



500 West Big Beaver
Troy, MI 48084
troymi.gov

CITY COUNCIL AGENDA ITEM

Date: July 20, 2022

To: Mark F. Miller, City Manager

From: Robert J. Bruner, Assistant City Manager

Subject: Resident Budget Priorities Study

On June 22, 2020, City Council awarded contracts to Cobalt Community Research (“Cobalt”) for a resident survey, business survey, and library survey. The library survey was conducted in July 2020, the resident survey was conducted in January and February 2021, and the business survey was conducted in January and February 2022. On June 11, 2022, City Council awarded Cobalt a contract to for a resident budget priorities survey.

City staff and Cobalt prepared a draft survey City Council discussed during its July 11, 2022 regular meeting. The survey was revised based on input provided by City Council and “DRAFT 5” is attached. Please note this is a rough draft and will be proofread before it is finalized and distributed. The 2021 resident survey is also attached for your information.

City staff will answer questions and facilitate discussion at the July 25, 2022 regular City Council meeting in order to collect feedback from City Council and work with Cobalt to finalize the survey. Our goal is to finalize the survey in July and distribute it in August so we will have results before the 2022 City of Troy Advance in November.

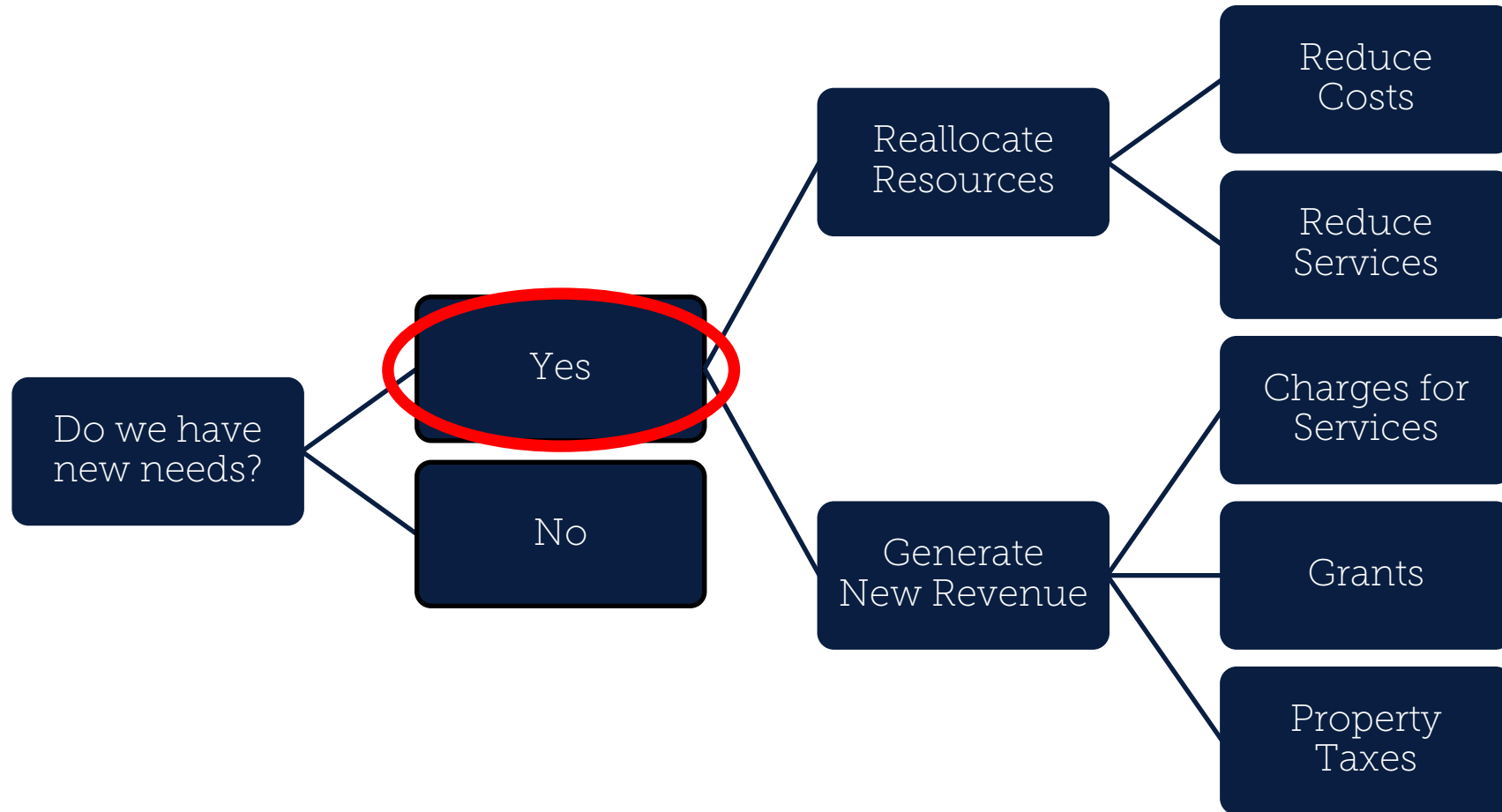
Resident Budget Priorities Study

Troy City Council Meeting | July 25, 2022

AGENDA

- Where We Have Been
- Where We Are
- What We Know
- What We Need to Know
- Why We Survey
- Where We Are Going
- Questions & Answers

WHERE WE HAVE BEEN



2021 City of Troy Advance:

Solutions and Recommendations

Topic 1: Communication and Community Engagement

- Develop a centralized communication and engagement team dedicated to public relations and outreach.

Topic 2A: Facilities (core facilities and infrastructure)

- Create, implement and communicate publicly a vision and budget for City Hall capital improvements.

2021 CITY OF TROY ADVANCE:

Solutions and Recommendations

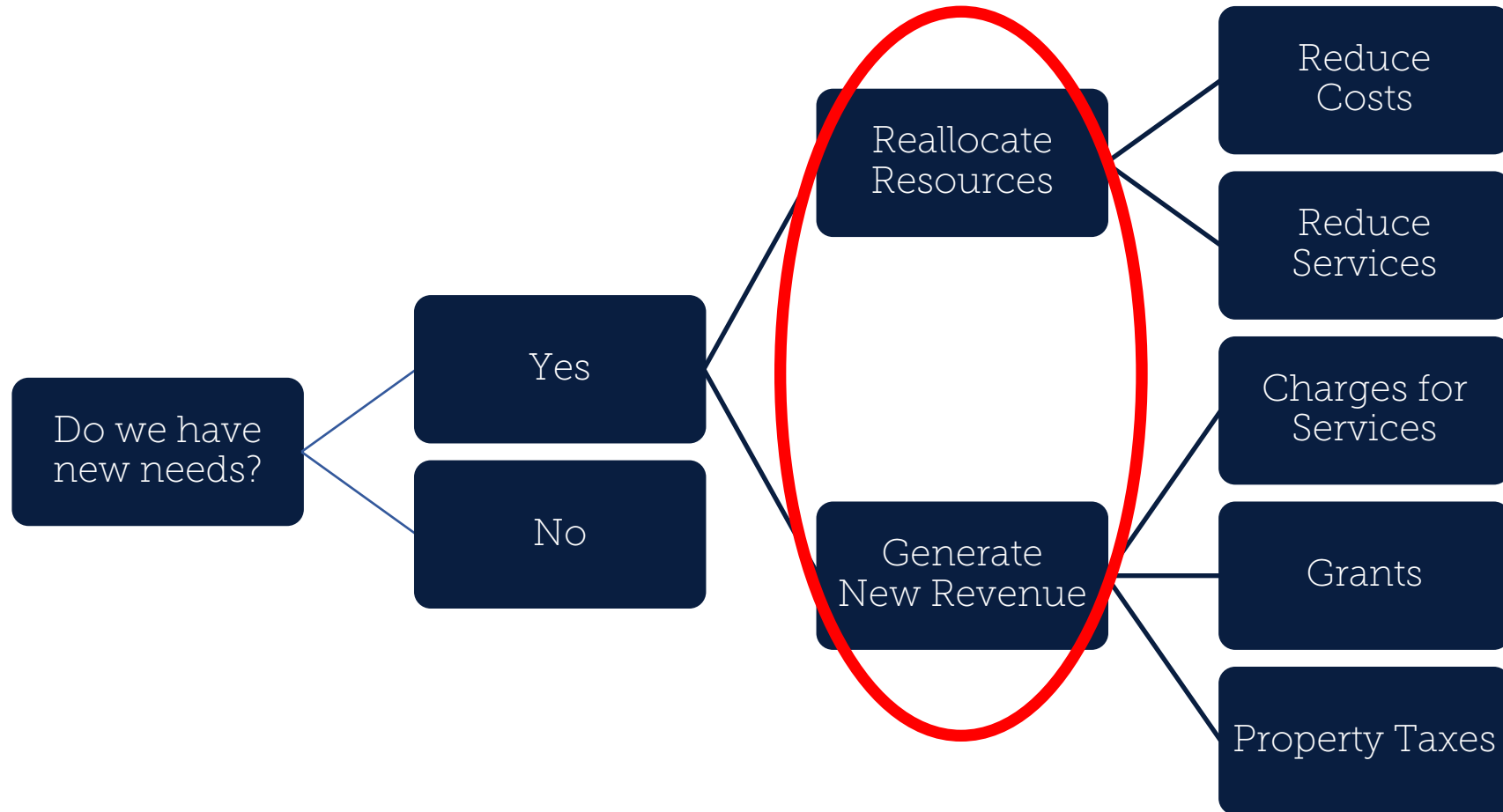
Topic 2B: Facilities (quality of life amenities and facilities)

- Explore ideas and publicly share options including funding strategies.

Topic 3: Funding

- Create, implement and communicate publicly a vision and budget for City Hall capital improvements.

WHERE WE ARE



WHAT WE KNOW

Citizens Research Council of Michigan

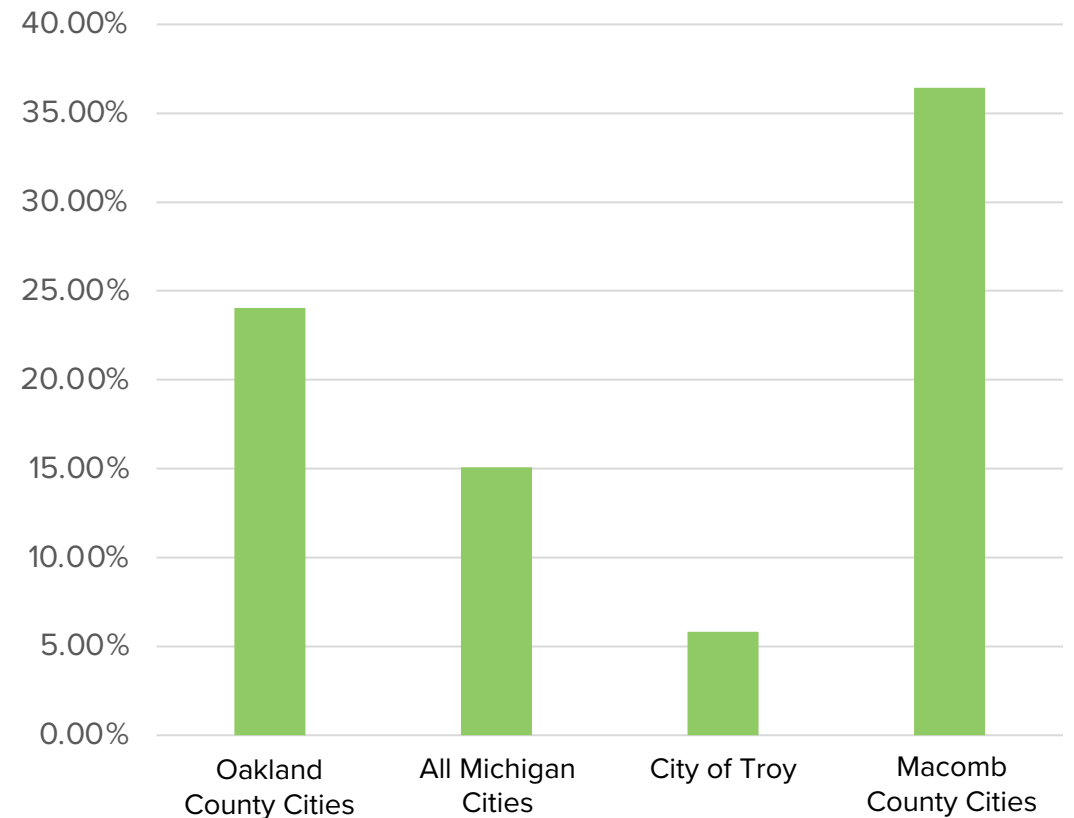
- Local government officials have responded to Michigan's tax limitations by seeking, and often receiving, increases in tax rates.
- Most counties, cities, and townships, both urban and rural, increased their rates between 2004 and 2020.
- The average city tax rate, both urban and rural, increased 13.9 percent from 15.1 mills in 2004 to 17.2 mills in 2020.
- The average urban city tax rate increased 16.6 percent from 15.1 mills in 2004 to 17.6 mills in 2020.

