closed off for adults to use so that the adult section of the library doesn't seem so uptight and uncomfortable to be in when you make a noise.	2/7/2020 11:50 AM
106	Emily Karstensen emily.karstensen@gmail.com	2/7/2020 11:46 AM
107	Michelle Vasu-Paul michelle.a.vasu@gmail.com MOPS groups	2/7/2020 11:40 AM
108	I use several of the available apps to access materials which is the main way I use the library. I have also attended several of the trivia night events however I don't plan to attend any more as of now. I do not like the current location (Eats and Crafts) as it is very crowded when I have attended and the service to get food and drinks has been very slow and just overall poor service. If the location changes I would attend more frequently. Jaclyn Morrison JaclynMorrison@hotmail.com	2/6/2020 6:40 PM
109	I think you guys are doing a great job! Breanne Riesterer brrieste@gmail.com	2/6/2020 6:02 PM
110	Kyle weslosky. K-weslosky.1@onu.edu. I love the subscription box idea, think it's a great way to be trendy and get people to the library. Also takes a lot of work out of finding a good book. I love the summer reading program too, prizes are good incentives	2/6/2020 5:47 PM
111	Lauren Weslosky la.depietro@gmail.com	2/6/2020 5:40 PM
112	erinschnute@gmail.com Erin I love the trivia nights you do, maybe a book trivia... everyone reads the same few books and the questions are based on that. Possibly one hands on meets ups, some sort of craft, dye or learn to fix things yourself. That way I'd be learning something neat, and meeting people my age who like libraries.	2/5/2020 12:15 PM
113	Make the library more accessible for people outside of the area, especially ones that don't have access to a library of their own. Lauren May 586 453 2216	2/5/2020 11:04 AM

