

**PROCLAMATION
CELEBRATING TROY AUTO CARE
2022 SHOP OF THE YEAR**

WHEREAS, Troy Auto Care is well known in the City of Troy and communities beyond because of owners **Donnie, Kristi, and Frank Hudson and their Team's** reputation as trustworthy, dependable, and dedicated to performing outstanding work on everyone's vehicles. **Donnie, Kristi, Frank** and their staff are so knowledgeable and committed to providing the best service at fair and reasonable prices; and

WHEREAS, It is always a pleasure to bring a vehicle to **Troy Auto Care**. Customers are always greeted by friendly staff who truly care about everyone they serve. And their positive attitudes and demeanor starts at the top...because that is how Donnie, Kristi, and Frank Hudson are – friendly and personable, they truly care about everyone, and care about quality and dependable service; and

WHEREAS, Troy Auto Care was selected as 2022 Shop of the Year by the National Institute of Automotive Service Excellence (ASE) and NAPA Auto Parts. To achieve this prestigious award, a selected shop has to meet very strict criteria, including: Certification/Training for all Auto Care Technicians; General Staff Training; Customer Service Standards; and Community Service Standards; and

WHEREAS, Troy Auto Care was selected from over 18,000 businesses across the US. Each business is part of a division, of which there are only six in the United States. Michigan is one of nine states in their local division. It is the division, which is comprised of shop owners who decide who will be selected to move forward. The selection for this award is made by the Auto Care Center operators/owners themselves. ASE and NAPA have no part in the selection process. It is truly recognition by one's peers, and a reflection of the standing they have amongst that group; and

WHEREAS, One of **Troy Auto Care's** key strengths is giving back to their community and people in need. They sponsor programs that benefit the Troy community, and never saying no to requests for help. They have helped people in need by donating labor for auto repairs. Earlier this summer they helped a young person get her car fixed so she would have reliable transportation to get to her community college classes; and they helped another woman who had lost her job due to COVID get her car repaired so she could continue job hunting; and

WHEREAS, Troy Auto Care has sponsored Troy's Frightful 5k race since its inception; they sponsored sports teams, community festivals, Toys for Tots, and also Troy's Winter Wonderland. **Donnie** is also a dedicated Volunteer Firefighter for the City of Troy since 1994 and finds time to work with the Fire Explorers donating quality time to assist where needed. He is currently the Assistant Chief at Station 1;

NOW, THEREFORE, BE IT RESOLVED, That the Troy City Council does hereby congratulate **Troy Auto Care on being named the 2022 Shop of the Year**. **Troy Auto Care** exemplifies the exact type of trusted business we welcome in our community; and they have reciprocated by growing and thriving. They recently opened their third location at 2150 Stephenson Highway and no better testament to a community, or that business exists; and

BE IT FURTHER RESOLVED, That the Mayor, City Council and City Management join the citizens of this community in celebration of **Troy Auto Care's** distinguished and well-deserved recognition as **2022 Shop of the Year** and also commend the **Troy Auto Care Team** for their long-standing tradition of giving back to the community and helping those in need.

Presented this 6th day of December 2021.