WHAT WE KNOW

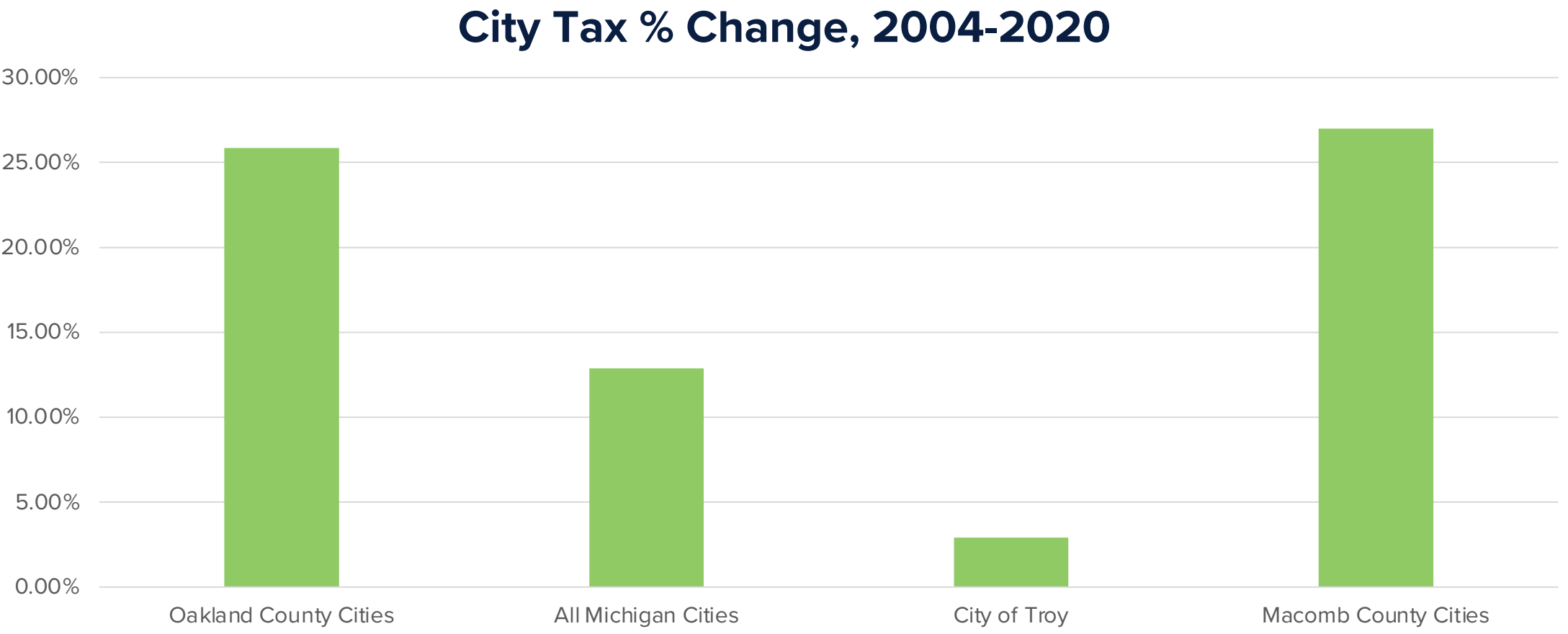
Tax Base % Change, 2004-2020



Tax Rate % Change, 2004-2020



WHAT WE KNOW



2021 RESIDENT SURVEY

Top Budget Priorities

- 71% Police services
- 63% Fire services
- 50% City parks
- 50% Condition of streets

Top Potential Improvements

- 63% Walking/biking trails
- 53% Winter sports (skating, sledding, skiing, etc.)
- 49% Street maintenance

About 66% of respondents are willing to provide additional funding for the options they selected

2021 RESIDENT SURVEY

<p><u>Quadrant 2</u></p> <p>High Satisfaction Low Priority</p>	<p><u>Quadrant 1</u></p> <p>High Satisfaction High Priority</p>
<p><u>Quadrant 3</u></p> <p>Low Satisfaction Low Priority</p>	<p><u>Quadrant 4</u></p> <p>Low Satisfaction High Priority</p>

2021 RESIDENT SURVEY

Quadrant 1

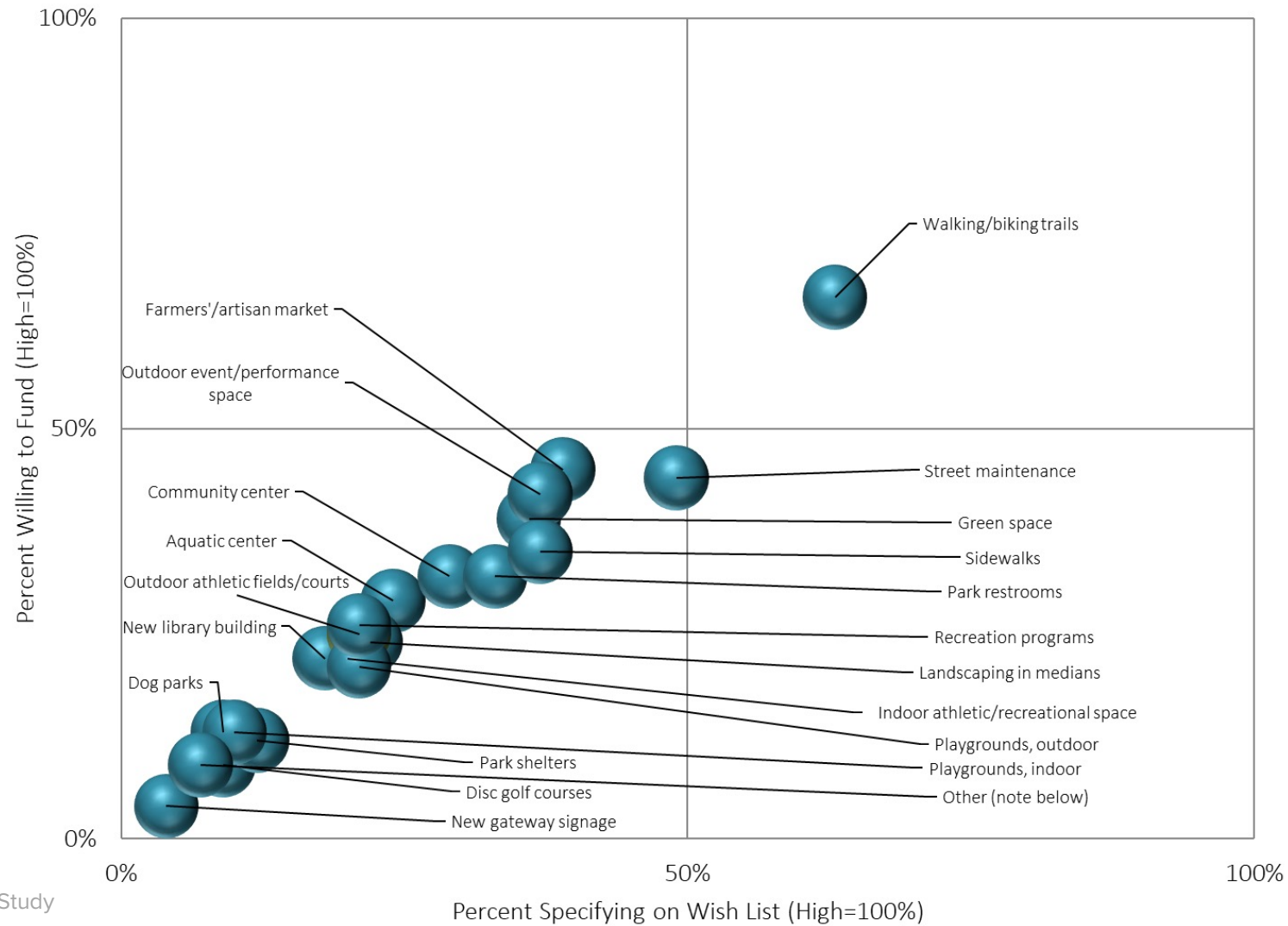
- Strengths to build on:
Higher priorities with higher satisfaction.
- Fire services
- Police services
- City parks (developed green spaces) were close with 50% Priority and 83 Satisfaction

2021 RESIDENT SURVEY

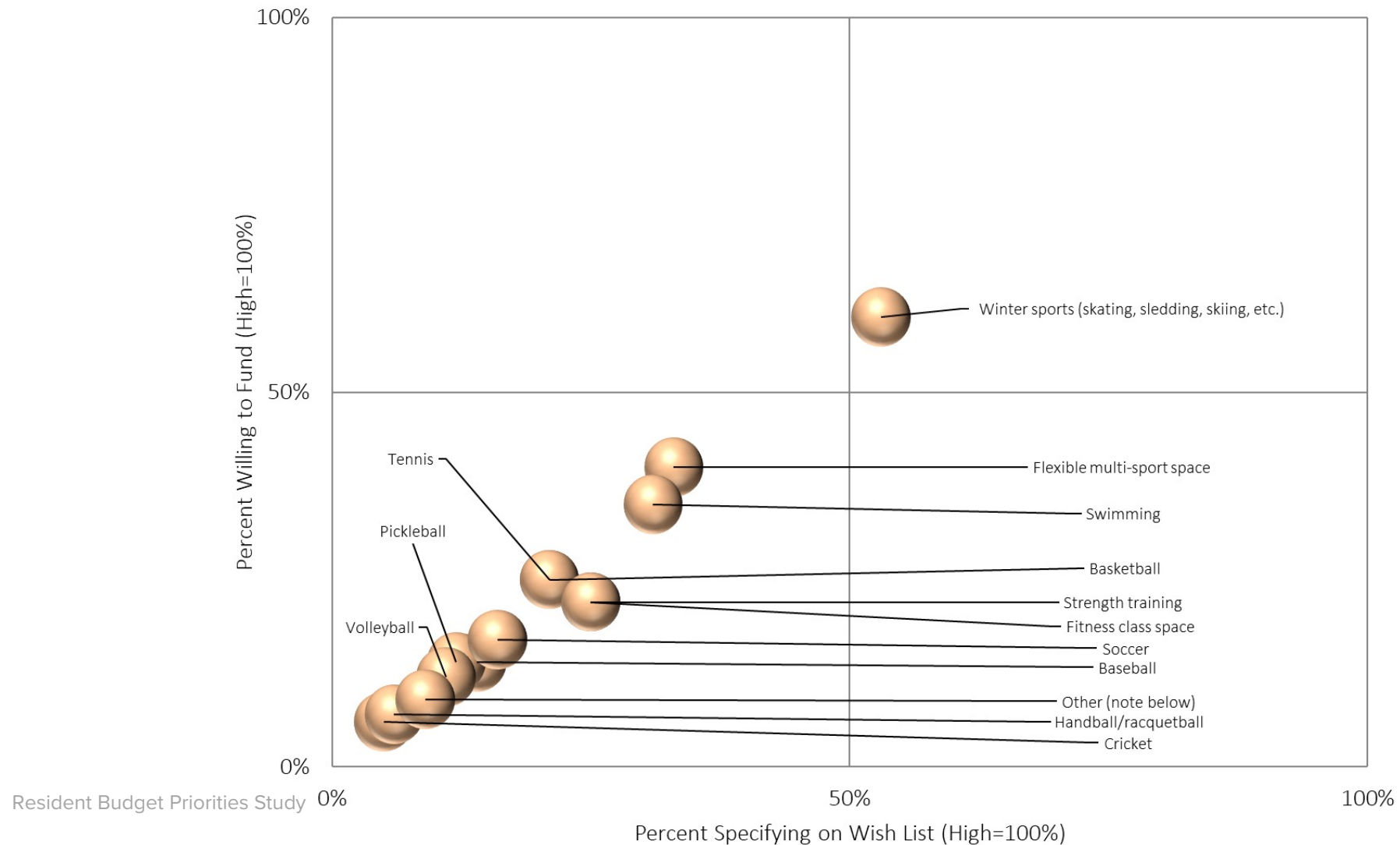
Quadrant 4

- Areas of improvement: Higher priorities with lower satisfaction.
- Condition of local streets was close with 50% Priority and 73 Satisfaction

2021 RESIDENT SURVEY



2021 RESIDENT SURVEY



WHAT WE NEED TO KNOW

Resident Budget Priority Study Goals

- Budget Priorities: Understand how residents prioritize City programs, services, and facilities (nearly everything the City spends money on).
- Budget Strategies: Understand the preferred budget strategy for each budget priority (reallocate resources or generate resources).

WHY WE SURVEY

People

- 44,762 people voted on the 2020 Troy library proposal.
- It would take more than a year (56 40-hour weeks) to speak with 44,762 people for just three minutes each.
- Surveys provide data much faster.
- Results can be used to develop policy proposals for focus groups.

