



500 West Big Beaver  
Troy, MI 48084  
troymi.gov

## CITY COUNCIL AGENDA ITEM

Date: February 13, 2023

To: Mark F. Miller, City Manager

From: Robert J. Bruner, Assistant City Manager  
Emily Dumas, Library Director

Subject: Troy Public Library Annual Report

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Each year Michigan public libraries submit a report to the state that documents the data and statistics collected throughout the previous fiscal year. The compiled data includes performance indicators such as door count, circulation, program attendance, number of library card holders, and more. It also records general budgetary data for the fiscal year, and demographic data for the area the library services. This form provides a comprehensive overview of the library, and this information is collected and shared by the Library of Michigan.

This report is a requirement to receive state aid, funding that is allocated to public libraries each year under an appropriation of general funds from the Michigan legislature.

The reporting period for submittal of this data to Library of Michigan runs from October 1<sup>st</sup> through February 1<sup>st</sup>. Libraries must submit their reports within this timeframe to be eligible to receive state aid.

The information collected for the 2021-23 state report, as well as additional items of interest, is compiled into the attached report in a form that is presentable to the Council and the public.





# 2022

**Year in Review**  
FISCAL



# Statement from our Director



What a year for Troy Public Library! When I took the position of Director in early 2021 while in the height of COVID-19, the Library building was closed to the public and offering only curbside services and virtual programming. It's been incredible to be a part of the Troy Public Library's transition back to normal times...and "normal" around here is certainly busy, lively, and vibrant! I'm so thankful to be part of this flourishing and growing period in TPL's history. I also want to join our wonderful TPL staff in welcoming our beloved community back into the Library.

Over the past year there have been many changes and improvements. TPL was finally able to return to Friday operating hours after a ten-year hiatus, and our doors are now open seven days, 65 hours a week to better serve our Troy community. Along with our operating hours, there were also many updates to our services, and I am very proud to present a list of many of the new resources in this report. I invite you to take a moment to look through TPL's year in review, and to please take advantage of all of the fantastic opportunities your Library has to offer. The staff, myself, and the whole TPL family are so glad to welcome you in!

With warmest regards,

A handwritten signature in cursive script that reads "Emily Dumas".

Emily Dumas  
Library Director

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897,829

Items in Circulation

951

Deliveries to  
Homebound  
Residents



384,361

Items in Collection



15,875

Program Attendance

# TPL AT A GLANCE

Patron Visits

211,348



17,572

Reference Questions



84,618

Database Uses



65,650

Total Library Card Holders

8,125

New Library Cards

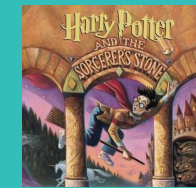




# Top Circulated Materials



Adult  
Audiobook



Youth  
Audiobook



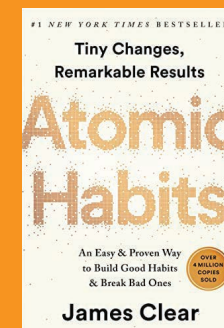
Adult Music CD



Adult  
Fiction



Adult  
Science Fiction



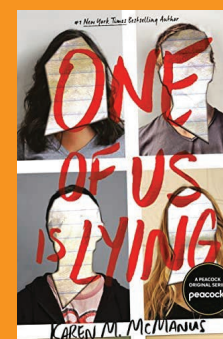
Adult  
Nonfiction



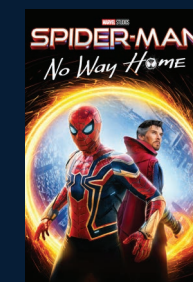
Youth  
Fiction



Youth Graphic  
Novel



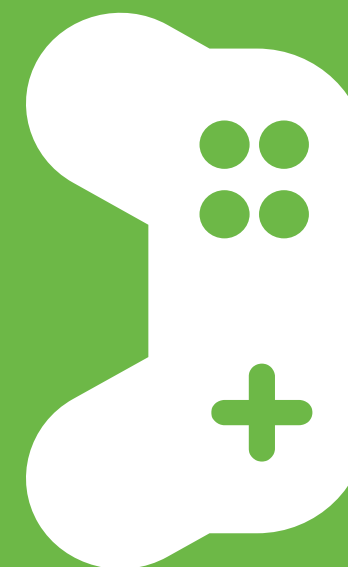
Teen Fiction



Adult DVD  
& Blu-ray



Youth DVD



Teen  
Video  
Game



Youth  
Video  
Game





“Troy Public Library is a magical place...We truly appreciate TPL and its wonderful staff.”

