

Beth L Tashnick

Subject: FW: 3949 Timbercrest Drive, Troy

From: Bray-Cotton, Michelle

Sent: Wednesday, July 20, 2022 5:08 PM

To: Michael P Dooley ; Daniel J Harris

Cc: Daniel J Harris

Subject: Re: 3949 Timbercrest Drive, Troy

Dear Mike & Dan,

A quick note to say a huge thank you for all your help and time in arranging ATT to finally come and repair our lawn and driveway.

Without your constant monitoring and chasing them up on the many broken promises and delays with them to carrying out the repairs on our lawn and driveway that they had dug up almost 10 months ago.

We'll always been forever grateful to you both in getting them to actually complete the work.

At one point they actually denied it was ATT that have ripped up our lawn and driveway!!!! What? Unbelievable and very unprofessional on ATT's part.

To this day, without your help we really feel that they would've continued to give us the run around in getting them to fix everything!

We really think that the City of Troy is lucky to have you!

Thank you once again.

Kind regards

Michelle & Anthony Bray-Cotton