WHY WE SURVEY

Population Pitcher of Lemonade

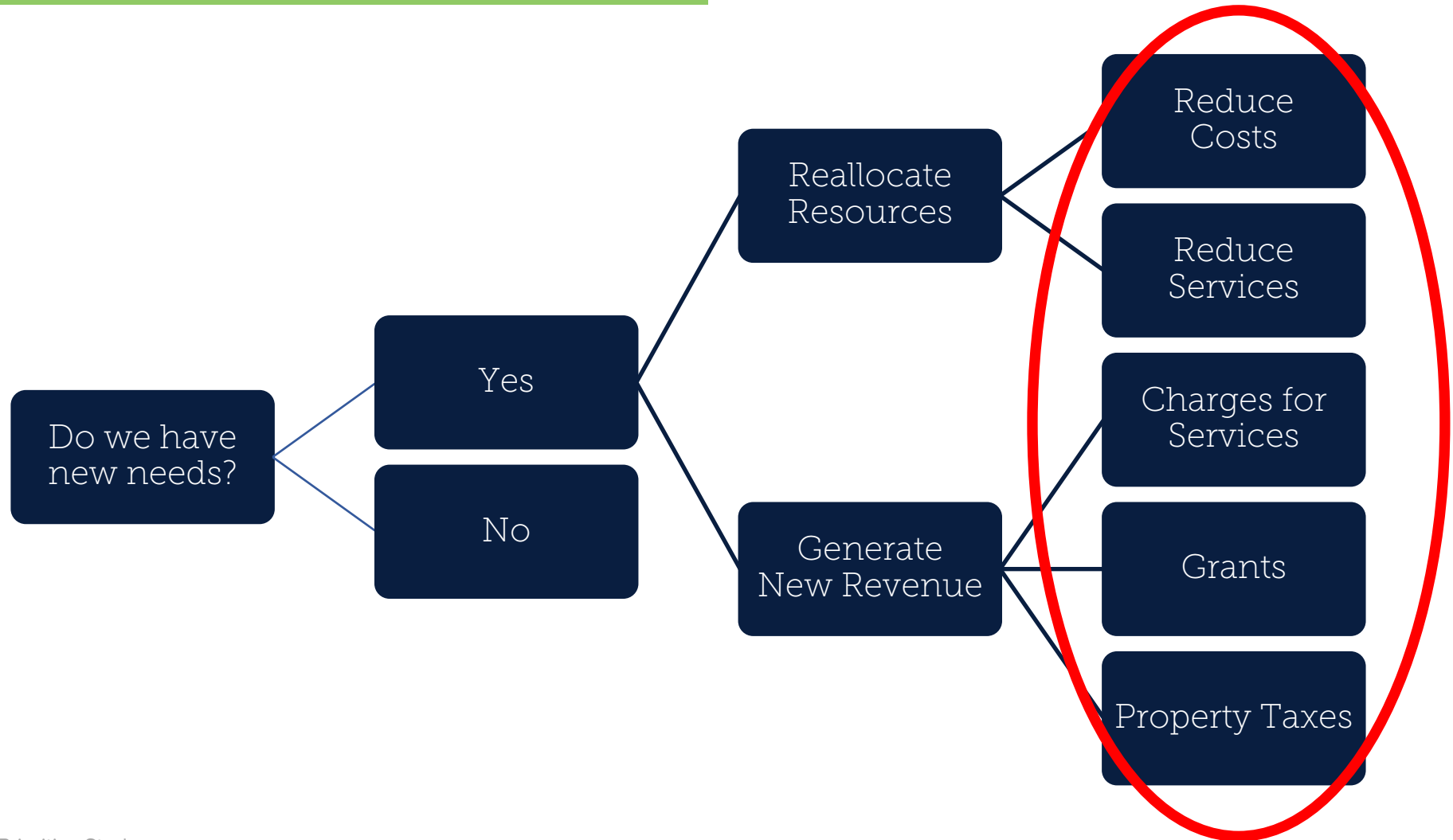
- 1 part sugar
- 1 part juice
- 7 parts water
- Total volume: 80 ounces
- Total cost: \$2.50

Sample Glass of Lemonade

- 1 part sugar
- 1 part juice
- 7 parts water
- Total volume: 8 ounces
- Total cost: \$0.25



WHERE WE ARE GOING



Questions & Answers



LOCAL GOVERNMENTS RESPOND TO PROPERTY TAX BASE LIMITATIONS BY RAISING TAX RATES

In a Nutshell

- Local government officials have responded to Michigan's tax limitations, which constrain growth in the property tax base, by seeking, and often receiving, increases in tax rates. From 2004 to 2020, the average county rate increased 17 percent, the average city rate increased 14 percent, and the average township rate increased 19 percent. The majority of local governments had higher tax rates in 2020 than they did in 2004.
- Tax rates increased for reasons other than just constraints on the tax base (e.g., some local governments had population increases or needed to expand service provision). Whatever the reason, local governments cannot perpetually increase tax rates; statutory caps and taxpayer tolerance create upper bounds.
- Policymakers must address the root problem with Michigan's local finance system – Michigan depends too heavily on the local property tax to fund local government services. A municipal finance system with alternative tax options could ease the burden on the property tax.

Michigan has adopted property tax limitations to keep families from being taxed out of their homes and to keep the state attractive to businesses. Michigan's mix of tax limitations largely act to constrain the growth in the tax bases^A of local governments. This approach to limiting taxes raises the question as to what has happened to the tax rates levied by governments. Michigan law places caps on tax rates, but not to the same extent that it restricts tax base growth. As a follow up to the recent Citizens Research Council study examining the state's unique mix of tax base limitations, this report provides descriptive analyses of observed changes from the 2004 rates to the 2020 rates for counties, cities, and townships.

^A Tax base is defined as the total amount of property subject to taxation by a tax authority. For Michigan local governments, it is the taxable value (formerly state equalized value) of property within their jurisdiction.

The statewide average tax rate for homestead (i.e., primary residence) property increased by 8.4 percent from 2004 to 2020. The analyses that follow show that local governments of all types, in urban and rural areas, have increased their tax rates. Neither the raw data nor our analyses provide the reason(s) behind the observed tax rate changes. Some governments, increased taxes in response to demands for more, or higher levels of, services. Other governments may have increased tax rates to meet the service demands arising from population growth. However, it is likely that many local governments have increased their tax rates in response to constraints placed upon their tax bases.

This is important because local governments that have grown in population and new development have fared the best under Michigan's assessment and levy limitations. Communities with limited prospects

for new development have not seen their tax bases grow as much, leading to the need to increase tax rates. However, continually increasing tax rates is not sustainable because of existing statutory rate caps. Further, local governments have different abilities to raise rates. Those with the strongest tax bases are

usually levying taxes at low rates and have the most ability to raise rates in the future. But those local units with declining tax bases (due to population loss or other reasons) are usually already levying high rates and have little ability to continue down this path.

Background

Michigan law places a heavy burden on the property tax to fund all types of local governments and the myriad of services they provide. As this burden grew over the years, taxpayers pushed back by adopting limitations to restrain property tax growth and create more predictability in annual tax levies. The Research Council has documented the over-reliance on the property tax and the resulting tax constraints in a report on Michigan’s property tax limitations. That study used 25 years of property tax data to evaluate the effects of these tax limitations for both local governments and taxpayers.¹

Property Tax Limitations in Michigan

States generally control property tax growth in one of three ways: rate limits, assessment limits, and/or levy limits. Michigan employs all three types of limitations. The state Constitution as well as statutory laws contain specific rate limitations,^B but they only apply to certain local governments and to property taxes supporting general operations. This narrow application of rate restrictions has allowed many local governments to effectively raise tax rates on property owners above the limitations listed in state law and, subsequently, failed to alleviate taxpayer frustration with property taxes.

In the face of rising taxpayer frustration, Michigan voters enacted a property tax levy limit in 1978. Through a statewide vote, the Headlee Amendment was adopted into the state Constitution and restricts

local taxes in two ways:

- 1. It requires voter approval to adopt a new tax and to increase the rate of an existing tax above what was authorized in 1978.
- 2. It limits total property tax revenue growth on a jurisdiction-wide basis (e.g., individual county, city, township, school district, etc.) to the rate of inflation. It does this by requiring local governments to downwardly adjust – or “rollback” – their maximum authorized tax rates if their tax bases (excluding the value of new construction such as new buildings or additions to a house) increase faster than inflation.²

While the Headlee Amendment created a check on the growth of property tax collections at the *jurisdiction level*, it failed to keep *individual property owners* from experiencing large yearly increases in their tax bills. Thus, in 1994, voters adopted Proposal A creating a new limitation on the general property tax and layered it upon the existing Headlee provisions. Proposal A created a modified acquisition value system^C for determining the taxable value (TV) of a parcel of property and allowed for differential taxation of business and homestead residential property. Once Proposal A was adopted, tax rates were no longer levied on state equalized value (SEV), which is based on the market value of a parcel. Instead,

^B The 1963 Michigan Constitution contains 15-, 18-, and 50-mill rate limitations. Statutory law includes tax rate limits for specific types of governments and taxes.

^C A modified acquisition value system determines the value of property by using purchase price adjusted annually by inflation, regardless of market value increase.

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TV became the measure of the tax base with yearly increases for each parcel of property (excluding the value of new construction) restricted to the lesser of five percent or the rate of inflation. When a property is sold, the tax base resets to the current market value (SEV) and future annual changes to TV are then capped once again with the new owner.

Understanding the system created by these limitations is significant to the discussion that follows. Local governments do not have the discretion to unilaterally increase tax rates. With some exceptions,^D increasing tax rates requires a proactive action by the voters at the polls. Tax rate decreases do not require voter action; they can decrease with Headlee tax rate rollbacks or when millages expire.

Interactions of Tax Limitations

At the most basic level, Michigan's two property tax limitations work to control taxes by using different means to get to the same ends. The Headlee Amendment caps the unit-wide growth of the amount of taxes collected on all property to the rate of inflation. Proposal A confines the growth in the TV of individual parcels of property to the rate of inflation. With the adoption of TV as the property tax base, jurisdictions now calculate the unit-wide growth of their tax base using TV rather than market value. Because the appreciation of value for properties not transferred to new ownership is limited to inflation, tax rate rollbacks are triggered only by the change of value (i.e., pop up) of the properties that did change ownership.

The Research Council's retrospective analyses of property tax limitations used historic data to model how the two interacted. This provided insights into their individual impacts, as well as their combined effects on property tax bases and rates.³ The analysis found that the limitations yield less tax revenue than a scenario with no tax limitations. A bit more surprising was the finding that a scenario with both tax limitations in place yields more revenue in recent years than one with just the Headlee Amendment restriction in operation. This result was largely due to the length and depth of the Great Recession (2007-2009) because the modified

acquisition value system instituted by Proposal A resulted in the market value of a parcel typically exceeding its taxable value by a significant amount. That reduced the impact of declining property values during the recession by creating reservoirs of TV (i.e., tax base) that communities could draw on even though market values were declining. In effect, fewer tax rate rollbacks and the reservoir of TV enabled the per-parcel assessment limit instituted by Proposal A to have a mitigating effect, rather than a compounding effect, on the Headlee Amendment's unit-wide tax base limitation during periods of economic contraction.

It is important to note that this previous analysis used actual property tax data to model how the tax limitations interacted retrospectively. It did not consider how rates changed during the observation period. This was done to isolate the operation of the limitations and hold constant policy preferences that could be reflected in a changing tax rate. Although based on actual tax base data, by not considering changes in tax rates, the modeling created hypothetical scenarios that did not reflect the actual revenue collected by local government. The analysis of property tax data and limitations with constant 1993 tax rates found that post-recession revenues were not keeping pace with the rate of inflation and that the limitations were diminishing the relationship between the appreciation of property values and tax revenue collections. In the real world, actual government tax collections were affected by voter-approved tax rate changes and Headlee Amendment millage reduction overrides, as well as expiring millages that were not renewed.^E

Tax Limitations Create Pressure on Tax Rates

Michigan's property tax base growth limits (jurisdiction-wide and at the individual parcel level) have created more predictability in the amount of taxes owed by taxpayers and the amount of expected revenues received by local governments. But in doing so, they have diminished the size of the property tax base relative to the personal incomes of Michigan taxpayers (see **Chart 1**). This ratio is important because personal income can be viewed as a measure of taxpayers' ability to pay and has fluctuated over

^D The Headlee requirement was proactive, the need for voter approval applied to proposals for new taxes and tax rate increases. Taxes that were levied in 1978 and other taxes that were authorized but maybe not levied do not require voter approval.

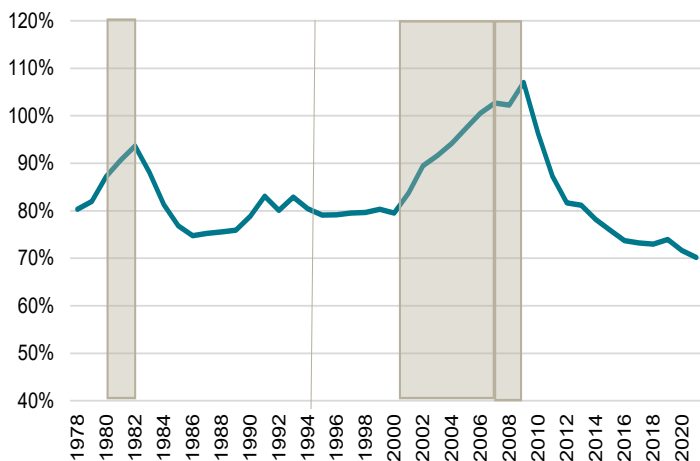
^E Millage (or mill) is a tax term that represents one dollar of taxation for every \$1,000 of taxable value.