—Kristin Kender, Patron



“Everyone in the Library [has] tried to help [us] in every possible way, especially in becoming acquainted with the community, finding the right books on different stages of living, finding movies for fun and for learning, magazines, newspapers, etc.

We hope to still attend this great library in the future and wish for the Library to have many new patrons in the future too.”

—Kanivets Family, Patrons



“There has never been a time when I reached out to our TPL team when they did not exceed my expectations. We love our public library!”

—Toni Isaac  
Troy High School Media Specialist  
B.S., M.L.S.







Fine Free



Enhanced Summer Library Program  
with Official Kick-Off Party



Enhanced Citizenship Corner



Little Free Libraries in Robinwood  
Park & Rainbow Preschool



Free B&W Printing



Books We Loved Podcast



Expanded Universal  
Access Collection



Citizenship Test Online  
Training Platform



Joined TikTok



English Language Learners  
Book Club at BIGGBY Coffee



Website Upgrade



Language & Literacy Initiatives from  
Great Start Collaborative Oakland

# New Services



New Book Group Kits



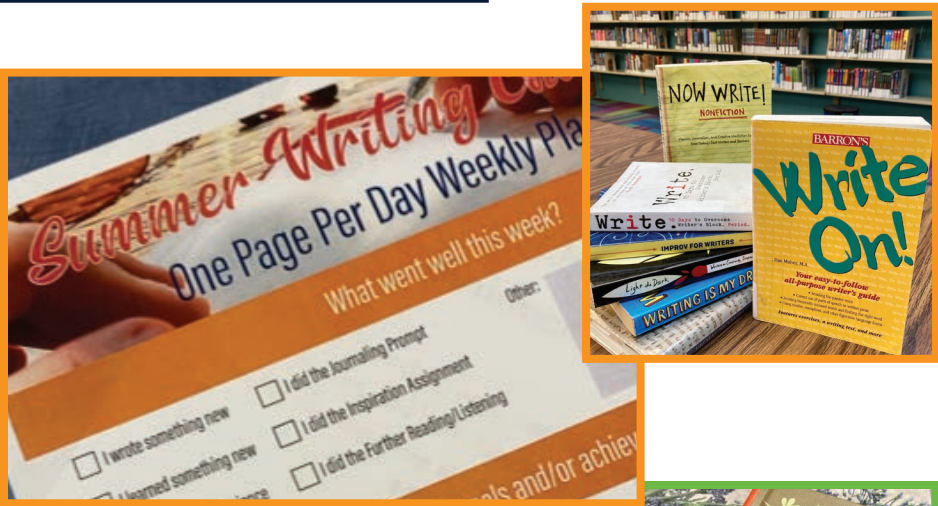
Libraries On The Go



New Memory Care Kits



Summer Writing Challenge



Booker T-Rex Mascot



Seed Library



# New Services





New Cookbook Club Kits



Self-Checkout for MeLcat Loans



Pronunciator



Makerspace Kits



18,500+ New Items in Circulation  
Including Books, AV items, Games, Puzzles & Kits



