

Kurt Bovensiep,
Director of Public Works
City of Troy, MI

February 27, 2023

Dear Mr. Bovensiep,

My husband, Alexander, and I want to thank you and your Public Works Team for helping us on two recent, special occasions:

1. After a recent February snow storm, we called your office to say that there was a mound of soil and sod deposited at the edge of our lawn at the corner of Lovell and Fredmoor Dr. Evidently, the snow plow or truck had scrapped up the sod and soil and deposited it on our corner. Since we are seniors and my husband has 2 torn rotator cuffs, we had no easy way to lift and discard it. Theresa in your office graciously received my call and the next day, two men and a truck were here to remove the pile.
2. In addition, last week's ice storms brought down two large branches from one of our front yard Silver Maple trees, the largest one was partially laying on the street (with two more still hanging up in an adjacent tree). The next morning at 8:00, three City of Troy Public Works men and a truck with a chipper removed the larger of the two branches that was at the edge of Fredmoor Dr.

We appreciate the prompt action of your Department to assist us in cleaning up our property after these winter storms.

Alexander and Karen Lake
52 years residents of Troy in this location

Karen P. Lake
Alexander D Lake