LOCAL GOVERNMENT TAX RATES

the period. The chart illustrates how TV has changed relative to taxpayer ability to pay. Statewide TV as a percent of personal income always grows during recessionary periods because personal income declines (or, at a minimum, increases more slowly). The vertical line represents the adoption of Proposal A in 1994.

Chart 1

Statewide TV as a Percent of Statewide Personal Income, 1978 to 2021



Note: The shaded areas represent three periods of recession (early 1980s, early to mid-2000s, and 2007-2009).

Sources: U.S. Bureau of Economic Analysis, Regional Data, GDP and Personal Income
<https://apps.bea.gov/iTable/iTable.cfm?reqid=70&step=1&acrdn=2>

Michigan Department of Treasury, Ad Valorem Tax Levy Reports
https://www.michigan.gov/taxes/0,4676,7-238-43535_43925-540359--,00.html

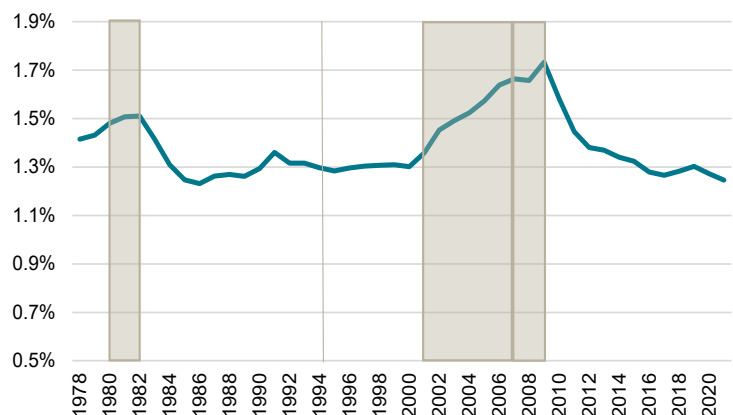
Chart 1 shows that, except for recessionary periods, statewide TV averaged around 80 percent of personal income. This is true before and after the adoption of Proposal A. While this percentage increased due to Michigan's early 2000s recession and the Great Recession, recovery after these recessions has seen the average trending downward and fall to around 70 percent of personal income by 2021. That decline can be partially explained by the slow growth in TV since the Great Recession and the exemption of certain personal property from property taxation. However, post-Great Recession the trend suggests that the property tax base is shrinking relative to the incomes of Michigan residents and businesses.

Chart 2 shows the annual ratio of statewide local government property tax revenue to personal income since 1978. This way of measuring the property tax burden highlights the percentage of personal income that taxpayers, on average, pay in property taxes.

The property tax burden tends to be higher during and immediately following recessions as personal income tends to be lower during these periods. At the time of adoption of Proposal A in 1994, the statewide property tax levy averaged around 1.3 percent of personal income. The years immediately following adoption of Proposal A saw no real change in this percentage until Michigan began to go into recession around 2001. In the years following the Great Recession, the burden declined and stabilized once again at around 1.3 percent.

Chart 2

Local Government Property Tax Levy as Percent of Statewide Personal Income, 1978 to 2021



Note: The shaded areas represent three periods of recession (early 1980s, early to mid-2000s, and 2007-2009).

Sources: U.S. Bureau of Economic Analysis, Regional Data, GDP and Personal Income
<https://apps.bea.gov/iTable/iTable.cfm?reqid=70&step=1&acrdn=2>

Michigan Department of Treasury, Ad Valorem Tax Levy Reports
https://www.michigan.gov/taxes/0,4676,7-238-43535_43925-540359--,00.html

The data in **Chart 1** suggests that the property tax burden, measured in **Chart 2**, should also be declining if tax rates are constant and the tax base is declining. However, **Chart 2** shows that the property tax burden has remained relatively constant during

the periods before and after the adoption of the Proposal A limitation and it has stabilized at around 1.3 percent of personal income coming out of the Great Recession. It is unclear if this will continue in the coming years, but the emerging trend post-Great Recession suggests that this may continue. What is clear is that from 2010 to 2021, statewide TV as a percent of personal income has continued a downward trend while the property tax burden on taxpayers has largely stabilized.

Local governments have increased tax rates partly in response to increased pressure on the tax base

following the implementation of Proposal A. It is clear coming out of the Great Recession that the extent of property value losses in many local governments was an impetus for some governments to increase tax rates to maintain existing public service levels. However, not all local governments suffered deep tax base losses. The increased tax rates reflected in the data that follows could also reflect policy decisions to ask for more from taxpayers to pay for new or expanded services. Further study would be required to determine what led to property tax rate increases in individual units of government.

Analysis of Tax Rate Data

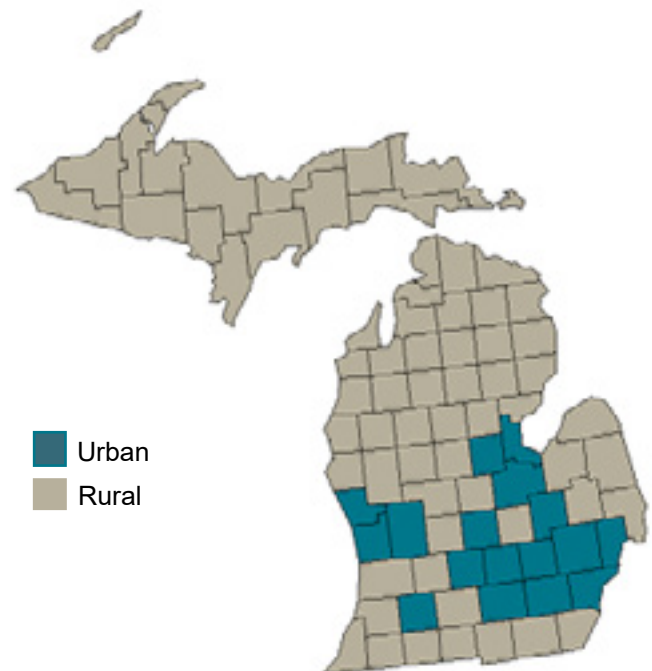
The Research Council analyzed general operating tax rates^F for all counties, cities, and townships in 2004 and 2020 to identify how rates have changed between those two years. It is important to note that this is an examination of tax rates at two points in time and those rates may have fluctuated in the years between 2004 and 2020.

Tax rate data was collected for Michigan's 83 counties, as well as over 1,500 cities and townships. This analysis considers rate changes across different types of governments (e.g., county, city, or township) as well as the urban/rural designation of each local government.^G This distinction is important because government services and needs are different in urban and rural communities. Urban communities tend to have larger populations and higher densities. Rural communities tend to have more developable land,

but much of that land may be used for agricultural or other purposes. While most Michigan residents live in urban areas, **Map 1** shows that 17 counties in Michigan are considered urban. And those counties accounted for 69 percent of the 2020 statewide taxable value.

Map 1

Urban and Rural Counties



Source: U.S. Census Bureau

^F This includes operating and charter millages, as well as dedicated millages to support operating services and pension obligations. Debt millages and millages levied by authorities are excluded (e.g., public safety or library authority millages). Ad valorem special assessments are included as they are used to fund general operating services and are levied unit-wide like property taxes.

^G The U.S. Census Bureau states that urban areas are "densely developed territory, and encompass residential, commercial, and other non-residential urban land uses." All areas that do not fall into this definition of urban are considered rural. See CRC Report 400: "Exploring Michigan's Urban/Rural Divide" (April 2018, <https://crcmich.org/publications/exploring-michigans-urban-rural-divide>) for more information on urban and rural areas in Michigan.

Primary Findings

Based on the descriptive analyses of state data, 2020 tax rates were higher than 2004 tax rates in:

- 74 (89 percent) of the 83 counties
- 191 (68 percent) of the 281 cities
- 762 (62 percent) of the 1,228 townships

Further, within 66 counties, 50 percent or more of the constituent local governments had 2020 rates that exceeded tax rates in 2004. On average statewide, tax rates between 2004 and 2020 increased by:

- 17 percent in counties
- 14 percent in cities
- 19 percent in townships

Including Unit-Wide Ad Valorem Special Assessments in the Data

Most taxpayers are familiar with the ad valorem property tax; it is levied based on the value of property and is used by all types of local governments to fund services. In addition to this tax, some local governments apportion special assessments on parcels of real property within confined geographic areas of municipalities that benefit from capital improvements (e.g., street paving or water or sewer connections). However, over the last 50 years, Michigan local governments have increasingly turned to a revenue-raising device called the ad valorem special assessment, a type of special assessment apportioned on the value of property, much like the ad valorem property tax. Ad valorem special assessments are technically not taxes, but they are indistinguishable from property taxes.

Because they are levied unit-wide based on property value like taxes and they fund general government services, the analyses of tax rate changes include all ad valorem special assessments in the tax rate data for 2004 and 2020.

Additionally, these assessments are an important part of the tax rate discussion because their use continues to grow. In 2004, 135 townships (11.0 percent) levied at least one ad valorem special assessment with an average levy of 2.4 mills; in 2020, 164 townships (13.4 percent) levied at least one ad valorem special assessment with the average levy of 2.5 mills. For cities, the numbers are much lower, but it is important to remember that not all cities are authorized to levy ad valorem special assessments. In 2004, 10 cities (3.6 percent) levied at least one ad valorem special assessment with an average levy of 1.4 mills; in 2020, 24 cities (8.5 percent) levied at least one ad valorem special assessment with an average of 5.2 mills. These average ad valorem special assessment rates hide extremes that range from levies of less than one mill to levies of over 30 mills.⁴

The use of unit-wide ad valorem special assessments to fund general government services raises some issues, which the Research Council discussed in a 2019 report⁵:

1. They are apportioned unit-wide on property value like a tax but are treated like an assessment under state law and skirt many of the tax limitations contained in law.
2. Their use undermines legal and practical distinctions between taxes and special assessments.
3. Their availability to only select local governments (i.e., townships and small cities) is unfair to other local governments that are supporting the same general services through property taxes.
4. Their use is unfair to taxpayers as they circumvent tax limitations under Michigan statutory and constitutional law and distort the use of the special assessment.

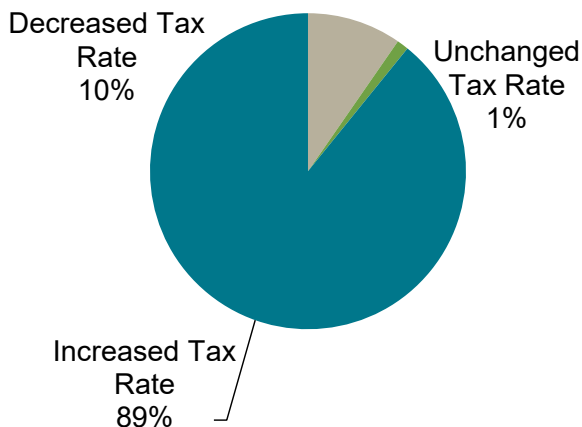
Clear legal distinctions exist between property taxes and conventional special assessments, but these become less clear with ad valorem special assessments that are treated like special assessments under some state laws and like property taxes under others.

Counties

Counties were originally organized to perform administrative roles on behalf of state government, but, over time, counties have evolved from administrative arms of the state government to regional local governments with increased authority to deliver local services.⁶ County service levels vary across the state with both urban and rural counties providing services for their constituent local governments (e.g., county sheriffs providing local police services). County tax rates in 2004 ranged from 3.9 mills in Livingston County to 12.9 mills in Ontonagon County with an average of 7.1 mills. In 2020, the range expanded from 3.7 mills to 14.5 mills with an average of 8.3 mills. **Chart 3** shows that almost 90 percent of counties levied higher tax rates in 2020 than they did in 2004.