Updated Toys in Youth Play Area



Library Cards Issued to  
School Media Centers



Decodable Stickers to Help  
Identify Phonics-Based Books



Eton Academy Tutoring Sessions



Additions to International  
Resources & Books



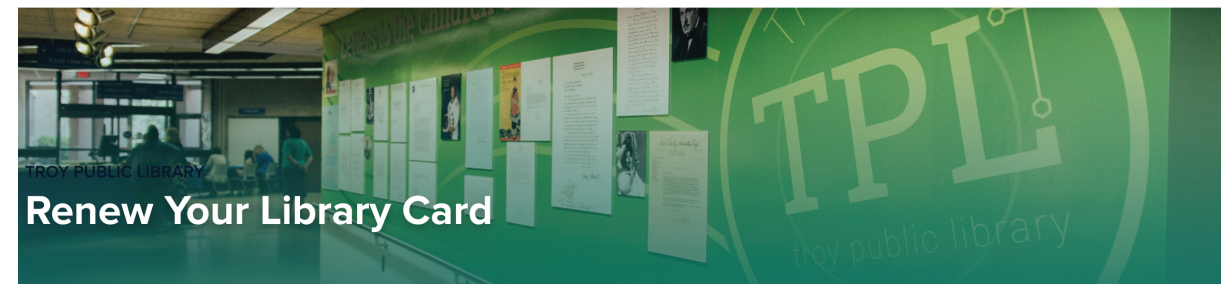
Online Library Card Renewal  
for Troy Residents



Book Deliveries to School Media Centers



[CATALOG](#) [PROGRAMS](#) [SERVICES](#) [DIGITAL LIBRARY](#) [INFORMATION](#)



#### LIBRARY CARD

- [Get a Library Card](#)
- [Renew Your Library Card](#)
- [Library Card Perks](#)
- [Teacher Library Card](#)

[HOME](#) > [INFORMATION](#) > [LIBRARY CARD](#) > [RENEW YOUR LIBRARY CARD](#)

**Troy Residents** can renew their library card via email by replying to the expiration reminder email, sent 21 days prior to expiration, and providing the last 4 digits of the library card number. Residents may also email [circ@troymi.gov](mailto:circ@troymi.gov) with their name, address, phone and last 4 digits of their library card number.

For all other cardholders, you will need to renew your card by visiting the library during business hours. Please have your library card and driver's license on hand to expedite the process. If you have been issued a Troy Public Library card based on your employment in Troy, please bring proof of current employment with you.

All outstanding balances on your library card must be paid in full at the time of renewal.



# New Services





"I have been so impressed with how TPL has set up a lending partnership with the Troy District media centers...This partnership has expanded my ability to support students with their research projects and get books for students who would normally not have the ability to go to the Library after school."

—Christina Chatel  
School Library Media Specialist  
Boulan Park Middle School &  
Smith Middle School



"The Library has so many wonderful programs for people of every age, book clubs to join and the Friends Used Book Store to browse...The Library staff is so welcoming and helpful and the tech people can explain all that confusing technology. It's a fabulous resource for Troy residents!"

—Pat Hanratty  
TPL Patron and Volunteer



**"The Troy Public Library is part of the heart and soul of our great City! As Troy's top community gathering space, TPL is always a perfect snapshot of the beauty of our City's rich diversity. We are so fortunate to have our Troy Public Library!"**

—Mayor Ethan Baker  
City of Troy







# Facebook

Total Page Followers: **4,894**

New Page Followers: **316**

Total Posts: **203**

Reach in 2022: **121,097**



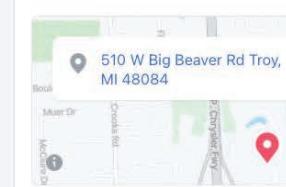
**Troy Public Library**

@troypublib · 4.6 42 reviews · Library

Send Email

Home Photos Events About More

About



# SOCIAL STATS



Resources



Staff Picks



Our Mascot



Updates



Programs



Summer Re...



Great Troy R...

