

Mr. Brian Varney  
Fleet Operations Manager  
Department of Public Works, Fleet Maintenance

September 3, 2024

Dear Brian,

On behalf of the Troy Public Library, I want to express my sincere appreciation for your invaluable assistance in launching the library's first bookmobile. From the very beginning you guided us through a process that was unfamiliar to us, ensuring that we were asking the right questions and that our expectations were met every step of the way. Olivia Olson and I felt completely confident working with you, knowing that the library was in good hands and that the final product would match our vision.

The result is a vehicle that will bring immense joy to our community, and we are deeply grateful to have had your support and expertise throughout the entire journey.

It's often easier to say "no" or to find reasons why an idea might not work. We especially wanted to thank you for making "yes" seem so effortless! This project will significantly enhance our library services, and we couldn't have achieved it without your help.

Thank you for everything!

Warm regards,

Emily Dumas  
Library Director  
Troy Public Library