Chart 3

Percent of Counties that Changed Tax Rates, 2004 to 2020

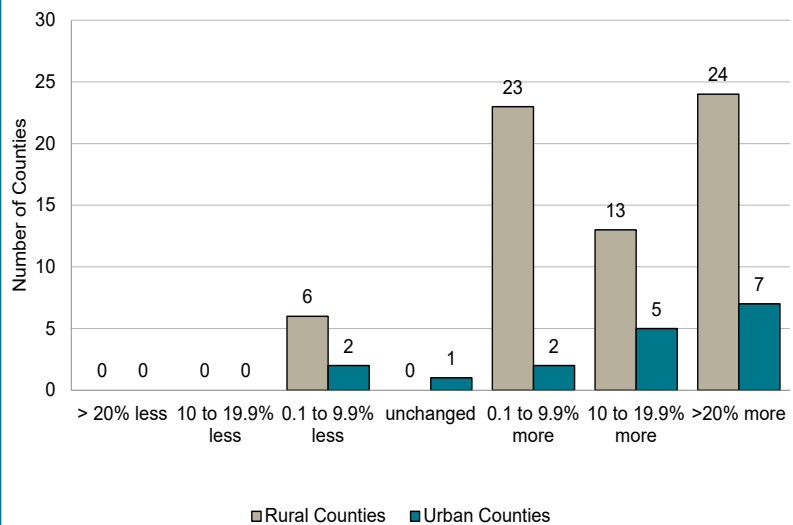


Source: Michigan Department of Treasury

Chart 4 shows that 74 counties increased their tax rates; 33.8 percent increased tax rates by less than 10 percent, 24.3 percent by 10 to 20 percent, and 41.9 percent by more than 20 percent. Of the remaining counties, eight decreased their tax rates, each by less than 10 percent, and Wayne County's rate was unchanged.

Chart 4

Changes in County Tax Rates, 2004 to 2020



Source: Michigan Department of Treasury

Among the 83 counties, 66 (79.5 percent) had at least half of their constituent local governments (cities and townships) increase their tax rates by 2020. Of these 66 counties, two^H had all their constituent local governments raise their tax rates while another 10 counties^I had at least 80 percent of their local units raise their 2004 tax rate.

The remaining 17 counties had less than 50 percent of their constituent local governments raise their tax rates. Of those 17 counties, one^J did not have any of its local governments increase its tax rate. In two counties^K, less than 30 percent of the constituent local units raised their tax rates. The remaining counties had somewhere between 30 and 50 percent of their constituent units raise tax rates.

See **Map 2** and **Table 1** for more detail on the variance across the counties.

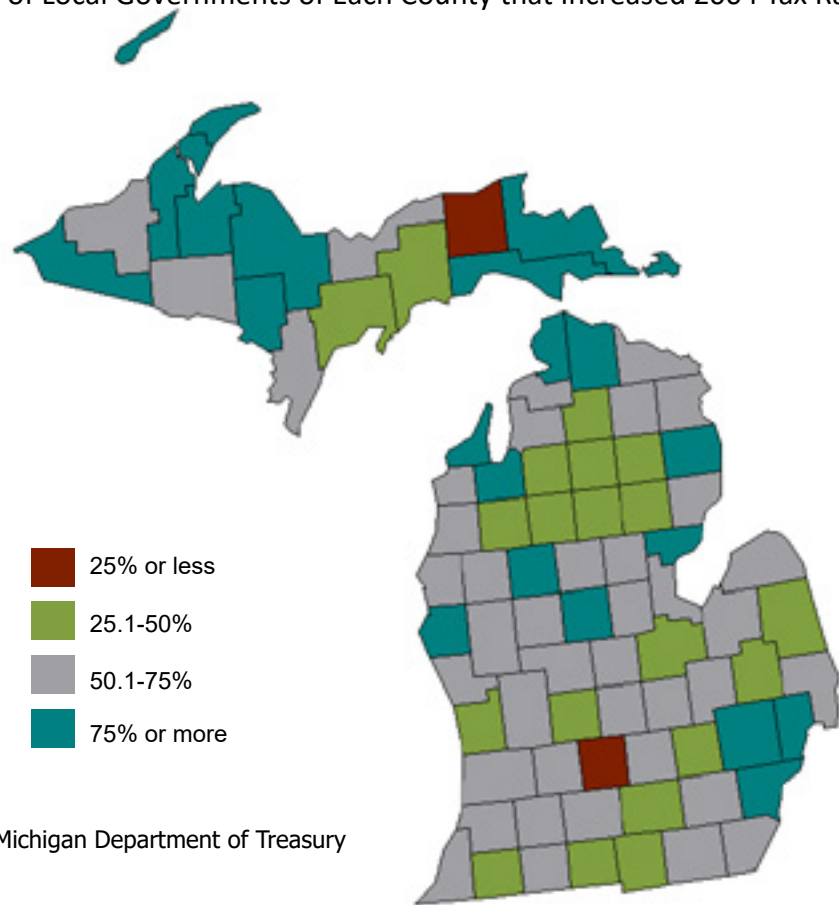
^H Cheboygan and Emmet counties

^I Arenac, Baraga, Dickinson, Houghton, Keweenaw, Leelanau, Oceana, Macomb, Oakland, and Wayne counties

^J Luce County

^K Eaton and Missaukee counties

Map 2
Percent of Local Governments of Each County that Increased 2004 Tax Rates by 2020



Source: Michigan Department of Treasury

Table 1
Counties with Fewest and Most Local Governments that Raised 2004 Tax Rates by 2020

County	Total Number of Local Units	Raised Tax Rates	Percent	Decreased Tax Rates	Percent
Cheboygan	20	20	100%	0	0%
Emmet	18	18	100%	0	0%
Houghton	16	15	94%	1	6%
Arenac	15	14	93%	1	7%
Oceana	17	15	88%	2	12%
Livingston	18	6	33%	12	67%
Hillsdale*	22	7	32%	12	55%
Missaukee	17	5	29%	12	71%
Eaton*	20	5	25%	14	70%
Luce	4	0	0%	4	100%

* Both Eaton and Hillsdale counties had units with unchanged tax rates

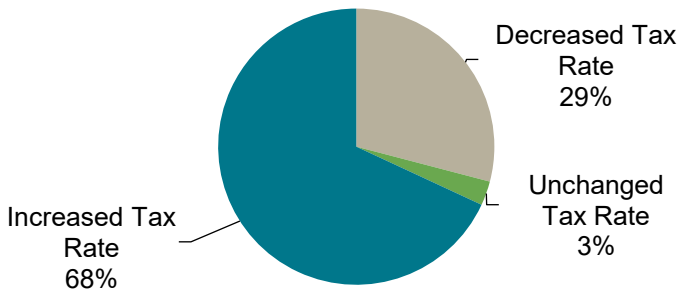
Source: Michigan Department of Treasury

Cities

The study analyzed tax rates in 281 cities across Michigan. Although cities are defined by their urban size and density, some are considered rural because of the larger geographic area in which they are located. They vary in geographic size, population, and service delivery needs, from small communities like Lake Angelus in Oakland County with 274 residents to Detroit with over 600,000 residents. Like counties, most cities (68 percent) had higher 2020 tax rates than their 2004 rates (see **Chart 5**).

Chart 5

Percent of Cities that Changed Tax Rates, 2004 to 2020

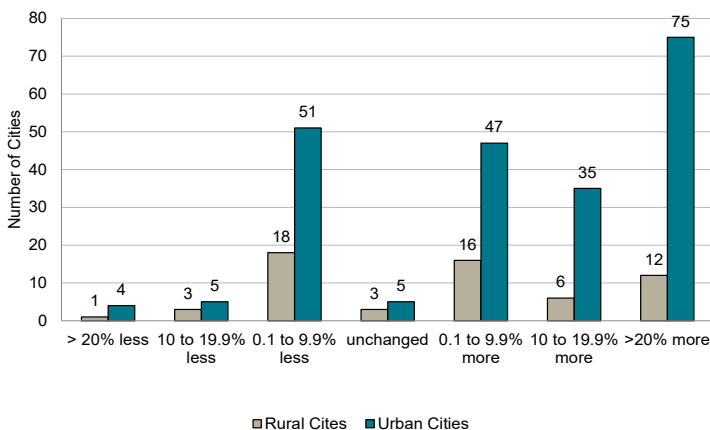


Source: Michigan Department of Treasury

Of the 191 cities that raised tax rates, 33.0 percent raised tax rates by less than 10 percent, 21.5 percent raised rates between 10 and 20 percent, and 45.5 percent raised rates by at least 20 percent. While 82 cities decreased their tax rates, most of them (69 cities or 84.1 percent) did so by less than 10 percent (see **Chart 6**).

Chart 6

Changes in City Tax Rates, 2004 to 2020



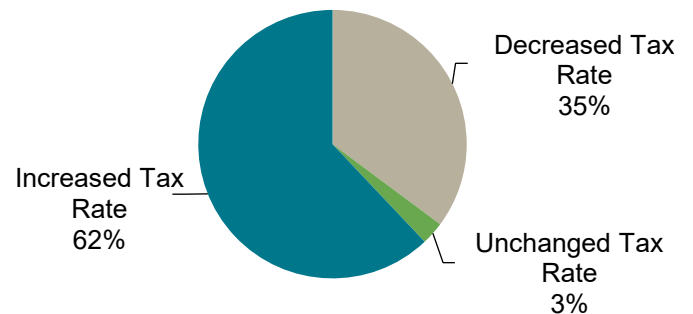
Source: Michigan Department of Treasury

Townships

This study analyzed 1,228 townships. In contrast to cities, many townships are rural and township service levels vary more so than city service levels. As an example of the variation, consider Novi Township (Oakland County) with a geographic area of 0.11 square miles and a population of 152 residents and Clinton Township (Macomb County) with a geographic area of 28.4 square miles and a population of over 100,000 residents. Multiple Upper Peninsula townships cover several hundred square miles. **Chart 7** shows that over 60 percent of townships had higher 2020 tax rates than their 2004 rates.

Chart 7

Percent of Townships that Changed Tax Rates, 2004 to 2020

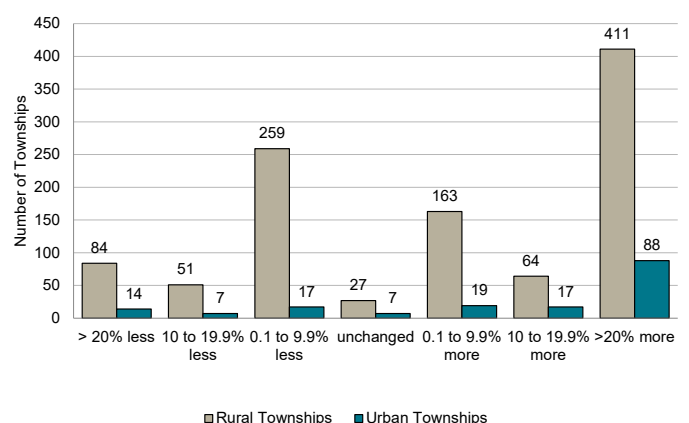


Source: Michigan Department of Treasury

Over 750 townships increased their 2004 tax rates with the majority (499 townships or 65.5 percent) increasing their rates by 20 percent or more. Over 425 townships decreased their tax rates with the majority (276 townships or 63.9 percent) decreasing their rates by less than 10 percent (see **Chart 8**).

Chart 8

Changes in Township Tax Rates, 2004 to 2020



Source: Michigan Department of Treasury

Breakdown of Changing Tax Rates

Most counties, cities, and townships increased their tax rates between 2004 and 2020 (see **Chart 9**). While some local governments had large tax rate increases or decreases, the average tax rates for counties, cities, and townships all increased by a small number of mills (see **Chart 10**).

The average tax rate for all counties increased from 7.1 mills in 2004 to 8.3 mills in 2020 (16.9 percent). Over 90 percent of rural counties increased their tax rates, causing the average rural rate to increase from 7.3 mills in 2004 to 8.4 mills in 2020, a 15.1 percent increase. Similarly, the vast majority (over 80 percent) of urban counties increased their tax rates, raising the average urban rate from 6.3 mills in 2004 to 7.7 mills in 2020, a 22.2 percent increase.

Chart 9
Percent of Local Governments that Raised Tax Rates, 2004 to 2020

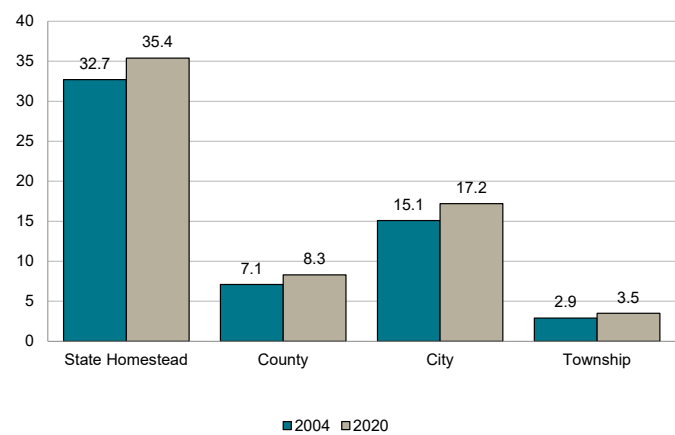


Source: Michigan Department of Treasury

The average city tax rate increased 13.9 percent from 15.1 mills in 2004 to 17.2 mills in 2020. Over 70 percent of urban cities increased their tax rates with the average urban rate going from 15.1 mills in 2004 to 17.6 mills in 2020, a 16.6 percent increase. Just under 60 percent of rural cities increased their tax rates with the average rural rate going from 15.1 mills in 2004 to 16.1 mills in 2020, a 6.6 percent increase.