POSTS REELS TAGGED



# Instagram

Total Followers: **1,772**

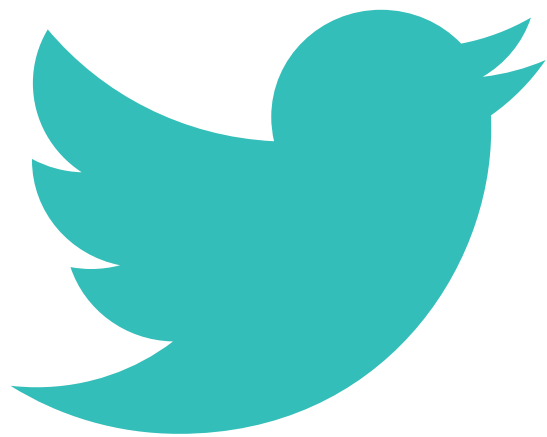
New Page Followers: **318**

Total Posts: **200**

Reach in 2022: **93,965**







# Twitter

Total Followers: **1,045**

Total Tweets: **198**

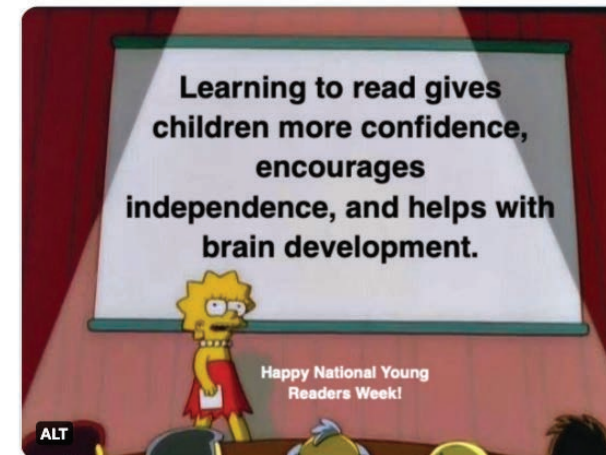
Average Impressions

Per Month: **6,000**



troylib @troylib · Nov 17, 2022

Happy [#NationalYoungReadersWeek](#)! Help the [#YoungReaders](#) in your life develop a passion for [#reading](#) when you bring them to [#TPL](#). Learn the power of [#reading](#), discover new [#books](#), and expand their language skills. Our [#librarians](#) are always here to help. We hope to see you soon!



troylib @troylib · Dec 9, 2022

Libraries everywhere use the [#DeweyDecimal](#) System. Tomorrow is Dewey Decimal System Day, but today, we honor its creator, Melvin Dewey. Thank you for helping libraries everywhere stay organized!

[#DeweyDecimalSystem](#) [#LibraryClassification](#) [#Libraries](#) [#Books](#) [#MelvilDewey](#)



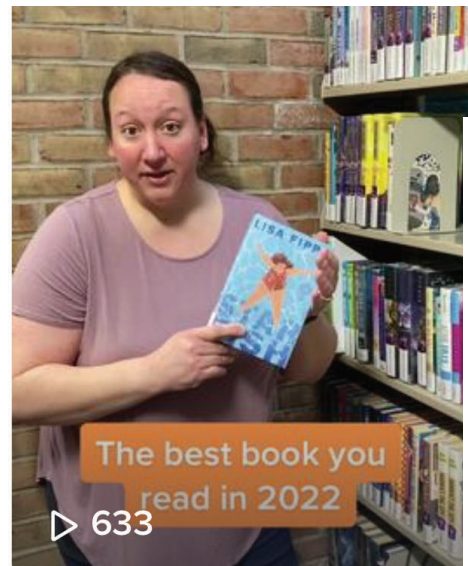
troylib @troylib · Nov 1, 2022

[#BookerT](#) is so excited [#Dinover](#) is here! He's been reading all kinds of books about his [#Dino](#) friends and can't wait to read more. Celebrate Dinover when you come check out some [#DinosaurBooks](#). We hope to see you soon!

[#DinosaurStories](#) [#KidsBooks](#) [#Books](#) [#Libraries](#) [#TPL](#)



# SOCIAL STATS



#AskALibrarian time again..



Sweater weather you say? ...



Booker T-Rex is going to li...

