

**PROCLAMATION
NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK
APRIL 10-16, 2022**

WHEREAS, Emergencies can occur at any time that require police, fire, or emergency medical services. When an emergency occurs the prompt response of Police Officers, Firefighters, and Paramedics is critical to the protection of life and preservation of property; and

WHEREAS, Thousands of dedicated telecommunications professionals serve the people of this country every day by answering phone calls for police, fire and emergency medical services, dispatching appropriate assistance quickly and efficiently; and

WHEREAS, The **Communications Supervisors and Police Service Aides** for the City of Troy perform a critical function and are a key link in the public safety chain which protects all of us and are constantly striving to improve their emergency response capabilities through leadership, dedication, and technology - processing over 125,000 phone calls a year; and

WHEREAS, The safety of our Police Officers and Firefighters in Troy and Clawson are dependent upon the quality and accuracy of information obtained from citizens who call the City of Troy 9-1-1 Communications Center; and

WHEREAS, Our **Communications Supervisors and Police Service Aides** are the single vital link for our Police Officers and Firefighters by monitoring their activities by radio, providing them information, and ensuring their safety. Each one exhibits compassion, understanding, and professionalism during the performance of their job each and every day of the year; and

WHEREAS, By United States Congressional proclamation, the Association of Public Safety Communications Officials International, a worldwide telecommunications organization composed of more than 15,000 people engaged in the operation, installation, and design of emergency response communications systems, has set aside the second week of April to recognize the contributions made by telecommunicators and their crucial role in the protection for everyone's life and property; and

NOW, THEREFORE, BE IT RESOLVED, That the City Council of the City of Troy does hereby commend the **Troy 9-1-1 Communications Supervisors and Police Service Aides** for their dedication in providing service 24 hours a day, seven days a week, 365 days a year; and

BE IT FURTHER RESOLVED, That the City Council does hereby proclaim the week of **April 10 - 16, 2022 as National Public Safety Telecommunicators Week** in the City of Troy, to honor the men and women whose diligence and professionalism keep our city and citizens safe.

Presented this 11th day of April 2022.