The average township tax rate increased 20.7 percent from 2.9 mills in 2004 to 3.5 mills in 2020. Over 70 percent of urban townships increased their tax rates, growing from an average of 4.5 mills in 2004 to 5.6 mills in 2020, a 24.4 percent increase. Similarly, over 60 percent of rural townships increased their tax rates with the average rural tax rate going from 2.7 in 2004 to 3.1 in 2020, a 14.8 percent increase.

Chart 10
Changes in Average Tax Rates, 2004 to 2020



Source: Michigan Department of Treasury

Implications of Tax Rate Data

The local governments that have grown in population and attracted new real estate development have fared best with the tax limitations in Michigan's property tax system. This is because the limits do not apply to new development; if a local government has new development, this activity is added to the tax base and revenues grow unconstrained.

If a community is already built-out and does not have room for new development or if it is agriculturally or rurally based, its tax base and revenues are limited to inflationary growth. The interaction of the two tax limitations can even constrain tax revenue growth to less than the rate of inflation. This is a problem because the current measure of inflation, the Consumer Price Index (CPI), does not necessarily reflect the costs faced by local governments on a yearly basis. Other states use other growth measures, such as growth in statewide personal income or the Bureau of Economic Analysis implicit price deflator for state and local governments, to restrict tax revenue growth.⁷ Additionally, while the limitations restrict property value growth to the rate of inflation as measured by CPI, they do not restrict property value decline during times of recession. During the Great Recession, property values declined substantially in many communities, but their growth coming back out of the recession has been restricted by the limitations.⁸

Limited prospects for new development in a community can also create a negative cycle that further decreases the tax base. For example, a local government with a shrinking tax base may increase its tax rate, but this can lead to people leaving the community for a different community with lower taxes.⁹ This exodus can contribute to an even lower tax base. This negative cycle can lead to the decline of urban and suburban areas and can contribute to population loss and further tax base erosion.^{10,11} It can also result in urban sprawl by pushing development growth further out into previously rural communities because those areas have land to develop. This is not a sustainable approach or solution as developable land is finite and expanding urban sprawl further strains local government budgets.

In examining 2004 to 2020 tax rate changes, most

counties, cities, and townships have increased their rates, both urban and rural communities. Some of these local units responded to constraints in their tax bases. Others may have experienced growth, but this can lead to increasing tax rates if growing local governments are faced with the need to expand service provision for their residents. This suggests that the increase in tax rates reflects both the loss of tax base due to tax limitations and the effects of the Great Recession, as well as policy decisions to expand services. Either way, continually increasing tax rates is not sustainable.

Continually Increasing Tax Rates Not Sustainable

Michigan's property tax limitations restrain growth in tax bases. One consequence of this has been continued pressure on local governments to raise tax rates. It has led to a proliferation of dedicated millages but that cannot continue indefinitely. Local governments will eventually run up against statutory tax rate caps. High tax rates impact business property and make investing in a community less appealing. It can also make purchasing residential property prohibitively expensive when high tax rates are combined with the taxable value popping-up to market value. For these reasons and more, continually increasing tax rates is not sustainable.

Prior to the adoption of the 1978 Headlee Amendment, property tax increases did not require voter approval and were decided by local officials. Some may argue that the current system is preferable to the pre-tax limitation system as these rate increases are receiving voter approval at the ballot box by the people that must pay the increased rate. However, about one-third of the statewide property value is in commercial and industrial property. The owners of these businesses do not participate in the millage votes unless they also live within the local government boundaries. Continually increasing tax rates can make owning and operating businesses prohibitively costly in some communities, as well as detract from the predictability that the tax limitations were meant to provide.

Local governments cannot perpetually increase tax

rates whether they have voter approval or not. The system puts pressure on tax rates, but statutory caps and taxpayer patience create upper bounds. The Michigan Constitution provides for a 15-mill property tax limitation or an alternative “local option” of up to 18 mills, either of which may be increased by voters to a maximum of 50 mills for up to 20 years at any one time.¹² These restrictions apply to the operating millages levied by unchartered counties, general law townships, and school districts, while state law provides the following limits for other types of local governments:

- Charter counties – 10 mills
- Charter townships – 5 mills (may be increased to 10 with voter approval)
- General law villages – 12.5 mills (may be increased to 20 mills with three-fifths voter approval and may levy additional 5 mills for highway funds)
- Home Rule cities and villages – 20 mills (city and village charters may set lower maximums)
- Home Rule cities – may levy, without the need for voter approval, additional 3 mills for garbage services, 1 mill for library services, 1 mill for services for older adults, and millages to fund pension plans for police and fire personnel¹³

Many voters approving tax rate increases are doing so for dedicated millages rather than general tax increases. Counties, cities, and townships have rarely gone to voters with a simple message that constrained growth of the tax base has impeded the ability to deliver services, so a tax rate increase is warranted. Past research has documented that local governments do better at gaining voter approval of millage requests when they are tied to specific services than when they are just for general operating support.^{14,15} Consequently, requests for tax rate increases usually are couched in requests for dedicated funding for services the local governments have

been funding from their general funds – such as police and fire protection, 9-1-1 dispatch, waste collection and recycling, senior citizen services, parks and recreation, mosquito control, and road millages. Some tax increases may have been for new services, but often they are sought for the continuation of existing services with dedicated funding sources.

Continually increasing tax rates, whether for dedicated millages or general tax increases, is not sustainable over the long term. Not only do ever-increasing tax rates push up against rate limits in state law, they also lessen the attractiveness of owning property – that is living and working – in Michigan.¹⁶ In 2020, the Tax Foundation ranked Michigan as having the 14th highest property taxes across all states with an effective property tax rate of 1.4 percent of a property’s value (highest was New Jersey with a rate of 2.2 percent and lowest was Hawaii with a rate of 0.3 percent).¹⁷ Local governments do not possess equal abilities to raise tax rates. Many urban, built-out communities are already levying property taxes at high rates.

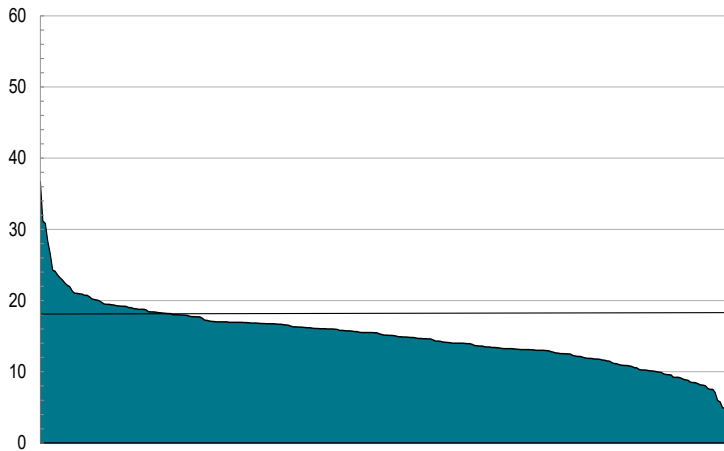
To illustrate the extent to which communities are approaching their statutory rate limits, consider the Home Rule Cities Act 20-mill limitation. **Chart 11** shows the number of cities with rates near the 20-mill limit in 2004. A total of 67 (of 281) cities (23.8 percent) were levying 18 mills or more in operating taxes (the black horizontal line). It is important to note that the reported data includes ad valorem special assessments, as well as dedicated millages and taxes to fund pensions (some of these are authorized outside of the 20-mill limit for cities), but the data does not include debt millages.

By 2020, 110 cities (39.1 percent) were levying 18 mills or more (see **Chart 12**). This suggests that constraining tax base growth and increasing rates are pushing several cities much closer to the statutory rate limits.

Chart 13 illustrates how the tax limitations prevent appreciating property values from taxing property owners

Chart 11

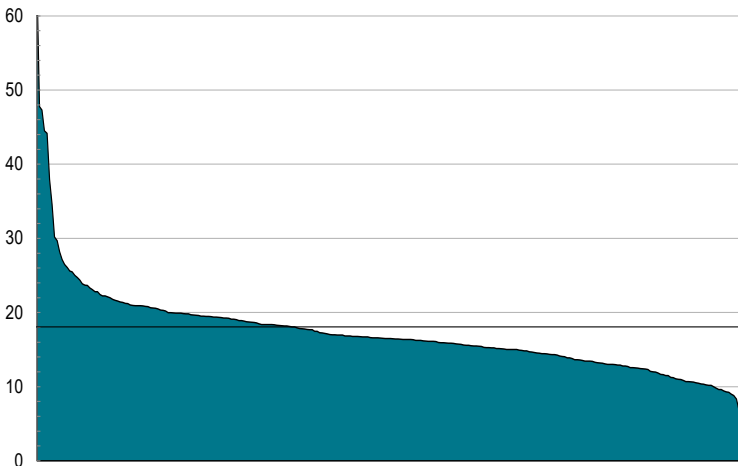
Tax Rates in Michigan Cities, 2004



Source: Michigan Department of Treasury

Chart 12

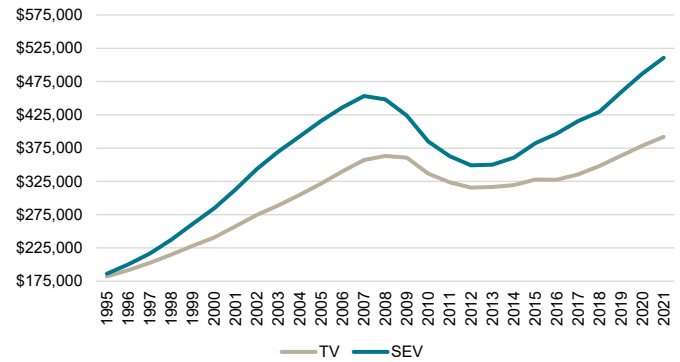
Tax Rates in Michigan Cities, 2020



Source: Michigan Department of Treasury

Chart 13

Change in Statewide SEV and TV, 1994 to 2021
(dollars in millions)



Source: Michigan Ad Valorem Tax Levy Reports, 1995-2021

out of their homes or businesses. SEV reflects market value and rises much faster with a growing economy than TV. The growing gap reflects the difference between the property value that property owners would be taxed on without constraining the tax base (SEV) and the property value that taxpayers are taxed on with the limitations in place (TV). While constraining the tax base provides an element of certainty for taxpayers allowing them to know the maximum amount by which their property values (and tax burden) can increase each year, it also creates horizontal inequities wherein owners of properties with similar market values are valued differently for purposes of taxation depending on how long the property has been owned. Again, this is not sustainable because high tax rates and greater tax burdens at the time of purchase may preclude people from buying property.

Local Government Comparisons: Increasing Tax Rate Versus Growing Tax Base

By identifying the commonality of tax rate increases and the degree of change, it has become clear that some taxpayers are not better off financially with the property tax limitations than they would have been without them. It is important to note that “better off” is a subjective concept. Some would argue that taxpayers are better off with the tax limitations because they require voter approval for new taxes or tax increases regardless of whether the tax limitations have reduced the financial burden of taxes.

To illustrate the fact that the tax limitations have not decreased the financial burden of taxes for all taxpayers, hypothetical residential properties with market values of \$100,000 in 2004 (\$50,000 SEV/TV) were created in three communities. Taxes owed in 2020 are calculated based on two different scenarios. The first scenario involves no tax limitations and assumes that a) the value of the property would have appreciated at the average rate of growth in that community and b) the 2004 tax rate would still be in effect in 2020 (without constraints on the tax base, the rate would have, theoretically, yielded sufficient tax revenue).

The second scenario assumes both tax limitations were adopted and that a) the value of the property is based on TV, which was limited to inflationary growth, and b) the tax rate changed to make up for constraint of the property’s tax base.

Table 2

State Equalized Value (SEV), Taxable Value (TV), and Tax Rates, 2004 and 2020
(dollars in millions)

	SEV			TV			Tax Rate		
	2004	2020	% Change	2004	2020	% Change	2004	2020	% Change
Farmington Hills	\$4,613.3	\$4,652.5	0.8%	\$3,974.6	\$3,589.4	-10.7%	10.2	17.0	39.9%
Centerville Township	\$117.6	\$165.7	29.0%	\$66.8	\$113.7	41.2%	0.6	2.3	72.3%
Jackson County	\$5,234.0	\$6,229.4	16.0%	\$3,789.8	\$4,833.2	21.6%	6.1	7.7	21.1%

Source: Michigan Department of Treasury, Ad Valorem Tax Levy reports and forms L-4029

Table 2 shows that in Farmington Hills (Oakland County), SEV grew only 0.8 percent from 2004 to 2020 (declining year over year in many years). Over the same period TV declined 10.7 percent. In Centerville Township (Leelanau County), SEV grew 29.0 percent and TV grew 41.2 percent. In Jackson County, SEV grew 16.0 percent from 2004 to 2020; TV grew 21.6 percent. In all three communities, the actual tax rate increased from 21 to 72 percent depending on the community.