# TikTok

Launched July 2022

Total Followers: **1,030**

Total Likes: **3,569**

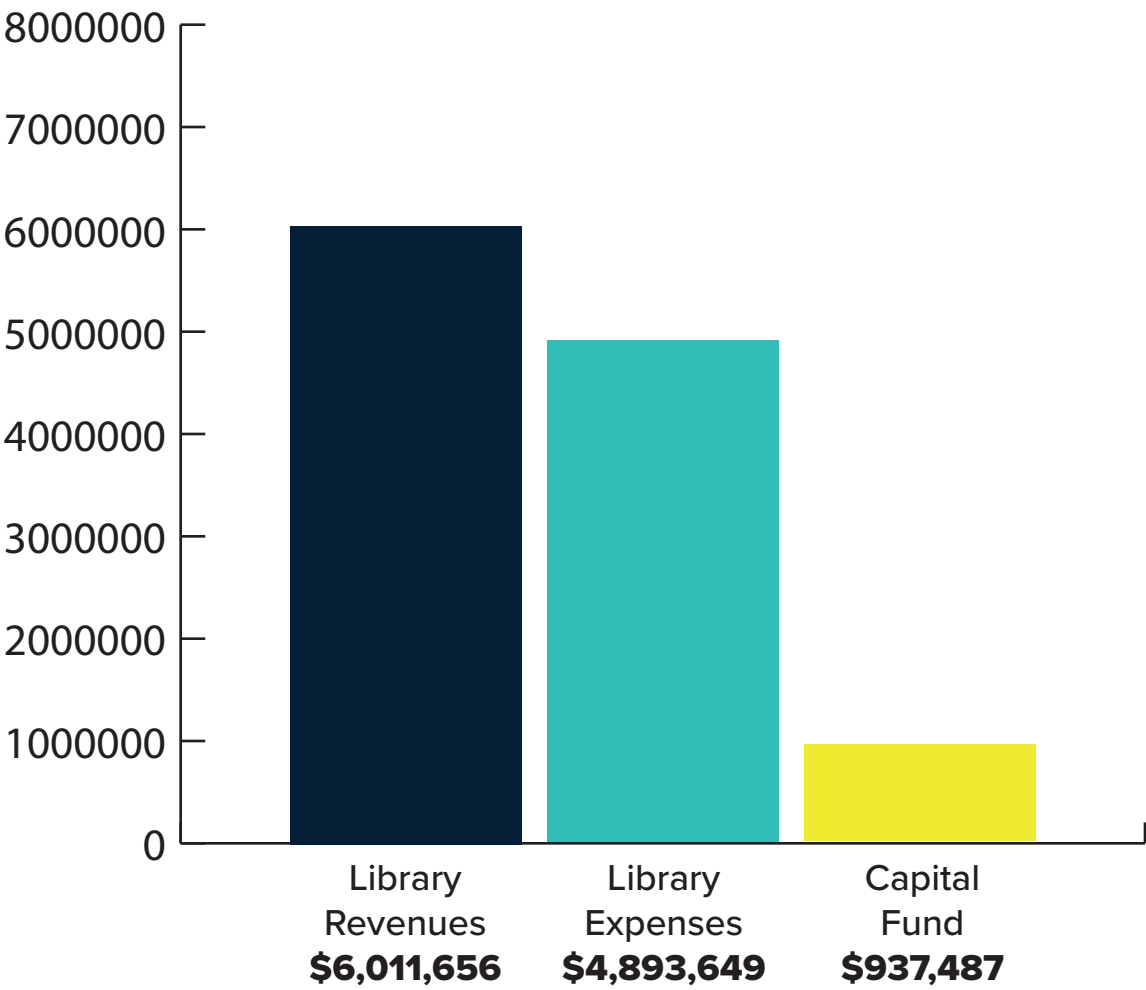
Total Posts: **73**





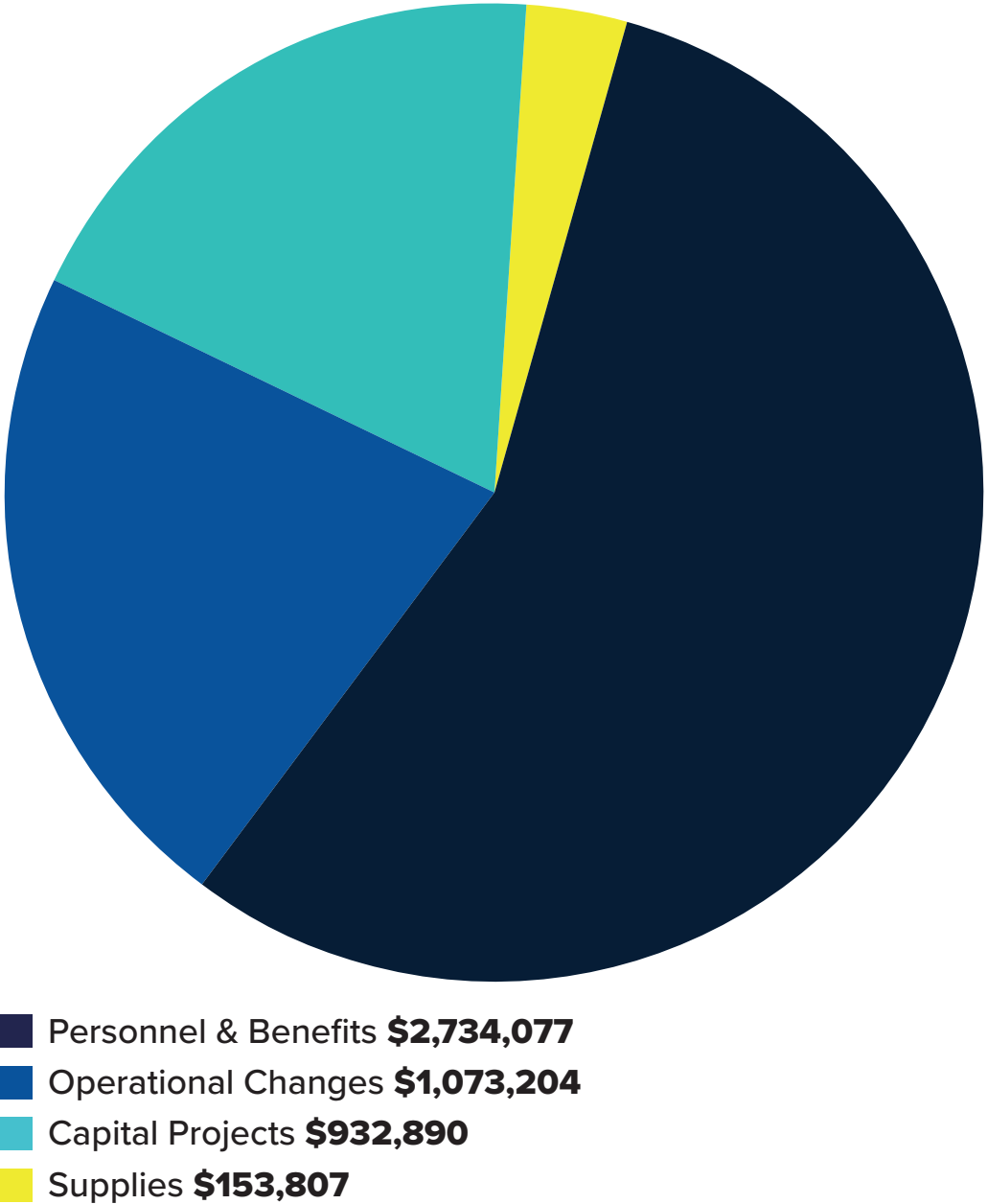
## Budget

2021-2022



## Expense Breakdown

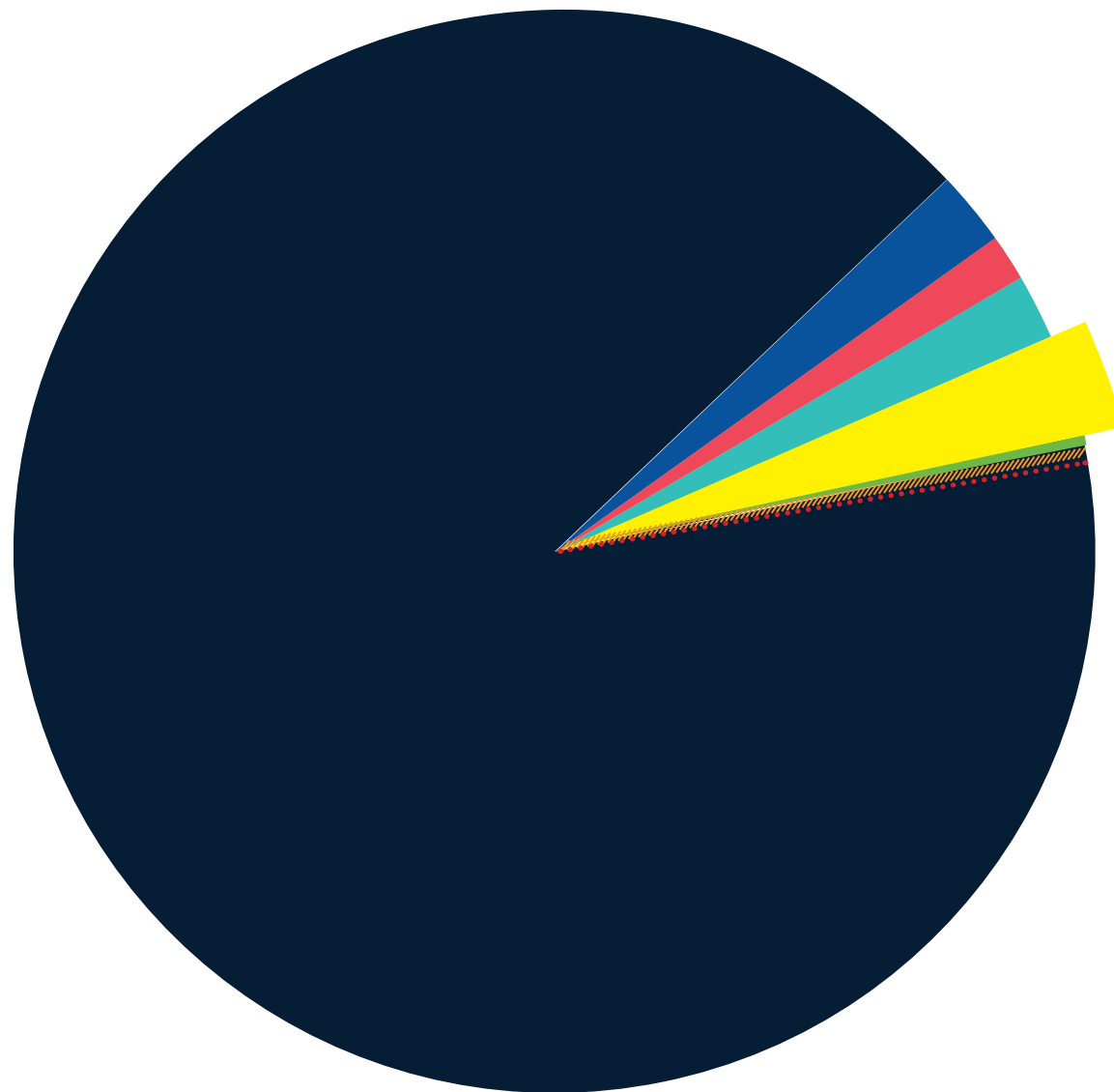
TOTAL: \$4,893,978





## Revenue Breakdown

TOTAL: \$6,011,656



- Property Tax **\$5,852,034**
- Penal Fines **\$130,441**
- State Grants/Mini Grants **\$102,022**
- Private Contributions **\$109,331**
- Reimbursements **\$2,016**
- Materials Fines & Fees **\$6,808**
- Charges for Services (photocopies, misc.) **\$5,701**
- Interest & Rent **\$-196,697**





