

JOE HADDAD

2-3-2021

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Dear Mr. Bovensiept,

I am a resident at Sunrise of Troy Assisted Living. I am wheel-chair bound because of a stroke 6 years ago. I have been using Troy Ryde for several months. It is a wonderful and badly needed service. I learned about it from city literature. I can't tell you what a lifesaver T.R. has been for me.

I want you to know that Sarah Kremhelmer is a treasure. She has been unflinching in her job as dispatcher. She is kind, polite, and goes the extra mile to help old geezers like me! God bless her and you too for running such a helpful program.

I am a retired public school administrator. I know it isn't always easy to run this type program. Low visibility but high impact! Thank you so much!

Sincerely,

Joe Haddad