Table 3

Property Value and Tax Burdens in Three Communities, 2004 and 2020

	Property Value			Tax Burden		
	2004	2020-SEV	2020-TV	2004	2020-SEV	2020-TV
Farmington Hills	\$50,000	\$46,408	\$35,069	\$512	\$475	\$597
Centerville Township	\$50,000	\$66,538	\$57,954	\$32	\$43	\$134
Jackson County	\$50,000	\$57,607	\$50,254	\$303	\$349	\$385

Source: Citizens Research Council calculations based on property value data from Michigan Department of Treasury

Table 3 shows what the hypothetical properties would be valued at in 2020. In Farmington Hills, a \$50,000 property in 2004 would have dropped to \$46,408 in SEV and \$35,069 in TV by 2020. In the other two communities, the sample property would be worth more by 2020, though only slightly more in based on TV in Jackson County.

Table 3 highlights what each property's tax burden would be in 2020. In every community, the tax burden is higher in 2020 when based on TV and the higher rate.

These examples demonstrate how suppressing the tax rate and base can impact tax collections. In each of these communities, if the tax limitations had not been adopted and the rates had not been increased, the hypothetical property-owners would be paying less taxes than they would pay with tax limitations and the subsequent increased tax rates. If the increasing tax rates are a direct result of suppressing the tax base, then taxpayers would have been better off financially without the limitations in these communities. However, there is no evidence that the tax base constraints are the only reason for tax rate increases. If voters would not have adopted tax limitations and tax rates still increased, then they would be paying even more in yearly tax levies on their property.

Local Governments Need Diverse Tax Structures

Michigan voters adopted property tax limitations in 1978 and 1994 in response to the unpredictable variations and unconstrained growth of assessed values that were affecting tax bills. This report documents that local governments have responded to this, at least in part, by increasing the tax rates applied to those constrained tax bases. Continually increasing tax rates is unsustainable for many reasons identified above and local governments will run up against statutory rate limits as well as limits to taxpayer willingness to continue raising rates. The issue is not equally important to all local governments at the present time because some communities have growing populations and land to develop and have been able to fund services while keeping tax rates low; other communities are built out and levying high rates and still not able to fund all needed services. This suggests the need for systemic reform of Michigan's municipal finance model.

Policymakers must address the root problem with Michigan's local finance system: that Michigan depends too heavily on the local property tax to fund local government services. A municipal finance system with alternative tax options could ease the burdens on both the tax rates and the base. The Research Council has published multiple reports discussing

Michigan's local government finance system. Rather than small changes to the property tax limitations or ever-increasing property tax rates, local units need the ability to levy more local-option taxes to better reflect local economies and service delivery needs.¹⁸

Furthermore, reforming the state revenue sharing system so that the state shares its own diverse revenues with local governments rather than diverting those revenues to meet state budget needs would provide local governments with more stable revenues.¹⁹ State revenue sharing was originally adopted in place of allowing for local-option taxes; it provided local governments with diverse revenues and centralized the revenue-raising function at the state level. This only works when it is fully funded.

Finally, local governments also need to fix their finance systems by rethinking how local services are provided. Service provision is largely done at the most local level (cities and townships) despite advances in transportation, communication, and technology that would make regional governments, like counties, better suited to provide services more effectively and efficiently in many instances.²⁰

Endnotes

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¹³ Citizens Research Council of Michigan. Report 326: “A Bird’s Eye View of Michigan Local Government at the End of the Twentieth Century,” August 1999. Accessed February 9, 2022 <https://crcmich.org/publications/a-birds-eye-view-of-michigan-local-government-at-the-end-of-the-twentieth-century>.

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2022 City of Troy Budget Engagement Study - DRAFT 5

Thank you for your participation in this study; we value your opinion. Please respond on behalf of your household. All answers will remain completely confidential.

Property Tax Rates

In 1978, Michigan voters approved an amendment to the Michigan Constitution known as the Headlee Amendment that affects state and local taxes. The Headlee Amendment requires voters to approve any local property tax increases or new property taxes established after the amendment was approved.

According to a July 2022 report from the Citizens Research Council of Michigan, voters have often approved tax rate increases to maintain and improve local services. Most local governments had higher tax rates in 2020 than they did in 2004.

Statewide, the average city tax rate increased 14 percent between 2004 and 2020. The total of all Oakland County city tax rates increased 24 percent in that time. Troy's city tax rate increased less than six percent.

General Budget Strategies

1. Like most families, the City of Troy must operate within its budget. Which general budget strategies do you support as the City works to balance programs, services, facilities, and infrastructure with the funding provided by residents and businesses? **(Mark all that apply.)**

- | | |
|--|--|
| <input type="checkbox"/> Eliminate local programs and services to keep taxes/fees at the current level | <input type="checkbox"/> Maintain current local programs and services with a small tax/free increase |
| <input type="checkbox"/> Close existing City facilities to keep taxes/fees at the current level | <input type="checkbox"/> Maintain City facilities and infrastructure to prevent deterioration with a small tax/free increase |
| <input type="checkbox"/> Reduce local programs and services to keep taxes/fees at the current level | <input type="checkbox"/> Improve current local programs and services with a small tax/free increase |
| <input type="checkbox"/> Delay facility and infrastructure maintenance to keep taxes/fees at the current level, even if will cost more in the future | <input type="checkbox"/> Improve City facilities and infrastructure with a small tax/free increase |

City Programs and Services

2. If revenues (taxes, fees, etc.) were not adequate to maintain City programs and services at current levels, please indicate the budget strategies you would support for each of the programs and services listed below. **(Mark all that apply.)**

	Eliminate the Service	Reduce Service Levels	Increase Taxes	Increase Fees	Share with Another Community
Ambulance services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreation facilities and programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. One approach to protect funding for important programs and services is to increase tax rates. It is important for the City to understand what residents want and are willing to pay before asking voters to consider a tax proposal. Please indicate if you would support, oppose, or need more information about a tax increase to maintain each of the programs and services below.

	Support	Oppose	Need more information
Ambulance services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreation facilities and programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Senior programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. If you would support a tax increase, what level of additional funding do you believe is reasonable?

☐ \$0 - I do not support additional funding
 ☐ \$5-\$10/month
 ☐ \$11-\$20/month
 ☐ More than \$20/month if high quality

5. Briefly, what would you like City leadership to understand about how you responded to the potential options above?

City Facilities and Infrastructure

6. What is your satisfaction with the following City facilities and infrastructure? Rate each using a scale from 1 to 10, where 1 means "Low satisfaction" and 10 means "High satisfaction." If you are not familiar with the facility, mark "Don't Know."

	1= Low Satisfaction	2	3	4	5	6	7	8	9	10= High Satisfaction	Don't Know
Core facilities and infrastructure											
City Hall building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
District Court 52-4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police Station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police & Fire Training Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Works (4693 Rochester Road)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sidewalks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Storm water drainage/flood control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Transit Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Quality of life amenities and facilities

City parks (developed green spaces)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sanctuary Lake Golf Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stage Nature Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sylvan Glen Golf Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Community Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Family Aquatic Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Historic Village	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Public Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Undeveloped City parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Which facilities and infrastructure are the most important to prioritize in future City budgets? (Mark up to 6.)

<input type="checkbox"/> City Hall building	<input type="checkbox"/> Sanctuary Lake Golf Course	<input type="checkbox"/> Troy Community Center
<input type="checkbox"/> City parks (developed green spaces)	<input type="checkbox"/> Sidewalks	<input type="checkbox"/> Troy Family Aquatic Center
<input type="checkbox"/> District Court 52-4	<input type="checkbox"/> Stage Nature Center	<input type="checkbox"/> Troy Historic Village
<input type="checkbox"/> Fire stations	<input type="checkbox"/> Storm water drainage/flood control	<input type="checkbox"/> Troy Public Library
<input type="checkbox"/> Police & Fire Training Center	<input type="checkbox"/> Streets	<input type="checkbox"/> Troy Transit Center
<input type="checkbox"/> Police Station	<input type="checkbox"/> Sylvan Glen Golf Course	
<input type="checkbox"/> Public Works (4693 Rochester Road)	<input type="checkbox"/> Trails and pathways	

8. If revenues (taxes, fees, etc.) were not adequate to maintain City facilities and infrastructure, please indicate the budget strategies you would support for each of the facilities and infrastructure below. (Mark all that apply.)

	Close the Facility	Increase Fees	Increase Taxes	Share with Another Community
City Hall building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
City parks (developed green spaces)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police Station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stage Nature Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Community Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Family Aquatic Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Historic Village	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Please indicate if you would support, oppose, or need more information about a tax increase to maintain each facility below.

	Support	Oppose	Need more information
City Hall building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
City parks (developed green spaces)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire stations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police Station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stage Nature Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Community Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Family Aquatic Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Historic Village	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. If you would support a tax increase, what level of additional funding do you believe is reasonable?

<input type="checkbox"/> \$10 - I do not support additional funding	<input type="checkbox"/> \$5-\$10/month	<input type="checkbox"/> \$11-\$20/month	<input type="checkbox"/> More than \$20/month if high quality
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Tax Proposal Preference

11. Think about the tax increases you support. What type of tax proposal would you prefer? (Mark all that apply.)

- ☐ A general tax proposal or "Headlee override" to return the City's general tax rate to the rate originally authorized by the City Charter.
- ☐ A bonding proposal to allow the City to borrow a specific amount of money and issue bonds for the purpose of paying for specific capital improvements.
- ☐ A dedicated millage proposal to allow the City to levy a new millage to fund a specific program or service that cannot be used for other expenses (for example, public safety or streets, etc.).
- ☐ Need more information
- ☐ No preference
- ☐ I would not support a tax increase under any circumstance

The following optional questions are for analysis only and will not be used in any way to identify you.

12. How long have you been living in Troy?

- ☐ Less than 1 year ☐ 1-5 years ☐ 6-10 years ☐ 10+ years

13. What is your age group?

- ☐ Under 18 ☐ 18 to 24 ☐ 25 to 34 ☐ 35 to 44 ☐ 45 to 54 ☐ 55 to 64 ☐ 65 or over

14. Who lives in your home (other than yourself and/or a spouse). (Mark all that apply.)

- ☐ Child(ren) age 6 or under ☐ Child(ren) age 13 to 18 ☐ Dependent parent
- ☐ Child(ren) age 7 to 12 ☐ Adult child(ren) age 19 to 30 ☐ None of these

15. What is your employment status? (Mark all that apply.)

- ☐ Employed full time ☐ Employed part time ☐ Self employed ☐ Stay-at-home parent ☐ Retired ☐ Student
- ☐ Unemployed

16. Which category best describes your level of education?

- ☐ Some high school or less ☐ High school graduate ☐ Some college ☐ College graduate ☐ Graduate degree(s)

Thank you for your time. Please return this assessment in the postage-paid envelope provided.



2021 City of Troy Resident Engagement and Priority Study

Thank you for your participation in this study; we value your opinion. All answers will remain completely confidential.

1. First, think about Troy's **fire and emergency medical services** on the following attributes using a scale from 1 to 10, where 1 means "Poor" and 10 means "Excellent." If you are not sure or have no opinion, please mark "Don't Know."

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Overall perception of the Troy Fire Department	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire prevention/education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response time to fires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response time to medical emergencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Now, think about Troy's **local public school system** and rate it on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Meeting the needs of the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Preparation of students for solid careers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Preparation of students for college	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication with the public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Please think about the **transportation infrastructure** in Troy and rate it on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Street maintenance/repair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Road signage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traffic congestion on the roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transportation options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accommodation for bicycle and foot traffic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease of finding parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Next, rate the **utility services** (water, garbage, etc.) that you use on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Drinking water quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garbage collection service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Brush and leaf disposal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Please rate Troy's **local law enforcement** (police department) on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Respectful treatment of citizens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fair and equitable enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response time to emergencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Have you paid property taxes in the last 12 months?

☐ Yes

☐ No (Skip to Q8)

7. Rate Troy's **property taxes** on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Fairness of property appraisals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adequacy of period to pay taxes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairness of tax levels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Amount and quality of services you receive for the local taxes you pay	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication on how tax dollars are used	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Think about the **shopping opportunities** in Troy using the scale where 1 means "**Poor**" and 10 means "**Excellent**." Please rate your community for providing:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Shopping convenience for everyday items	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping convenience for major items	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sufficient choices for most of your needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Area restaurant choices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Rate the **local government** in Troy on the following:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Having leaders who are trustworthy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Being well-managed (efficient, organized)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having employees who are well-trained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communicating effectively with the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Spending dollars wisely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encouraging citizen ideas and involvement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintaining a website that meets your needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enforcing appearance/safety codes for residential and business properties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Openness to resident questions or concerns	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of professionalism of local staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The follow-up provided by local staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ease of getting your question answered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. How frequently do you contact (visit, email, call) Troy's government?

☐ Never

☐ Fewer than 6 times a year

☐ 6-12 times a year

☐ More than 12 times a year

11. Rate Troy's **community events** on the following:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Range of cultural offerings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strong and vibrant arts community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality sporting events to attend	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Variety of festivals and community events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities that interest you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Rate the **economic health** of Troy on the following aspects:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Cost of living	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordability of housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stability of property values	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strength of local economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to health care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. How frequently do you use Troy's **parks and recreation** facilities and programs?

