

**Beth L Tashnick**

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**Subject:** FW: Feedback on Troy Rec Staff

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**From:** Janet Gole

**Sent:** Saturday, February 24, 2024 8:01 PM

**To:** Brian Goul

**Subject:** Feedback on Troy Rec Staff

Brian

I am a resident of Troy, and have attended many classes from Troy Recreation. I was interested in the Grand Experience travel trip, but could not register or pay in person. Both my sister (a non-resident) and I discussed and worked with Lyndsey Ramsay and Corey Clark. Lyndsey provided my sister and I online reservation forms, answered many questions at the Community Center (from my sister), and me via phone and email. She notified the desk staff that my sister would arrive, to accept our paperwork and pay the deposit. On non-resident registration day, Cory helped us register, confirming we were successfully registered. He not only sent us email confirmations, but also phoned my sister directly.

Too many times, management only receives complaints, not much positive feedback. Sending our positive feedback on two great Troy Rec employees. Thanks again. Contact me if you have any questions.

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Cheers,

Janet L. Gole