# Friends & TPL Support

“The Troy Public Library is more than just a gathering place, it is the heart of our community. The Friends of the Troy Public Library is honored to support the Library and its incredibly talented and creative staff in their endeavors to provide a wide range of exceptional programs and services for everyone in Troy.”

—April Church, President of  
The Friends of the Troy Public Library

“The Friends of TPL have amazing volunteers! They help run two bookshops at TPL. Our volunteers are the BEST, smart, hardworking, and dedicated group in helping the Friends succeed. The proceeds from our shops enrich TPL. Our volunteers are vital and important to the Friends’ success. The board is so grateful for our talented volunteers.”

—Mary Lynn Bowen  
The Friends of the Troy Public Library  
Trustee & Bookshop Coordinator



**Bookshop Hours**  
Saturday 10 am–1 pm  
Sunday 12 pm–4 pm  
[friendstpl.org](http://friendstpl.org)



## Troy Library Endowment Fund

*Established in 2017, the Troy Endowment supports prestige programming, implements facility enhancements, and creates opportunities for future generations.*





“My family truly enjoys going to the Troy Public Library! The staff is really kind, knowledgeable, and friendly, and they go out of their way to make it a welcoming place for everyone.”

–The Sarna Family  
(Melissa, Tony, Anthony  
Lucas & Lincoln)



NEVER STOP LEARNING