☐ Never
 ☐ Fewer than 6 times a year
 ☐ 6-12 times a year
 ☐ More than 12 times a year

14. Next, rate Troy's **local parks and recreation** facilities and programs on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Parks/facilities meet your needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks/facility maintenance and cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of recreational programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Variety of recreational programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. How frequently do you use Troy's **local library**?

☐ Never
 ☐ Fewer than 6 times a year
 ☐ 6-12 times a year
 ☐ More than 12 times a year

16. Next, rate Troy's **local library** on the following attributes:

	Poor= 1	2	3	4	5	6	7	8	9	Excellent = 10	Don't Know
Hours of operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adequacy of resources to meet your needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of programming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Variety of programming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Overall

17. Consider your experiences in the last year with Troy. How satisfied are you? Use a 10-point scale, where 1 means **"Very Dissatisfied"** and 10 means **"Very Satisfied."**

Very Dissatisfied= 1	2	3	4	5	6	7	8	9	Very Satisfied= 10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18. Consider all of the expectations you have about Troy. Use a 10-point scale where 1 means **"Falls Short of Your Expectations"** and 10 means **"Exceeds Your Expectations."** To what extent has Troy fallen short of your expectations or exceeded your expectations?

Falls Short= 1	2	3	4	5	6	7	8	9	Exceeds= 10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. Imagine an ideal community. How closely does Troy compare with that ideal? Please use a 10-point scale where 1 is **"Not Very Close to the Ideal"** and 10 is **"Very Close to the Ideal."**

Not Very Close= 1	2	3	4	5	6	7	8	9	Very Close= 10
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

20. On a scale where 1 means **"Not Likely"** and 10 means **"Very Likely,"** how likely are you to take the following actions:

	Not Likely= 1	2	3	4	5	6	7	8	9	Very Likely= 10
Recommend Troy as a place to live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Remain living here five years from now	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Be a community volunteer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage someone to start a business here	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support current local elected officials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21. On a scale where 1 is "**Strongly Disagree**" and 10 is "**Strongly Agree**," to what extent do you agree that Troy is:

	Strongly Disagree= 1	2	3	4	5	6	7	8	9	Strongly Agree= 10	Don't Know
A safe place to live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An enjoyable place for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An enjoyable place for young adults (age 18-35)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An enjoyable place for senior citizens (age 65+)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An enjoyable place for people to visit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physically attractive/great curb appeal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A great place for families	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A great place to have a business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A city that is growing responsibly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A safe place to bike and walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A safe place to bike and walk at night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A perfect community for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A place that is inclusive and celebrates diversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. Briefly, what do you **like most** about the City of Troy?

23. Briefly, what do you **like least** about the City of Troy?

Budget and Planning

24. What is your satisfaction with the following City services and programs? Rate each using a scale from 1 to 10, where 1 means "**Low satisfaction**" and 10 means "**High satisfaction**." If you are not familiar with the service, mark "**Don't Know**."

	Low= 1	2	3	4	5	6	7	8	9	High= 10	Don't Know
Public Safety											
Ambulance services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Animal control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building inspection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Code enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and Recreation											
City parks (developed green spaces)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Daisy Knight Dog Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Green space (undeveloped spaces)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreation programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sanctuary Lake Golf Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sylvan Glen Golf Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Family Aquatic Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Low= 1	2	3	4	5	6	7	8	9	High= 10	Don't Know
Other City Services											
Billing and payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service at City Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Curbside recycling and garbage collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Election and voting process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Farmers' market	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Condition of local streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tree maintenance/replacement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water and sewer services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Troy Community Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

25. Which seven services/programs below are the most important to prioritize in future City budgets? (Mark up to 7.)

- | | | | |
|--|---|--|---|
| <input type="checkbox"/> Ambulance services | <input type="checkbox"/> City parks | <input type="checkbox"/> Trails and pathways | <input type="checkbox"/> Farmers' market |
| <input type="checkbox"/> Animal control | <input type="checkbox"/> Daisy Knight Dog Park | <input type="checkbox"/> Troy Family Aquatic Center | <input type="checkbox"/> Library services |
| <input type="checkbox"/> Building inspection | <input type="checkbox"/> Green space | <input type="checkbox"/> Billing and payments | <input type="checkbox"/> Condition of streets |
| <input type="checkbox"/> Code enforcement | <input type="checkbox"/> Recreation programs | <input type="checkbox"/> Customer service at City Hall | <input type="checkbox"/> Tree maintenance/replacement |
| <input type="checkbox"/> Fire services | <input type="checkbox"/> Sanctuary Lake Golf Course | <input type="checkbox"/> Curbside recycling and garbage collection | <input type="checkbox"/> Water and sewer services |
| <input type="checkbox"/> Police services | <input type="checkbox"/> Sylvan Glen Golf Course | <input type="checkbox"/> Elections and voting | <input type="checkbox"/> Troy Community Center |

26. Residents have shared a number of ideas regarding potential improvements or future services, programs and amenities. Which of the following would you like to see added or enhanced in the future? (Mark up to 7.)

- | | | | |
|--|---|--|--|
| <input type="checkbox"/> Aquatic center | <input type="checkbox"/> Indoor athletic/recreational space | <input type="checkbox"/> Outdoor event/performance space | <input type="checkbox"/> Recreation programs |
| <input type="checkbox"/> Community center | <input type="checkbox"/> Landscaping in medians | <input type="checkbox"/> Park restrooms | <input type="checkbox"/> Sidewalks |
| <input type="checkbox"/> Disc golf courses | <input type="checkbox"/> New gateway signage | <input type="checkbox"/> Park shelters | <input type="checkbox"/> Street maintenance |
| <input type="checkbox"/> Dog parks | <input type="checkbox"/> New library building | <input type="checkbox"/> Playgrounds, indoor | <input type="checkbox"/> Walking/biking trails |
| <input type="checkbox"/> Farmers'/artisan market | <input type="checkbox"/> Outdoor athletic fields/courts | <input type="checkbox"/> Playgrounds, outdoor | <input type="checkbox"/> Other (note below) |

27. Which types of athletic spaces below would you like to see added or enhanced in the future? (Mark up to 5.)

- | | | | |
|--|---|--|--|
| <input type="checkbox"/> Baseball | <input type="checkbox"/> Flexible multi-sport space | <input type="checkbox"/> Swimming | <input type="checkbox"/> Winter sports (skating, sledding, skiing, etc.) |
| <input type="checkbox"/> Basketball | <input type="checkbox"/> Handball/racquetball | <input type="checkbox"/> Tennis | <input type="checkbox"/> Other (note below) |
| <input type="checkbox"/> Cricket | <input type="checkbox"/> Pickleball | <input type="checkbox"/> Volleyball | |
| <input type="checkbox"/> Fitness class space | <input type="checkbox"/> Soccer | <input type="checkbox"/> Strength training | |

28. Would you be willing to fund the improvements you selected in the two questions above? What level of additional funding do you believe is reasonable if the ideas you selected above were implemented?

- | | | | |
|---|---|--|--|
| <input type="checkbox"/> \$0 - I do not support additional funding for the improvements noted above | <input type="checkbox"/> \$5-\$10 per month | <input type="checkbox"/> \$11-\$20 per month | <input type="checkbox"/> More than \$20 per month if the ideas were implemented with very high quality |
|---|---|--|--|

29. Which types of businesses or services would you like to see more of in the City of Troy?

Communication Preference

30. Where do you go most often for local news? (Mark all that apply.)

- | | | | |
|---|-------------------------------------|--|--|
| <input type="checkbox"/> TV stations | <input type="checkbox"/> Newspapers | <input type="checkbox"/> Family/friends/colleagues | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Radio stations | <input type="checkbox"/> Internet | <input type="checkbox"/> Social media | |

31. How do you prefer to receive information from the City (events, programs, updates, etc.)? (Mark all that apply.)

- | | | | |
|--|--|---|---|
| <input type="checkbox"/> Newspaper | <input type="checkbox"/> Print newsletter | <input type="checkbox"/> MITroy App | <input type="checkbox"/> Text message |
| <input type="checkbox"/> Email | <input type="checkbox"/> Online newsletter | <input type="checkbox"/> Troy YouTube channel | <input type="checkbox"/> Troy Today |
| <input type="checkbox"/> City website | <input type="checkbox"/> Facebook/social media | <input type="checkbox"/> Phone voice message | <input type="checkbox"/> WTRY Government Access |
| <input type="checkbox"/> Electronic newsletter | | <input type="checkbox"/> U.S. mail | |

32. Which social media do you use? (Mark all that apply.)

- | | | |
|-----------------------------------|------------------------------------|---|
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Instagram | <input type="checkbox"/> NextDoor |
| <input type="checkbox"/> Twitter | <input type="checkbox"/> Snapchat | <input type="checkbox"/> Other (note below) |
| <input type="checkbox"/> YouTube | <input type="checkbox"/> LinkedIn | <input type="checkbox"/> None |

33. Which TV stations do you use for local news? (Mark all that apply.)

- | | | |
|---|--|---|
| <input type="checkbox"/> WDIV Channel 4 | <input type="checkbox"/> Fox Channel 2 | <input type="checkbox"/> Other (note below) |
| <input type="checkbox"/> WXYZ Channel 7 | <input type="checkbox"/> PBS | <input type="checkbox"/> None |

34. Which newspapers (print or online) or blogs do you use for local news?

- | | | | |
|--|--|---|-------------------------------|
| <input type="checkbox"/> The Free Press | <input type="checkbox"/> Oakland County Times | <input type="checkbox"/> MLive | <input type="checkbox"/> None |
| <input type="checkbox"/> The Detroit News | <input type="checkbox"/> Troy Times | <input type="checkbox"/> Troy Today | |
| <input type="checkbox"/> The Oakland Press | <input type="checkbox"/> Troy-Somerset Gazette | <input type="checkbox"/> Other (note below) | |

35. Other: Which additional sources do you use?

The following questions are for analysis only and will not be used in any way to identify you.

How long have you been living in Troy?

- | | | | |
|---|------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> One year or less | <input type="checkbox"/> 1-5 years | <input type="checkbox"/> 6-10 years | <input type="checkbox"/> More than 10 years |
|---|------------------------------------|-------------------------------------|---|

Do you own or rent/lease your residence?

- | | |
|------------------------------|-------------------------------------|
| <input type="checkbox"/> Own | <input type="checkbox"/> Rent/Lease |
|------------------------------|-------------------------------------|

Is your place of employment located in Troy?

- | | | | |
|------------------------------|--|--|---------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No, a different community | <input type="checkbox"/> I am not currently employed | <input type="checkbox"/> I am retired |
|------------------------------|--|--|---------------------------------------|

What is your age group?

- | | | | | | |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|
| <input type="checkbox"/> 18 to 24 | <input type="checkbox"/> 25 to 34 | <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> 55 to 64 | <input type="checkbox"/> 65 or over |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|

Which of the following categories best describes your level of education?

- | | | | | |
|---|---|---------------------------------------|---|---|
| <input type="checkbox"/> Some high school or less | <input type="checkbox"/> High school graduate | <input type="checkbox"/> Some college | <input type="checkbox"/> College graduate | <input type="checkbox"/> Graduate degree(s) |
|---|---|---------------------------------------|---|---|

Which of the following categories includes your total household income last year?

- | | | | |
|---|---|--|---|
| <input type="checkbox"/> \$25,000 or less | <input type="checkbox"/> \$25,001 to \$50,000 | <input type="checkbox"/> \$50,001 to \$100,000 | <input type="checkbox"/> Over \$100,000 |
|---|---|--|---|

Please indicate your marital status:

- | | | |
|---------------------------------|--|---|
| <input type="checkbox"/> Single | <input type="checkbox"/> Married/living with partner | <input type="checkbox"/> Widowed/separated/divorced |
|---------------------------------|--|---|

Mark the boxes that describe the people living in your house (other than yourself). Check all that apply.

- | | | | |
|---|---|---|--|
| <input type="checkbox"/> Child(ren) age 12 or under | <input type="checkbox"/> Spouse/partner | <input type="checkbox"/> Dependent parent age 65 or older | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Child(ren) over age 12 | <input type="checkbox"/> Roommate | | |

What is your gender?

- | | | |
|-------------------------------|---------------------------------|--------------------------------|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Other |
|-------------------------------|---------------------------------|--------------------------------|

To which group do you consider yourself to belong? Check all that apply.

- | | | | |
|--|---|--|--------------------------------|
| <input type="checkbox"/> Asian | <input type="checkbox"/> Black/African American | <input type="checkbox"/> American Indian/Alaska Native/Native Hawaiian | <input type="checkbox"/> Other |
| <input type="checkbox"/> White/Caucasian | <input type="checkbox"/> Hispanic/Latinx | | |

In which ZIP Code do you live?

- | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> 48083 | <input type="checkbox"/> 48084 | <input type="checkbox"/> 48085 | <input type="checkbox"/> 48098 |
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Thank you for your time. Please return this assessment in the postage-paid envelope provided.